

Standard Operating Procedures for passengers and other users of Entebbe International Airport



DEPARTING PASSENGERS

All passengers will be required to meet the following guidelines prior to departure;

- Present authentic and valid COVID-19 Polymerase Chain Reaction (PCR) test certificate issued within 120 hours before travel.
- Always wear a face mask appropriately within the terminal.
- Passengers and airport users will be subjected to temperature screening on entry to the airport and departure hall.
- In special circumstances where passengers are not required to present a negative COVID-19 PCR test certificate in the country of destination, such passengers should ensure that they have clearance from the destination country so as to be allowed to board.
- Maintain a social distance of 1.5 meters apart from each other within the terminal.
- Only passengers and Airport users with official business in the terminal will be allowed access to the Airport.
- Passengers are advised to arrive at the airport at least 4 hours before scheduled flights.
- Airport users are encouraged to sanitize after touching surfaces or documents.

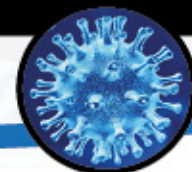
ARRIVING PASSENGERS

All international arrivals will be required to meet the following guidelines on arrival at Entebbe International Airport;

- Possession of an authentic negative Polymerase Chain Reaction (PCR) COVID-19 test from an accredited laboratory in the country of origin issued within 72 hours before boarding aircraft in-bound to Uganda.

- Airline(s) shall not board any passenger coming to Uganda without a negative COVID-19 PCR test. An arriving passenger without the negative COVID-19 PCR test shall be denied entry and the Airline shall be obliged to take back the passenger. In the unlikely event that a returning Ugandan comes without COVID-19 PCR test, they will be allowed to enter the country, but shall have the test done at their cost of \$65, and quarantined at own cost till the results are out.
- A passenger who exhibits signs and symptoms of an infectious disease shall be transported in an ambulance to an isolation center (Entebbe Referral Hospital) for a COVID-19 test. The results shall be returned within 24-48 hours as the passenger remains in the isolation center.
- In case a foreign national tests COVID-19 positive and wishes to be repatriated for treatment in another facility outside Uganda, this shall be done at their cost following COVID-19 medical evacuation protocols.
- Passengers will be subjected to temperature screening on entry to the arrival hall.
- All passengers will be screened for any other signs of infectious diseases by the Port Health Team.
- Passengers shall scan finger prints under instruction of the Immigration Officer, but will be required to hand sanitize before and after.

For further information, please contact Entebbe International Airport on: 0800388701 (toll free) or 0312-353300





ON DEPARTURE

Passengers are advised to arrive at the airport at least 4 hours before the scheduled departure time.





ON DEPARTURE

Passengers and airport users will not be allowed to access Entebbe International Airport without putting on a face mask.





ON DEPARTURE

All passengers shall present authentic and valid COVID-19 Polymerase Chain Reaction (PCR) test certificate issued within 120 hours before travel.





TERMINAL

Airport users are advised to maintain a social distance of 1.5 metres apart from each other within the terminal.



TERMINAL

Automated sanitizing stations are available at strategic points within the Terminal.

Airport users are encouraged to sanitise after touching surfaces or documents.





TERMINAL

Frequently touched surfaces are regularly disinfected at Entebbe International Airport. To enhance personal safety, passengers are advised not to unnecessarily touch surfaces.



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ARRIVAL

Returning Ugandans are encouraged to use the self-service Immigration Kioks to reduce physical contact.



ARRIVAL

Passengers on in-bound aircraft to Uganda, shall possess authentic and valid COVID-19 Polymerase Chain Reaction (PCR) test Certificate issued within 72 hours before boarding.



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