



GENNA ROSE

LASHES BROWS TRAINING

Terms & Conditions

We have a strict 72 Hour cancellation policy.

If you wish to cancel your appointment you must give 72 hours notice, if under 72 hours or you do not 'show' then you will be charged the full cost of your appointment, taken from the card details you provide at time of booking.

We have a no audience policy, therefore we do not allow children, friends or pets (except guide dogs) into the salon.

Please let us know if you're going to be late. We can usually allow a few minutes, for anything over 15 minutes we may cancel your appointment and the cancellation policy will apply.

Patch test are not mandatory for lash extensions unless you would like one, we advise you to have one if you have never had lash extensions before, are pregnant or have sensitive skin. **(A patch test is mandatory for Lash Lifts & Brow tints.)**

It is your responsibility to book the patch test at least 48 hours before, if you fail to do so and you are unable to make the appointment because of this, the cancellation policy will apply.

Thank you.

We look forward to seeing you soon.

GET IN TOUCH TODAY!

 01249 248 864

 hello@gennarose.co.uk

 @gennarose.lashesbrowstraining