



## OFFFTLV 2019 Cancellation Policy

The production company makes every effort to create a pleasant and efficient service experience. Cancellation policy is in accordance with the regulations of the Consumer Protection. Cancellation can be made through a production or to Eventer, within 14 days from the date of the transaction, provided that the cancellation will be made no later than 7 days are not rest days, prior to the event. After the cancellation, the customer will be entitled to a refund, within 14 days after receiving notice of the cancellation, and according to the price actually paid, minus the cancellation fee of 5% of the purchase price or NIS 100, whichever is lower.

As you asked to cancel a purchase in accordance with the provisions of Article 14 of the Law of Consumer Protection, and the seller refused, we ask you to inform us, and we'll try to help you, and we will consider removing the site from the seller.

Notwithstanding the foregoing, it is hereby clarified that the site for credit card processing cost of the transaction, in any case of cancellation does not return the site to its carrying cost for the transaction, which is roughly about 5% of the amount of the credit transaction or NIS 100, whichever is lower.

Any notice of cancellation of a transaction must be made by an official e-mail. cancellation of the transaction will take effect only after receiving an email confirmation. Refunds are subject to the conditions of the credit card company.

Prices are subject to change at any time without prior notice.

We make every effort to confirm speakers, activities and vendors in accordance to the published schedule, but life is unpredictable and sometimes circumstances are beyond our control. Festival events and speakers are thus subject to change without prior notice.

The organizer reserves the right to prohibit entry of any person or eject any person from the event based on behavior deemed inappropriate by the organizer's staff and/or their agents and others working under their authority.

The organizer accepts no responsibility for the availability of presentation decks. Presentation decks will remain the property of individual speakers, the availability of presentation decks is not guaranteed and access may or may not be granted by individual speakers and their organizations.

In registering to the event, delegates grant permission to the organizer and others working under their authority, to take and to have full and free use of video and/or photographs containing their image/likeness. It is understood that these images may be used for promotional, news, on-line/multimedia, research and/or educational purposes by the organizer. Delegates agree that they are not entitled to remuneration, residuals, royalties or any other payment from the organizer in respect of their image/likeness or its use. Delegates release, discharge, and hold harmless, the organizer and its agents/partners from any and all claims, demands or causes of actions that they may hereafter have by reason of anything contained in the video and/or photographs. Delegates agree to be contacted via e-mail.