

HUBBARD COMMUNICATIONS OFFICE
Saint Hill Manor, East Grinstead, Sussex

HCO BULLETIN OF 17 MARCH 1974

TWO-WAY COMM CHECKSHEETS

TWO-WAY COMM, USING WRONG QUESTIONS

Two-way comm. is not an art. It is a science which has exact rules. Foremost in the rules is:

DON'T USE A LISTING QUESTION IN TWO-WAY COMM.

By a "listing question" is meant any question which directly or indirectly calls for items in the PC's answer.

Use of "who," "what," "which," instantly turns a two-way comm into a listing question.

Listing questions are governed by the rules of Listing and Nulling.

If you use a listing question accidentally in two-way comm, you can get the same bad reactions from a PC that you would get on a wrongly done list. The reason for PC upsets in two-way comm. is hidden, as it is not apparently a listing process, rarely gets the correction a bad list would get.

Asking "who" or "what" or "which" during a two-way comm. after the main question can also turn it into a listing and nulling process.

Two-way comm. questions **MUST** be limited to feelings, reactions, significances. They must **NEVER** ask for terminals or locations.

EXAMPLE: "Who upset you?" in two-way comm causes the PC to give items. This is a LIST. "What are you upset about?" does the same thing. "Which town were you happiest in?" is also a LISTING question, NOT a two-way comm question. Any of these result in the PC giving items. They are not then nulled or correctly indicated. The PC can get VERY upset just as he would with a wrong list. Yet the session is not a "listing session" so never gets corrected.

EXAMPLE: "How are you doing lately?" is an example of a correct two-way comm question. It gets off charge and gets no list items. "Are you better these days than you used to be?" "How have you been since the last session?" "What happened" is different than "What illness," "What person," "What town," which are listing questions.

REPAIR

When other things fail to locate the upset of a PC look into two-way comm. processes in the folder and treat them as L&N processes where the PC has answered with items. The relief is magical.

L. RON HUBBARD
Founder

Re-typeset and formatted
March 26th, 2023
by [AOGP:jb](#)