

# BACKGROUND

## Outpatient Laboratory Service Changes



**March 23, 2020**

To ensure that laboratory staff and supplies are best positioned to respond to COVID-19, Island Health will adjust the hours at some outpatient labs across Vancouver Island and temporarily close others.

Services will be focused on collecting medically necessary samples and staff will continue supporting essential work related to the care of non-COVID-19 patients.

| GREATER VICTORIA   |               |   |  |
|--|---------------|---|--|
| LOCATIONS  | CHANGES       | HOURS   | CLOSEST ALTERNATE ISLAND HEALTH LOCATION           |
| Royal Jubilee Hospital Outpatient Laboratory                       | No change     | M-F: 7 am – 5 pm<br>Sat: 7:30 am – noon<br>Sun: 9 am – 1 pm |  |
| Victoria General Hospital Outpatient Laboratory                    | No change     | M-F: 7 am to 5 pm   |  |
| Saanich Road Outpatient Laboratory<br>201-3491 Saanich Road        | REDUCED HOURS | M-F: 8 am – noon  | Victoria General Hospital                          |
| Admirals Walk Outpatient Laboratory<br>108-1505 Admirals Rd        | No change     | M-F: 7:30 am – noon   |  |
| Keating Cross Road Outpatient Laboratory<br>2140A Keating Cross Rd | CLOSED        |   | Saanich Peninsula Hospital or Sidney Satellite Lab |

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| SIDNEY, SAANICH, SOUTHERN GULF ISLANDS                      |                                       |                        |  |
|---|---------------------------------------|------------------------|--|
| LOCATIONS   | CHANGES                               | HOURS                  | CLOSEST ALTERNATE ISLAND HEALTH LOCATION                                 |
| Saanich Peninsula Hospital Outpatient Laboratory            | No Saturdays                          | M-F: 8 am – 4 pm       |  |
| Sidney Satellite Lab<br>2357 James White Blvd               | No Saturdays<br>Reduced weekday hours | M-F: 7 am – 3 pm       | Saanich Peninsula Hospital Outpatient Laboratory                         |
| Brentwood Satellite Lab<br>1-7120 West Saanich Rd           | CLOSED                                |                        | Saanich Peninsula Hospital Outpatient Laboratory or Sidney Satellite Lab |
| Saltspring Island Lady Minto Hospital Outpatient Laboratory | No change                             | M-F: 7:30 am – 1:45 pm |  |
| Galiano Island Health Unit Outpatient Laboratory            | No change                             | Thurs 7 am – 10:15 am  |  |
| Mayne Island Clinic Outpatient Laboratory                   | No change                             | Wed. 7 am – 10 am      |  |
| Pender Island Health Unit Outpatient Laboratory             | No change                             | Appointment Only       |  |

| DUNCAN & CHEMAINUS                                 |           |                                     |  |
|--|-----------|-------------------------------------|--|
| LOCATIONS  | CHANGES   | HOURS                               | CLOSEST ALTERNATE ISLAND HEALTH LOCATION |
| Cowichan District Hospital Outpatient Laboratory   | No change | M-F: 7 am – 5 pm<br>Sat 8 am – noon |  |
| Chemainus Health Care Centre Outpatient Laboratory | No change | M-F: 7:45 am to 3:30 pm             |  |

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| NANAIMO & LADYSMITH   |               |  |  |
|---|---------------|--|--|
| LOCATIONS   | CHANGES       | HOURS  | CLOSEST<br>ALTERNATE ISLAND<br>HEALTH LOCATION |
| Ladysmith Community<br>Health Centre<br>Outpatient Laboratory | No change     | M-F: 7:30 am to 3:30 pm<br>Sat 8 am to 11 am |  |
| Ladysmith Life Labs<br>370 Davis Road                         | No change     | M-F: 7:30 am – 4 pm                          |  |
| Nanaimo Regional<br>General Hospital<br>Outpatient Laboratory | No change     | M-F: 8 am – 4 pm                             |  |
| NRGH Satellite lab<br>1599 Dufferin Cresc.                    | Changed hours | M-F: 8 am – 4 pm<br>Sat 7:15 am – 1:30 pm    |  |

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| ALBERNI VALLEY & WEST COAST   |           |   |  |
|---|-----------|---|--|
| LOCATIONS   | CHANGES   | HOURS   | CLOSEST<br>ALTERNATE ISLAND<br>HEALTH LOCATION |
| Tofino General Hospital<br>Outpatient Laboratory                      | No change | M & F: 12:30 – 14:30 pm<br>Tues to Thurs:<br>8:30 am – 11:30 am |  |
| Ucluelet  | CLOSED    |   | Tofino General<br>Hospital                     |
| Ahousaht  | CLOSED    |   | Tofino General<br>Hospital                     |
| West Coast General<br>Hospital, Port Alberni<br>Outpatient Laboratory | No change | M-F: 7:00 am – 3:30 pm  |  |

| COMOX VALLEY   |           |   |  |
|--|-----------|---|--|
| LOCATIONS  | CHANGES   | HOURS                                   | CLOSEST<br>ALTERNATE ISLAND<br>HEALTH LOCATION |
| North Island Hospital<br>Comox Valley<br>Outpatient Laboratory | No change | M-F: 6:30 am – 5 pm<br>Sat: 9 am – 1 pm |  |
| Cumberland Health<br>Centre<br>Outpatient Laboratory           | CLOSED    |   | North Island Hospital<br>Comox Valley          |
| St. Joseph's Satellite lab                                     | CLOSED    |   | North Island Hospital<br>Comox Valley          |
| Courtenay Satellite Lab  | CLOSED    |   | North island Hospital<br>Comox Valley          |

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| CAMPBELL RIVER & STRATHCONA                        |               |   |  |
|--|---------------|---|--|
| LOCATIONS  | CHANGES       | HOURS   | CLOSEST<br>ALTERNATE ISLAND<br>HEALTH LOCATION |
| Sayward<br>Outpatient Laboratory                   | No change     | Every second Monday:<br>9 am – 1 pm             | North Island Hospital<br>Campbell River        |
| Kwakiutl District Council<br>Outpatient Laboratory | No change     | Every second Monday:<br>9 am – 11 am            | North Island Hospital<br>Campbell River        |
| Quadra Island<br>Outpatient Laboratory             | Reduced hours | Fridays 7 am – 10 am                            |  |
| North Island Hospital<br>Campbell River            | Reduced hours | M-F: 6:30 am – 2:30 pm<br>Sat 7:30 am – 1:30 pm |  |

| NORTH ISLAND                      |                 |  |  |
|-----------------------------------|-----------------|--|--|
| LOCATIONS                         | CHANGES         | HOURS                                    | CLOSEST<br>ALTERNATE ISLAND<br>HEALTH LOCATION |
| Cormorant Island Health<br>Centre | No change       | M-F: 9:30 am – 11:00 am                  |  |
| Port Alice Health Centre          | Reduced hours   | Appointment only                         |  |
| Port McNeill Hospital             | Closed Weekends | M-F: 8:30 am – 9:30 am<br>and 1pm – 2 pm |  |
| Port Hardy Hospital               | Closed Weekends | M-F: 8:30 am – 2:00 pm                   |  |