HUBBARD COMMUNICATIONS OFFICE Saint Hill Manor, East Grinstead, Sussex

HCO BULLETIN OF 15 DECEMBER 1968RB

(Amends HCO Bulletin of 9 January 1968 List L4A)

Re-mimeo

(ITEM 6 CORRECTED 12 FEBRUARY 1969)
(Amended 8 August 1970)
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(Revised 2 June 72)
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(ITEM 14A ADDED Re-Revised 28 April 1989)

L4BRB

FOR ASSESSMENT OF ALL LISTING ERRORS

Asses the whole list (METHOD 5) then take the biggest reads or BDs and handle.

PC's NAME:		DATE:	
AUDITOR:		-	
0. WAS IT THE FIRST ITEM	ON THE LIST?		

(Indicate and give PC his item.)

1.	DID YOU FAIL TO ANSWER THE LISTING QUESTION?	
	(If it reads, find out what question, clear the question noting whether it reads, if so, list it, find the item and give it to the PC.)	
2.	WAS THE LIST UNNECESSARY?	
	(If it reads, indicate the BPC, and indicate that it was an unnecessary action to the PC.)	
2A.	DID THE QUESTION HAVE NO CHARGE ON IT?	
	(Indicate there was no charge on the question.)	
2B.	WERE YOU ASHAMED TO CAUSE AN UPSET?	
	(Do an L1C after the list is corrected.)	
2C.	WERE YOU AMAZED TO REACT THAT WAY?	
	(Same as 2B.)	
2D.	THE QUESTION HAD ALREADY BEEN LISTED BEFORE?	
	(Indicate, rehab.)	
2E.	YOU HAD NO INTEREST IN THE QUESTION?	
	(Indicate that the auditor missed that it didn't read.)	
3.	WAS THE ACTION DONE UNDER PROTEST?	
	(If it reads, handle by itsa earlier similar itsa.)	

4.	IS A LIST INCOMPLETE?	
	(If it reads, find out what list and complete it, give the PC his item.)	
5.	HAS A LIST BEEN LISTED TOO LONG?	
	(If so, find what list it is and get the item from it by nulling with Suppress, the nulling question being: "Onhas anything been suppressed?" for each item on the overl- listed list. Upon BD F/N or F/N, give the pc their item, per the laws of listing and nulling.)	
6.	HAS THE WRONG ITEM BEEN TAKEN OFF A LIST?	
	(If this reads, put in Suppress and Invalidated on the list and null as in 5 above and find the right item and give to the PC.)	
7.	HAS A RIGHT ITEM BEEN DENIED YOU?	
	(If this reads, find out what it was and clean it up with Suppress and Invalidate and give it to the PC.)	
8.	HAS AN ITEM BEEN PUSHED OFF ON YOU YOU DIDN'T WANT?	
	(If so, find it and get in Suppress and Invalidate on it and tell PC it wasn't his item and continue the original action to find the correct item.)	
9.	HAD AN ITEM NOT BEEN GIVEN YOU?	
	(If it reads, handle as in number 7 above.)	
10.	HAVE YOU INVALIDATED A CORRECT ITEM FOUND?	
	(If so, rehab the item and find out why the PC invalidated it or if somebody else did it, clean it up and give it to the PC again.)	

11.	HAVE YOU THOUGHT OF ITEMS THAT YOU DID NOT PUT ON THE LIST?	
	(If so, add them to the correct list. Re-null the whole list and give the PC their item.)	
12.	HAVE YOU BEEN LISTING TO YOURSELF OUT OF SESSION?	
	(If so, find out what question and try to write a list from the PC's recall and get the correct item, then give the item to the PC.)	
13.	HAVE YOU BEEN GIVEN SOMEBODY ELSE'S ITEM?	
	(If so, indicate to the PC this was not his item. Don't try to find whose it was.)	
14.	HAS YOUR ITEM BEEN GIVEN TO SOMEONE ELSE?	
	(If so, find if possible what item it was and give it to the PC. Don't try to identify the "somebody else.")	
14A.	NO ITEMS WERE YOURS?	
	(If so, Indicate to the PC none of the items were theirs) Do not try to find out whose they were.	
14B.	WERE EARLIER LISTING ERRORS RESTIMULATED?	
	(Indicate, and correct earlier lists, then check the current list.)	
14C.	HAD THIS LIST ALREADY BEEN HANDLED?	
	(Indicate it.)	

15.	HAS A RELEASE POINT BEEN BYPASSED ON LISTING?
	(If so, indicate the overrun to the PC, rehab the list the PC went release on.)
16.	HAS A RELEASE POINT BEEN BYPASSED ON THE QUESTION ONLY?
	(If so, indicate the overrun to the PC, then rehab the list the PC went release on.)
17.	HAVE YOU GONE EXTERIOR WHILE LISTING?
	(If so, rehab the point of exteriorization for the PC. If Int. Rundown hasn't been delivered, inform the C/S on session cover sheet.)
18.	HAS IT BEEN AN OVERT TO PUT AN ITEM ON A LIST?
	(If so, find out what item and why.)
19.	HAVE YOU WITHHELD AN ITEM FROM A LIST?
	(If so, get it and add it to the list if that list available. If not put item in the report.)
20.	HAS A WITHHOLD BEEN MISSED?
	(If so, get it, if discreditable ask: "Who nearly found out?")
21.	HAS AN ITEM BEEN BYPASSED?
	(Locate which item was bypassed, ack it, get the listing question for the item verified by read, then give the item to the PC that was bypassed when F/N'ing. Re-verify it's their item, ("Is your item?," then, indicate the item, get an affirmative ack from the PC. The PC will be very good indicators.) If it's not the PC's correct item, get the correct item, then indicate, reverify, get VGI's.

22.	WAS A LISTING QUESTION MEANINGLESS?	
	(If so, find out which one and indicate to the PC.)	
23.	HAS AN ITEM BEEN ABANDONED?	
	(If so, locate it and get it back for the PC and give it to him.)	
24.	HAS AN ITEM BEEN PROTESTED?	
	(If so, locate it and get the Protest button in on it.)	
25.	HAS AN ITEM BEEN ASSERTED?	
	(If so, locate it and get in the Assert button on it.)	
26.	HAS AN ITEM BEEN SUGGESTED TO YOU BY ANOTHER?	
	(If so, get it named and the Protest and Refusal off.)	
27.	HAS AN ITEM BEEN VOLUNTEERED BY YOU AND NOTACCEPTED?	
	(If so, get off the charge and give it to the PC, or if he then changes his mind on it, go on with the listing operation.)	
28.	HAS THE ITEM ALREADY BEEN GIVEN?	
	(If so, get it back and give it again.)	
29.	HAS AN ITEM BEEN FOUND PREVIOUSLY?	
	(If so, find what it was again and give it to the PC once more.)	
30.	HAS AN ITEM NOT BEEN UNDERSTOOD? (If so, work it over with buttons until PC understands it or accepts or rejects it and go on with listing.)	

30A.	WAS THE LISTING QUESTION NOT UNDERSTOOD?	
	(Get defined and check for read. It may be un-reading. If so, indicate that an uncharged question was listed because it read on a misunderstood.)	
30B.	WAS A WORD IN THE QUESTION NOT UNDERSTOOD?	
	(Same as 30A.)	
31.	WAS AN ITEM DIFFERENT WHEN SAID BY THE AUDITOR?	
	(If so, find out what the item was and give it to the PC correctly.)	
31A.	DID THE AUDITOR SUGGEST ITEMS TO YOU THAT WERE _NOT YOURS?	
	(Indicate as illegal to do so. Correct the list removing these.)	
32.	WAS NULLING CARRIED ON PAST THE FOUND ITEM?	
	(If so, go back to it and get in Suppress and Protest.)	
33.	HAS AN ITEM BEEN FORCED ON YOU?	
	(If so, get off the Reject and Suppress and get the listing action completed to the right item if possible.)	
34.	HAS AN ITEM BEEN EVALUATED?	
	(If so, get off the Disagreement and Protest.)	
35.	HAD EARLIER LISTING BEEN RESTIMULATED?	
	(If so, locate when and indicate the bypassed charge. Find and correct the earlier out list.)	

36.	HAS AN EARLIER WRONG ITEM BEEN RESTIMULATED?	
	(If so, find when and indicate the bypassed charge. Find and correct the earlier out list.	
37.	HAS AN EARLIER ARC BREAK BEEN RESTIMULATED?	
	(If so, locate and indicate the fact by itsa earlier similar itsa.)	
38.	DO YOU HAVE AN ARC BREAK BECAUSE OF BEING MADE TO DO THIS?	
	(If so, indicate it to the PC and handle the ARC break. Correct the list if it's an ARC break caused by the list)	
39.	HAS THE LIST CORRECTION BEEN OVERRUN?	
	(If so, rehab.)	
39A.	WAS THE LIST DONE WHILE YOU ALREADY HAD AN:	
	ARC BREAK?	
	PRESENT TIME PROBLEM?	
	MISSED WITHHOLD?	
39B.	COULDN'T YOU UNDERSTAND WHAT WAS BEING DONE?	
39C.	COULDN'T YOU UNDERSTAND THE AUDITOR?	

39D.	DIDN'T THE AUDITOR ACKNOWLEDGE YOU?	
40.	IS THERE SOME OTHER KIND OF BYPASSED CHARGE? (If so, find what and indicate it to PC.)	
41.	WAS THERE NOTHING WRONG IN THE FIRST PLACE? (If so, indicate it to PC.)	
42.	HAS THE UPSET BEEN HANDLED? (If so, indicate it to the PC.)	
43.	HAS A LIST PROCESS BEEN OVERRUN? (If so, find which one and rehab.)	

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