

Authentication Server and Official Forums Down [UPDATED X10]

As of 4 pm (EST) (WoW Insider's timezone), it seems that the authentication servers are down for the count. This could be related to the midday rolling restarts that they planned for many realms. We aren't certain at this time. Along with the login servers, the forums are also down. This is not surprising as the two typically work in tandem.

How long can these two be in the same place? We don't really know but we can hope that it won't be terrible long. We are very close to primetime. I'm worried that things will get more difficult before they get better in the event that there is no authentication server in the next hour. It's my hope that this issue will be resolved much more quickly, though.

Keep an eye on updates. We'll keep you posted if more information is discovered. All updates will be below the cut.

4:20 PM: Tipsters have said that a downtime at the Dallas data center could be the source of the problems this afternoon. Blizzard.com is also down and account management is also down.

4:25 PM: The login screen confirms that the authentication servers are down due to emergency maintenance. There are a number of servers listed below. Even if you're on a realm that's not down then you're out of luck unless you're already online prior to the time the login server crashed. Even though your server is running however, you aren't able to login this moment.

Agamaggan

Alexstrasza

Alleria

Arathor

Azjol-Nerub

Azshara

Baelgun

Balnazzar

Blackhand

Bloodscalp

Bonechewer

Boulderfist

Bronzebeard

Cho'gall

Crushridge

Daggerspine

Dark Iron

Darkspear

Destromath

Dethecus

Detheroc

Draenor

Dragonblight

Dragonmaw

Dunemaul

Eldre'Thalas

Emerald Dream

Feathermoon

Firetree

Frostmane

Garona

Gorgonnash

Greymane

Gul'dan

Hellscream

Illidan

Kael'thas

Kalecgos

Kirin Tor

Lightninghoof

Maelstrom

Malfurion

Moonrunner

Nathrezim

Nazjatar

Perenolde

Ravencrest

Sargeras

Scarlet Crusade

Shadow Council

Shadowsong

Silvermoon

Skywall

Smolderthorn

Spinebreaker

Spirestone

Staghelm

Stonemaul

Stormreaver

Stormscale

Suramar

Terenas

Twisting Nether

Uldum

Ursin

Whisperwind

Wildhammer

Windrunner

4:40 PM 4:40 PM: Tipsters are reporting Blizzard.com and account management is back and running, however, as you can see above it's not the case on my end. Maybe it's a regional problem? I'm in the Midwest specifically Wisconsin. Is it possible to access it? If yes, how do you get there?

4:45 PM: Official forums are definitely up, but there's no luck with everything else. You can play around on your realm forums for awhile at a minimum!

4:55 PM: Access to management of accounts doesn't appear to be a matter of region, but there are people reporting they've been able to get in. Luck? Beats me.

5:10 PM: Many users report being unable to login this time, but it's stuck at 'connecting' instead of authenticating.' New problem? Maybe, but perhaps not. We'll see! 4:57 PM: Let's go to the forums!

5:45 PM: Login server seems to be working! Forums still down, account management remains down, Blizzard.com still down, but actual game servers all appear to be working right now. Yay!

5:20 PM: There seem to be a lot of login problems. It's not specific to a region, since there are players from the Midwest who are unable to connect. I'm currently playing from Milwaukee, Wisconsin. Perhaps connected to particular realms? Are any members of Cenarion Circle still offline? 5:25 PM: Adam here. Alex is busy honing his cooking skill IRL. SERVER LIST We've heard reports of battlegrounds going offline. That would indicate some datacenters are experiencing issues currently.