



# Sonoma County

October 23, 2018

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## *Reference Citizen's Complaint*

Dear :

I would like to thank you for taking the time to bring your concerns to us regarding your interaction with Correctional Deputies' and and your claim of unnecessary use of force, during the booking process on Additionally, we appreciate the fact that you took the time to participate in this very important process.

As a result of your complaint, an investigation was conducted. Upon reviewing the findings of the investigation, we have concluded that our staff acted within the law and office policy and procedure. If you have any questions regarding this investigation, please contact me at (707) 565-2650.

This citizen complaint investigation has now been concluded and the result of the investigation is Exonerated.

Sincerely,

EDDIE ENGRAM  
Professional Standards Bureau Lieutenant

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*Exonerated: The investigation clearly established that the actions of the personnel are not a violation of law or agency policy.*