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[Frequently Asked Questions](#)[Helpful Links](#)[Participating SunPass Agencies](#)[SunPass Service Center Hours](#)[Contact SunPass](#)[Toll Rate Calculator](#)[Find a SunPass Retailer](#)[Pay Documents with Cash](#)[Privacy Policy](#)[SunPass User Manual](#)[Customer Agreement](#)[News](#)

## Rental Cars

RENTAL CAR TOLL PAYMENT SOLUTIONS FOR FLORIDA'S TOLL ROADS



**"SunPass Only"/"E-PASS Only"/"LeeWay Only" Lanes-** These lanes were initially installed exclusively for SunPass, E-PASS & LeeWay customers with electronic toll collection devices installed in their vehicles, and therefore are not equipped with toll attendants or coin-operated toll baskets. As a rental car customer, enrolled in these programs with these car rental agencies, you have the ability to drive straight through these lanes at speeds up to 25 mph.

**SunPass/E-PASS Express Lanes -** Express Lanes allow SunPass, E-PASS, LeeWay and enrolled rental car customers to travel safely at highway speeds while overhead gantries record the toll transactions.

Most major rental car companies now offer their customers the option of including tolls with the credit card used to rent the vehicle. These rental car customers can use Florida's toll roads and not worry about carrying cash or stopping to pay for tolls. They can breeze through the **SunPass ONLY, E-PASS ONLY and LeeWay ONLY** toll lanes throughout the Sunshine State.

**How does it work?** Cameras take a photo of the rental car's license plate as it goes through the toll lane and sends a bill for the tolls to the rental company's tolling program vendor. The vendor collects the toll plus applicable service fees from the customer's credit card, and pays the toll to the road agency. The service fees are retained by the vendor, not the toll road.

### Using Rental Cars in SunPass, E-PASS and LeeWay Lanes

For more information on specific rental car programs, please contact your local rental car agency as each agency has separate programs and fees associated with electronic toll usage.

#### SunPass Customers:

SunPass customers using a rental vehicle may have their tolls applied to their SunPass account. Customers with SunPass Portable transponders may use their transponders in their rental vehicles. (It is strongly recommended that SunPass customers access their online SunPass accounts or contact the SunPass Customer Service Center to add the rental vehicle subscription to their account for the rental period.) ***If the transponder is not in your vehicle or functioning properly, tolls from other agencies will not be posted to your SunPass account, and may be charged to you by the rental Service Provider.*** Please remember to remove your transponder upon return of the vehicle. SunPass customers that do not have their transponders in the vehicle are subject to the tolls, fees and charges set forth below and in their rental agreements.

**SunPass Customer Service Center:** 1-888-TOLL-FLA (1-888-865-5352)

## ATS Tolling/ Rent A Toll: Penske and Ryder



Cost for Use of Roadway

**Rental Car Company Options**

**Program Overview**

**Penske** Every Penske truck is pre-enrolled, no advance commitment/contract required. Renters/Lessees are expected to have a valid active SunPass or use CASH Lanes. This is a VIOLATION AVOIDANCE PROGRAM. All tolls paid by Rent A Toll (RTL) if the transponder is invalid, not read or not in vehicle. Customers receive a bill from Penske Fleet Services. RTL charges the toll plus an administrative fee for the service. Direct all inquiries to RTL

Customer Service @ 1-877-509-9506.

**Ryder** Every Ryder truck is pre-enrolled, no advance commitment/contract required. Renters/Lessees are expected to have a valid active SunPass or use CASH Lanes. This is a VIOLATION AVOIDANCE PROGRAM. All tolls paid by Rent A Toll (RTL) if the transponder is invalid, not read or not in vehicle. Customers receive bill from Ryder. RTL charges the toll plus an administrative fee for the service. Direct all inquiries to RTL

Customer Service @ 1-877-509-9506.

**American Traffic Solutions (PlatePass): Hertz and Firefly:**



Cost for Use of Roadway

Rental Car Company Options	Cost Per Day and Rental Period	Program Overview
<b>Hertz</b>	\$4.95 fee per rental day plus tolls (at posted cash/TOLL-BY-PLATE rates) \$24.75 maximum fee per rental month (30 days) plus tolls (at posted cash/TOLL-BY-PLATE rates)	Opt-in decision is made when the driver elects to use EXPRESS, SunPass ONLY, E-PASS ONLY or LeeWay ONLY lanes.
<b>Firefly</b>		Nothing to decide at time of rental.

PlatePass® Customer Service: 1-877-411-4300  
 Firefly/PlatePass Customer Service: 1-877-411-4300  
 Hertz Customer Service: 1-800-654-3131

**American Traffic Solutions (PlatePass All-Inclusive Tolling): Dollar, Thrifty, Fox**



Cost for Use of Roadway

Rental Car Company Options	Cost Per Day	Cost Per Rental Period	Program Overview
<b>Dollar</b>	\$10.49 flat fee per rental day	\$52.49 maximum weekly fee. PlatePass® All-Inclusive Tolling must be sold for the length of the rental contract. It cannot be purchased only on certain days. PlatePass® All-Inclusive Tolling is a	<p><b>Customers are clearly notified of the potential Admin fee when they decline.</b></p> <p>Customer must either OPT-IN or DECLINE at time of reservation or at the rental counter. All daily charges are included on their receipt when they return the car. No billing is done after the fact unless they fail to select the tolling option and still uses SunPass, EPASS or LeeWay ONLY Lanes.</p>
<b>Thrifty</b>			

If not enrolled at time of reservation or at the rental

Rental Cars

duration-based model and provides unlimited toll road access for a low daily fee per the length of the rental agreement.

If not enrolled at time of reservation or at the rental counter, and user incurred toll charges by utilizing a dedicated or express lane, a \$15.00 administrative fee + toll is assessed for each infraction to a maximum fee of \$90.00. These fees and tolls are charged separately after the completion of the rental.

If not enrolled at time of reservation or at the rental counter, and user incurred toll charges by utilizing a dedicated or express lane, customers will be charged an administrative fee \$15 per toll plus the cost of each toll, with a maximum admin fee of \$90 per rental agreement. These fees and tolls are charged separately after the completion of the rental. Customers may add the service when they return their vehicle for the original daily rate, but they must do so by returning to the rental counter BEFORE the rental agreement has closed.

**Fox** \$8.99 flat fee per rental day This fee is applicable to each day of the rental and cannot be purchased only on certain days. Maximum PlatePass fee of \$134.85 per rental agreement (15 days).

PlatePass® All-Inclusive Tolling Customer Service: 1-877-411-4300



**HTA (eToll): Avis, Budget and Payless:**



Cost for Use of Roadway

Rental Car Company Options	Cost Per Day	Cost Per Rental Period	Program Overview
<b>Avis</b>	\$3.95 fee per rental day plus tolls (at posted cash/TOLL-BY-PLATE rates)	\$19.75 maximum fee per rental month (30 days) plus tolls (at posted cash/TOLL-BY-PLATE rates)	
<b>Budget</b>	\$3.95 fee per rental day plus tolls (at posted cash/TOLL-BY-PLATE rates)		Automatically opted-in
<b>Payless</b>	\$2.95 fee per rental day plus tolls (at posted cash/TOLL-BY-PLATE rates)	\$14.75 maximum fee per rental month (30 days) plus tolls (at posted cash/TOLL-BY-PLATE rates)	

Avis/Budget Customer Service: 1-800-482-0159 or 1-866-642-2000

Payless Customer Service: 1-800-482-0159 or 1-866-642-2000



**HTA TollPass: National, Alamo and Enterprise:**



Cost for Use of Roadway

Rental Car	Cost Per Day	Cost Per Rental Period	Program Overview
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**Company Options**

<b>National</b>	\$3.95 fee per usage day (24 hr. interval) that customer incurs tolls, plus tolls (at posted cash/TOLL-BY-PLATE rates)		Participation is automatic.
<b>Alamo</b>	\$3.95 fee per usage day (24 hr. interval) that customer incurs tolls, plus tolls (at posted cash/TOLL-BY-PLATE rates)	\$19.75 maximum fee per rental period plus tolls (at posted cash/TOLL-BY-PLATE rates)	Opt-in decision is made when the driver elects to use EXPRESS, SunPass ONLY, E-PASS ONLY or LeeWay ONLY lanes.
<b>Enterprise</b>	\$3.95 fee per usage day (24 hr. interval) that customer incurs tolls, plus tolls (at posted cash/TOLL-BY-PLATE rates)		Nothing to decide at time of rental.

National Customer Service: 1-877-860-1283  
 Alamo Customer Service: 1-877-860-1284  
 Enterprise Customer Service: 1-877-860-1258



**Highway Toll Administration (HTA): SIXT Rent A Car**



Cost for Use of Roadway

<b>Rental Car Company Options</b>	<b>Cost Per Day</b>	<b>Cost Per Rental Period</b>	<b>Program Overview</b>
<b>Sixt Rent A Car</b>	\$7.99 flat fee per rental day (plus tax)	The Sixt program offers a flat fee for opting into Sixts' "Express Toll Service".	If not enrolled at time of reservation or at the rental counter, and user incurred toll charges by utilizing a dedicated or express lane, a \$5.00 administrative fee + toll is assessed for each transaction. These fees and tolls are charged separately after the completion of the rental.

Sixt Rent A Car Customer Service: 1-888-757-7498



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**Security & Privacy**  
 Privacy Policy  
 Safe and Secure Shopping

**SunPass**  
 Transfer of Ownership  
 New Account Application



Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

SunPass® is a registered trademark of the Florida Department of Transportation.