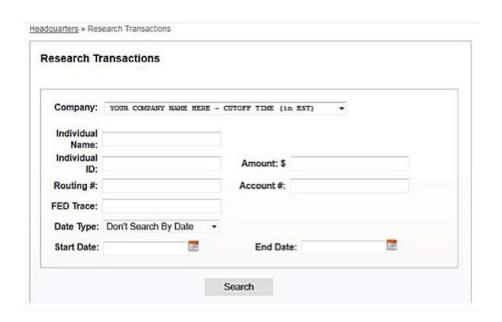# RESEARCH TRANSACTIONS

ACH.
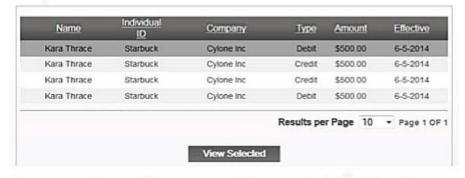COM

» Select RESEARCH TRANSACTIONS
- To confirm processed status
- Determine if items have been returned
- To acquire trace numbers

» Select Company Name from drop down list

Search Results

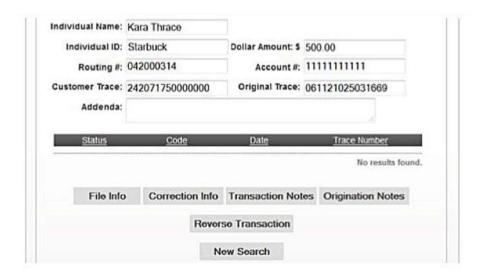| Name	Individual ID	Company	Type	Amount	Effective
Kara Thrace	Starbuck	Cylone Inc	Debit	$500.00	6-5-2014
Kara Thrace	Starbuck	Cylone Inc	Credit	$500.00	6-5-2014
Kara Thrace	Starbuck	Cylone Inc	Credit	$500.00	6-5-2014
Kara Thrace	Starbuck	Cylone Inc	Debit	$500.00	6-5-2014

Results per Page 10 ▾ Page 1 OF 1

View Selected

» You can search by any of the available criteria or no criteria (Blind Search)

» The Blind Search can be done if you choose "don't search by date" under the date type and leave all the other fields blank. This will pull up every transaction that you have processed for that company. Depending on your transaction volume this feature could be slow. We recommed using at least one of the search critera.

» Highlight the transaction(s) and select VIEW SELECTED

» Complete transaction detail displayed with any and all current Return activity

- **Customer Trace** is provided by customer within ACH Upload

- **Original Trace** is created by the system and is what the receiver would use if they want to trace the transaction

Research Transaction Details

RESULTS: 1 of 1 Transactions   « prev   next »

Parent Name: 06112102	Parent ID:	
Company Name: Cylone Inc	Company ID: 1002003184	
Customer Serv #: 1111111111	State: NV	
Process Date: 6/4/2014	City: Las Vegas	
Type: Uploaded	Descr: INSTLLMNT	
Effective Date: 6/5/2014	Special Note:	
SEC: CCD	Trans Code: 27	
Individual Name: Kara Thrace		
Individual ID: Starbuck	Dollar Amount $ 500.00	
Routing #: 042000314	Account #: 11111111111	
Customer Trace: 242071750000000	Original Trace: 061121025031669	
Addenda:		

Status	Code	Date	Trace Number
			No results found.

File Info   Correction Info   Transaction Notes   Origination Notes

New Search

Individual Name:	Kara Thrace	
Individual ID:	Starbuck	Dollar Amount: $ 500.00
Routing #:	042000314	Account #: 11111111111
Customer Trace:	242071750000000	Original Trace: 061121025031669
Addenda:		

Status	Code	Date	Trace Number
			No results found.

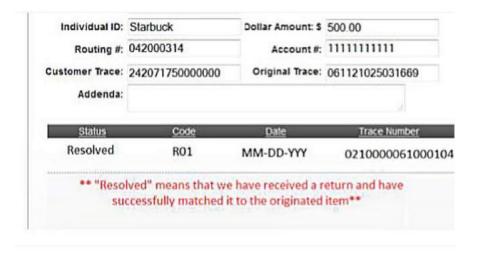[File Info] [Correction Info] [Transaction Notes] [Origination Notes]

[Reverse Transaction]

[New Search]

» Transaction Details:
- Review the information processed
- Reverse the transaction (within 5 days of the EE date)
- Review correction information if the transaction has been returned
 (this information is populated by the returns process)

Individual ID:	Starbuck	Dollar Amount: $ 500.00
Routing #:	042000314	Account #: 11111111111
Customer Trace:	242071750000000	Original Trace: 061121025031669
Addenda:		

Status	Code	Date	Trace Number
Resolved	R01	MM-DD-YYY	0210000061000104

** "Resolved" means that we have received a return and have
successfully matched it to the originated item**

» Confirm if the item has been returned and when it is received