

VOICE CURRENT AND NEW SERVICES

Telephone Line *	Current Fees	New Fees
Deposit	5,000 LL	No deposit
Installation	Free of Charge	9,000 LL
Total (including: Deposit+Installation+VAT+Stamp)	7,000 LL	13,000 LL
Recurring monthly charges	9,000 LL	9,000 LL
Renunciation (تسازل)	10,000 LL	25,000 LL
Change address	10,000 LL	25,000 LL
Freeze/unfreeze subscription	10,000 LL	25,000 LL
Recurring fees during freeze period	7,500 LL	7,500 LL
Changing phone number	10,000 LL	25,000 LL
Service codes (00, 03, ...) activation/deactivation*	10,000 LL	25,000 LL
Cancel subscription	10,000 LL	25,000 LL

* Prices mentioned above are subject to VAT and stamp fee

RETAIL INTERNET CURRENT AND NEW SERVICES

Installation Charges *		
Service	Current Fees	New Fees
ADSL/VDSL/FTTC	30,000 LL	30,000 LL
HDSL	125,000 LL	125,000 LL
FTTH	60,000 LL	150,000 LL
FWA (LTE)	30,000 LL	100,000 LL
Dedicated (≤ 10 Mbps)	30,000 LL	250,000 LL
Dedicated (> 10 Mbps)	50,000 LL	250,000 LL

* CPE modem not included

Unlimited Internet: Recurring Monthly Charges			
Current Service	New Service *	Current Fees	New Fees
2 Mbps (Unlimited)	6 Mbps (Unlimited)	60,000 LL	175,000 LL
4 Mbps (Unlimited)	8 Mbps (Unlimited)	90,000 LL	250,000 LL

50 Mbps (Unlimited) - brand new	325,000 LL
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* Services are subject to Fair Usage Policy

Internet with Quota: Recurring Monthly Charges			
Current Service	New Service (1)	Current Fees	New Fees
4 Mbps (40 GB)	4 Mbps (80 GB)	24,000 LL	60,000 LL
Open Speed (50 GB)	50 Mbps (100 GB)	30,000 LL	90,000 LL
Open Speed (100 GB)	50 Mbps (100 GB)	45,000 LL	90,000 LL
Open Speed (150 GB)	50 Mbps (160 GB)	60,000 LL	145,000 LL
Open Speed (200 GB)	50 Mbps (200 GB)	70,000 LL	180,000 LL
FTTH (300 GB)	50 Mbps (300 GB)	75,000 LL	250,000 LL
FTTH (400 GB)	300 Mbps (400 GB)	100,000 LL	300,000 LL
FTTH (500 GB)	300 Mbps (500 GB)	120,000 LL	350,000 LL
FTTH (700 GB)	300 Mbps (800 GB)	168,000 LL	400,000 LL
FTTH (1000 GB)	300 Mbps (1000 GB)	240,000 LL	500,000 LL
	300 Mbps (1,500 GB) - brand new		750,000 LL
	300 Mbps (2,000 GB) - brand new		900,000 LL
HDSL (100 GB)	HDSL (300 GB)	100,000 LL	250,000 LL
Extra Consumption (per GB)	Extra Consumption (per GB)	1,500 LL (Extra use ≤ 50 GB) 1,000 LL (Extra use > 50 GB)	3,000 LL
	Voucher (100 GB) - brand new (2)		75,000 LL
	Voucher (200 GB) - brand new (2)		150,000 LL

(1) Subscriber can apply for throttling or freeze of service to limit or avoid extra consumption

(2) Subscriber can purchase a voucher (once a month) on top of his quota to be consumed during the same billing cycle

Voucher prevails on extra consumption charges

Dedicated Internet			
Current Service	New Service	Current Fees	New Fees
Dedicated (N x 2 Mbps) - Unlimited	Committed (N x 2Mbps) Unlimited	N x 180,000 LL	N x 400,000 LL
Dedicated (N x 2 Mbps) for Heavy Users (> 50 Mbps) - Unlimited *	Committed (N x 2Mbps) Unlimited	N x 165,000 LL	
	Dedicated premium (N x 2Mbps) - brand new		N x 700,000 LL

* There is no more classification by heavy and non-heavy users in the new portfolio

Internet Services for Retail Businesses - brand new			
New Service *	Quota (GB)	Activation Fees	Monthly Fees
Asymmetric Shared (100/20Mbps)	unlimited	500,000 LL	2,000,000 LL
Symmetric Shared (50/50Mbps)	unlimited	500,000 LL	3,000,000 LL
Symmetric Shared (100/100Mbps)	unlimited	1,000,000 LL	6,000,000 LL
Symmetric Shared N x (100/100 Mbps) (up to 1Gbps)	unlimited	N x 1,000,000 LL	N x 6,000,000 LL

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