

Department of the Built Environment
Carolyn Dwyer BEng (Hons), DMS, CMILT, FCIHT
Director of the Built Environment



Telephone 020 7332 3366
Minicom 020 7332 3545
Fax 020 7332 3776
Email pto@cityoflondon.gov.uk

Your ref
Our ref 

Case Officer
J Gordon

Date 04/08/2020

Dear 

Penalty Charge Notice (PCN):
Vehicle Registration:
Outstanding Balance:



APPEAL AGAINST PENALTY CHARGE NOTICE NUMBER CL57242133

Please find enclosed a copy of the Case Papers sent to London Tribunals – Environment and Traffic Adjudicators concerning the appeal you have made against the above PCN. These papers are for your information.

London Tribunals will inform you of the result of your appeal as soon as a decision has been reached by an adjudicator.

Yours sincerely

J Gordon
For Parking Ticket Office

'Data Protection Information

Personal data has been collected by the City of London and its civil enforcement contractors in order to serve this Penalty Charge Notice and enforce parking contraventions under the Traffic Management Act 2004. As we believe a contravention has occurred, your personal data may be collected, processed, shared and retained in order to carry out the performance of a public task and fulfil our legal obligations in the following ways:

- To request details of the registered keeper of the vehicle from the DVLA or the person/company we believe to be the owner of the vehicle in order to pursue a Penalty Charge Notice.
- Shared with London Councils and other enforcement agencies for appeals and enforcement.
- Shared with the police or security organisations to prevent or detect crime.
- Hard copy data will be stored for a maximum period of 3 years and electronic data will be stored for a maximum period of 6 years.

Your Data Rights

City of London PO Box 243, Sheffield S98 1PX
Switchboard 020 7606 3030
www.cityoflondon.gov.uk



INVESTOR IN PEOPLE

In relation to the personal data which we may hold about you, you have the right to request to be informed, have access to or rectify incorrect information. You also have the right to object to or restrict our processing of your data. Under Data Protection law we must verify your identity and explain to you our reasons if we do not agree to carry out your request.

Data Contact Details and Further Information

If you would like more information about how we use your data, please read our Privacy Policy via www.cityoflondon.gov.uk/privacy. Data protection questions can be made via telephone on 020 7606 3030, by email to information.officer@cityoflondon.gov.uk or in writing to the address above. You have the right to complain to the Information Commissioner's Office at www ICO.org.uk.

Date received : 07/07/2020 18:07

Date logged : 07/07/2020 18:07

From :

Regarding :

Subject :

Attached :

Dear sir/madam,

I am so sorry to have caused this contravention I had no idea that my car was not allowed I must say that I did not see the sign. This of course is no excuse and I will definitely be more mindful next time. As you can appreciate I am a disabled driver, I have attached my blue badge to prove this. I would be grateful, if in these hard times, if you could waive this penalty charge notice.

Thank you

Department of the Built Environment

Carolyn Dwyer BEng (Hons), DMS, CMILT, FCIHT
Director of the Built Environment



Telephone 020 7332 3366

Fax 020 7332 3776

Email pto@cityoflondon.gov.uk

Your ref

Our ref

Case Officer

Paul Besagni

Date 14/07/2020

By post & email

Dear Mr Noorgat

Penalty Charge Notice (PCN):

Vehicle Registration:

Outstanding Balance:

Verification Code:

£65.00

NOTICE OF REJECTION

Thank you for your communication in relation to the above PCN.

The vehicle was observed at 15:52 on 30/06/2020 by CCTV contravening the regulations in MANSION HOUSE STREET.

The PCN was issued, in accordance with the London Local Authorities and Transport for London Act 2003, as your vehicle was observed by CCTV camera and The City of London Corporation had reasonable cause to believe that it was committing the contravention of failing to comply with a sign indicating a prohibition on certain types of vehicle.

The PCN was issued to the above vehicle for failing to comply with a prohibition on certain types of vehicle (motor vehicles) - only buses and pedal cycles allowed Monday to Friday between 7am and 7pm. This is because the above vehicle has been seen to have passed through a sign prohibiting certain class of vehicle from accessing Bank Junction during the restricted time(s).



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DX 121781



The location where the vehicle was seen after it travelled beyond the sign (therefore in contravention), was in Mansion House Street, City of London. The signs contravened are placed near the junction of Queen Victoria Street with Bucklesbury; to further support the contravention photos of the site (evidence H) as well as online footage (evidence K) have been made available, showing the direction of travel of the vehicle, which was eastbound.

A vehicle would access Mansion House from either Poultry or Queen Victoria Street. Vehicles travelling eastbound from these streets are captured by CCTV in Mansion House Street.

There are two sets of traffic signs in Poultry which indicate that the way forward is for buses and bicycles only "MON-FRI 7AM-7PM", there are also warning signs prior to reaching this point. A driver should either complete a U-turn before the signs or alternatively turn left into Old Jewry and proceed right into Gresham Street to bypass the junction.

Alternatively, if the vehicle approached the junction from Queen Victoria Street; there are two traffic signs on either side of the road stating the same restriction. To avoid the junction a driver should complete a U-turn where permitted or alternatively turn left into Bucklesbury and then right at the junction of Walbrook and exit south bound into Queen Victoria Street.

Since Monday 22 May 2017, the '**Bank on Safety**' experimental traffic scheme, aimed at reducing collisions and improving road safety, became operational meaning that **only buses and pedal cycles are able to cross Bank Junction, Monday to Friday, between the hours of 7am to 7pm.** Other vehicles will be rerouted via advanced warning signs on the approaches to the area and the junction.

The Court of Common Council approved a report on 13th September 2018 that recommended making the experimental scheme permanent and as of 25th September 2018 the scheme came permanently into operation.

The Bank Junction comprises the approaches of **Princes Street, Threadneedle Street, Cornhill, Poultry, Lombard Street, King William Street and Queen Victoria Street.**





Blue bus and cycle only signs are displayed at the entry points of the restriction. Advanced directional signs are also in place to give advance warning to the restriction to further assist with alternative routes.

Vehicles are being rerouted via advance warnings and signage on the approach streets leading to the junction. This is mainly a safety scheme which is needed to modify the area called 'Bank Junction' in order to make the wider area more successful by focusing on restricting the number of vehicles that cross Bank Junction during the working day to significantly reduce overcrowding, the number of collisions and improve road user travel experience.

The re-design is also being undertaken with passenger well-being and environmental improvement in mind.

The signs are not captured in the photograph/footage as they are situated before the Automatic Number Plate Recognition camera. The signs are however regularly checked for visibility and placement.

The restriction on Bank Junction was advertised in both local and national press as well as social media. During the initial phase City of London Police and City representatives were stationed at the junction to advised motorists. Warning notices were also issued during the first two weeks of the restriction going live. The City has made every attempt to highlight the area; **ultimately it is up to the motorist to ensure that they take note of the signs on street as they approach the junction.**

None of the road diversions in place in the City directed traffic to any of the approaches to the Bank Junction.

It has been noted that you are a blue Disabled Badge holder however, this does not provide an exemption to moving traffic contraventions.

I must inform you that this does not provide for an exemption to the restriction in place. The onus remains firmly with the motorist to make themselves aware of any restriction in place and to drive accordingly, thus avoiding the issue of a PCN.

Therefore, having carefully considered the reasons for your challenge and the evidence before me, I am not prepared to cancel the PCN on this occasion.

You can view the footage on our website www.cityoflondon.gov.uk/pcn. You will need to enter the vehicle registration [REDACTED] and PCN (C[REDACTED]) numbers into the search screen. You should then select the "View Evidence" button from the "Additional Details" section of the page. Free internet access is available in each of the City of London's libraries.

The penalty level was held while your comments were considered. On this occasion only, the charge will be kept at the discount rate of £65.00 for a period of 21 days, beginning with the date of service of this Notice of Rejection. If you wish to take advantage of this discount, and do not wish to appeal to the Environment and Traffic Adjudicators, you must pay within the 21 day period as it will not be extended, even if you write to us again. After this period has expired the value of the charge will be £130.00.

Before the end of the period of 28 days beginning with the date of service of this Notice of Rejection, you must EITHER;

- Pay the penalty charge, OR
- Appeal to the Environment and Traffic Adjudicators

If neither of the above are followed, the penalty charge will increase by 50% and a Charge Certificate may be served on you seeking payment of the increased charge of £195.00 (less any amounts paid).

Payment can be made by the following methods:

- **Online** via www.cityoflondon.gov.uk/pcn.
- **By telephone** via **0330 088 3724** (calls are charged at your local rate).

(MasterCard, Visa or Delta card holders may pay their PCNs securely using the above services which are available 24 hours a day, 365 days a year. Have your card, PCN and vehicle registration numbers ready.)

- **By post** to: City of London, PO Box 243, Sheffield S98 1PX. Cheques or postal orders should be made payable to the "CHAMBERLAIN OF LONDON" and you must write the PCN number and vehicle registration number on the reverse of the cheque or postal order. All communication must be properly stamped and please allow sufficient time to ensure that payment is received by the due date.

However, if you still wish to dispute the issue of the PCN you may appeal on-line at the following address www.londontribunals.gov.uk. Please ensure that you quote the unique **appeal Verification Code 86G019** and follow the on-line instructions on how to complete your appeal.

Alternatively you can complete the Notice of Appeal form enclosed with this letter (please read the guidance notes before completing the form) and send your appeal to London Tribunals, the Environment and Traffic Adjudicators, PO Box 10598, Nottingham NG6 6DR OR appeal online at www.LondonTribunals.gov.uk.



Please do not send your appeal to us. If you wish to make any enquiries about your appeal, please visit the London Tribunals website at www.londontribunals.gov.uk or call 020 7520 7200.

The adjudication service is completely independent of the City of London. You should also be aware that, in certain circumstances, an application for costs can be made by either party as explained on the enclosed appeal form.

Yours sincerely



Paul Besagni
For Parking Ticket Office

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