



GENNA ROSE

LASHES BROWS TRAINING

Genna Rose Training Academy T&C's

A) Cancellation policy; You must give at least 14 days notice to cancel any courses booked at Genna Rose in order to receive a full refund. If you cancel your course without giving 14 days prior notice we will be unable to refund any payments already made. We will attempt to find a replacement to take your place, if we are successful in filling your booking you will not be given a full refund.

B) Late arrivals; We aim for a prompt start on our course. Please let us know as soon as possible if you are running late. We can delay the course for up to 5 minutes, After that time the course will start without you.

C) No show; In the event of you not turning up, you will not be refunded your course fees.

D) Rescheduling; If you would like to change the date of your course, please let us know as soon as possible and we will do our best to get you onto an alternative course, if we're unable to accommodate you on a future course, the cancellation policy will take effect.

E) Cancellation by Genna Rose; Genna Rose holds the right to reschedule or cancel a course date if there are insufficient numbers booked or if circumstances arise that are out of our control. Genna Rose will work with you to reschedule another course date. If no dates are suitable, Genna Rose will offer a full refund of any monies already paid.

Thank you.

We look forward to seeing you soon.

GET IN TOUCH TODAY!

 01249 248 864

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 @gennarose.lashesbrowstraining