

HUAWEI MATE 50 SERIES LUCKY DRAW – TERMS AND CONDITIONS

1. Introduction

- 1.1 The **Huawei Mate 50 Series Lucky Draw** (“**Event**”) is organized by Huawei Technologies (Malaysia) Sdn. Bhd. (“**Huawei**”).
- 1.2 The Event consists of the events as detailed in Section 3 below.
- 1.3 This Event will commence from 21st November 2022, 12:00AM (GMT+8) to 9th December 2022, 11:59PM (GMT+8) (“**Event Period**”). Huawei reserves the rights to shorten or extend the Event Period at any time without notice to Customer.

2. Eligibility

- 2.1 This Event is open to all individuals who are residents in Malaysia, and aged 18 years old and above as of 21st November 2022 (“**Customer(s)**”).
- 2.2 Employees of Huawei, their immediate families, Huawei’s dealers, partners, advertising, creative and public relations agencies, program organizer, their employees and immediate families is not eligible to participate in this Campaign.

3. Event Mechanism

- 3.1 This Campaign consists of the following events: -

No.	Event
i	Lucky Draw (“LD Event”)

i. LUCKY DRAW EVENT (“LD EVENT”)

Mechanism of LD Event

- 3.2 Customer who purchases a Huawei Mate 50 series (“**LD Huawei Product**”) from any of the participating stores below (collectively “**Participating Stores**”) within the 21st November 2022, 12:00AM (GMT+8) to 9th December 2022, 11:59PM (GMT+8) with full amount payment (RM3,699, RM4,499 or RM5,299) (“**Eligible Customer**”) is entitled to submit an entry for the (“**LD Event**”):
 - (i) All HUAWEI Experience Stores;
 - (ii) Senheng, SenQ, and Urban Republic outlets in Malaysia; and
 - (iii) Maxis and Digi outlets in Malaysia
- 3.3 To submit an entry for the LD Event, Eligible Customer must complete all the following steps within the Event Period: -
 - a) Register and Login to Huawei Member Center app (“**Event Site**”);
 - b) Select the model of LD Huawei Products purchased on a participating Huawei Experience Store on Event Site;
 - c) Insert the serial number of LD Huawei Product purchased on a participating Huawei Experience Store on Event Site;
 - d) Insert all latest and accurate personal details of Eligible Customer required on Event Site;
 - e) Attach an image of the proof of purchase of LD Huawei Product, i.e. purchase receipt to the Event Site; and
 - f) Click “Submit” to submit an entry for the LD Event on Event Site.
- 3.4 Each entry completed according to paragraph 3.3 above qualify as one (1) eligible entry only for the LD Event (“**Eligible Entry**”).
- 3.5 Each LD Huawei Product (of the same serial number) purchased is eligible for one (1) Eligible Entry only for the LD Event.
- 3.6 If Eligible Customer purchased more than one (1) unit of LD Huawei Products in a single receipt or separate receipt, Customer must submit separate entries for each individual serial number and device model of the LD Huawei Products purchased.
- 3.7 Each Eligible Customer of the same identity, email address and phone number is only allowed to submit a maximum of five (5) entries throughout the Campaign Period.
- 3.8 If any information submitted to the Campaign Site is found to be incomplete, misleading or inaccurate, the entry shall be deemed invalid and the Eligible Customer will be disqualified from the LD Event automatically.
- 3.9 Each Eligible Customer of the same identity stands a chance to win a maximum of one (1) LD Prize only for the LD Event.

Prizes for LD Event

- 3.10 The lucky draw prizes available to be won for this LD Event are as follows (“**LD Prize(s)**”):-

Category	LD Prize	Worth (RM)	Quantity Available
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Grand Prize	Travel Voucher	RM10,000	10
2 nd Prize	MAS Airline Gift Card	RM1,000	20

- 3.11 Huawei reserves the rights to change the LD Prizes with prizes of similar value without prior notification at its sole and absolute discretion. Decisions by Huawei will be final and no appeals will be entertained.
- 3.12 All LD Prizes are not exchangeable for cash or item, and are non-transferable.
- 3.13 Terms and conditions of utilization of LD prizes can be found in Appendix 1.
- 3.14 Huawei reserves the right to disqualify Customer that does not comply with the terms and conditions herein.

LD Prize Winners Announcement

- 3.15 Winners of LD Prize are determined by a randomized draw conducted by Huawei from the Eligible Entries. Huawei's draw results are final and no correspondence or appeals will be entertained.
- 3.16 All winners of LD Prize will be announced on the Huawei Mobile MY Facebook at <https://www.facebook.com/huaweimobile/my/> on 16th December 2022 ("**Winner Announcement**").

LD Prizes Collection /Redemption Method

- 3.17 The winners of LD Prize will receive a call or a notification email from Huawei within fourteen (14) days from the date of Winner Announcement to inform about the requirements for LD Prize collection and the request for proof of purchase of LD Huawei Product for verification purpose ("**Notification Email**"). The winners of LD Prize are required to reply to the Notification Email within seven (7) days from the date of Notification Email by submitting (i) their name and address ("**Contact Details**"), (ii) receipt as proof of purchase of LD Huawei Product and (iii) a prize redemption letter duly completed and signed by the winner. In the event that the winner fails to reply to the Notification Email within seven (7) days from the date of Notification Email with all the information/documents required, the LD Prize won will be forfeited automatically and it will thereafter be deemed to have lapsed unconditionally and irrevocably.
- 3.18 Huawei or its distributor/agent designated by Huawei will contact the winner of LD Prize regarding the delivery or redemption of the LD Prize in Malaysia. Winners of LD Prize will be required and is responsible to make the necessary arrangements with the designated distributor/agent (as notified by Huawei) to collect or redeem his/her LD Prize. Huawei will not bear any accommodation and/or transportation and/or other cost that the winners may incur or have to incur in the course of redeeming or using the LD Prizes. Winner will be required by the designated distributor/agent to take a photo with the LD Prize as proof of collection. Delivery/collection of LD Prize must be within Malaysia only.
- 3.19 Proof of purchase of LD Huawei Product submitted by the winner of LD Prize is subject to Huawei's final verification. Huawei reserves the right to disqualify, cancel or withdraw any winner of LD Prize in the case where there is any inconsistency in the details submitted.
- 3.20 Any LD Prize not won or unclaimed under this LD Event after 28th February 2023 2022 will be forfeited and be deemed to have lapsed unconditionally and irrevocably. The winner who LD Prize has been forfeited or unclaimed is not entitled to any payment or compensation from Huawei, notwithstanding non-receipt of notification that he is a winner.
- 3.21 All LD Prizes under this LD Event is not covered by warranty of Huawei.
- 3.22 Huawei assumes no liability or responsibility in respect to defect or deficiency of the LD Prizes or the nature/consumption of the LD Prizes and will not entertain any direct correspondence with anyone in this regard.
- 3.23 All LD Prizes under this LD Event is not exchangeable for cash or other items, and are non-transferable.

4. General

- 4.2 To participate in this Campaign, the Customer hereby consents to the collection, use, disclosure, transfer, storage and such other processing of the personal data provided, including contact details, device details, purchase information by HUAWEI for the purposes relating to the Campaign pursuant to all applicable personal data protection laws in Malaysia, including the Personal Data Protection Act 2010. HUAWEI will use and process the personal data provided for lawful purpose directly related to the running of this Campaign including but not limited to the purposes of promotional events, advertising, marketing and any administrative matters to facilitate the management and organizing of this Campaign. The personal data provided will be disclosed to and processed by the operator of the relevant Huawei Experience Store for purposes relating to the organizing of this Campaign. The personal data provided may further be disclosed and/or transferred to Huawei's principal head of office in China and to any of its offshore affiliates or group of companies as well as other 3rd party service provider for the purpose of facilitating and supporting Huawei based on the similar purposes stated above. Whenever Huawei discloses and/or transfers such personal data to 3rd party or outside Malaysia, Huawei will ensure that appropriate security measures are taken. Huawei will retain the personal data provided for this Campaign for no longer than is necessary for the purposes of

the Campaign, unless extending the retention period is required or permitted by law. If Customers objects to the processing of personal data for the purposes stated herein, he/she cannot participate in this Campaign. For more information on how Huawei protects personal data and how you can exercise your rights to access, correct and limit the personal data provided herein, please visit and read: <https://consumer.huawei.com/my/legal/privacy-policy>.

- 4.3 The Customer further agrees that Huawei and/or its agent and/or its third party service providers may contact them by telephone, email or such other method in connection with this Campaign.
- 4.4 Recipient of any prize or gift under this Campaign may be required to participate in a photo taking session during the issuance of the prizes or gift as collection proof upon collecting the prize or gift.
- 4.5 In the event any prizes or gift are being awarded to the Customer having provided false or mistaken identity or information, Huawei shall have the right to revoke the Customer's eligibility for the said prizes or gift.
- 4.6 All prize and gift images are for reference only. Prizes and gifts shown and/or represented for the running of this Campaign shall be subjected to availability. Prizes and gifts given are non-refundable.
- 4.7 Recipients of prize and gift shall not substitute any prize or gift won or exchange the said prize or gift for money. Huawei reserves all rights in its sole discretion to substitute any prizes or gifts (or their component, if applicable) with one of equal or greater value. Huawei is responsible only for the delivery of the prizes or gifts and is not responsible for the condition, quality and fitness of the said prizes or gifts. Any imposition of taxes, fees, and any other costs associated with the acceptance and use of the prizes or gifts are the sole responsibility of the recipients.
- 4.8 By participating in the Campaign, Customers agree to be bound by this Terms and Conditions and Huawei's decisions are final and binding. No correspondence or appeals will be entertained. Huawei reserves the right to the final and ultimate interpretation of this Campaign.
- 4.9 In accepting the prizes or gifts, the winners of the prizes or gifts agree to participate and cooperate as required in all editorial activities relating to the Campaign. The winners of the prizes or gifts agree to grant Huawei a perpetual and non-exclusive license to use such footage and photographs, voice, biographical information and/or statements, at any time or times, in all media types worldwide for advertising, trade, publicity and promotional purposes and the said winners will not be entitled to any fee for such use.
- 4.10 Huawei assumes no responsibility for late entries due to any reasons including, but not limited to, network transmission failure.
- 4.11 Huawei shall not be responsible for any losses or damages directly or indirectly incurred by any party including the Customer in connection or arising from acts or omissions or in any way related to this Campaign or to the nature/consumption of the prizes, gifts or vouchers.
- 4.12 The Customer agrees to discharge and release Huawei from any liabilities and claims (including from breach of contract, tort, negligence or any other cause of actions at law or equity) arising out of or in any way connected to this Campaign or to the Customer's entry in the Campaign or to the nature/consumption of the prizes, gifts or vouchers.
- 4.13 The Customer further agrees to discharge and release any third party which is related to and connected with this Campaign from any liabilities and claims (including from breach of contract, tort, negligence or any other cause of actions at law or equity) arising out of or in any way connected to this Campaign or to the Customer's entry in the Campaign or to the nature/consumption of the prizes, gifts or vouchers.
- 4.14 By entering into this Campaign, the Customer agrees to indemnify and hold Huawei and the Huawei's group of companies, their officers, directors, shareholders, predecessors, successors in title, employees, agents and representatives harmless from any claims, losses, damages, liability, claims or expenses (including any legal fees), suffered or incurred by Huawei due to or in any way arising from this Campaign.
- 4.15 If Customers are discovered to be using or have used improper means to participate in this Campaign, Huawei reserves the right to cancel the eligibility without notice including without hesitation, the commencement of legal proceedings under the full extent of the applicable laws.
- 4.16 Customers shall accept the prizes, gifts or vouchers under this Campaign as they are. Huawei makes no representation, warranty or undertaking as to any implied terms and conditions with respect to the prizes, gifts or vouchers under this Campaign. Huawei assumes no liability or responsibility in respect to defect or deficiency of the prizes, gifts or vouchers or the nature/consumption of the prizes, gifts or vouchers and will not entertain any direct correspondence with anyone in this regard.
- 4.17 In the event where any product purchased is allowed to be returned by the Customer to Huawei according to Huawei's standard return policy, free gifts and/or prizes given together with the product purchased must also be returned to Huawei together.
- 4.18 This Campaign and the terms and conditions herein shall be governed by the laws of Malaysia.
- 4.19 Huawei reserves the rights to modify and/or cancel the terms and conditions herein at any time without notice.

APPENDIX 1

RE: TRAVEL VOUCHER – RM10,000 NETT

This travel voucher is worth **RM10,000 nett (Ringgit Malaysia Ten Thousand Only)** and you will be entitled to redeem any Parlo Tours products and trips worth the above stated amount.

Travel Voucher Value: RM10,000 nett

The Travel Voucher and any travel products and trips are provided by Parlo Tours Sdn Bhd, and are subject to the terms and conditions of Parlo Tours Sdn Bhd below.

Huawei Technologies (Malaysia) Sdn Bhd is only a platform of communication, and shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained, as a result of the redemption or usage of the Travel Voucher.

Terms & Conditions:

1. The value of this voucher **CANNOT** be combined with any other Travel Voucher or coupon or special promotion or fair discount.
2. Voucher travel period valid until **16/12/2023 and tour must be complete before / on this date.**
3. Voucher must be redeemed at least 1 MONTH before the travel date.
4. Extension of this voucher's validity will **NOT** be entertained.
5. This voucher is **NOT** redeemable for cash and **NOT** replaceable for any lost / damaged voucher.
6. This voucher is **non-transferable** and winner name stated above is **compulsory** to travel.
7. This voucher can only be redeemed for travel arrangement at ONE time i=only in a single invoice.
8. Should there be any increment of the tour fare at the time the voucher is claimed, the bearer is subject to top up on the differences.
9. Should the amount redeemed is less than the above stated value, **NO REFUND** will be entertained.
10. Original voucher must be returned to Parlo Tours Sdn Bhd upon redemption prior to any booking confirmation via courier service.
11. In addition, the general tour/ticketing conditions will apply.
12. The voucher can only be redeemed at **Parlo Tours Sdn. Bhd. – Kuala Lumpur office** only.
13. Kindly contact us at **603-27266033** for the redemption.