

Uniden®

Guardian 365 Pro App Guide

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OWNER'S MANUAL

Privacy Protection Notice

As the device user or data controller, you might collect personal data of others' such as face, fingerprints, car plate number, Email address, phone number, GPS and so on. You need to be in compliance with the local privacy protection laws and regulations to protect the legitimate rights and interests of other people by implementing measures include but not limited to: providing clear and visible identification to inform data subject the existence of surveillance area, providing data subject with proper access to their personal data and providing related contact.

About this Manual

- The Manual is a general document for introducing the Guardian 365 Pro App (installed in iOS smartphone and Android smartphone). There might be some descriptions not apply to the device you added to Guardian 365 Pro account, or the interfaces might be different, or the operations might be different, or the appearances might be different, and in these cases the actual product and process shall govern.
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- Any loss caused by not complying with the operations described in the Manual should be borne by the user.
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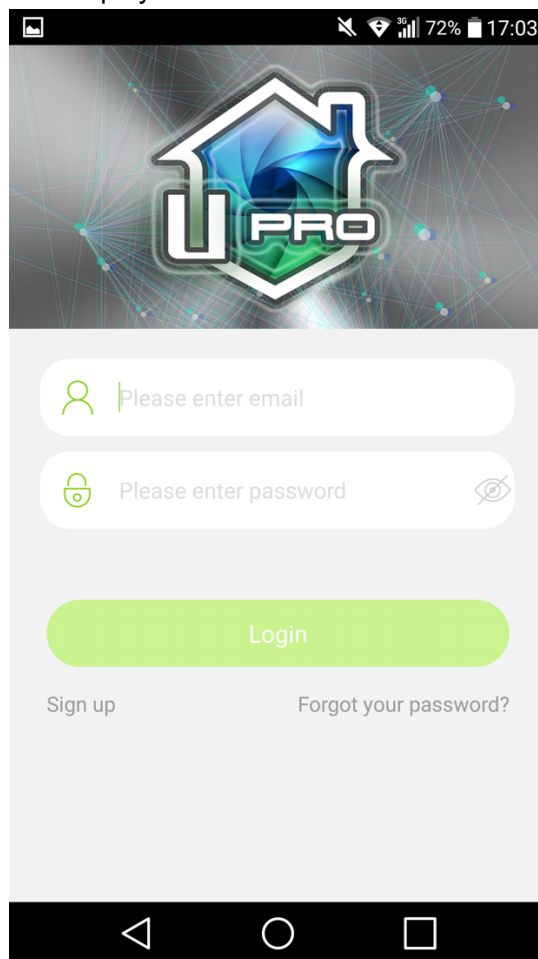
1

Basic Operations

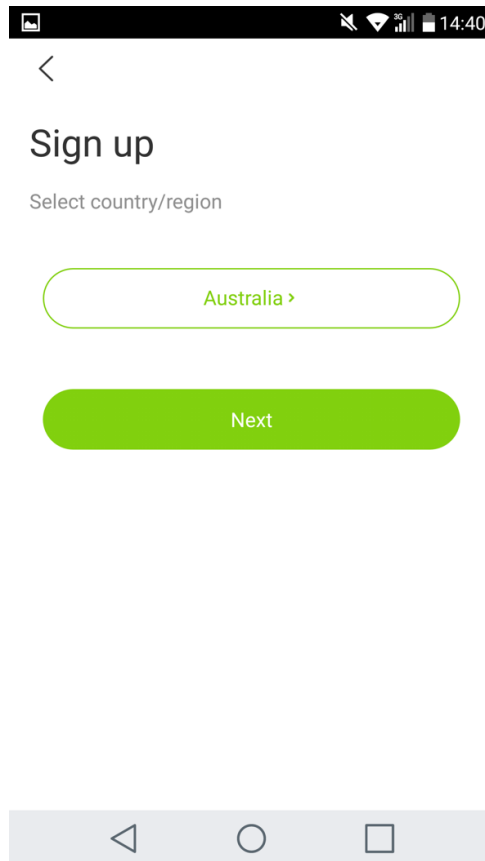
The Manual introduces the operations of Guardian 365 Pro App, and some functions might associate with the operations on the device.

1.1 Logging in Guardian 365 Pro

Step 1 Open the Guardian 365 Pro App on your smartphone.
The Login interface is displayed.

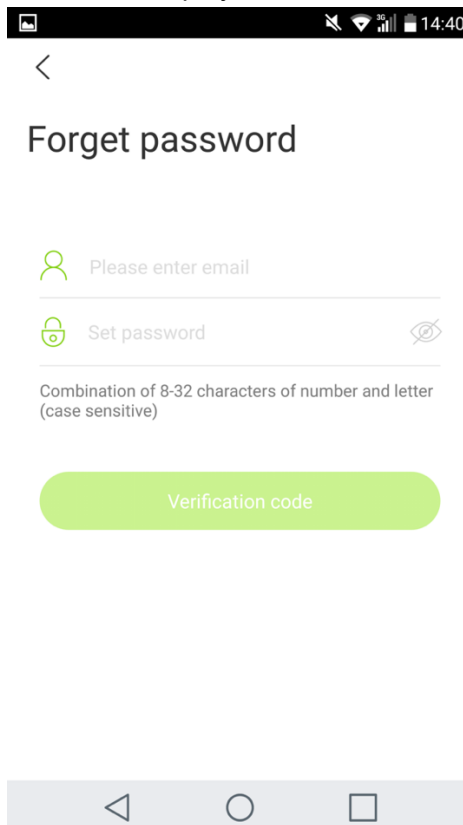


Step 2 For the first time using Guardian 365 Pro App, tap **Sign up**.
The **Sign up** interface is displayed.

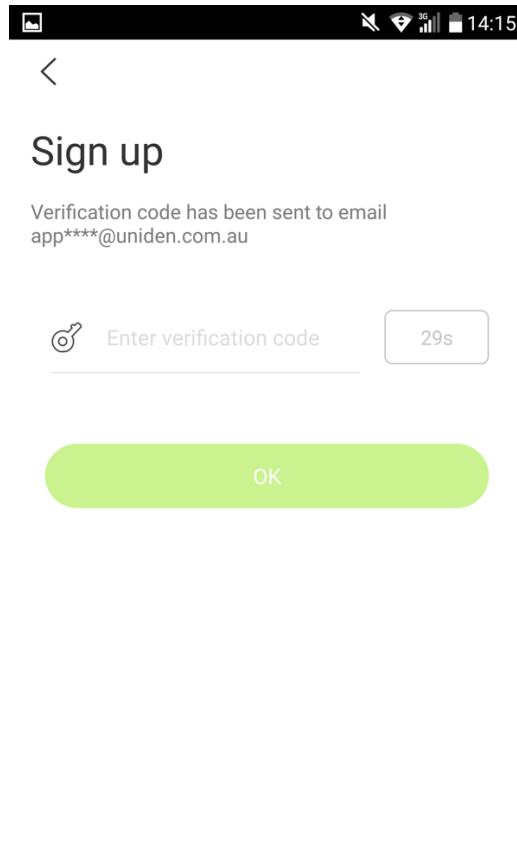


Step 3 In the country/region list, select country or region where you are located, and then tap **Next**.

The account setting interface is displayed.



Step 4 Enter the email address for the account name and set the password, read *Uniden Privacy Policy* and tap **I have read and agreed**, and then tap **Verification code**. The verification code entering interface is displayed.



Step 5 Get the verification code from your email box, enter the verification code, and then tap **OK**.

The Login interface is displayed and the system automatically logs Guardian 365 Pro App. You can start adding the device to your Guardian 365 Pro.

1.2 Adding a Device

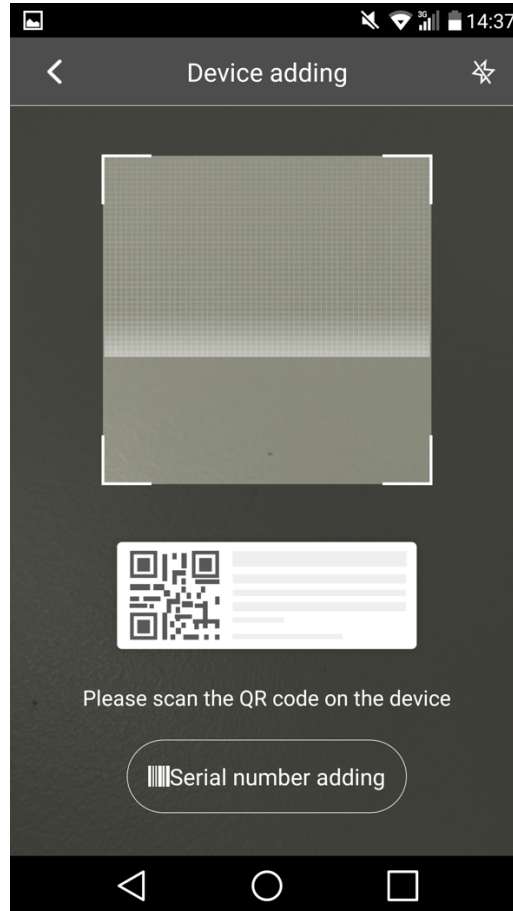
You can add App Cam X series cameras and GXVR55 series to the Guardian 365 Pro App.

1.2.1 Adding an IP Camera

You can add App Cam X cameras to Guardian 365 Pro App through Wi-Fi connection or wired connection (if applicable).

Step 1 On the **Dashboard** interface, tap **+** on the top of the screen.

The **Scan QR Code** interface is displayed.



Step 2 Add the device through either of the following ways.

- Scan the QR code on the device, the device image with SN appears on the screen. Tap **Next**.
- Tap **Manually enter SN**, enter the serial number of the device, and then tap **Next**. The device network setting interface is displayed.

Step 3 Configure the device network setting (for App Cam X series only).

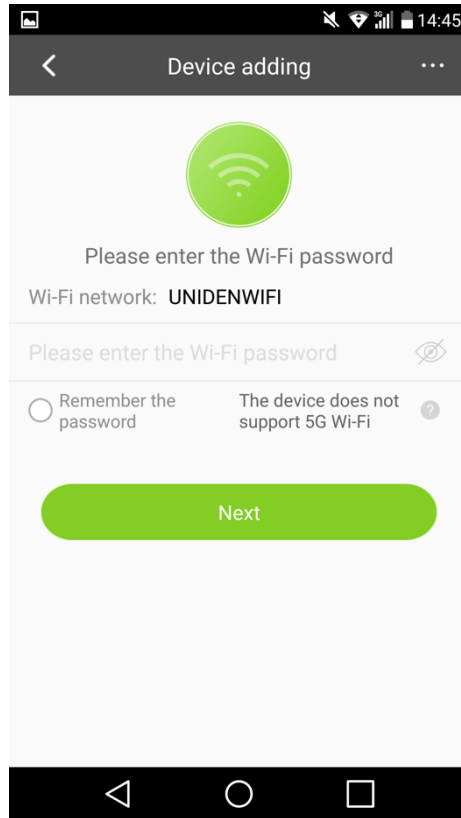
- Set the device with Wi-Fi.

 **NOTE**

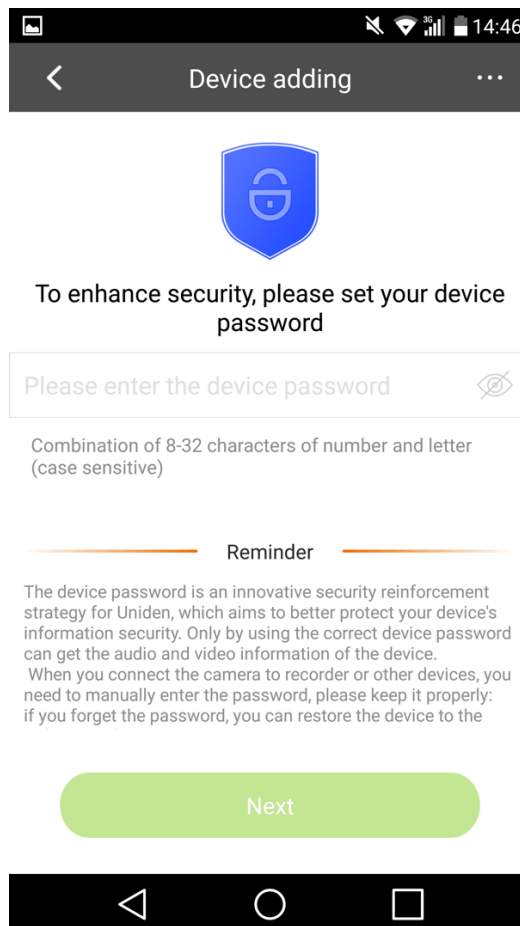
Ensure your smartphone and the device connected to the same router or access point.

- 1) Tap **Yes, go to Wi-Fi settings**.

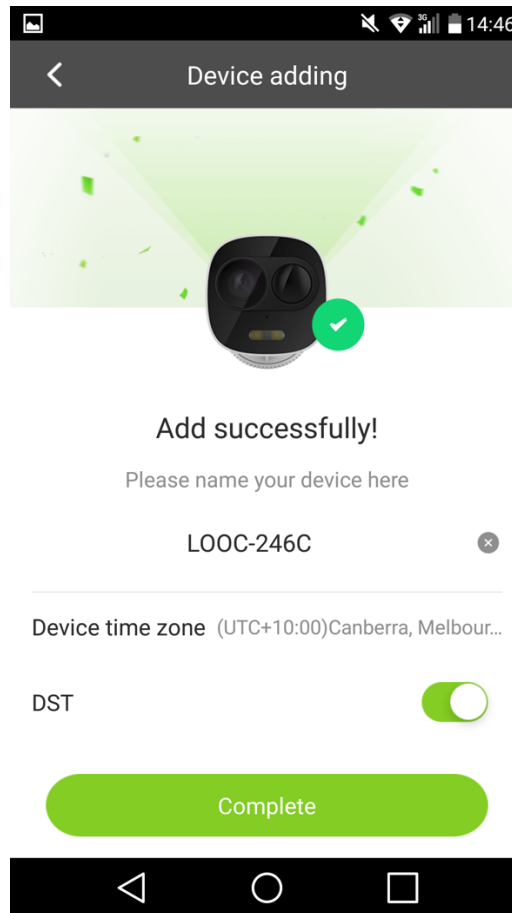
2) Tap **Next** till the password entering interface is displayed.



3) Enter the Wi-Fi password and then tap **Next**.
The network configuring interface is displayed. After the connection succeeded, the password setting interface is displayed.



- 4) The system starts adding device to your Guardian 365 Pro account. After the device is added, the connected status interface is displayed.



- 5) Configure the time zone, DST, and default settings according to your requirement, and then tap **Next**.

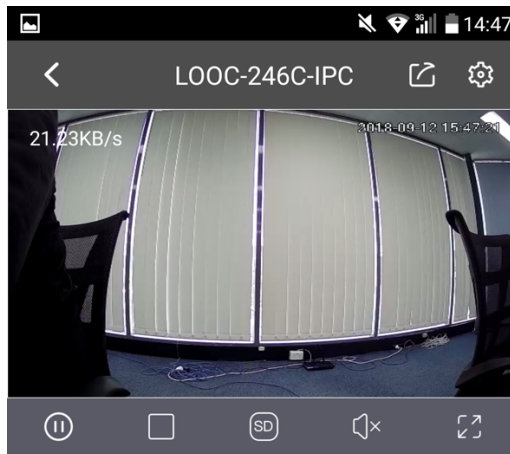
The live view interface is displayed.

 NOTE

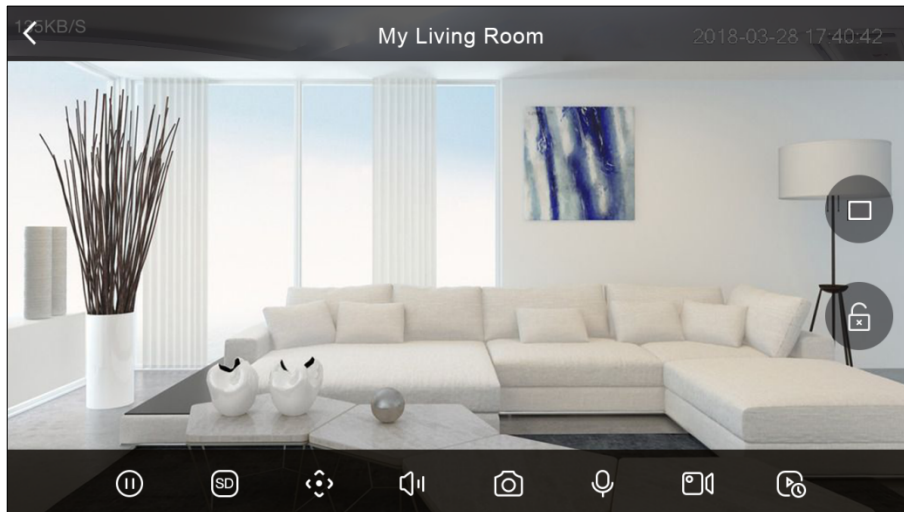
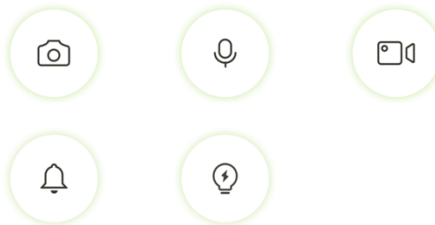
The settings of time zone and DST will affect some functions uses of Guardian 365 Pro App. Please configure correctly.












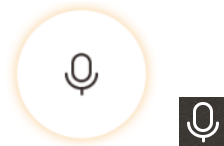





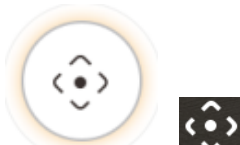

1.3 Live View

The live view provides you a real-time video display. You can perform the operations such as pause, window splitting, and mute.




[View history record](#)



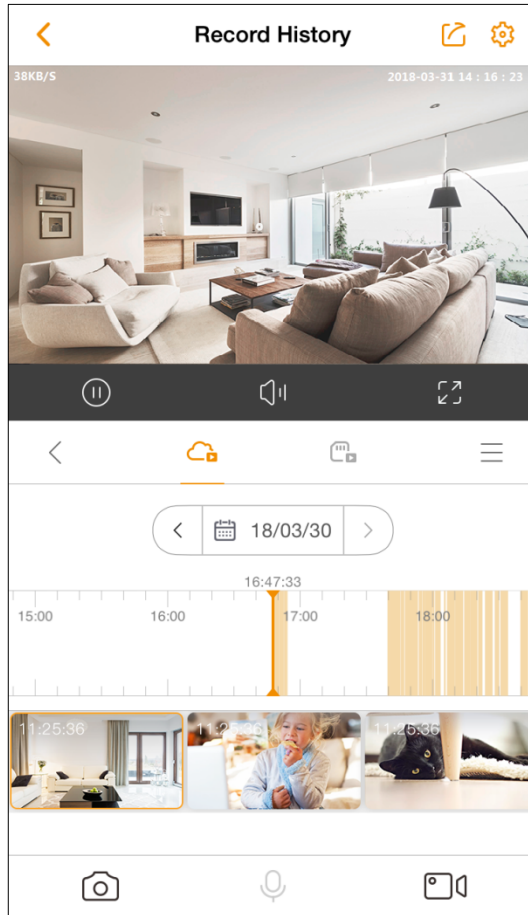
| Icon | Function |
|---|--|
|  | Plays or pauses the video. |
|  | Switches between single-window view and four-window view. |
|  | Switches between standard definition and high definition. |
|  | Mutes or unmutes the video. |
|  | Displays video in landscape mode. Tap  to exit the landscape display mode. |
|  | In landscape display mode, tap  to lock the screen from auto switching to normal display mode by gravity. The icon switches to  . |
|  | Tap the view record history icon to view the recorded videos. |
|  | Tap this icon to take a snapshot. |
|  | Tap this icon to enable two-way talk function. The icon switches to  in normal display mode and  in landscape display mode. Tap again to stop two-way talk function. |
|  | Tap this icon to start instant recording. The icon switches to  in normal display mode and  in landscape display mode. |
|  | Tap this icon to display the PTZ control panel. You can move the camera in both horizontal and vertical direction to get different angle of view.  NOTE This function is available only on the camera supporting PTZ. |

1.4 Playing Back the Recorded Video

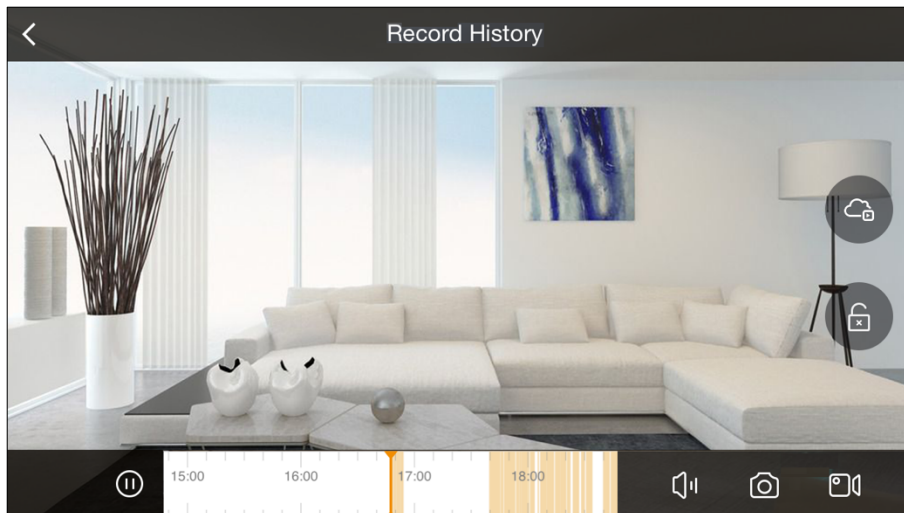
- On the live view interface in normal display mode, click **View record history**.
- On the live view interface in landscape display mode, click .

The **Record History** interface is displayed.




















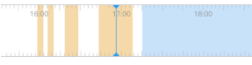

Record history (normal display mode)



Record history (landscape display mode)



Record history interface

| Icon | Function |
|---|---|
|  | Plays or pauses the recorded video. |
|  | Mutes or unmutes the video. |
|  | Displays video in landscape mode. Tap  to exit landscape mode. |
|  | Tap this icon to take a snapshot. |
|  | Tap this icon to start instant recording. The icon switches to  in normal display mode and  in landscape display mode. |
|  | Tap this icon to exit the record history and display the live view interface. |
|  | In the normal display mode, tap this icon to display the recorded videos that are stored in the Cloud server. The icons turns to  once it is selected. |
|  | In the normal display mode, tap this icon to display the recorded videos that are stored in the SD card. The icons turns to  once it is selected. |
|  | In landscape display mode, switches between displaying the recorded videos that are stored in the Cloud server and that are stored in the SD card. |
|  | Tap this icon to display the videos that are either stored in the Cloud service or in the SD card in list. |
|  | In landscape display mode, tap  to lock the screen from auto switching to normal display mode by gravity. The icon switches to  . |
|  | In the calendar list, select the time when you want to view the recorded videos. This function is only available in normal display mode. |
|  | The time bar shows the time when there are recorded videos. Tap and hold the time bar to drag to the time where you want to view the recorded video.  NOTE The orange represents recorded videos of local alarm event, and the blue represents general recorded videos. |

1.5 Using Cloud Storage Service

The Guardian 365 Pro App provides you the Cloud service to extend your storage capability. To use this service, do the following:

Step 1 On the **Device** interface, tap .

Step 2 Tap the check box of the service type that you want to buy, tap **Buy**, and then follow the onscreen instructions to complete the purchasing.

After the Cloud service is purchased, the  turns to .

1.6 Managing Device

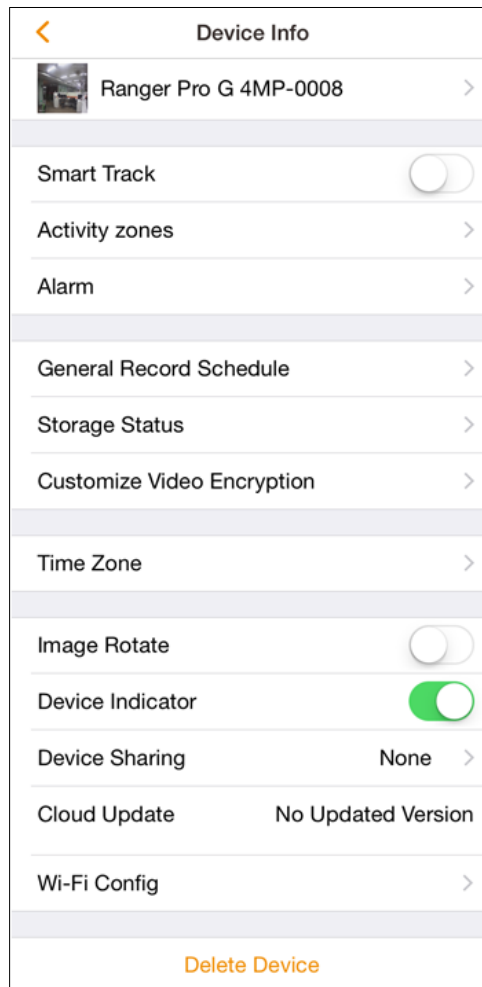
You can configure the settings for the added device, such as recording schedule, time zone, and alarms.

To enter the device management interface, tap **My Device** on the **Settings** interface, and then tap the device name.

The **Device Info** interface is displayed.

 **NOTE**

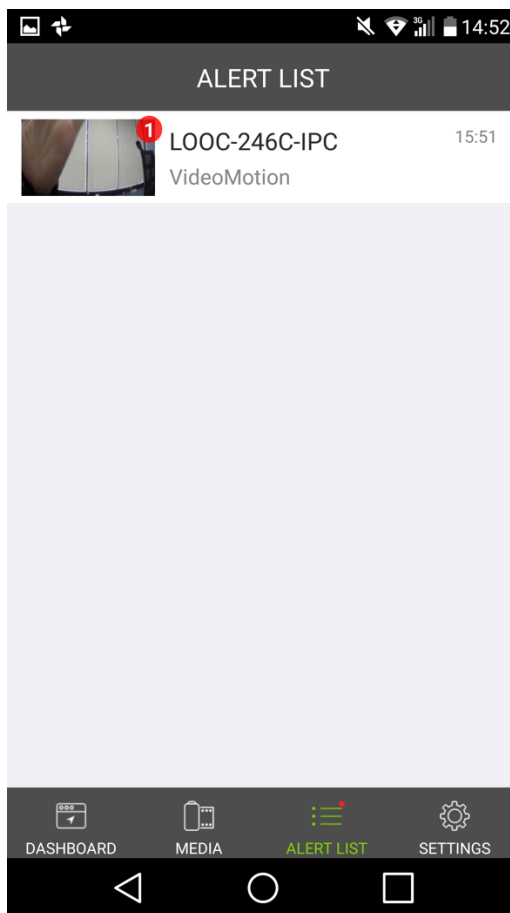
The Device Info interface shows the functions that you can configure on the device. The actual interface might be different depending on the device you added.



| Parameter | Function |
|----------------------------|---|
| Device name | Displays device information such as device name, model name, and SN. You can also reset device password from here. |
| Smart Track | If the Smart Track function is enabled, when there is an object appears, the camera automatically follows its moving track till it is out of the view. |
| Activity zones | You can define a motion detection area. When the object appears in this area, the system activates alarm. |
| Alarm | Enables the alarm activation function, such as motion detection, local alarm, and PIR alarm. |
| General Record Schedule | You can configure the schedule for recording video. |
| Storage Status | You can view the storage status of cloud storage and device SD card storage. |
| Customize Video Encryption | If the Customize Video Encryption function is enabled, you can set a password for viewing the videos that are stored in the Cloud. When you log in Guardian 365 Pro App from other smartphones, you should enter this password for the first time to access the live view interface. |
| Time Zone | You can configure the time zone and enable DST for the device. |
| Image Rotate | Enables the image rotate function. |
| Device Indicator | Enables the indicator function. |
| Device Sharing | You can share the added devices to other Guardian 365 Pro App users. |
| Cloud Update | Indicates if there is an updated version. |
| Wi-Fi Config | You can configure the Wi-Fi connection settings from here. |
| Delete Device | Tap Delete Device to delete the device from your Guardian 365 Pro App. |

1.7 Alert List

You can view the alerts on the **Alert List** interface.



- **Alert List**
All notification that relates to your device will be shown here. Tap the video to enter the calendar interface. Tap the date that you want to view the recorded videos, and the videos satisfying requirement display. Then you can tap the specific file to view the recorded video.

1.8 Settings

To modify account settings.

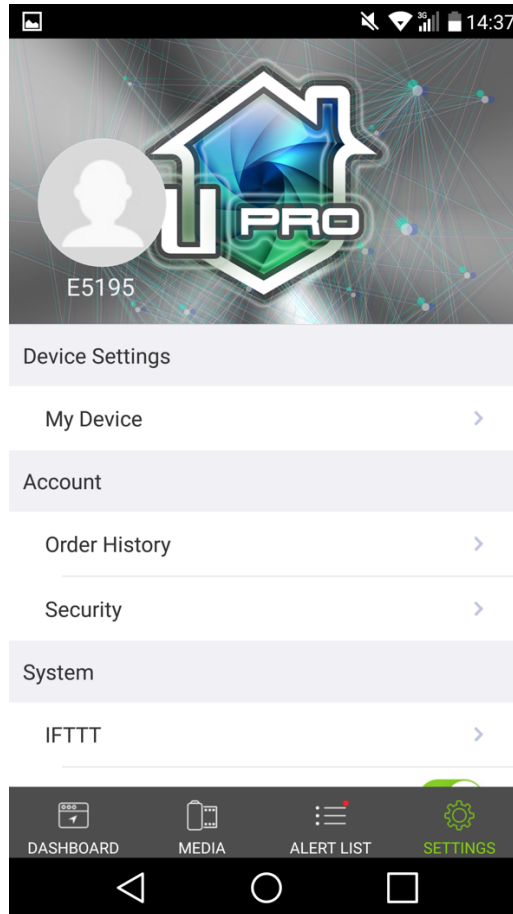


Table 1-1 Account information

| Parameter | Function |
|-----------------------|---|
| My Device | Enters the device information interface. |
| Order History | View the orders of Cloud storage plan such as unpaid order, paid order, and cancelled order. |
| Security | To modify Guardian 365 Pro account information. |
| IFTTT | If This Then That (IFTTT) is a free web-based service to create chains of simple conditional statements which are called applets. An applet is triggered by changes that occur within other web-services, app, or devices such as Gmail, Facebook, or Guardian 365 Pro. |
| Push | To enable/disable push notification |
| Period | Push notification operating period. |
| Reset Device Password | To reset device password |
| About | View app information |
| FAQ | To view frequent asked question |
| Clear Cache | Clear App Cache on mobile device |

1.9 Using IFTTT Function

To introduce IFTTT function, the Manual takes activating alarm mode when you leave home as an example. This operation links your smartphone GPS to the alarm mode of your camera.

Step 1 On the **Me** interface, tap **IFTTT**.

The **IFTTT** main interface is displayed.

Step 2 Tap **When I have home, toggle camera alarm mode**.

The function introduction interface is displayed.

Step 3 Tap **Continue**.

The email reservation interface is displayed.

Step 4 Tap **Get started**.

 **NOTE**

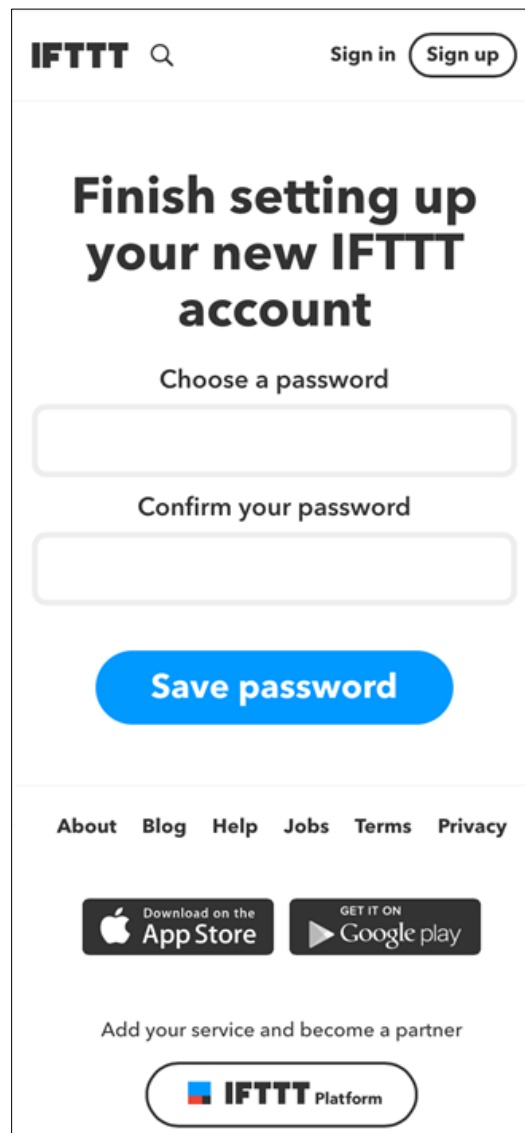
If you have already had an IFTTT account, tap **Sign in**.


The interface indicating that the account details have sent to your email address is displayed.

Step 5 Set a password for your account.

- 1) Open your email box and find the email sent from IFTTT.
- 2) Tap **Choose a password**.

The password setting interface is displayed.



IFTTT  Sign in [Sign up](#)

Finish setting up your new IFTTT account

Choose a password


Confirm your password

[Save password](#)

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- 3) Tap **Save password**.

Now the password setting from your email box has been completed. You can return to your Guardian 365 Pro App.

Step 6 On the Guardian 365 Pro App, tap **Connect Location**.

The interface indicating your location and IFTTT account are now connected is displayed.

Step 7 Tap **Connect** Guardian 365 Pro.

The account login interface is displayed. Sign in with Guardian 365 Pro account

Step 8 Enter the user name and password, and then tap **Sign in**.

The alarm area and alarm mode setting interface is displayed.

Step 9 Set alarm area and alarm mode.

- 1) In the area box, enter an address. The GPS location circle adjusts automatically by taking the entered address as the center.
- 2) In the device list, select a device which you want to set with this function.
- 3) In the mode list, select **on** or **off**.
 - ◇ On: When you exit this area, the alarm is turned on with the selected device.
 - ◇ Off: When you exit this area, the alarm is turned off with the selected device.

Step 10 Tap **Save**.

The interface showing the function enabled is displayed.

Now you can start enjoying your IFTTT function.

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