尺寸：80x80mm

Model: TrueFree

MANUFACTURER

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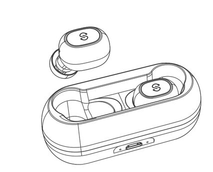
FCC ID：2AFTUYL001
Made in China

TrueFree

SoundPEATS



USER MANUAL | Manuel d'Utilisation | 取扱説明書
Bedienungsanleitung | Manual de Instrucciones

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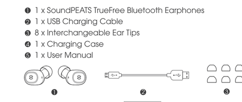
Introduction

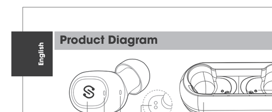
Thank you for choosing SoundPEATS TrueFree Bluetooth earphones. Please read the manual carefully, and keep it for further reference. If you need any assistance, please contact our customer support team by emailing **support@soundpeatsaudio.com.**

Package Content

1. 1 x SoundPEATS TrueFree Bluetooth Earphones
2. 1 x USB Charging Cable
3. 8 x Interchangeable Ear Tips
4. 1 x Charging Case
5. 1 x User Manual



Product Diagram



1. Multifunctional Button
2. LED Indicator
3. Charging Contactor
4. Microphone
5. Charging Case
6. Charging Slot
7. USB Charging Port
8. Charging Case Indicator

Specifications

Bluetooth Version	Bluetooth 5.0
Bluetooth Profile	AVRCP_V1.6/HF-P_V1.7/HSP_V1.2/A2DP_V1.3
Bluetooth Chipset	Realtek 8763BFR
Maximum Working Range	33 feet/10m (no obstacle)
Standby Time	120 hours

Talk Time	4 hours
Charging Time	1.5 hour
Charging Case Recharge Earphones	4-5 times (both earbuds)
Earbud Power Capacity	3.7V / 43mah
Charging Case Power Capacity	3.7V / 380mAh
Earbud Dimension (L * W * H)	0.96*0.86*0.64 inches / 24*21.9*16 mm
Earbud Weight	0.16oz / 4.7g

Get Comfortable

Fit to your ears

SoundPEATS TrueFree earphones come with 8 different sized interchangeable ear tips (2pcs on the earbuds included). Please choose the right size to find the most secure and comfortable option for yourself (normally the medium ones are suitable for 75% of people).

Wearing the earphones

1. Place the earphones into your ears, pointing straight down.
2. Adjust the earphones upwards till the microphone points directly to your mouth.

Getting Started

Charging

SoundPEATS TrueFree Bluetooth earphones are equipped with a compact and lightweight charging case which is not only a charging dock to charge the earphones, but also a carrying case. With a built-in rechargeable battery, the charging case can provide up to 4-5 times full charge for the earphones (both left and right).

Charge the earphones

The earphones are partially charged at the factory. Please make sure they are fully charged before first use.
1. Put the earphones into corresponding charging slots, make sure the charging contactors are match.
2. The LED indicators on the earphones turn red to start charging.
3. The earphones are fully charged when LED indicators turn white and turn off after 1 minute.

Charge the case

1. Connect the charging port with any USB charging adapter or USB port available, such as computer or laptop.
2. LED indicator turns green to start charging and turns off indicating fully charged .

Note:
1. You will hear a voice prompt "Battery Low" every 3 minutes when the battery is low. The earphones will turn off in around 10 minutes. Please recharge the earphones soon.
2. Please charge the earphones at least once every 3 months when not in use for a long time.

3. To ensure charging safety, please do not use any USB charging adapter with current over 5V 1A. Please do not use any type of quick charger to charge the earphones and charging case.

Pairing

The right and left earbuds can both work separately as a single earbud (Mono Mode), or use together as a pair of stereo earphones (Stereo Mode). To use in different modes, you need to follow different pairing steps.
Before start, please turn off other Bluetooth devices nearby, and make sure the earphones and your Bluetooth device are close enough (within 3 feet).

Mono Mode

1. The earbuds enter pairing mode directly with a voice prompt "power on" after taking out from the charging case. White indicator flashes quickly for around 10s, then red and white indicators flash alternatively with a voice prompt "pairing". "SoundPEATS TrueFree L" or "SoundPEATS TrueFree R" would show up on the Bluetooth list, click it to connect.
2. Activate the Bluetooth on your device and search for Bluetooth connection nearby:
For iPhone/iPad/iPod®: Settings -> Bluetooth -> On
For Android™: Setting ->Wireless & Networks -> Bluetooth -> On -> Scan for devices
For Windows® Phone 8 Devices: Settings -> Bluetooth -> On
3. If you want to connect the two earbuds separately with 2 devices nearby, please connect the left one to one device at first. In case it will connect to the right earbud automatically after taking out from the charging case.

Stereo Mode

Take out both earbuds from the charging case. The two earbuds will flash in white at first. Then the left indicator goes out, and right indicator flashes in red and white. Activate the Bluetooth in your device and hit "SoundPEATS TrueFree R" on the Bluetooth list.

Factory Reset

(Try the following steps if you fail building connection between two earbuds, or between earbuds and device)

1. Fail connecting earbuds to device.

-Clear pairing record between the earbuds and all your devices
-Take out both earbuds and turn them off, press and hold both buttons simultaneously for 10s until the indicators flash in red and white and then go out.

2. Fail re-entering stereo mode.

- Clear pairing record between the earbuds and all your devices.
- Take out both earbuds and turn them off, press and hold the buttons simultaneously for 20s until the indicators flash in red and white and goes out twice.
- Place back and then take out both earbuds to have them connect to each other at first, then pair the right earbud to your device.

Please search "SoundPEATS" on YouTube to find our official channel for detailed reset video.

Note:
1. The earbuds directly enter pairing mode after taking out from the charging case.
2. If a PIN code is required for pairing, please try "0000"(4 zeros).
3. The earphones will stay in pairing mode for 5 minutes at most. Afterwards, it will power off automatically if no pairing device is found. If pairing device is switched off or Bluetooth disconnected for 5 minutes, the TrueFree earphones will power off automatically.
4. The maximum operation range for the Bluetooth earphones is 33ft (10m). If you move out of the range, the earphones will lose connection. You will need to move back to be within the range and reconnect to your Bluetooth audio device.

Re-Pairing

In Mono Mode:

SoundPEATS TrueFree Bluetooth earbuds can remember previously paired devices. If you have previously paired the earbud with a device, simply activate the Bluetooth in your device, take out the earbud from the charging dock. They will automatically connect without going into pairing mode again. If the earbud doesn't automatically connect, please press the Multifunction button once or hit the device name on your Bluetooth device to reconnect.

In Stereo Mode:

If you have previously paired the earphones with a device in stereo mode, simply take both earbuds out from the charging case and activate the Bluetooth in the device. The right earbud will reconnect to your device automatically, the left earbud will connect to the right earbud.

Controls and Voice Notification

Button Controls

Once connected, the TrueFree earphones can control media and phone calls from a phone or tablet. You can hear from both earbuds during the call.

Function	Operation
Power On	Take out the earbuds from charging case; Press and hold the multifunction button for 1s until white LED flashes
Power Off	Place back the earbuds into the charging case (The earbuds will not turn off if the charging case battery is dead); Press and hold the Multifunction button for 3s until red indicator long flash once. In Stereo Mode, turn off either earbud will switch off both units. (Only place back the left earbud, the right will work normally)
Play/Pause	Press the Multifunction button once (works on both earbuds in stereo mode)

Play Next / Previous	Double tap left multifunction button for previous track; Double tap right multifunction button for next track
Answer Phone Call	Press the Multifunction button once (works on both earbuds in stereo mode)
Hang Up	Press the Multifunction button once when you are in a call
Reject Phone Call	Press the Multifunction button for 1.5s
Mute/Resume A Call	Double click the Multifunction button during a call
Activate Voice Assistant	Press the Multifunction button for 1s in play/standby mode
Transfer Voice Between Earphones and Phone	Press the multifunction button for 1s during a call
Call Switching	During a call, if there is another incoming call at the same time, press the Multifunction button to answer the second call and put the first on hold; Long press 2s to reject the new incoming call; Double press the Multifunction button to switch between two phone calls; Short press once to hang up the current call

Voice Notification

Action	You will hear
Turn on the earphones	Power on
Turn off the earphones	Power off
Go into pairing mode	Pairing
Successfully paired	Connected
Stereo mode, second earbud connected	Tone
Battery level low	Battery low
Bluetooth out of range/disconnected	Tone
Incoming call	RingTone
Hang up a call	Tone
Cancel a call	Tone
Reject a call	Tone

LED Indicators

The LED indicators give a good indication of what the earbuds and charging case are doing.

Status	Earbuds LED Indicator
Charging	Solid red
Fully charged	White indicator turns on and turns off after 1 minute
Pairing mode	Red and white LED indicators flash alternately
Factory reset	Red and white LED indicators flash, and turn off after 3 times quick flash
Earbuds connect to each other	White LED indicator flashes quickly

Status	Charging Case Indicator
Charging	Solid green
Fully charged	LED indicator goes off

Trouble Shooting

Q: Why can't I hear any sound from the second earbud in Stereo Mode?
A: Please make sure the second earbud has connected to the first one successfully. If not, please follow the instruction in "Pairing->Stereo Mode->FACTORY RESET" section.

Q: I tried to connect to TrueFree earphones, but my device says "connection failed"?
A: Please make sure:
1) Your device supports the Bluetooth stereo profile "A2DP";
2) Delete TrueFree from your device Bluetooth search result and restart it to connect again.
Q: Both the left and right earbuds can connect to my phone, but they can't connect to each other now.
A: If you fail re-entering stereo mode, please take out both earbuds and power them off. Then press and hold the multifunction button for 20 seconds until the indicators flash and go out TWICE.
Q: The sound is not very clear / the caller cannot hear my voice clearly.
A: Please adjust the volume on your phone. Make sure there is no source of interference nearby. Stay close to your phone.
Q: Can I use both earbuds separately?
A: Yes, both earbuds can be used separately in mono mode. And both earbuds are with built-in microphone.
Q: Why the connection is not stable and cuts out intermittently?
A: Different from Wi-Fi or other wireless signal transmission, Bluetooth would be affected by wireless signal around and barriers between. Please make sure there are no objects between the earphones and your Bluetooth device, and no radio or Wi-Fi interference nearby.
Q: What is the range of Bluetooth earphones?
A: Bluetooth earphones have maximum range of 33 feet (10m, no obstacle). However, the actual range depends on usage and environment. Connection is usually good within 15-25 feet with no major obstacles between.

Q: My earphones will not switch on.
A: Please recharge it and make sure it has enough battery power. If it is fully charged and still nothing happens or if you are not able to charge the earbuds though the charging case is working well, please contact our customer support for warranty cover.

Care and Maintenance

- Keep the earphones away from heat and humidity.
- Do not put the product under direct sunlight or hot areas. High temperatures will shorten lifespan of the earphones, battery and / or the internal circuit board.
- Power off the earphones when not in use and before storing.
- Do not try to take the product apart.
- Do not drop or knock your earphones on hard surfaces.
- Do not use chemicals or detergents to clean the product.
- Do not scrape the surface with sharp objects.

Warranty and Support

Customer Support

If you need any assistance or support, please email **support@soundpeatsaudio.com** with details.
You will hear from us within 24 hours. We will do our best to provide you with a viable solution.
For more information, please visit **www.soundpeatsaudio.com**.

Warranty

We warrant this device **12 MONTHS** from date of the original purchase for manufacturer defects.
If the device fails due to a manufacturing defect, please contact seller directly to initiate return and warranty process.

The following are excluded from SoundPEATS warranty cover:
- Device purchased as second hand, used or from unauthorized seller
- Damage resulted from misuse and abusive action
- Damage resulted from chemical, fire, radioactive substance, poison, liquid
- Damage resulted from natural disaster
- Damage caused to any third party / person / object and beyond

Statement

We can only provide after sale service for products purchased directly from **SoundPEATS** or **SoundPEATS** authorized distributor. If you have purchased from a different seller, please contact them for any exchange or refund request.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.