



RFP: SAST/2020/ELECTRONIC PROCUREMENT SYSTEM

DESCRIPTION: REQUEST FOR PROPOSALS FOR THE APPOINTMENT OF A REPUTABLE SERVICE PROVIDER TO SUPPLY, INSTAL AND COMMISSION THE ELECTRONIC PROCUREMENT SYSTEM TO THE SOUTH AFRICAN STATE THEATRE.

Question 1	How many internal users do you guys have?
Answer	18 Licences.
Question 2	How open are you to software as a service instead of outright purchase?
Answer	In the sense of cloud computing, it is not advisable to put it on cloud we prefer to host it on site due to the nature of the sensitivity of the data. We do have the capacity to host it locally.
Question 3	Is the 4 weeks implementation negotiable?
Answer	Yes it will be.
Question 4	What is the timeline for the electronic procurement system?
Answer	Our target was for the system to be implemented in the new financial year but now we are late. Our new set timeline is May 2020.
Question 5	Kindly elaborate on the integration of the CSD part, is it like you won't be opening your bidding but you will be targeting people who are in the CSD under this sector, the invitations will be drawn out at the evaluation stage, and it sounds like you want to source out suppliers from the CSD system at the outset?



Answer	Government regulations states that suppliers must be registered on the CSD system and we are complying with Government regulations. All companies that we use must be registered on the CSD system .In terms of our procurement process we do not procure from suppliers who are not on the CSD system. We target suppliers who are compliant with Government regulations.
Question 6	Do you have your own database where suppliers can register with?
Answer	No, we do not have our own database and we do not have our own list of service providers, all service providers are sourced from the CSD.
Question 7	Elaborate on the contract management, do you want it to keep on the contract management spend or?
Answer	The system must notify us prior to the expiring date of the contract and monitor the expenditure spend.
Question 8	Does the contract management exclude the legal aspect and focus on the procurement aspect?
Answer	Yes.
Question 9	Do you require integration?
Answer	Yes, the system must be able integrate with other systems eg. Pastel
Question 10	Which version of Pastel are you currently using?
Answer	Version 7.2.
Question 11	Do you have the SDK connection model?
Answer	No, The new system should have the capability to integrate with pastel.
Question 12	Is the system required for the full tender process?
Answer	No, the system is required for RFQ processes only.



Question 13	I do not understand the outset from the procurement process, I understand from the evaluation stage?
Answer	The system must give us parameters for example if we require a service provider with a BEE level 1 ,the system must be able to source out the BEE level 1 service providers for the specified commodities e.g. stationery.
Question 14	The tender for the Electronic Procurement system is closing on the 20 th March 2020, but no time has been indicated as per your tender document and briefing session held. Please inform us of the time that it will close?
Answer	The tender closes at 11am on Friday the 20 th March 2020
Question 15	May I please know the duration of the contract of the SAST/Electronic Procurement System tender. I either missed it in the briefing session or it was not mentioned. It is also not mentioned in the bid document.
Answer	The installation of the system would be once-off and the software license would be renewable annually.
Question 16	I am enquiring to get clarity on the number of users for the system in the 2 X 6 Business units. I do see that there are 6 main users but am not clear on the 2, 6 Business Units (information appearing on the Pricing Schedule - Page 10 of 34 of the Bid Document). Please provide us with clarity in order for us to price.
Answer	There are 18 users of the Electronic Procurement System
Question 17	Please advise where I can get the GCC for the SAST/2020/ELECTRONIC PROCUREMENT SYSTEM please? It is not in the bid documents



Answer	You can download it on google, just type GCC or general conditions of a contract (National Treasury website)
Question 18	Can you please confirm that you are only looking at an on premise solution and will not consider any cloud based solutions? The reason for my question is that in our experience cloud based solutions are quicker, easier and more cost effective to implement, and would be our preferred option. We of course respect your preference and decision.
Answer	Due to the nature of the sensitivity of the data, we have opted to have the system hosted on premise. Our onsite datacenter has sufficient capacity to host the system.