



Deutsche Bahn's DB Medibus Solution Is Bringing the Doctor to the Appointment

The Situation

Deutsche Bahn is the second-largest transport related company, and the largest rail infrastructure owner in Europe. With so many people in transit every day, the organization noticed a distinct lack of medical care being provided to aging rural populations—they simply didn't have access to it. Even without that knowledge, an idea for a “doctor on wheels” came to the forefront. Now it was a matter of learning more about the medical side of things, and finding partners for technology and infrastructure to bring the idea to life.

The Problem

- Refugees who would use the mobile facility needed translation services—**this meant teleconferencing**
- Specialists could be immensely beneficial—**but also couldn't be physically onsite**
- “Mobile” services required mobile internet, and **it needed to be both powerful and stable**

Cisco to the Rescue

Reasons **Deutsche Bahn** chose Cisco:

- Webex DX80 units were **the perfect solution for teleconferencing**
- Cisco's infrastructure created the **flexibility and reliability** for mobile internet the team desperately needed
- Cisco's ability to switch between mobile channels meant a **loss of connection was exceedingly rare**

The Impact

- With the infrastructure in place, there are now **7 Medibuses in service throughout Germany**
- The DB team won the German Mobility Award, **after building from a concept in only 2 years**
- With unilateral, bipartisan support from the government, **the team knew they'd built something special**

Having 7 medibuses in service means quality, consistent medical care for those in small, isolated communities. Cisco's partnership, support, and powerful products helped ensure DB's little idea became a big success. With those 7 buses on roads every day, the potential of this little idea is now a big part of many small communities.



FELIX THIELMANN
Senior Project Manager DB
Medibus at
Deutsche Bahn AG

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The Cisco solution would provide the technology to easily switch between different mobile channels as the bus moved through the countryside. That was a powerful tool that enabled us to stay connected.

“

None of this would have been possible without our medical partners and Cisco.



FELIX THIELMANN
Senior Project Manager DB
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