



COVID Policy and Keeping Customers Safe (Indoor and Outdoor)

Face Coverings

On entry, exit and general movement within the building

NHS Test and Trace

Please scan the
QR Code on arrival

Tables

Rule of 6 or 2 households

Table Service Only

Multiple table bookings will not be placed together

Movement

Please stay seated at your table

Please do not join other tables

Why is this policy in force?

This policy has been adopted in order to provide the safest experience for both the customer and the team.

How this policy is enforced?

The Local Authority, the Park and each person are responsible for the safety of each other and to help prevent the spread of COVID. We know that on occasions we all forget therefore we will politely remind you. Unfortunately if customers continuously breach the policy, we have a duty to enforce the policy or ask an individual to leave the premises for the safety of others.



Digital Waiter

Did you know you can Order Drinks, Order Food,
Request The Bill Or General Service

Sometimes Dinggyl takes a break

How do you know if there is a failure?

1. Do the lights work?

Yes - Please wait a few minutes for a team member to serve you

No - Please call a team member over and let them know

2. A team member has not come to your table within 5 minutes of the light coming on.

- Please call a team member over and let them know that you had pressed the button but no one has attended.



Please remember that during busy times, there may be a longer wait than usual to answer your call. The team are working incredibly hard to serve as many customers as possible, in very difficult service circumstances, and will get to you as soon as they can.

Top Tip - Don't let your glass dry out...
Order your next drink when there's a third left!

Top Tip - Always book your table in advance!
Visit www.countryclubpatrington.co.uk



Top Tip - Choose your condiments when you order your meal and they'll already be at your table when your food

Designated Smoking Area

Smoking and vaping is no longer permitted on the covered terrace outside of the building. A designated smoking area is available to the right hand side of the outdoor terrace.

Please understand the Park reserve the right to restrict the use of any facility for breaches of the COVID Policy and the Park operate a zero tolerance policy with regards to unacceptable behaviour. The Park's decision is final.