# Isabelle SALAÜN-GORRELL

Franco-American Consultant International Market Research in 5 languages Moderator, Analyst and Translator (English, French, German, Spanish and Italian)

Based in Paris Missions in France and abroad

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## **Experience**

- Qualitative Market Research since 1999
  - Moderation
    - → 1,800 BtoB and BtoC interviews (face-to-face, by telephone, on Skype)
    - → 200 facility-based focus groups and online communities
  - Analysis
    - → 120 analytical reports
  - Translation
    - → 300 translated documents (transcripts, questionnaires, discussion guides, reports)
  - → For over 50 market research agencies in France and abroad
  - → In various sectors, and in particular :
    - Industry & Services (Energy, Automotive, Construction, Insurance & Banking, Telecom, etc.)
    - Healthcare (Oncology, endocrinology, cardiology, dermatology, rheumatology, etc.)
    - Consumer Goods (Beauty, food, household appliances, tech, etc.)
    - Luxury Goods (Cosmetics and fragrances)
  - → With very varied targets:
    - Business leaders and company executives
    - Professionals in the manufacturing industry and in the services sector
    - Healthcare professionals (general practitioners, specialists, pharmacists, patients, etc.)
    - Experts
    - Consumers, customers, users, internauts, etc.
- Audiovisual services since 2011
  - → Conception, making and delivering of over 400 videos
  - → Filming, video editing, voice off/over, subtitling
- Language Teaching / Training (1981 2011)
  - → In France
    - English and German teacher, developer of tests and exams in business French, member of the examination jury - in high schools, business schools and at a school

of communication studies

- Instructor/trainer to company executives - in English, German, Spanish and Italian

Ecole Franco-Allemande de Commerce et d'Industrie - Paris Chambre de Commerce et d'Industrie de Paris (CCIP) School of European Languages - Courbevoie Ecole Européenne des Affaires (ESCP-EAP) - Paris EFAP Image & Médias - Paris Education Nationale

#### → In the US

- German and French teacher at college/university level
- Coach of Eurodisney executives focus on French language and culture

Rollins College, FL, USA University of Central Florida, FL, US Walt Disney World Company, FL. USA

### **Education**

**Spanish Major** (DEUG d'Espagnol), « magna cum laude », Rollins College, FL, USA **Diploma of the Italian, German and British Chambers of Commerce,** with Honors, Lyon, France

Bachelor's degree in English/German, Lyon II University, France CAPES d'allemand (Secondary School Teacher's Certificate), Paris X University Ecole Normale Supérieure de St Cloud Master's Degree in German, « magna cum laude », Paris X University

## **Publications** (Textbooks in German and French)

Weiter! John Wiley & Sons, New York, 1994
Weiter! Lesen, Reden und Schreiben, John Wiley & Sons, New York, 1994
Weiter! Arbeitsheft, John Wiley & Sons, New York, 1994
Tête-à-Tête, Heinle & Heinle, Boston, 1992
Conversation in French, Heinle & Heinle, Boston, 1989