

TOWERGATE 2017

Core Awards

SUPPORTING THE CARE INDUSTRY



Hosted by
Denise Van Outen

All finalists will be in with a chance to
WIN £2500
worth of holiday vouchers

Nominations are now open until 21st February 2017



The categories are:

- **Fostering Contribution of the Year**
- **Outstanding Contribution to Home Care**
- **Care Home Worker of the Year**
- **Nursery School Worker of the Year**
- **Volunteer of the Year**
- **Practice Manager of the Year**
- **Therapist of the Year**
- **Outstanding Contribution to the Education Sector**
- **Part Time Working Mummy Award – People's Choice for Unsung Hero**



#Tlcares



Outstanding Contribution
to the Education Sector



Fostering Contribution of
the Year



Outstanding Contribution
to Home Care



Therapist
of the Year



Care Home Worker of
the Year

Nominate someone who cares

The Townergate Care Awards 2017



#Tlcares



Practice Manager of the
Year



Volunteer
of the Year



Unsung Hero
Award



Nursery School Worker
of the Year



Care Home Worker OF THE YEAR



The winner of this category will:

- Work in a care home, in any job role or position
- Have made a real difference to the residents in their care home, in the last 12 months
- Will be someone who doesn't often get the recognition they deserve for the fantastic job they do





Nursery School Worker OF THE YEAR



The winner of this category will:

- Work in a nursery or other early years establishment, in any job role or position
- Demonstrate a passion for the early years sector and be dedicated to improving the quality of nursery care
- Have made a real contribution to their establishment in the past 12 months





The winner of this category will:

- Have worked as a practice manager within the last 12 months
- Have demonstrated commitment to the improved quality of care in their practice
- Have, in the last 12 months, evidence of putting the needs of patients first



The winner of this category will:

- Be in some way involved in foster care, including but not limited to: a foster carer; working in a fostering agency or local authority; a social worker or someone in foster care

- Demonstrate a passion for foster care

- Have made a real contribution to improving the quality of care for foster children during 2016





The winner of this category will:

- Have volunteered for a charity or not-for-profit organisation in the last 12 months
- Have demonstrated a passion for supporting a charity by giving up their own time to help raise funds and awareness
- Have shown commitment to the long-term success of a charity or not-for-profit organisation





Outstanding Contribution

TO HOME CARE



The winner of this category will:

- Work in the home care sector, in any job role or position – which can include shared lives and private care
- Have made a real difference to the life/lives of the person/people they provide care to in the last 12 months
- Will be someone who doesn't often get the recognition they deserve for the fantastic job they do





The winner of this category will:

- Be any type of therapist, including but not limited to: talking, alternative or complementary
- Be someone who has demonstrated creative ways of supporting their clients
- Have used their experience in the field to develop a new or improved technique for helping and supporting clients





People's Choice

FOR UNSUNG HERO



‘Towergate Care Awards Winner of 2017’

Judges will award to just one of our finalists and the winner will be revealed on the day! The winner of this special award will receive a £2,500 Virgin holiday voucher to pay for a well-deserved break.



2016 National Coverage




AS 'BRIDGET JONES RETURNS

'I'M NOT VERY GLAMOROUS'

SALLY PHILLIPS CHATS TO OK! ABOUT BEING A BIG SCREEN STAR - AND A SPECIAL NEEDS MUM

She may be one of the most prolific and popular female comedians, but Sally Phillips is also an everyday busy and devoted mum to three boys with her 10-year-old husband of 13 years, Andrew Harrison.

Her latest film, *OK!*, is a sequel to her first film, *OK!*, which makes her presence on screen all the more special. Her most recent work has been the inaugural Towergate Care Awards, Sally is attempting to direct the television programme. She wants to up and the bottom to support the film, helping to fund the charity and a special needs unit at the school near her home in Hertfordshire.

Who are you treating the Towergate Care Awards?
Family members with various conditions, from Down's Syndrome, and the film shows the children with special needs over since this film - one of the reasons why 'Treating the Towergate' is so important.

The charity Towergate Education Centre has been set up to support the children with special needs, which has been set up at the school near her home. How do you feel about this?
It's a great thing to see, and it's really good to see that the school is taking steps to support the children with special needs.

How do you balance being a mum and an actor?
It's a juggle, but you have to find a way to balance it. You have to be a mum first, and then an actor.

What's your favourite film?
I love *The Invention of Solitude*. It's a beautiful film about a man who is a genius, but who is also a very ordinary person.

Do you think there's an inherent contradiction of people with Down's?
No, I don't think there is. I think there is a lot of misunderstanding about Down's Syndrome.

How do you feel about the Towergate Care Awards?
I think it's a really important thing to do, and I'm really proud to be involved in it.

How do you balance being a mum and an actor?
It's a juggle, but you have to find a way to balance it. You have to be a mum first, and then an actor.

the guardian

Second thoughts

I'm cheering from the sidelines for care workers as I know how little thanks they get, says Sally Phillips

As a mum of three sons I'm often found shrieking and whooping when a goal is scored. There's a couple of other women who, like me, jump around giddily as the ball hits the back of the net, but there is a fundamental difference between us - I'm there cheering on my son Oliver, the other women are care workers.

Ollie has Down's syndrome and plays football every week at a locally run inclusive sports club in south London. Ollie, who is 11, plays with young adults rather than his age group and many of them have personal carer workers. I'm deeply concerned about how care workers are treated in 2016. Their value has gone through the roof, but their pay packets don't correlate. You see the stories of out-of-care workers having 15 minutes to visit someone who might not have any other human contact for the rest of the day, or not being allowed enough time to travel from the first person to the second, or being paid for their travel.

I've been the voice of the radio inclusion of Care in the Community for 10 years now. I love Clare. She's supposed to be a monster but it's amazing how many people secretly identify with her.

All of us will need care at some point in our lives, whether it's nursing care with babies or when we are old. And we know the difference between those who treat us as human beings and those who just tick the boxes - on a Saturday, at the sports club, you see those looking bored

and scrolling through their phones. I think the ones who do the job for the love are being exploited - it's a disgrace and, sadly, not rare.

The cuts to funding for disabled people were six times greater than for any other group and we, as a society, agreed with that when we voted the Tories in. The people paying for it, devastatingly, are the individuals who need help and the individuals who give help. **Towergate's inaugural Care Awards** are timely: it's a good moment to say to care workers, "We're behind you and we notice you, thank you for being amazing".

When asked, 88% of people with learning disabilities say they have been abused at least once a week, and it can sometimes be by people close to them. A care worker who doesn't care can be fatal. But it also comes down to respect in the wider community. We're still a very hostile place for people with disabilities and this can have a huge effect on self-esteem, which can then leave an individual vulnerable to abuse.

I think there needs to be more inclusive debate about the best practice for disabled people and for their care workers too. And we need to thank those who, despite the savage cuts, are cheering louder than ever on the football pitch. The Towergate Care Awards 2016, which I'm hosting tomorrow, is my way of saying thank you to care workers. Giving them a glass of wine and telling them a joke is the least I can do.

Sally Phillips is an actor. She was talking to Lisa Higgins

S MAGAZINE

Joking apart

Best known for her brilliant comedy roles, actress Sally Phillips unveils her serious side when she opens up to Nicole Carmichael

I never played *Cherelle*. It was always the hedgehog, or the dog doing the pummel." Sally Phillips is being very modest about her impressive acting CV. So, OK, she may not have clocked up many starring roles, but she's had plenty of significant supporting parts, such as Bridget Jones' struggle taking *Maria Sharova*, the constantly taking *Tilly* with the compassionate "bear with" in *Milkshake*, the "beat" *Towern's* aging respondent in *Tom Abo*, *Porridge* and the doctor *Rosina* prime minister *Maria Hillerman* in *Deep*. With roles like these, Sally has no complaints.

"I've often played the straight man," she says. "When I started out, some weren't doing a lot of comedy, so I've had a lot of practice offering various hilarious men capsize and being the framework for the leads to feel secure and steady so they can be as funny, but don't mind doing that at all."

"I'm very lucky in that I haven't had a particularly dry patch in my career and I think that's because I've never played the 'good beauty'. I think if you always play the regular, when you're 40 it gets difficult."

Now 40, Sally has achieved a huge number of film, TV, radio and writing credits and when I caught up with



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Care Awards
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Sally Phillips: 'Carers are so, so important'

8:51 - 24 FEB 2016



2016 Regional Coverage

Town Hall Dental manager given accolade

Rachel wins practice manager award

By Tom Scargill
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Brighouse-based Town Hall Dental's Rachel Dilley has been named as Practice Manager of the Year at Towergate's inaugural Care Awards.

The Towergate Care Awards celebrate individuals who have demonstrated outstanding excellence in care, paying tribute to those people who go above and beyond to provide the best care every day.

Rachel has been practice manager of Town Hall Dental since the practice opened in November 2012.

The Practice Manager of

the Year category celebrates practice managers who are some of the unsung heroes of the caring professions who often work tirelessly to ensure a smooth operation in their practice which benefits not only the care and medical professionals in a practice, but ultimately the welfare of the patients.

James Tugendhat, Towergate chief commercial officer, commented: "Rachel's story really stood out to us in the judging process. She demonstrates remarkable excellence in care and is truly deserving of this award. Towergate has a longstanding relationship with many care organisations across the country, we have witnessed time and again the

remarkable work of carers, and it was a great pleasure to meet Rachel and present her with her award."

Judges said she has made a real impact on the life of one of their children who has special needs, so much so that he now treats her not only as a social worker but as a good and reliable friend.

"There were some extremely talented and compassionate people nominated, let alone shortlisted for this award and I want to pay credit to every single one of them for the work they do."

Laura is rewarded for work with foster family

Honoured social worker demonstrates 'remarkable excellence in care'

By John Lucas

A SOCIAL worker from Braintree won a top national award for her work with foster families.

Laura Barron, who works for Essex County Council, was awarded Fostering Contribution of the Year at insurance company Towergate's first annual Care Awards.

The social worker was given the accolade for her work with one particular foster family, who she has dealt with for the past three years.

Judges said she has made a real impact on the life of one of their children who has special needs, so much so that he now treats her not only as a social worker but as a good and reliable friend.

She said: "I feel very honoured and privileged to be announced as the winner of the Fostering Contribution of the Year category at the Towergate Care Awards."

"I want every young person I work with to achieve their dream and to be successful in whatever they want to do."

"There were some extremely talented and compassionate people nominated and I want to pay credit to every single one of them for the work they do."

The Towergate Care Awards celebrate individuals who have demonstrated outstanding excellence in care. The Fostering Contribution of the Year category recognises volunteers who have shown passion and commitment to the charity or not-for-profit sector.

The ceremony took place in London on March 10 and was hosted by the comic actress and writer Sally Phillips.

James Tugendhat, Towergate chief commercial officer, said: "Laura's story really stood out to us in the judging process."

"She demonstrates remarkable excellence in care and is truly deserving of this award."

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AWARD: Laura Barron

Kettering

Caring Jayne honoured for dedication to school

By Alison Bagley
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A Kettering teaching assistant turned shop manager has been recognised for her work in education at a prestigious awards ceremony.

Jayne Barnett had been shortlisted for her outstanding contribution to the education sector at the Towergate Insurance Care Awards.

At the glittering event held

in London's Berkeley Hotel, hosted by comic actress Sally Phillips (of BBC TV's *Miranda* fame), Jayne was honoured with a highly commended award.

Jayne, who has worked at Wren Spinney Special School for over 20 years, swapped working in a traditional classroom to managing The Shop-a-sweet shop in Kettering's Gold Street which allows students who have severe, profound and complex learning disabilities

real-life work experience.

Ann Brown, business manager at Wren Spinney Special School, said: "Over the years, I have watched and admired Jayne's passion and commitment towards some of the most vulnerable young people in our society."

"Always willing to go the extra mile to ensure their comfort and safety, she is an advocate for anyone who is vulnerable and fearless when she needs to speak out and act on their behalf."

"Students blossom under

her care and look forward to coming into work with her, and her role as shop manager is unique in ensuring students gain confidence and learn new skills to equip them for life after school."

Speaking about Jayne's caring nature, Ann added: "She extends care and compassion to all the customers, some of who come into the shop especially for a chat, for help or advice, which she always gives."

Yorkshire local wins Practice Manager of the Year in national Care Awards

Following hundreds of entries from across all areas of the care community, the winner of Practice Manager of the Year at Towergate's Care Awards has been announced as Yorkshire resident, Rachel Dilley.

The Towergate Care Awards celebrate individuals who have demonstrated outstanding excellence in care, paying tribute to those people who go above and beyond to provide the best care every single day.

Rachel has been practice manager of Town Hall Dental since the practice opened in November 2012.

The ceremony, which took place in London on 10 March, was hosted by the British comic actress and writer, Sally Phillips, who has starred in some of the nation's best loved films and television programmes, including *Bridget Jones' Diary*, *Smack the Pony* and *Miranda*.

James Tugendhat, Towergate chief commercial officer, commented: "Rachel's story really stood out to us in the judging process."

"She demonstrates remarkable excellence in care and is truly deserving of this award and I would like to take this opportunity to congratulate her on her accolade."

"Speaking about the awards, Rachel said: 'I feel very honoured and privileged to be announced as the winner of the Practice Manager of the Year category at the Towergate Care Awards.'

"Fulfilling my role while juggling being a mum and caring full time for my husband can be hard work, but I am devoted to both my family and my work and really enjoy what I do."

"There were some extremely talented and compassionate people nominated, shortlisted for this award and I want to pay credit to every single one of them for the work they do."



Joy for volunteer after award win

By Hannah Worrall



A KIND-hearted Worcester volunteer is celebrating after receiving a prestigious national award for his efforts.

Steve Tallett, a business adviser at Worcester Sixth Form College, has been named volunteer of the year at the annual Towergate Care Awards.

Mr Tallett, from Worcester, received the award at a glitzy ceremony hosted by comedy actress, Sally Phillips.

Mr Tallett, who has spent eight years volunteering at the college, was picked from hundreds of entries for his commitment to the charitable sector.

He said: "I feel very honoured and privileged to be announced as the winner of the Volunteer of the Year category at the Towergate Care Awards."

"I would encourage anyone who wants to give volunteering a go to do so - it's extremely rewarding and it's not like a real job because you can fit it in around your life."

"There were some extremely talented and compassionate people nominated, let alone shortlisted for this award and I want to

pay credit to every single one of them for the work they do."

In his time as a volunteer, Mr Tallett has helped students to start and run a business, has worked with young offenders as a volunteer mentor for youth sup-

port services and has raised money for Diabetes UK.

In addition, he was a volunteer group facilitator and counsellor at Core Community - who work with and support alcoholics on a recovery programme.

James Tugendhat, Towergate chief commercial officer, said: "Steve's story really stood out to us. He demonstrates remarkable

excellence in care and is truly deserving of this award."

"Towergate has a longstanding relationship with many care organisations across the country, we have witnessed time and again the remarkable work of carers."

"It was a great pleasure to meet Steve and present him with his award."

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For more information on the Towergate Care Awards 2017

Visit: www.towergateinsurance.co.uk/care-awards

**THANK
YOU!**



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