

SP!END*UR I💣THE GRSS👉

SPLENDOUR IN THE GRASS 2024 IS CASHLESS!

The Square Point of Sale system has been in use at Splendour in the Grass for the past 6 events, and we will continue with this system across the full SITG site for 2024 to support cashless payments.

Square Point of Sale is simple and easy to use. Utilising the same system hired by events globally including Coachella, All Points East and Toronto Pride, implementing Square's Point of Sale gives both us and you, the vendor, the ability to share information and improve efficiency, as well as transact more easily to a cashless event.

All vendors will sell via their own Square location in the Splendour in the Grass Square account, which will be reconciled by Splendour in the Grass before payment is remitted to you. You will have access to view your reporting, as well as the ability to control and make changes to your menu/products and account. Square support staff will also be on site to assist you throughout the event.

One Square Bundle will be provided in the fee, which will include an iPad, a Square Stand, Contactless + Chip Card Reader, and a Charging Dock. Should you require additional hardware please ensure you request this in your application form. Additional hire costs are outlined below.

Failure to return the Square terminal will result in a penalty of \$800.

USB Barcode scanners are also available upon request at a cost, please advise the event direct if you require this for trading.

For more information about Square, you can visit the Square website at squareup.com, or call Square's Customer Success line on 1800 760 137.

For any queries around Square at Splendour in the Grass, please contact Megan Lee at: sqfoodandmarkets@splendourinthegrass.com

Please note that using Square to process payments is required as part of your agreement to supply at Splendour in the Grass. Mystery shoppers will be present throughout the event to ensure that all payments are being processed correctly and responsibly, and no cash is being accepted.

Splendour in the Grass will have a zero-tolerance policy for any vendor caught working outside the parameters of their vendor agreement.

ADDITIONAL SQUARE HARDWARE COSTS:

Hardware	Details	Fee (\$)
Square Stand Bundle	Includes iPad Air, Square Stand, Contactless + Chip Card Reader and Charging Dock. All you need to process card and mobile wallet sales.	\$120
USB Printer	A wired USB printer for order tickets. Note that USB printers only connect to one POS at a time. Note that Square Point of Sale can send customers receipts via text or email. It is suggested you do not order a printer if your only purpose is to give customers receipts.	\$60
Bluetooth Printer	A wireless Bluetooth printer for order tickets. Note that Bluetooth printers only connect to one POS at a time. Note that Square Point of Sale can send customers receipts via text or email. It is suggested you do not order a printer if your only purpose is to give customers receipts.	\$60