

Grievance Mechanism

Project title: Preserving Belchishta Wetland, North Macedonia, through Engagement with Municipality and Local Stakeholders

Grantee: Association for ecology and tourism ECOTOURISM-2016, Ohrid
Funded by: Critical Ecosystem Partnership Fund - CEPF

In case of complaints, please contact:

Mr Gjoko Zoroski:, Project officer from “Ecotourism 2016”
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E-mail: zoroski@gmail.com / ekoturizamoh@gmail.com

If claimant is not satisfied by the response provided by “ECOTOURISM-2016”, they should contact the:

CEPF Regional Implementation Team (Vedran Lucić vedran.lucic@dopps.si) and the CEPF Grant Director (Pierre Carret, pcarret@cepf.net)

If no solution is found, claimant could contact the CEPF Executive Director at the following address: cepfexecutive@conservation.org or by land mail at:

*CEPF Execuctive Director,
Conservation International
2011 Crystal Drive – Suite 600
Arlington, VA 22202
USA*

We will share all grievances – and a proposed response – with the Regional Implementation Team and the CEPF Grant Director within 15 days. If the claimant is not satisfied following the response, they may submit the grievance directly to the CEPF Executive Director at cepfexecutive@conservation.org or by surface mail. If the claimant is not satisfied with the response from the CEPF Executive Director, they may submit the grievance to the World Bank at the local World Bank office.

<https://www.worldbank.org/mk/country/northmacedonia>

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