7 100 7 18% 10%,

ais ais ais COVID-19 18% 10%, 8% 8% GDP 2020 -5.93% 2021 +4.72% 2021 Hybrid Work GlobalData COVID-19 7 100 7 ais ais ais Hybrid New Normal AR/VR , AI 7 100 7 Self-Service Automate ais ais ais AIS Business New Normal Hybrid Work



Hybrid Work AIS Business CSL Hybrid Work 7 100 7 Work from Home COVID-19

AIS Business CSL Hybrid Work Work from Home On-top Office 365 Zoom Video Conferencing 003 16 1.54 + 22 4.65 Cloud Data Center AIS Business CSL 24 Cloud & Data Center cloud local cloud (Enterprise Cloud) global cloud (Azure, AWS) private cloud Data Center AIS 9

Microsoft Azure + Express Route Data Center Microsoft Azure Cloud Microsoft Virtual Desktop Infrastructure (VDI) ais ais ais

5G FWA (BCP Office) AIS 5G

VPN Link

Bandwidth on Demand Call Center

Cloud PBX

4G Wi-Fi Phone Internet 7 100 7
Office Anywhere HR ais ais ais Cisco Webex Room Kit Mini Webex Conference Camera Logitech