

Advertiser Disclosure

StudyBay Review 2021: We Test The Service For You

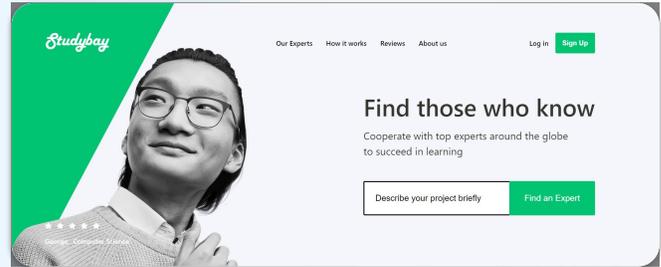
2.25
★★★★☆

Price from: \$6 | Discount: % | Deadline: 24h

StudyBay tries very hard to convince you that it's the most capable and popular essay writing service on the internet, but we had a hard time believing most of its claims. And paired with the subpar quality of writing as evidenced by our test order, we find StudyBay to be far from the best option for your writing needs.

Check out top services

Payments: VISA, MasterCard, Apple Pay, PayPal



The Best Services

The complete list of best platforms is laid

ExtraEssay Review 2021 – Complete Service Evaluation
★★★★★ 4.85 Best service
Attention
Reliability
[Website](#) [Review](#)

HandmadeWriting Review 2021: Worth It or Not?
★★★★★ 4.75 Best service
Reliability
[Website](#) [Review](#)

EssayUSA Review 2021: How Does a Reliable Writing Service Look?
★★★★★ 4.82 Best service
Attention
Professionalism
Reliability
[Website](#) [Review](#)

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About StudyBay

At first glance, StudyBay seems to be very different from other essay writing services. Instead of offering students only paper writing services, the company advertises itself as a one-stop-shop for students struggling with their assignments. It means that, at least in theory, you can get one of the StudyBay writers to help you with any assignment, even if it ventures beyond the usual paper writing realm. Compared to the top essay writing services, StudyBay is relatively new. Launched in 2012, it has worked steadily ever since and has provided students with the help they need. During that time, the company went through several transformations before arriving at its current state. StudyBay.com is fairly popular with students and has some undeniable advantages, but the reputation of the service has not been spotless, which is why we were compelled to do an in-depth StudyBay review. Here at EssaysRescue, your success is our top priority, and here is what we have to say about StudyBay.

My Experience With StudyBay

We strive to make our reviews informative and objective, which is why never base our opinion about a writing service on the information from other users — we also do our own investigation. The first thing we want to say is that placing the order on StudyBay is much more difficult than we anticipated. The site requires you to provide your email before you can describe your order and there is no opportunity to log in using your social media profiles, so registration will eat up a few more minutes of your precious time. Once we got through the first stage, we were taken to the order placement page. There we got a chance to modify a few details about the order, including the deadline and the number of pages. As soon as those fields were adjusted, the order was accepted into the system and we could finally check the bids. There were fairly many bids, but our order was a very easy English essay, so it's not surprising that it looked attractive enough to the writers. Nearly all experts offered the same price of roughly \$11 per page, while some writers suggested writing the paper for \$14 per page. StudyBay allows you to chat with the writer before hiring him, but to students who are always in a rush, this is not an option. Finally, we settled on one bid based on random selection and waited for the results. The order was delivered to us a few hours before the deadline, and while it wasn't outrageously bad, it wasn't very good either. Plus, the writer failed to take into account some of the most important points from our instructions. We asked the writer to revise the paper, and while he complied with our order, the final draft was delivered after the deadline, so if it was a real assignment at school, we would have likely failed it.

StudyBay Usability

After its recent redesign, StudyBay got a new look that is vastly different from many other essay writing services, but we can't say

order button and then even more time to complete the order process. Overall, we cannot say that the StudyBay website is very convenient to use or informative. For example, there is barely any information about the prices even though they are one of the main deciding factors for the customers. Much of the site's space is taken by the description of the services and the presentation of the StudyBay experts, but we feel like first-time visitors don't need all that information as much as they need a price guide and a list of guarantees.

Services Offered By StudyBay

You can clearly tell that StudyBay.com positions itself as an academic help service instead of an essay writing service, but after a more detailed investigation, we found that it offers the exact scope of services as most other paper writing companies. Its primary focus is essay writing, although you can also get help with other types of homework from the site's experts. We discovered that the scope of services offered by StudyBay.com is even more narrow than what other writing services have to offer. For example, we did not find that the service specifically provides editing help to its customers. It's possible that the StudyBay experts actually can edit your paper for you, but this information is not mentioned anywhere on the site.

Writers And Paper Quality

Clearly, StudyBay.com puts a lot of emphasis on its writing team. It claims to have 52,000 experts, which seems very unrealistic to us. Even the homepage of the service contains large photos of people who are supposedly site experts with descriptions of their responsibilities and areas of expertise. However, we have a hard time believing that those are actual photographs of the people writing for the service. First, they all look exceptionally attractive, and second, most photos look like they have been taken from stock photo sites and social media. What was also alarming to us is the writer profiles in the bids. Some writers had a badge signaling that they proved their expertise and completed a phone interview to confirm their identities and writing experience. However, only about half of the writers had that badge in their profiles, which made us think that they are not really as qualified as StudyBay wants us to think. Needless to say, this relaxed approach to hiring new writers and confirming the expertise of existing writers results in a subpar quality of writing. The paper we got from StudyBay wasn't riddled with mistakes, but the vocabulary used in the essay was too simple for academic writing and there were occasional problems with grammar.

Customer Support At StudyBay

A good customer support team is essential to the success of an essay writing service and StudyBay seems to understand it as well. As soon as you enter the site, you will be greeted by a pop-up chat window offering you a chance to learn more about the services or ask other questions. Even if you close that window, you can still go back to the chat any time you want by clicking on the message symbol in the lower right corner. Other ways to contact customer support at StudyBay.com include a US phone number and email. StudyBay is also fairly active on social media, especially Instagram and Facebook, so when you are not getting a speedy reply through other channels, you can try their social media profiles.

Prices and Payment Methods

At StudyBay.com, you can pay for your order using the most common payment methods, including MasterCard and Visa. We also liked the availability of PayPal as a payment option, since it gives you more confidence and makes you feel more secure when parting with your hard-earned money. The pricing system at StudyBay, however, is far less impressive. The first thing to know about it is that there is no real pricing system at all. Instead, the service works on a bidding model, where you place the details of your order and the writers then bid on your assignment. In theory, it gives you a chance to select the most suitable bid, but in reality, this system often proves to be disappointing, as evidenced by the earlier parts of our StudyBay review. The idea behind a bidding system is that the writers will compete with each other to place the most affordable bids and therefore try to convince the customer to choose them. In reality, however, we saw that most writers at StudyBay offer the exact same prices, so there is no real competition. The average price offered by StudyBay.com writers is slightly higher than the average market rates, but there are too little advantages to justify those prices.

Revision and Refund

The customer satisfaction guarantees are not easy to find on the StudyBay.com website, but we managed to locate them in the FAQ section. The service does offer revision and refund guarantees, but there is a 20-day deadline for those requests, meaning you have less than three weeks after getting the final draft of the paper to realize that you are not fully satisfied with it and want to make some changes. StudyBay promises to revise your paper for free in case the writer delivered a low quality paper or ignored most of the instructions you included with your order. In case you are not happy with the work even after multiple revisions or if the writer refused to revise your paper for free, you can expect a refund. However, there's a catch. A 100% refund is only granted in a few cases — for example, if the writer did not upload any paper at all or if the paper is so riddled with mistakes that it needs to be rewritten from scratch. In all other cases, you are only entitled to a partial refund, and, judging by the multiple StudyBay reviews we found online, it can be hard to get any of your money back.

Customers Reviews

StudyBay has been around for over 7 years and has worked with thousands of customers, so naturally, there are lots of StudyBay reviews on the internet. You can find many of them on StudyBay's own website, but since the service can directly influence the content of reviews it publishes on the site, you should definitely take those testimonials with a grain of salt and remember that those reviews may not paint the complete picture. If you search for StudyBay reviews on third-party sites, you will discover a lot more revealing information. The majority of StudyBay reviews on those websites are also positive and give the service 4 or 5 stars, but there is also more than one StudyBay review claiming the service did not live up to its promises. The most common complaints from the customers include missed deadlines, questionable quality of the paper, and trouble with getting refunded for a disappointing work.

Pros And Cons Of StudyBay

Pros:

- Fully disclosed identities of the writers

Cons:

- Inconvenient bidding system
- No pricing guide available
- Editing services are not available

Summary

Our experience with StudyBay.com started out as promising, but after completing our StudyBay review, we cannot recommend it to our readers. Given that you can get your paper written for a lot less than what StudyBay wants to charge you, there are no reasons for you to stick around with this service when there are better options out there.



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Is a professional editor, an English professor at Stanford University, and the current chief editor of EssaysRescue. Diane received a Ph.D. in English at Stanford University in 2001.



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