



## Retail & Events Assistants

### Job Description

#### The basics:

Casual hours - will vary depending on business needs

Weekly beer allowance

Reporting to: Richard Webb – Retail Operations Captain

#### Who we are:

Stewart Brewing is an award winning, Midlothian-based brewery, which is undergoing substantial growth in an exciting market. Located in the Bilston Glen Industrial estate in a custom-built brewery, with a team of 29 full-time employees, the business is all about quality, exceptional service and a fun and progressive team environment.

Our craft beer (sold in cask, keg, bottle and can format) is supplied to over 500 outlets and has a reputation for consistent quality and great taste. We are expanding rapidly and poised for substantial growth from existing sales channels in the on-trade and export, as well as in our Brewery Taproom, and innovative brew-it-yourself 'Craft Beer Kitchen' experience. In December 2016, we opened our first Taproom outside of the brewery: The Dockside Tap. We chose to do this in Leith with the goal of bringing everything we do here at the brewery to an audience on the opposite side of the city. This small Taproom packs a big punch, providing a brilliant selection of Stewart Brewing classics and one-offs, as well as a whole host of guest beers, all available to sit-in or takeaway.

#### What your typical day will look like:

The retail arm of our business is currently undergoing rapid expansion. We are offering an evening & weekend taproom at the brewery, events at the brewery, events at Stewart's Dockside Tap and events at third party locations. We are looking for a pool of part timers to work on a casual basis representing us at the brewery and outside events.

More specific duties will include, but are not limited to:

- Serving customers in the Brewery Taproom, advising on purchases and ensuring customer satisfaction;
- Stocking shop shelves, creating visually impactful displays;
- Ensuring shop is always neat and tidy;
- Cleaning the shop front, back bar and cellar on a weekly basis;
- Cashing up at end of each shift accurately;
- Take phone bookings and payments for the cask and keg hire system;
- Take bookings and lead brewery tours;
- Take bookings and help in the Craft Beer Kitchen;
- Provide cover for the Dockside Tap when necessary;
- Work at events both internally and externally.

**Who we're looking for:**

The successful candidate will have:

- Some previous retail/hospitality experience;
- A love and enthusiasm for craft beer and be able to talk about this passionately;
- Confidence and an outgoing personality;
- A desire to do the best they can in all situations;
- Problem solving skills and be a team player;
- Great attention to detail and the ability to make things happen;
- A flexible attitude and be a hard worker;
- A keen eye for detail and be honest and trustworthy in all situations;
- Be willing to travel and have access to their own transport.

**A PERSONAL LICENCE HOLDER WOULD BE ADVANTAGEOUS**

To apply send a covering letter and CV to [jobs@stewartbrewing.co.uk](mailto:jobs@stewartbrewing.co.uk)