

RETURNS POLICY

1- You have the right to revoke this contract within 14 days without specifying reasons. We cover the costs for the return of the merchandise. The cancellation time limit is 14 days from the day on where you or a third person determined by you and who is not the carrier, has taken possession of the last merchandise. To exercise your right of revocation, you have to inform us about your decision to revoke the contract by sending us an explicit declaration per mail to calligraphy@shamsiart.com For this purpose you may also use the prescribed revocation form that is enclosed to your bill. To meet the time limit of the revocation it is sufficient to send the information about the exercise of the right of revocation before the end of the time limit. We pay for the return of the merchandise.

Consequences of the revocation:

1. If you revoke this contract, we will refund the amount we have received from you after receiving the merchandise back from you. For this refund we will use the same payment method, that you have used with the original transaction, unless agreed differently. In no case you will be charged with extra fees due to the refund. You must return the merchandise immediately and in any case within 14 days following the day you have informed us about the revocation via email: calligraphy@shamsiart.com
2. You have to send the merchandise/ artwork immediately after revoke to the following address: Shamsi Art Gallery, Abolghasem Otofati Shamsi, Postfach 4632, 30046 Hannover, Germany/Deutschland. The time limit is met if the merchandise is being sent out before the end of the limit of 14 days. We pay for the return of the merchandise. You only will be held liable of a possible loss of value if this loss of value can be explained by an unnecessary handling by you to examine the appearance, the properties and functioning of the merchandise.