

**EMINENT**

**EM6400/EM6410/EM6420**

**E-SmartLife IP camera**

**en**

Manual

# EM6400/EM6410/EM6420 E-SmartLife IP camera

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## 1.0 Introduction

Congratulations with the purchase of this high-quality Eminent product! This product has undergone extensive testing by Eminent's technical experts. Should you experience any problems with this product, you are covered by Eminent warranty. Please keep this manual and the receipt in a safe place.

**Register your product now on [www.eminent-online.com](http://www.eminent-online.com) and receive product updates!**

## 2.0 Download and install the app

**Download the app:** E-SmartLife from Apple App store or Google Play Store.

### 2.1 Create account:

1. Tap **“Register”** (or if you already registered “Log in with existing account”).
2. Tap **“Agree”**
3. Select country code and enter full national phone number or email address and tap **“Get authentication code”**.
4. Check your email or text messages for your authentication code.
5. Enter received authentication code and pick your own password.
6. Tap **“Create location”**
7. Enter location name.
8. Set geographic location by pressing **“>”**
9. Tap **“Completed”**
10. Tap **“Completed”**

### 2.2 Add device (QR-Code configuration)

1. Tap on **“Add device”** or **“+”** (top right corner). A list of potential products appears.
2. Select the device type you want to add from the list
3. Activate the device to be added by plugging it in.
4. Make sure a tone is heard (as shown in example in the application) and tap the button to confirm. If a tone is not heard hold the reset button.
5. Confirm your phone is connected to the Wi-Fi network to which the device will be added, (NOTE !!! The device can only be connected to 2.4 GHz WiFi networks), enter the Wi-Fi password and press **“Confirm”**.
6. Read the instructions in the app and tap **“Continue”**
7. Hold the QR code in front of the camera and wait for a confirmation tone to be heard and confirm in the App by tapping the button **“Heard the Beep”** when you have heard the confirmation tone.
8. Now the device will be searched, make sure your phone and the device are close to the router to optimize reception.
9. After the product is found and added, rename it so you can easily recognize it.

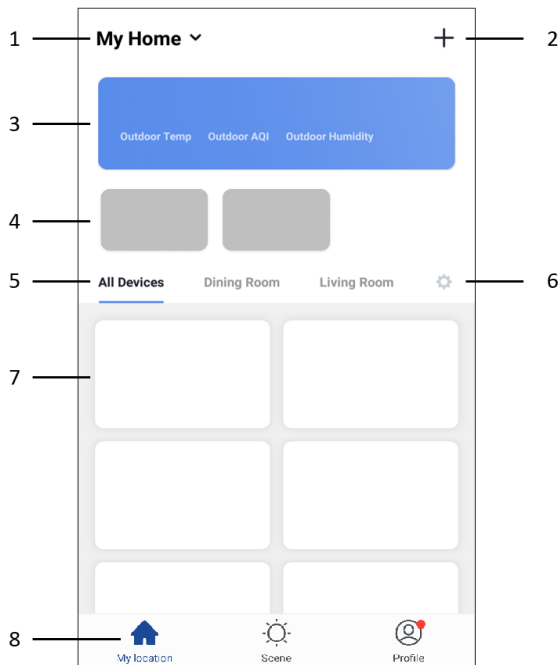
If above method fails (this can be due to unstable network or specific network protection) add the device using WiFi Smart configuration by following the steps below.

## 2.3 Add device (WiFi Smart configuration)

1. Tap on "Add device" or "+" (top right corner). A list of potential products appears.
2. Select the device type you want to add from the list.
3. Tap "Otherwise" (upper right corner)
4. Select "Wi-Fi Smart Configuration"
5. Make sure a tone is heard (as shown in example in the application) and tap the button to confirm. If a tone is not heard hold the reset button.
6. Confirm your phone is connected to the Wi-Fi network to which the device will be added, (NOTE !!! The device can only be connected to 2.4 GHz WiFi networks), enter the Wi-Fi password and press "Confirm".
7. Now the device will be searched, make sure your phone and the device are close to the router to optimize reception.
8. After the product is found and added, rename it so you can easily recognize it.

## 3.0 App interface:

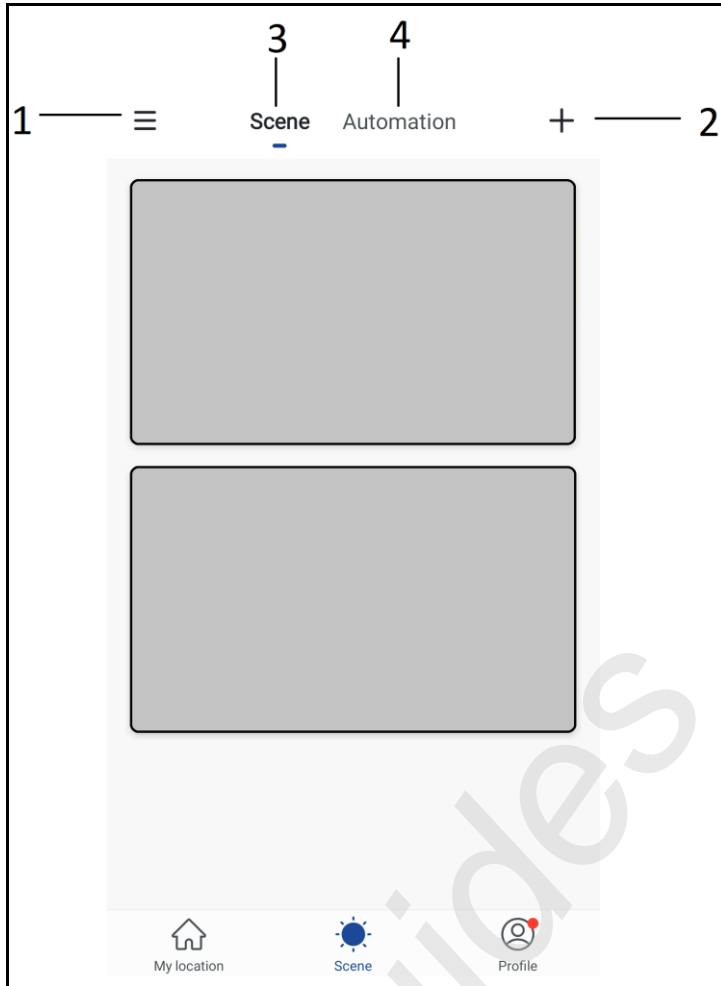
### 3.1 Main screen



1. My Home Tap this to select or manage your different locations (e.g. my home, office, etc.) Here you can change
  - Name
  - Rooms
  - Location
  - Device sharing (with other E-SmartLife users)
  - Add location members (to share the devices in a location with other E-SmartLife users)
2. “+” Tap this to add new products (in the selected location), see instructions.
3. Weather information: estimated weather information is shown, based on your set location.
4. Scenes: when creating a scene, it can be selected whether or not to shown on first page. If they are set to be shown, this is where they will be shown.
5. Rooms: select a room to only show the products that have been assigned to this room. This too quickly find the products relevant for that room.
6. Room management: tap the cog on the right to add or edit rooms Choose a predefined room or enter any custom name and confirm. Tap the newly created room to assign or unassign products to this room. When unassigning, the products are not being removed, but are still available under “All devices”.
7. All installed devices are displayed here. Tap the device to access the device and its settings and options.
8. Main navigation between different displays
  - My location = Device list (main page as mentioned above)
  - Scene = Scenes and Automations
  - Profile = Personal profile and general app settings

### 3.2 Scenes and Automations

This is where scenes and automations are shown and can be created.



1. Tap “☰” to move or remove current scenes or automations.
  - Changing the order is simply done by sliding vertically
  - Deleting is done by sliding a specific scene or automation to the left and tap “Delete”
2. Tap “+” on the upper right corner to add a new scene or automation, the options for each are described below.
3. Scenes: scenes are created and shown here and can be activated by simply tapping them.
4. Automations: automations are created and shown here

### Scenes

A scene is a shortcut to do multiple preset things at once, you can set:

- Name of the scene (also used on main screen as well as by voice assistants commands)
- Image (choose any of the preset images)
- Unlimited number of actions (including enabling or disabling an automation)
- Whether or not to show on first page

On the bottom right of each tile is a small button to edit this specific scene

### Automations

Automation is to set one or more actions triggered by one or more events.

Here you can set the following:

- Name (used on main screen as well as by voice assistants commands)
- Image (choose any of the preset images)
- Type of conditions (only applicable when combining multiple conditions as trigger)
  - When ALL set conditions are met
  - When ANY of the set conditions are met

The following conditions can be selected:

- Any notification from a sensor, detector or camera
- Any state of a product which is set manually or automatically
- A specific time of day (which can be repeated on selected days)

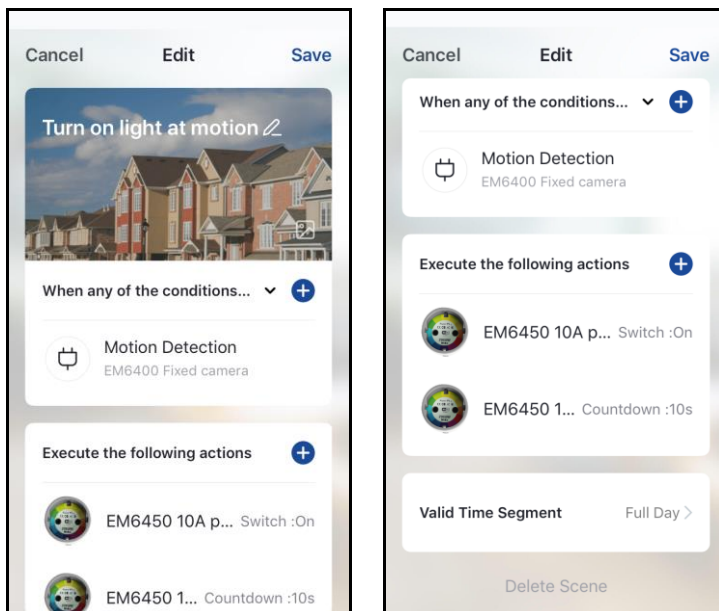
- The sunrise or sunset
- Weather conditions (these are approximates based on your set location)

Each condition can simple be removed by sliding it to the left and tapping **“Delete”**

Actions to be executed can be:

- Activating a scene
- Activating another automation (to enable or disable an existing automation)
- Switching a product on/off
- Set a lighting product to a certain mode, brightness or temperature

Example: You can set a scene for the IP camera to turn on a Plug-in power switch when motion is detected and turn off again after 10 seconds





## 4.0 Profile

Here you can set and check the basic information of your profile.

1. Home management (Add or edit set locations)
2. Message center (showing all notifications of cameras with a corresponding picture, sensors or detectors)
3. Scan QR code (only required in case of emergency)
4. Feedback (please send us your feedback, both positive and negative)
5. Settings
  - a. Enable/disable sound of notifications while in the app
  - b. Enable/disable App message notifications
  - c. Integration (here you can find instructions on how to connect your products to either Amazon Alexa or Google Home)
  - d. About (here you can give us your rating, find version information and manually check for updates)
  - e. Empty cache memory to free up disk space (this will however result in a temporary slower interaction as interfaces need to be reloaded)

## 5.0 Product page

### 5.1 Product menu

Tap the button on the upper right corner on the product page. Through this menu you can do the following (depends on the type of product)

- a. Change the product name (also used by Amazon Alexa and Google Home)
- b. Set device sharing to give other people access to this product, for this location members need to be added
- c. Create a product group to control multiple similar products at once.

#### **Cameras only:**

- d. Basic feature setting where you can switch status indicator, watermark, audio mode or flip the image for ceiling mounted camera.
- e. Sound detection can be switched on/off and the sensitivity can be set
- f. Motion detection can be switched on/off and the sensitivity can be set
- g. Storage can be monitored or formatted

## 6.0 Connecting E-SmartLife to Google home / assistant

### 6.1 Requirements

Before you can setup the Google Home skills for your EM64XX product you will first need to add the EM64XX product to the E-SmartLife APP on Android or iOS device.

Further the Google Home APP needs to be installed on your Android or iOS device and your Google Home device needs to be configured.

This instruction will only explain how to connect your E-SmartLife account to your Google Home account as a Skill.

### 6.2 Connecting to Google Home / Google Assistant

You only need to setup the connection between E-SmartLife and Google Home once for all your E-SmartLife devices.

1. Open the Google Home APP
2. Now tap the account icon in the upper right corner and select **"Settings"**
3. Select **"Home"** and tap **"+"**.
4. Now Select **"Set up device"**.
5. Select **"Works with Google"**.
6. Tap the **"Magnifying glass"** to start searching for Skill.
7. Search for **"Smart Life"**.
8. Select the skill **"Smart Life"** from the list of search results.
9. Select your country and enter your E-SmartLife account and password and tap **"Link Now"**.
10. From the list of available APPs select **"E-SmartLife"** and tap **"Link Now"**.
11. Authorize Google to use your profile and connect with your products by tapping **"Authorize"**.
12. Any installed products as well as created scenes or automations are automatically being linked, you can assign a room to each product.
13. After you have installed new products or created new scenes or automations in the E-SmartLife APP, ask **"Hey Google, Sync devices"** so they can be controlled or activated using Google Home.

## 7.0 Connecting E-SmartLife to Amazon Alexa

### 7.1 Requirements

Before you can setup the Amazon Alexa skills for your EM64XX product you will first need to add the EM64XX product to the E-SmartLife APP on Android or iOS device.

Further the Amazon Alexa APP needs to be installed on your Android or iOS device and your Amazon Alexa device needs to be configured.

This instruction will only explain how to connect your E-SmartLife account to your Amazon Alexa account as a Skill. It will not explain how to setup your Amazon Alexa device for first use.

### 7.2 Connecting to Amazon Alexa

You only need to setup the connection between E-SmartLife and Amazon Alexa once for all your E-SmartLife devices.

1. Open the Amazon Alexa APP on your Smartphone/Tablet
2. Press the menu button in the upper left corner.
3. Select "**Skills & Games**".
4. Tap the "**Magnifying glass**" to start searching for Skill.
5. Search for "**Smart Life**".
6. Select the skill "**Smart Life**" from the list of search results.
7. Tap "**Enable to use**"
8. Select your country and enter your E-SmartLife account and password and tap "**Link Now**".
9. From the list of available APPs select "**E-SmartLife**" and tap "**Link Now**".
10. Authorize Amazon Alexa to use your profile and connect with your products by tapping "**Authorize**".
11. Any installed products as well as created scenes or automations are automatically being linked, you can assign a room to each product.
12. After you have installed new products or created new scenes or automations in the E-SmartLife APP, ask "**Alexa, discover devices**" in about 20 seconds, the products will automatically be added to the Alexa product list and can be controlled or activated using Amazon Alexa.

## 8.0 Frequently Asked Questions and other related information

The latest Frequently asked questions for your product can be found on the support page of your product. Eminent will update these pages frequently to assure you have the most recent information. Visit [www.eminent-online.com](http://www.eminent-online.com) for more information about your product.

## 9.0 Service and support

This user manual has been carefully written by Eminent's technical experts. If you have problems installing or using the product, please fill out the support form at the website [www.eminent-online.com/support](http://www.eminent-online.com/support).

You can also contact us by phone. Please check [www.eminent-online.com/support](http://www.eminent-online.com/support) for the helpdesk phone number and opening hours.

## 10.0 Warning and points of attention



Due to laws, directives and regulations set out by the European parliament, some (wireless) devices could be subject to limitations concerning its use in certain European member states. In certain European member states the use of such devices could be prohibited. Contact your (local) government for more information about this limitations.

Always follow up the instructions in the manual\*, especially where it concerns devices which need to be assembled.

Warning: In most cases this concerns an electronic device. Wrong/improper use may lead to (severe) injuries!

When you connect the device to the mains, make sure it will not be damaged or subject to (high) pressure.

A power socket is needed which should be close and easy accessible from the device.

Repairing of the device should be done by qualified Eminent staff. Never try to repair the device yourself. The warranty immediately voids when products have undergone self-repair and/or by misuse. For extended warranty conditions, please visit our website at [www.eminent-online.com/warranty](http://www.eminent-online.com/warranty).

Dispose of the device appropriately. Please follow your countries regulation for the disposal of electronic goods.

Please check below safety points carefully:

- Do not apply external force on the cables
- Do not unplug the device by pulling the power cable
- Do not place the device near heating elements
- Do not let the device come in contact with water or other liquids
- If there is any strange sound, smoke or odor, remove the device immediately from the power outlet.
- Do not put any sharp objects into the venting hole of a product
- Do not use any damaged cables (risk of electric shock)
- Keep the product out of reach of children
- Wipe off the product with soft fabric, not water mop.
- Keep the power plug and outlet clean
- Do not unplug the device from the power outlet with wet hands
- Unplug the device when you don't use it for a long time
- Use the device at a well ventilated place

*\*Tip: Eminent manuals are written with great care. However, due to new technological developments it can happen that a printed manual does not longer contain the most recent information. If you are experiencing any problems with the printed manual or you cannot find what you are looking for, please always check our website [www.eminent-online.com](http://www.eminent-online.com) first for the newest updated manual.*

*Also, you will find frequently asked questions in the FAQ section. It is highly recommended to consult the FAQ section. Very often the answer to your questions will be found here.*

## 11.0 Warranty conditions

The Eminent warranty applies to all Eminent products. After buying a second-hand Eminent product the remaining period of warranty is measured from the moment of purchase by the product's initial owner. Eminent warranty applies to all Eminent products and parts, indissolubly connected or mounted to the product it concerns. Power supply adapters, batteries, antennas and all other products not directly integrated in or connected to the main product or products of which, without reasonable doubt, can be assumed that wear and tear during use will show a different pattern than the main product, are not covered by the Eminent warranty. Products are not covered by the Eminent warranty when exposed to incorrect/improper use, external influences or when opening the service parts of the product by parties other than Eminent. Eminent may use refurbished materials for repair or replacement of your defective product. Eminent cannot be held responsible for changes in network settings by internet providers. We cannot guarantee that the Eminent networking product will keep working when settings are changed by the internet providers. Eminent cannot guarantee the working of web services, apps and other third party content that is available through Eminent products

### When my product gets defective

Should you encounter a product rendered defective for reasons other than described above: Please contact your point of purchase for taking care of your defective product.



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