

SURREY RCMP



# 2020 REPORT TO THE COMMUNITY

PROUDLY SERVING SURREY SINCE 1951



# TABLE OF CONTENTS

<b>OFFICER IN CHARGE</b>	<b>3</b>
<b>STRATEGIC FRAMEWORK</b>	<b>5</b>
<b>SERVICE DELIVERY</b>	<b>6</b>
<b>OUR PEOPLE</b>	<b>8</b>
<b>CALLS FOR SERVICE</b>	<b>11</b>
<b>CRIME STATISTICS</b>	<b>13</b>
<b>POLICING IN A PANDEMIC</b>	<b>15</b>
<b>GANG ENFORCEMENT</b>	<b>16</b>
<b>INTERVENTION &amp; PREVENTION</b>	<b>18</b>
<b>SUPPORTING VULNERABLE PERSONS</b>	<b>20</b>
<b>PROPERTY CRIME</b>	<b>23</b>
<b>ROAD SAFETY</b>	<b>25</b>
<b>COMMUNITY ENGAGEMENT</b>	<b>26</b>
<b>OUR PARTNERS</b>	<b>28</b>



# MESSAGE FROM THE OFFICER IN CHARGE

While there are many situations I thought I would encounter during my first year as the Officer in Charge, a pandemic was not one I anticipated. However, police are trained to expect the unexpected, and adapt accordingly. We moved quickly to establish an internal COVID-19 team to ensure the health and safety of our essential workers, and an external team to ensure understanding and compliance with public health orders.

The year of 2020 was also notable for global calls to action to “defund the police” and for police to take a hard look at how they interact with the BIPOC community. Our Police Mental Health Outreach Team has taken a unique approach to interacting with Surrey’s vulnerable citizens – one that emphasizes relationship building, assistance and working with partners, over enforcement. We will continue to invest in this team. Internally, we implemented a quarterly review of police complaint files to look for potential issues of bias, and we are improving our employee diversity training. Despite the steps we have taken, there is more to be learned on how we can do things better.

We also continue to adapt as the City of Surrey works to transition their policing from the RCMP to the Surrey Police Service. The transition of police services is a complex process but my team is committed to working collaboratively with the Surrey Police Service to ensure that public safety is not compromised at any point in the process. Chief Lipinski and I have a strong relationship that will ensure, as stated, that the safety of our police officers and that of the community is the primary consideration when moving forward.

The work and accomplishments detailed in this report are thanks to our great team of police officers, support staff and volunteers. Despite a pandemic, we improved our response time, worked with the community to reduce both violent and property crime, and continued to advance innovative strategies to provide an efficient and responsive police service.

My sincere thanks to Surrey residents and business owners for being our partners in public safety throughout 2020.



**ASSISTANT COMMISSIONER  
BRIAN EDWARDS**  
**OFFICER IN CHARGE  
SURREY RCMP**

**SERGEANT  
PAULA MAAN**

**GENERAL INVESTIGATION UNIT**

“We provide 24/7 major crime response throughout Surrey. No two shifts are the same; our work is fast paced and dynamic. One of the most rewarding parts of my job is being able to mentor junior police officers who show an interest in developing their investigative skills by working a complex file.”



# STRATEGIC FRAMEWORK

## STRATEGIC PRIORITIES & OBJECTIVES

The Surrey RCMP's 2018-2022 Strategic Framework aligns detachment activities and deployment of resources with key policing priorities identified by the community, and our partners, employees and stakeholders.

### CRIME REDUCTION & COMMUNITY SAFETY

- Drug trafficking
- Gangs and guns
- Early intervention with vulnerable populations
- Road safety
- Domestic violence
- Property crime
- Response to calls for service

### COMMUNITY ENGAGEMENT & MOBILIZATION

- Positive police-youth interactions
- Communicating safety issues and initiatives
- Collaborative response to social issues and community concerns
- Engagement with diverse groups
- Community safety programs

### ORGANIZATIONAL PERFORMANCE & CONTINUOUS IMPROVEMENT

- Employee diversity training
- Fiscal responsibility
- Technology enhancements
- Data quality
- Operational readiness
- Enhance service delivery
- Employee training and development
- Internal communications

### EMPLOYEE WELLNESS

- Employee mental and physical well-being
- Inclusive workplace
- Employee morale



Cst. Ryan Moore

# SERVICE DELIVERY



## POLICING PHILOSOPHY

### COMMUNITY POLICING

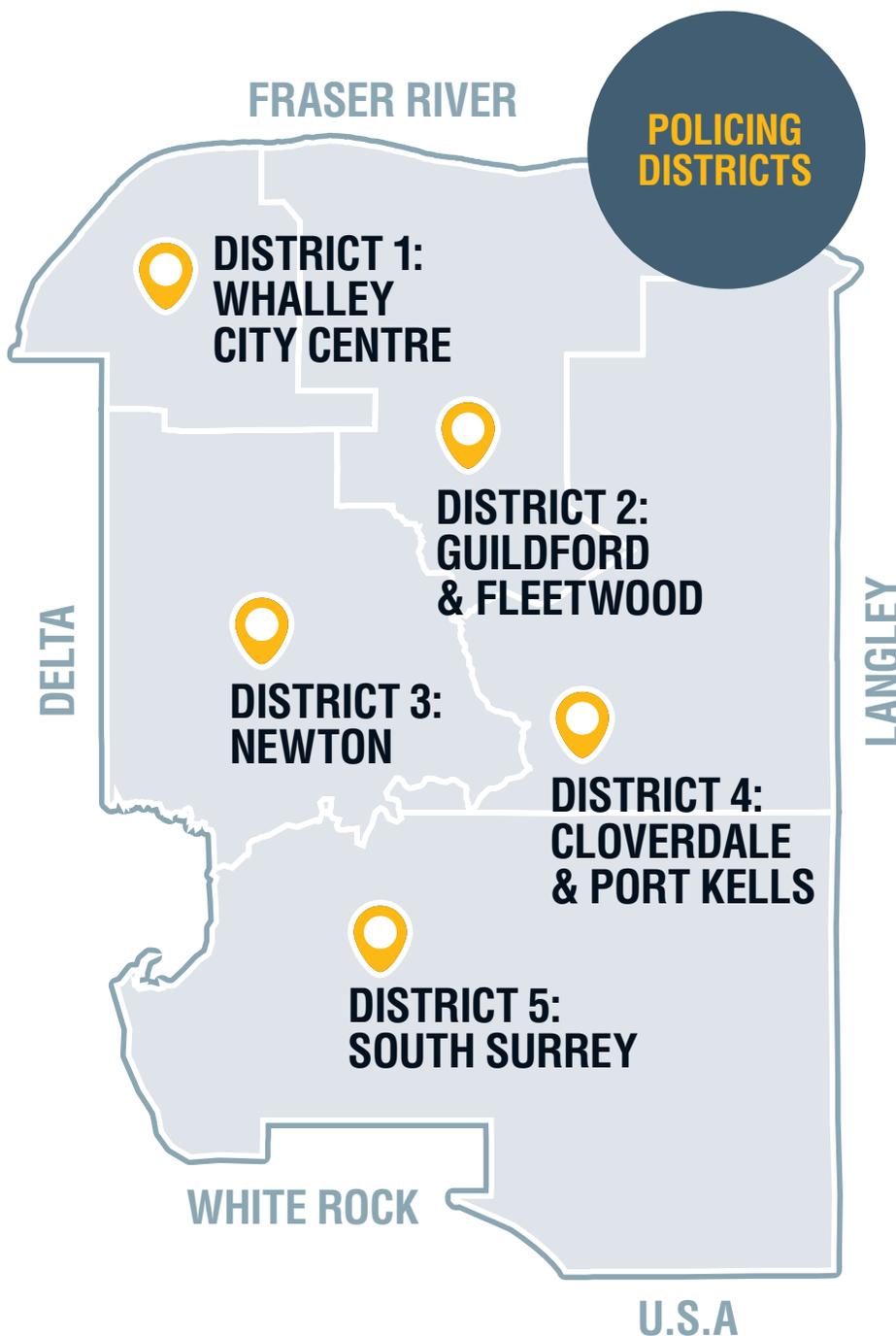
Community policing is rooted in the belief that public safety is a shared responsibility between police and the community. Communities are active partners in the delivery of many police services, from crime prevention to investigations. It is equally important that police work with the community to respond to policing needs, and to identify the issues that underlie local crime problems.

### INTELLIGENCE-LED POLICING

Intelligence-led policing recognizes that research, analysis and evidence-based decision making are critical to effective and efficient policing. Intelligence helps identify patterns and linkages to assist in solving investigations, and predicting and preventing future crime.

### INTEGRATED POLICING

Our ability to integrate police services across jurisdictions enables us to maximize our resources and increase our ability to respond in a more coordinated and timely fashion. The Surrey RCMP benefits from the services of Lower Mainland integrated teams for police dog services, emergency response, forensics, homicides, and collision analysis reconstruction.



## 3 PRIMARY STREAMS

The Surrey RCMP's service delivery model has three primary streams, which are supported by a number of initiatives, programs, services, partnerships, and specialized teams.

Proudly Serving Surrey

# SERVICE DELIVERY MODEL

## OUTREACH, EDUCATION & PREVENTION

- Auxiliary and volunteer program
- Block Watch
- Business Engagement & Safety Team (BEST)
- Code Blue and Mini Blue youth engagement
- Coffee with Cops
- COSMOS (online crime maps)
- COVID-19 Compliance & Enforcement Team
- Crime Free Multi-Housing
- Diversity & Indigenous Peoples Unit
- Hi 5 elementary school engagement
- Lock Out Auto Crime
- Project IRIS CCTV registry
- Project Lavender presentation
- Shattering the Image anti-gang presentation
- Speed Watch
- Surrey RCMP Basketball Classic
- Yankee 30 Car (youth probation/police partnership)

## INTERVENTION & DIVERSION

- Car 67 (Fraser Health/police partnership)
- Family & Youth Resource Support Team (FYRST)
- Parent helpline
- Police Mental Health Outreach Team
- Restorative Justice Program
- Sophie's Place Child & Youth Advocacy Centre
- Surrey Intimate Partner Violence Unit
- Surrey Mobilization & Resiliency Table (SMART)
- Victim Services
- Wrap Program
- Youth Intervention Program

## ENFORCEMENT & SUPPRESSION

- CompStat / crime reduction
- Crime analysis
- Hot spots and problem locations
- Inadmissible Patrons Program
- Targeted patrols
- Prolific offender management
- Crowd control and event management

# OUR PEOPLE



Cst. Todd Cameron



**843**  
**POLICE OFFICERS**  
58 WITH INTEGRATED UNITS



**302**  
**MUNICIPAL  
SUPPORT STAFF**



**93**  
**COMMUNITY  
VOLUNTEERS**



**37**  
**AUXILIARY  
VOLUNTEERS**

## UNIFORM POLICING

Over 500 of our police officers (60%) provide a visible, uniformed police presence in the community.

## STAFFING LEVELS

The Surrey RCMP has maintained the same staffing levels for the past two years. The City of Surrey establishes the level of police resources and budget for policing in Surrey.

## EMPLOYEE DIVERSITY

- Collectively our employees provide service to the community in over 50 different languages.
- 32% of our police officers identify as visible minorities, and 2% are Indigenous (of those who reported).
- In 2020, females made up 32% of our Commissioned Officers.

## VOLUNTEERS

Our Auxiliaries and community program volunteers volunteered over 3,000 hours to support crime prevention, traffic safety and community events. In March, our volunteer programs were put on hold due to the COVID-19 pandemic.

# ORGANIZATIONAL STRUCTURE

## OFFICER IN CHARGE

Sandra De Oliveira Nogueira

### CORE POLICING

- Frontline
- Cell Block

### SUPPORT SERVICES

- Administrative Services
- Client Services
- Communications
- Community Programs
- Court Services
- Crime Analysis
- Exhibits
- Finance
- Fleet
- Information Technology
- Intervention Programs
- Inventory
- Operational Communication Centre
- Records Services
- Research & Planning

### COMMUNITY SERVICES

#### PROACTIVE ENFORCEMENT

- Criminal Intelligence
- Drug Enforcement
- Gang Enforcement
- Property Crime
- Traffic

#### COMMUNITY SUPPORT & SAFETY

- Community Response Unit
- Diversity & Indigenous Peoples
- Emergency & Operational Planning
- Mobile Street Enforcement Team
- Mental Health Outreach
- Youth

### OPERATIONS SUPPORT

- Detachment Services
- Media Relations
- Member Services
- Operational Review Unit
- Professional Standards
- Training

### INVESTIGATIVE SERVICES

- Digital Forensics
- General Investigations
- Financial Crimes
- Interview Team
- Legal Applications Support
- Missing Persons
- Robbery
- Serious Crimes
- Targeted Enforcement Teams
- Vulnerable Persons

**SERGEANT  
MEL WONG**

**FRONTLINE POLICING**

“Working on Surrey’s Frontline is a fast-paced and dynamic job. We can respond to upwards of 350 calls for service on a busy summer night. In one shift we can be called upon to help locate a missing youth, investigate a break-in, and administer lifesaving first aid. A call can evolve quickly and while there are risks in this job, we prepare and train for the unexpected. Our Frontline officers have a sense of pride that comes from knowing we’re the first ones on scene to help the public.”



# CALLS FOR SERVICE

**198,169**  
**CALLS FOR SERVICE**

2019: 199,020

Our five Frontline Watches provide the first level of response to calls for service from Surrey residents and business owners, 24 hours a day, 365 days a year. Taking into account public and officer safety, calls are prioritized for police attendance.



**1,221**  
**ONLINE CRIME REPORTS**

2019: 301



**145,487**  
**DISPATCHED CALLS**

2019: 141,974



**46,326**  
**ABANDONED 911 CALLS**

2019: 48,250



**151**  
**PUBLIC COMPLAINTS**

2019: 126



**07:01**  
**AVERAGE RESPONSE TIME**  
**(PRIORITY 1 CALLS)**

2019: 07:23 minutes

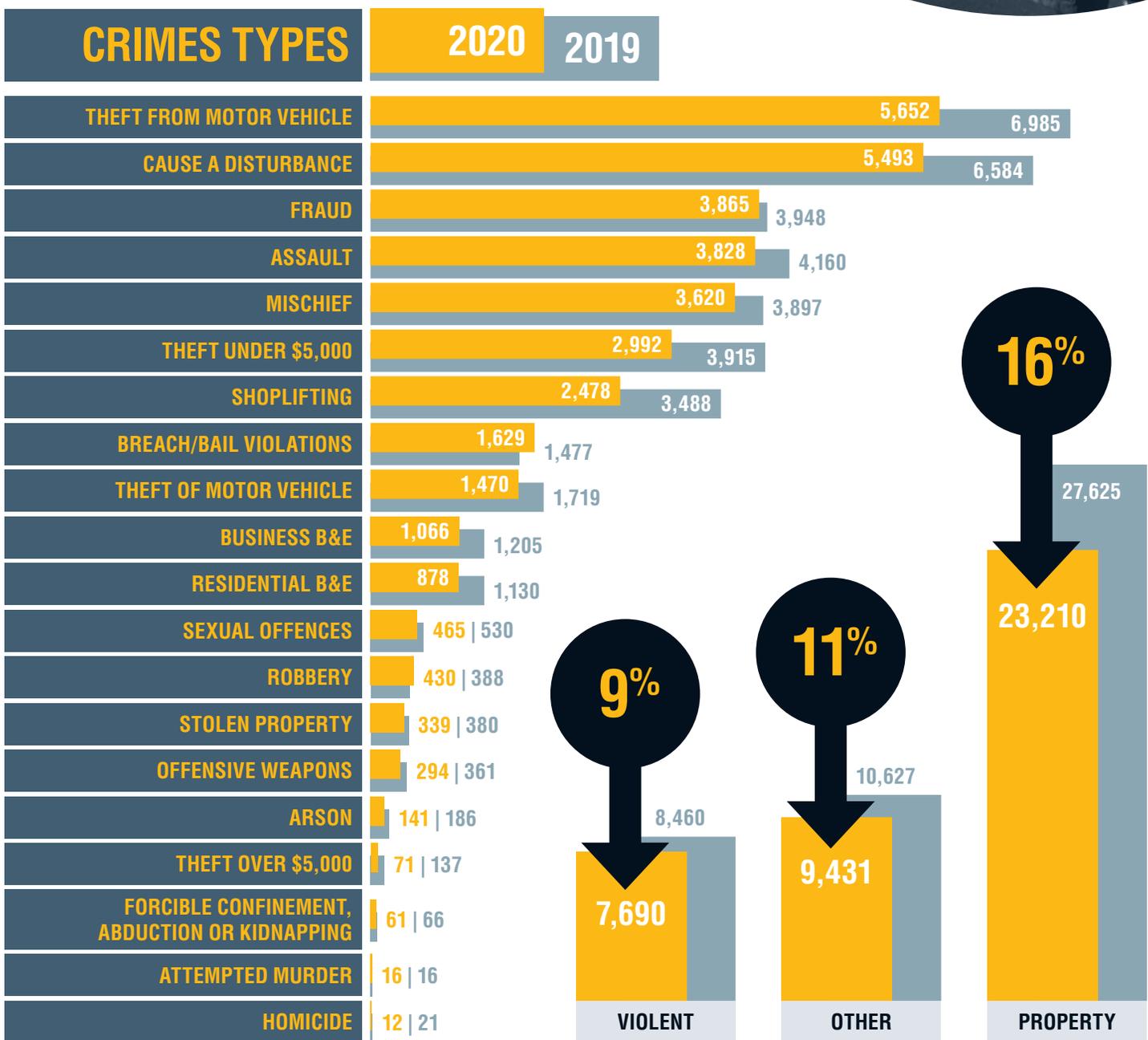


**CORPORAL**  
**PAULA FORBES**  
**SPECIAL VICTIMS UNIT**

“We’re called to investigate extremely traumatic events for those who have experienced sexual assault or are victims of human trafficking. From the very first phone call or interaction with a victim my goal is to show compassion, to listen and let them know I believe them. I always consider how I would want one of my family members to be treated and let that guide me.”



# CRIME STATISTICS



**STAFF SERGEANT  
TYNER GILLIES**

**EMERGENCY AND  
OPERATIONAL PLANNING**

“In 2020 our unit made a substantial shift in order to manage our internal response to the COVID-19 pandemic. There were some long days as we worked to quickly establish the COVID-19 Response Team to keep our employees safe and ensure our operational response would not be negatively impacted. Throughout it all, our goal was to maintain our excellent police service delivery while navigating the challenges of the pandemic.”



# POLICING IN A PANDEMIC



Susan Caley

When the COVID-19 pandemic hit Canada in March 2020, the Surrey RCMP worked quickly to establish protocols and initiatives to ensure continuity of core policing operations, while protecting our personnel and the public.

## SURREY COVID-19 RESPONSE TEAM

The Surrey COVID-19 Response Team was created within our Emergency and Operational Planning Unit to carefully monitor police resources, manage COVID-19 safety protocols, and oversee our inventory of personal protective equipment (PPE).

## COVID-19 COMPLIANCE AND ENFORCEMENT TEAM

The COVID-19 Compliance and Enforcement Team (CCET) partnered police officers with City of Surrey Bylaws to ensure businesses, faith-based organizations and residents understood and followed public health orders.

## ADAPTING TO COVID-19

We adapted our programs, services and workplace to keep everyone safe while meeting the needs of the community we serve.

- Contactless fingerprint services
- Support for victims of crime and at-risk youth by phone
- Use of crime analysis to identify any COVID-related crime trends
- Increased patrols around closed businesses
- Video bail hearings
- Online Block Watch training
- Virtual presentations and community outreach
- Enhanced health and safety protocols to protect our employees, volunteers and clients

**90,366**  
**PROACTIVE COMPLIANCE CHECKS**

**1,782**  
**COVID-19 CALLS FOR SERVICE**

**53**  
**COVID-19 VIOLATION TICKETS**

# GANG ENFORCEMENT

**34**  
**SHOTS FIRED**

2019: 45

Includes gang and non-gang related

**724**  
**FIREARMS SEIZED**

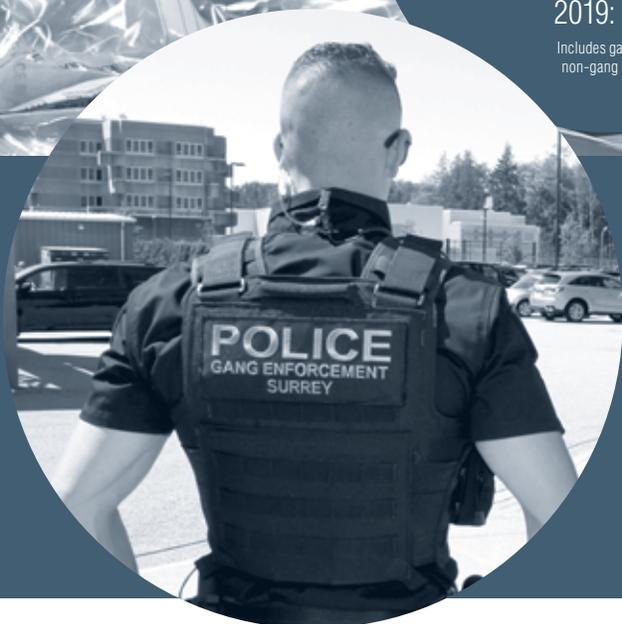
2019: 773

Includes gang and non-gang related



## SURREY GANG ENFORCEMENT TEAM

Our Surrey Gang Enforcement Team (SGET) has extensive knowledge of the individuals involved in the Lower Mainland gang conflict. SGET seeks to disrupt the criminal activities of gang members through drug investigations, vehicle interdictions, and regular checks on individuals who are subject to court-ordered curfews. SGET also works closely with Surrey schools and community groups to help prevent youth from joining gangs (page 18).



**468**  
**ESTABLISHMENT CHECKS**

### INADMISSIBLE PATRONS PROGRAM

Our Inadmissible Patrons Program (IPP) deters gang members from meeting and conducting business in Surrey. Participating IPP establishments authorize police to remove known gang members and their associates from their business.

**41**  
**INDIVIDUALS CHARGED**

### TARGETING ORGANIZED CRIME

Together with the Combined Forces Special Enforcement Unit of BC, we target individuals who are designated as Provincial Tactical Enforcement Priorities (PTEP) or Priority Violent Gang Offenders (PVGO) due to their involvement in criminal organizations.

**210**  
**CHARGES FORWARDED**

### DRUG TRAFFICKING

The majority of gang activity revolves around the purchase, distribution and sale of illicit drugs. Our Drug Section targets individuals and groups involved in drug trafficking, as well as individuals and groups with linkages to gangs and organized crime.



**CONSTABLE  
GARY SIDHU**

**SURREY GANG  
ENFORCEMENT TEAM**

“Through targeted enforcement, curfew checks, and drug and weapon seizures, we continue to put pressure on gang members who choose to operate in this city. Word has gotten out that if you are dealing drugs and bringing violence into Surrey communities, we will be on you. Beyond enforcement, we work with youth to try to prevent gang involvement. We stay on top of new trends – like gang recruitment through social media – and incorporate that information into our ‘Shattering the Image’ anti-gang presentation.”



Cst. Sukh Chattha

# INTERVENTION & PREVENTION FOR YOUTH

**64**

## **FAMILIES**

### **FAMILY & YOUTH RESOURCE SUPPORT TEAM (FYRST)**

Supporting youth who begin to exhibit signs of poor decision making, and their families.

**123**

## **PARTICIPANTS**

### **RESTORATIVE JUSTICE PROGRAM**

An alternative to the formal court system that promotes dialogue and accountability for harm.

**1,314**

## **COMPLIANCE CHECKS**

### **YANKEE 30 CAR**

Supporting youth on probation through a police and Ministry of Children & Family Development partnership.

**143**

## **CLIENTS**

### **YOUTH INTERVENTION PROGRAM**

Providing counselling support to youth involved in conflict or crime, to help reduce future criminality.

**191**

## **AT-RISK YOUTH**

### **WRAP PROGRAM**

Providing comprehensive support to youth who are exhibiting signs of gang associated behaviour. A partnership with the Surrey School District.

**52**

## **CALLS**

### **PARENT HELPLINE**

Providing assistance to parents who are concerned about their children becoming involved in illegal activities.

**62**

## **SHATTERING THE IMAGE PRESENTATIONS**

Anti-gang presentation tailor-made for Surrey youth, parents and educators by our Surrey Gang Enforcement Team.

**51**

## **PROJECT LAVENDER PRESENTATIONS**

Opening up discussions on online safety, sexual exploitation and healthy relationships to empower youth to make positive choices.

**34**

## **FYRST PRESENTATIONS**

A new four-part presentation series for grades 6-7 covering social media and relationships, substance use and truancy, positive decision making, and healthy conflict management.



## **YOUSEF NASIMI**

### **DIVERSITY AND INDIGENOUS PEOPLES UNIT**

“My role as Diversity Coordinator is to strengthen the connection between law enforcement and Surrey’s diverse communities through outreach and education. Working with various community groups, youth and faith-based institutions, our unit offers information about the role of police in Canada and answers questions about current public safety issues. Building trust with those who may be fearful of police based on their past experiences is an important part of our job. We want to ensure everyone feels safe to call us.”



# SUPPORTING VULNERABLE PERSONS



## 4,484 INTIMATE PARTNER VIOLENCE FILES

Surrey's Intimate Partner Violence Unit investigates and monitors the highest risk offenders and develops safety plans with victims of intimate partner violence. The team also delivers healthy relationships presentations to Surrey youth.



## 434 CHILD EXPLOITATION FILES

Our Internet Child Exploitation (ICE) team investigates crimes related to the physical and sexual abuse of children as a result of online child luring or the distribution of child pornography. The ICE team was expanded in 2020 to deal with a 210% increase in files.

## 200 SOPHIE'S PLACE INTERVIEWS

Sophie's Place Child & Youth Advocacy Centre provides a safe space for children who have experienced abuse. Officers who work at Sophie's Place are trained in the Step-Wise interview technique, which facilitates the child's recall of events while minimizing trauma.



Marnie Neal & Cambria

## 2,596 VICTIMS SUPPORTED

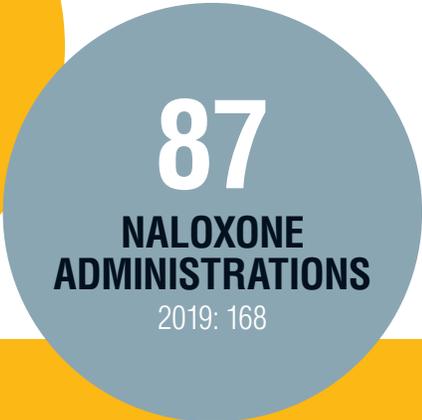
Our Victim Services workers provide emotional support, information and referrals to victims and witnesses of crime. During the pandemic, we moved to a primarily phone-based support model.

## 3,232 MISSING PERSONS

There are many reasons people go missing including mental health or medical issues, leaving an abusive situation, drug addiction relapses, and others. Our missing persons teams use many investigative techniques to locate people quickly and safely.



Cst. Johnathon Perkins



## 3,404 REFERRALS TO SERVICES

### POLICE MENTAL HEALTH OUTREACH TEAM

The Police Mental Health Outreach Team (PMHOT) works collaboratively with health and community partners to help residents who have contact with police and are dealing with mental health issues, homelessness, and/or addictions. The team focuses on building relationships and assisting with connections to services.

## 848 PEOPLE SUPPORTED

### CAR 67

Car 67 pairs a police officer with a Fraser Health nurse to respond to police calls that involve significant mental health issues. The nurse provides assessments and referrals, while the officer provides crisis intervention and ensures the safety of the nurse and clients.



### WORKING WITH PARTNERS

Addressing issues of mental health, addictions and homelessness requires the support of the entire community. While social issues are not police issues, we are often the call of last resort – in the middle of the night, or when someone, such as a health worker or family member, feels they may be in danger. On average, our Police Mental Health Outreach Team attends 27 meetings a month with over 20 agencies. We work together to ensure that the privacy and well-being of vulnerable citizens are paramount in every incident requiring police attendance.



## FREDERICK CHAN

### DIGITAL EXTRACTION TECHNICIAN

“I use my background in information technology to help further police investigations by extracting data from seized mobile devices, computers and hard drives. We deal with a wide range of devices – from flip phones to the newest models. It’s very rewarding when I’m able to locate and extract evidence on a device that could prove to be a turning point in identifying and arresting a suspect or forwarding charges on a file.”



# PROPERTY CRIME



**2,237**

**BREAK & ENTERS**

2019: 2,692



**7,122**

**AUTO CRIMES**

2019: 8,704



**5,541**

**THEFTS**

2019: 7,540



**3,620**

**MISCHIEF**

2019: 3,897

## COMMUNITY POLICING & SPECIALIZED TEAMS

Community Response Unit officers work out of each of our five policing district offices. They focus on local crime issues and connecting with businesses and residents. In addition, our specialized auto and property crime target teams address prolific offenders who may be active in a specific community.

## ADDRESSING PROBLEM PROPERTIES

Together with the City of Surrey, we identify and address properties causing significant public safety issues. By addressing 34 problem properties in 2020, we were able to reduce overall crime in those areas.

## BUSINESS ENGAGEMENT

Our officers regularly engage with Surrey's business improvement associations and chambers of commerce. Together, we work to prevent and address crime and nuisance issues that negatively impact Surrey businesses. In addition, our Business Engagement & Safety Team (BEST) volunteers provide businesses with information on how to report and prevent crime.

## PROACTIVE PATROLS

Our Mobile Street Enforcement Team uses bike and foot patrols to reduce crime and provide a highly visible police presence in commercial areas and greenspaces. In addition, the COVID-19 Compliance and Enforcement Team conducts patrols around establishments that are closed due to the pandemic, and provides guidance on public health orders to open businesses.

**CORPORAL  
JOANIE SIDHU**

**MEDIA RELATIONS**

“We help ensure that timely information about public safety, crime trends, and the work our officers do is available to the community through the media and social media. As the conduit between the public and the police I’m very honoured to represent the RCMP and to be able to use my Punjabi language skills to expand our reach in the community. I’ve had young women contact me to ask about a career in policing – that’s been a very rewarding experience for me.”



Brahmroop Sandhu  
Gursharnjit Khila  
Robbie Fajardo



# ROAD SAFETY

## NEW IN 2020

- Online reporting for driving infractions
- Electronic ticketing for traffic violations
- 24-hour radar system to identify speed hot spots

## EDUCATIONAL CAMPAIGNS

In addition to traditional enforcement, we seek to make roads safer through educational campaigns that involve electronic speed boards, “Think of Me” cards handed out in school zones, reflector giveaways for pedestrians, and a life-size cut out of a police officer for “Operation Double Take”.

## 264 LOCATIONS ADDRESSED

### TRAFFIC COMPLAINTS

Areas reported to have recurring traffic issues are addressed through enforcement, Speed Watch deployments and/or consultation with the City of Surrey for engineering improvements.

## 107 PARTICIPANTS

### SAFE DRIVER DIALOGUE CIRCLE

Using a restorative justice approach that involves facilitated conversation and volunteer service, the Safe Driver Dialogue Circle helps participants understand how their unsafe driving impacts others.

## 27 MEMBERS

### ALEXA'S TEAM

In 2020, 27 Surrey RCMP officers were named to Alexa's Team for completing twelve or more impaired driving investigations in the past year.

## 1,680 DISTRACTED DRIVING VIOLATIONS

2019: 2,412

## 1,545 IMMEDIATE ROADSIDE PROHIBITIONS

2019: 1,287

## 15 FATAL COLLISIONS

2019: 16

Our key partners in road safety include Vision Zero Surrey, ICBC, Surrey Crime Prevention Society, Commercial Vehicle Safety and Enforcement, and Surrey Schools.

# COMMUNITY ENGAGEMENT

**With most in-person events cancelled in 2020 due to the COVID-19 pandemic, we found new ways to connect with the community, virtually.**

## COMMUNITY PRESENTATIONS

Presentations were moved online during the pandemic to allow our Community Programs team to continue to deliver important information on community safety and emergency preparedness. Twenty-three presentations were offered and attended by over 650 residents.

Our Diversity and Indigenous Peoples Unit also delivered 115 presentations in various languages to diverse communities. Community groups and youth groups received information on various public safety topics in their native language.

## SUPPORTING LGBTQ2+

In June, we raised the Pride flag at our detachment and proudly participated in a virtual Surrey Pride event.

In our continuing efforts to make Surrey detachment an inclusive workplace, we added a gender-neutral washroom, shower and change space for our officers and support staff.

## FIRST NATIONS POLICING

Constable Dave Hill joined our Diversity and Indigenous Peoples Unit as our second First Nations officer. Constable Hill of the Mohawk Nation, and Constable Troy Derrick of the Gitksan Nation, work closely with the three land-based First Nations in Surrey: Semiahmoo, Katzie and Kwantlen.

In the summer, Dave and Troy worked alongside youth in the Surrey Wrap Program to paint a 150-foot mural near the King George Skytrain Station designed to promote positivity and inclusion.



Cst. Dave Hill  
Cst. Troy Derrick

## BLOCK WATCH PROGRAM

Block Watch participants work together to observe and report suspicious activity to police. In total, there are more than 690 active Block Watch groups in Surrey.

57

NEW BLOCK WATCH GROUPS FORMED IN 2020

5

VIRTUAL "COFFEE WITH THE BLOCK" SESSIONS HELD



Cst. Adison Hiemstra, Cst. Joe Lau, Cst. Paul Towne, Cst. Doug Wilson



June Young

## GIVING BACK

THANK YOU FOR YOUR GENEROSITY, SURREY!

**1,400 CLOTHING ITEMS FOR THOSE IN NEED**

Jackets, socks and hundreds of hand-knitted toques made by one of our volunteers were collected by officers and staff to hand out to those in need.

**903 TOYS DONATED FOR KEIAN'S HOLIDAY WISH TOY DRIVE**

A special delivery of toys and over \$1,700 was made to the BC Children's Hospital and Canuck Place Children's Hospice in December.

**5 DAYS CYCLING FOR COPS FOR CANCER**

Four Surrey RCMP officers cycled in a modified "Tour de Valley" ride in small groups. They helped raise over \$260,000 to support pediatric cancer research and programs.

**\$55,000 RAISED FOR ADRIAN OLIVER MEMORIAL RUN**

Officers and staff participated in a virtual run to honour our fallen colleague, who died on duty in 2012. Proceeds were donated to Honour House, a home away from home for first responders and military personnel.

# OUR PARTNERS



**In addition to our law enforcement partners, Surrey RCMP works with many local organizations and businesses on a wide variety of public safety initiatives. We thank our partners for their commitment and dedication to enhancing public safety in Surrey.**

- BC Corrections
- BC Housing
- BC Prosecution Service
- Block Watch Society of BC
- Canadian Border Services Agency
- Central City Shopping Centre
- The Centre for Child Development
- City of Surrey
- Cloverdale Business Improvement Association
- Cloverdale Chamber of Commerce
- Combined Forces Special Enforcement Unit - BC
- DIVERSEcity Community Resources Society
- Douglas College
- Downtown Surrey Business Improvement Association
- E-Comm 911
- Federation of Independent School Associations in BC
- Fleetwood Business Improvement Association
- Fraser Health Authority
- Fraser Heights Community Association
- Fraser Region Aboriginal Friendship Centre Association
- Guildford Town Centre
- ICBC
- Immigrant Services Society of BC
- Katzie First Nation
- Kwantlen First Nation
- Kwantlen Polytechnic University
- Lookout Emergency Aid Society
- Metro Vancouver Crime Stoppers
- Metro Vancouver Transit Police
- Ministry of Children & Family Development
- Ministry of Public Safety & Solicitor General
- Ministry of Social Development and Social Innovation
- MOSAIC
- Newton Business Improvement Association
- NightShift Street Ministries
- Options Community Services
- Pacific Community Resources Society
- Port Kells Community Association
- Progressive Intercultural Community Services
- Realty Watch
- Rec 4 Kids
- Semiahmoo First Nation
- Semiahmoo House Library
- South Fraser Search and Rescue
- Simon Fraser University
- South Surrey Chamber of Commerce
- S.U.C.C.E.S.S.
- Surrey Board of Trade
- Surrey Crime Prevention Society
- Surrey Libraries
- Surrey School District
- Surrey Urban Mission Society
- Surrey Women's Centre
- Umoja Operation Compassion Society



Royal Canadian Mounted Police Gendarmerie royale du Canada



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