RETAIL iOS

Setup Process

Congratulations on your new MX Merchant™ Retail POS, you've picked the best! And the good news is that you only have five simple steps until you're ready to start selling!

*Note: The Heckler Windfall stand only supports iPad Air, Air 2 & 5th generation devices.

STEP 1
STAND & CASH DRAWER

To setup your Heckler Windfall stand and cash drawer watch this awesome step-by-step video Box Set Video:

https://vimeo.com/134028564

STEP 2
EPSON PRINTER

· Plug in the power cord and turn on the Epson printer.

· Next, locate the gray cord that came in the Heckler Windfall box labeled "Drawer-Kick Cable for Epson Receipt Printer".

· Plug the cable in the back of the Epson, and back into the bottom of the cash drawer (this cord will tell cash drawer to know when to POP).

· On your iPad, turn Bluetooth on (Go to Settings > Bluetooth > Make sure the toggle is showing green if it isn't already). A Bluetooth Devices search will begin.

· Tap Epson TM-T88V on the list so it pairs with your device.

TROUBLE SHOOTING / SETTING UP BAUD RATE MANUALLY

Baud Rate: 115200bps
Dip Switch 1 - All off Except for 7
Dip Switch 2 - All off

· Turn off Printer

Setup Process (continued)

· Release Feed Button
· Hold Feed Button for more than 1 second and release
· Press Feed Button 4 Times and Hold on the 4th Press
· Press Feed Button 4 Times and Hold on the 4th Press (again)
· Press Feed Button 8 Times and Hold on the 8th Press
· Turn Off Printer
· Turn On Pritner
· If the device was already paired - unpair and pair the device
  again

STEP 3
SOCKET MOBILE BARCODE SCANNER

· To pair the Socket Mobile reader with the iPad, power on the
  Socket Mobile barcode reader

· Scan this barcode to put the device in iOS mode

#FNB00F40002#

· On the iPad, turn Bluetooth on (Go to Settings > Bluetooth >
  Make sure the toggle is showing green). A Bluetooth Devices
  search will begin.

· After a few seconds the "Not Paired" status will change to
  "Connected" and the Blue LED will blink every 3 seconds
  confirming the connection.

· Tap Socket CHS[xxxxxx] in the list of Devices found on the iPad.
  The scanner will beep once indicating that it is connected to the
  appropriate application.

STEP 4
CARD READER

· Plug in the card reader (this was the easiest step so far!)

STEP 5
MX MERCHANT RETAIL APP

· Go to the Apple App Store.

· Tap the search bar and type in MX Merchant™ Retail, once the
  results come back tap on the Get button and then tap Install.
  Once the app has fully installed tap on the Open button.

· When the app opens you will enter the same username and
  password that you use for the other MX Merchant™ platforms
  and tap the green "Sign In" button.

· You may not see much initially since we still need to set up the
  products for your store but before we do that we have a few
  more steps left with the device setup.

· Tap Settings at the bottom of the navigation.
· Tap on Peripherals.
· Tap on Card Reader and make sure it shows the name of your
  card reader connected.
· Tap on Peripherals in the left menu.
· Tap on Barcode Reader and make sure you see the Socket
  Mobile device is connected (if your barcode reader does not
  connect please see step 3 for more information).
· Tap on Peripherals in the left menu.
· Tap on Printers, tap on Add Printer and select the Bluetooth
  Printer option in the pop up. The device will look for any
  bluetooth printers connected to your device (if your printer does
  not connect please see step 2 for more information).

That's it! You're done!

Now, simply add products and you'll be ready to
start selling with **MX Merchant™ Retail!**