



Serving Detroit, Hamtramck, Harper Woods, Highland Park & the 5 Grosse Pointes

1333 Brewery Park Blvd. Ste. 200 | Detroit MI 48207 | 313-446-4444

[www.DetroitSeniorSolution.org](http://www.DetroitSeniorSolution.org)

## HOLIDAY MEALS ON WHEELS 2020

### FREQUENTLY ASKED QUESTIONS - VOLUNTEERS

#### What is Holiday Meals on Wheels (HMOW)?

The Detroit Area Agency on Aging (DAAA) is home to **Detroit Meals on Wheels** and our 18 year old program, **Holiday Meals on Wheels (HMOW)**. Thanks to the grassroots efforts of thousands of volunteers the DAAA delivers over 15,000 meals to the homes of seniors during the holidays each Thanksgiving, Christmas, Easter and Labor Day.

#### What is required of HMOW Volunteers applicants?

HMOW Volunteers are needed to deliver meals **only** on Thanksgiving and Christmas morning from 8:00 am to 10:00 am.

- Volunteers must clear a background check and be 18 years old and applications must include a signature and processing takes up to a week. **Volunteer Application Form** - <https://docdro.id/88uFAZV>
- You must be 18 years of age to be a driver but those of any age can help deliver. **Background checks are required for drivers** and other adults 18 years of age in the vehicle.
- The volunteer can have their family (adults and kids) in the vehicle with them. **Any person 18 years or older in the car, must also have a background check on file with DAAA.**
- All Thanksgiving holiday applications must be signed and returned by **November 15th.**
- Signed applications may be emailed or faxed to - email: [hmow@daaa1a.org](mailto:hmow@daaa1a.org) fax: (313) 446-4459.



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### What will HMOW volunteers be responsible for doing?

HMOW Volunteers are needed to deliver meals **only** on Thanksgiving and Christmas morning from **8:00 am to 10:00 am**.

- Volunteers need to arrive at their assigned meal pick-up location at 8:00 am
- Volunteers are to remain in their vehicles while the DAAA staff member or volunteer places meal boxes in the trunk and/or back seat of vehicle.
- **Holiday Meals on Wheels** pick-ups and deliveries will be **contactless** and maintain a **social distance**. DAAA will provide PPE to all volunteers at meal pick-up locations along with the meal boxes and turn by turn directions.
- Volunteers will follow the printed routes provided
- Call the senior adult to inform of your arrival and deliver meal to the door of a private home by hanging meal on the door or leaving meal on the porch.
- Volunteers are asked to call the Senior receiving a holiday meal prior to leaving the meal on or at their door to inform them of the delivery.

### How is DAAA keeping Volunteers safe?

- DAAA directs volunteers to remain in their vehicles when picking up meals, PPE and routing maps for food delivery.
- DAAA is directing all volunteers to leave meals at the door or on the porch of a senior. **Please do not enter the home.**
- Volunteers are asked to remain in their vehicles when they are picking up the meals to deliver from TRIO Community Foods. Once the meals are picked-up, the volunteer will deliver the meals to the client's home with turn by turn directions provided by DAAA. The volunteer can have their family (adults and kids) in the vehicle with them. **Any person 18 years or older in the car, must also have a background check on file with DAAA.**



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- As the volunteer is approaching the client's home, the volunteer will call the client to inform them that they are on the way. Once arrived at the client's home, the volunteer will get out of the vehicle and place the meal on the door or porch of the client. Then move on to the next client. Once all clients have been contacted, the volunteer opportunity is over and the volunteer may enjoy the rest of the holiday with family and friends
- Volunteers are only delivering meals to private homes not apartment buildings.
- Volunteers are not packing meals this holiday.

#### **More questions?**

- Questions may be directed to (313) 446-4444 ext. 5605 or [hmow@daaa1a.org](mailto:hmow@daaa1a.org)