



Learner Experience Design Training

Learner Experience Design (LXD)



LXD is the process of consciously envisaging, creating and delivering opportunities for effective and engaging learning experiences (programmes, products, services).

LXD encompasses; an understanding of what contributes to the design of successful LX in different contexts; the ways we define and measure success; the philosophy that underpins the design; the skills to implement the experiences.

A learner is a user whose desired outcome is the development of skills, knowledge, understanding, attitudes, world views etc.

Why is LXD important?

In an educational setting we need to shift our thinking from user-centred to learner-centred, so that we can combine the best of pedagogy, design and user experience. Learners are often poorly served because of the 'ed-tech disconnect' which occurs when these fields of knowledge are not integrated.



Training Learner Experience Designers



Who's this for?

Whether you're building an ed-tech product, reviewing how learning and development is delivered within your organisation or training your trainers, building the LXD capacity of your team could enhance your impact.





Two day train-athon

We offer an intensive, practical workshop. It's an opportunity for your team to learn new skills and adopt a new identity: 'learner experience designer'. This will help you access latent creativity, new ideas and a truly learner-centred approach.

Tailored to your needs

We'll work with you to adapt our approach to your specific challenges or goals.

"The two days were both inspirational and aspirational." - Participant

Case Study: Government Digital Service

Two days of bespoke training for learning and development professionals at GDS.



"I loved the the opportunity to take a real problem and come up with ideas and a prototype, plus the opportunity to work with people across GDS on common goals." - Participant "I commissioned the training to broaden the team's understanding of LXD and open new possibilities. We had two energetic and insightful days. The lasting impact has been to give us new perspective and fresh ideas to tackle the challenge of implementing learning at scale across government."

- Laura Billings, Government Digital Service

Objectives. Equip GDS employees with:

- A learner-centred, design thinking approach.
- A broader toolkit of methods and case studies.
- Capability to address learning challenges such as the scale of workforce, and rapid digital transformation.
- Capability to develop new approaches and become an innovative learning organisation.



Day 1 is all about content and skills building, and we set bespoke challenge briefs. On day 2 we put those learner-centred skills into practice, developing a prototype and gathering feedback from peers and an informal panel.

Image: state stat		Day 1	Day 2
	Morning	 Introduction to LXD Trends impacting learning today Larder of case studies 	 Challenge briefs: idea generation Speak to your learners Working in teams
	Afternoon	 Learning 'systems' Mapping learner journeys Setting challenge briefs 	 Peer review session Present to the panel Taking this forward





Zahra Davidson Co-founder & Director of Enrol Yourself

Zahra is a learner experience designer with a background spanning service design, system innovation, social enterprise and visual communication. She now runs Enrol Yourself and co-organises the #LXDmeetup with ELTjam.



Jo Sayers Director, Head of Product, ELTjam

Jo Sayers is a director of ELTjam and has worked in education since 2006, moving from teacher to syllabus designer to product manager for English at busuu and eLearning Academic Lead for EC English.



Anneka Deva, Enrol Yourself Facilitator

Anneka has more than 10 years experience working in education. She is the founder of TEDxBrum, bringing the international TEDx movement to Birmingham in 2011 and she currently works for the University of Birmingham.



David Heinemann, Enrol Yourself Facilitator

David is a coach, facilitator and designer whose recent projects include founding Index on Censorship's annual global fellowship for human rights leaders and launching a UK/US mental health retreat with Sunday Assembly.

A bit more about Enrol Yourself



Enrol Yourself is an award-winning social business redesigning lifelong learning by harnessing the power of peer groups to **multiply individual and collective development.**

Our work is based on the understanding that great organisations and valued employees require **a different kind of training** if they are to flourish in the rapidly changing 21st Century.

We run the Learning Marathon, **a 6 month peer-led learning accelerator** designed to help participants tackle professional and personal challenges. We don't teach subjects, instead participants work on a complex, real world problem, for which there is no standard training course.

All participants **develop 21st Century capabilities** (such as creative problem solving, collaboration and learnability) and **enhance their wellbeing**, resilience and confidence.

Get in touch: zahra@enrolyourself.com

More about Enrol Yourself: Enrolyourself.com

Stay abreast: @EnrolYourself



