

## **BATTERY WARRANTY**

## ALL WARRANTY CLAIMS SHOULD BE MADE BY CALLING 1300 93 88 11 or EMAIL: info@cartsnparts.com.au

CARTSNPARTS AUSTRALIA ("Company") and the Manufacturer of the PROVIDED BATTERY hereby warrants that any new battery of the ECAR (LVTong), Trojan or Maxon brand will be assessed as per the manufacturers requirements prior to any further result being provided to the customer/client.

ALL batteries sold by CartsNParts Australia in all locations must be discharge tested and results provided in the below table, "Battery Discharge Reading".

**PERIODS:**TROJAN - 2 YEARSECAR(LVTONG) - 2 YEARSMAXON - 2 YEARS

## **Battery Discharge Reading**

BATTERY ID	Voltage		HYDROMETER READING (SG)		DISCHARGE RESULT
TYPE:	BEFORE	AFTER	BEFORE	AFTER	DISCHARGE SETTING:
#1 DATE:	V	V			48V Cart = 42V cut-off 36V Cart = 30V cut-off PRE-DISCHARGE VOLTAGE: V (SET) DISCHARGE RESULT: MINS
#2 DATE:	V	V			
#3 DATE:	V	V			
#4 DATE:	V	V			
#5 DATE:	V	V			
#6 DATE:	V	V			

The Company reserves the right to reject warranty claims that have not had the above "Battery Discharge Reading" Table completed and verification is provided as to whome completed the testing. The Company specifies that any battery testing completed on batteries sold or provided by CartsNParts Australia be done so by a qualified auto electrician or golf cart mechanic.

NOTE: For Trojan Branded batteries sold or provided by CartsNParts Australia must have the above "Battery Discharge Reading" Table completed in its entirety with Voltage, Hydrometer and Discharge data recorded.

For MAXON EV Gel & ECAR (LVTong) VRLA batteries, the Voltages and Discharge readings only are required as hydrometer testing is not applicable to this category of battery.

For carts in which have a Delta-Q Quiq charger the charging history of the cart in which contains the batteries being tested will also need to be provided to the Company for assessment of the claim. If undue stress is eveident, caused by operating the cart at low voltages and incomplete charging cycles, the company reserves the right to reject any claims under warranty due to a user defect being the cause of the failure or claim. The company will only warrant the products provided should it be deemed a manufacturing defect or a defect in which results under normal operating conditions.

## Normal Operating Conditions is specified as:

The cart not being operated at or below 42V +/-2V for periods of time exceeding 15minutes. The normal operating charge cycle data must prove complete charge cycles to full voltages 'based on the batteries within the cart.

For wet cell batteries full evidence of batteries being regularly watered with demineralised water.