

## **Why Should You Hire An Experienced Emergency Towing Service?**

You're probably aware of the frustration of a car having a breakdown. The worst part is when it happens in a remote location, leaving you by the side of the road. We hope you don't end up in this scenario anytime soon. But, what should you do if it does? Great question. For emergency services you're better off calling a professional towing firm.

It's more risky than good to seek assistance from someone who's not trained to deal with emergency situations. There are safety guidelines which will safeguard both your car and you when it comes to roadside assistance. Engaging a professional tow-truck company, such as [Santa Clara towing company](#), can save you money time and stress. Here's how:

### **Properly using Tow Straps**

Cars are very heavy. From coups to city buses automobiles must be properly secured to ensure the safety of transport. Tow straps of low quality may snap while vehicles are being tow. This is something to beware of. Professional tow trucks only utilize premium straps and fasteners to keep the driver and yourself in a safe environment.

### **The Best Tow Truck for the Job**

Different tow trucks could be suitable based on the vehicle's size and model. This can have a negative impact on the efficiency and safety of both vehicles. Each vehicle is equipped with a maximum tow weight; if this limit is surpassed it could result in breaking the car's recovery points. This means that the safety of the damaged vehicle, tow truck, and driver are at risk. Avoid the risk and hire a company that has a wide fleet and an knowledge of the needs of your vehicle.

### **Expert Drivers**

The process of navigating a towtruck isn't an easy job. Tack a damaged vehicle on the back and you've got an entire task on your hands. Moving your vehicle safely from point A to point B requires a qualified driver who is able to navigate diverse road terrains. Whether it be a gridlocked freeway or a deserted city, professional tow truck drivers have the training to handle the entire range of situations:

### **Santa Clara Towing and Recovery can provide the following services to your driver:**

Be sure to take care of your vehicle

Drive responsibly at the appropriate speeds

Make sure that your emergency lights are turned on in order to warn other drivers

Keep your wheels safe by setting your to neutral

Examine the tow limits in order to avoid damage and error

Examine the vehicle and provide assistance on the road (fuel delivery or battery jumpstart and lockout and more.)

You can discuss the details of the incident and the procedure with you.

The next steps and breakdown costs

Utilize high-quality tools and equipment

Perform the task quickly and efficiently

Towing assistance 24 hours a day, 7 days a week.

### **Use of Professional Equipment**

Towing companies use the best equipment that is well-maintained and frequently serviced fleet. The towing equipment they use is specifically designed to protect your car from more damage. The equipment your [truck towing](#) company has that an unprofessional does not have include:

A trailer lifts the four wheels off the ground by carrying the entire vehicle's weight. This means your vehicle won't be damaged. Trailers can be used for bigger and smaller vehicles.

### **Excellent Customer Service**

Professional towing companies may not always offer top-quality customer service. Santa Clara Towing believes that both are vital. Our customers' satisfaction is our top priority. We have over an extensive amount of experience towing. No matter the time of day or night, our team of professional tow truck operators will assist you with a just a phone call. In the event of an emergency keep our contact number on your phone. We look forward serving you!

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