

## **INFORMATION**

Naztech Technologies warrants all products against defects in workmanship and/or material under normal use for a period of ONE (1) YEAR from the date of purchase. Naztech chargers are covered by a lifetime warranty. The stated warranties extend only to the original purchaser and proof of purchase is required for warranty claim, without exception.

## **RETURN & REPLACEMENT**

For warranty claims, the user will need to send in the defective product(s) for testing and evaluation. Once a replacement has been approved, users are responsible for the cost of shipping the replacement. Users outside of the United States should first attempt to exercise their product warranty through the original source of purchase, whether it via store or website. Naztech Technologies' product warranties will still be upheld by us directly, but the user will be responsible for any shipping and handling costs. Naztech Technologies is not responsible for any loss or damage incurred during shipping.

## **WHAT DOES THE WARRANTY COVER?**

Naztech extends a limited one-year warranty to the original purchaser against product manufacturing and performance defects when the product is used for the purpose intended under normal conditions. Naztech Chargers, Premium Tempered Glass Screen Protectors and MagBuddy™ Collection include a limited lifetime warranty extended only to the original purchaser against manufacturing defects for the lifetime of the product when the product is used for the purpose intended and under normal conditions. This warranty does not apply to damages incurred as a result of wear and tear caused by normal use over time, the natural breakdown of colors and materials over extended time and use, accidental damage, unreasonable use, improper care, modifications or alterations to the product or negligence in care or use of the product. "Lifetime" is defined as the expected and typical life of the product, and specifically not the lifetime of the original purchaser or user. This warranty is non-transferable and only applies to the original purchaser of the product, and only to products purchased and used in the United States of America. Removal or defacing of brand labels voids the warranty. Naztech shall not be liable for any incidental, reliance, or consequential damages or breach of implied Warranty on its products, including any damage to person or property, whenever the law allows.

## **WHAT IS THE REPLACEMENT POLICY FOR PRODUCTS UNDER WARRANTY?**

Products covered under our warranty will be replaced at our discretion, free of charge. In the event that the product being returned is no longer available for

exchange, Naztech reserves the right to replace the original product with a product of equal value and similar performance.

## **WHAT IS THE REPLACEMENT POLICY FOR PRODUCTS NOT UNDER WARRANTY?**

Naztech is dedicated to customer satisfaction and providing the highest quality and most reliable customer service available. Although we do not replace products not covered under warranty, in many cases and depending on the product being returned, Naztech may provide discount or incentive offers towards the purchase of new products similar to those not under warranty being submitted for replacement. Please call Naztech customer service at 1-855-466-2983 for more information. All promotional items produced and provided by Naztech as part of marketing its products are not covered under the warranty.

## **WHAT DOES "LIFETIME" MEAN?**

Naztech defines "lifetime" as the duration of use of the product under normal circumstances, and specifically such time as the product can no longer function after normal use for the specific purpose intended. Naztech reserves the right to determine the expected lifetime of its products under normal use.

## **IS NORMAL WEAR AND TEAR COVERED BY THE "LIMITED LIFETIME WARRANTY"?**

We manufacture all of our products to meet our superior standards for performance and quality. When properly used and cared for, they will eventually begin to show signs of normal aging and wear. The Naztech warranty covers manufacturing and performance defects but does not cover normal wear and tear.

## **WHO PAYS FOR SHIPPING?**

All shipping charges relating to warranty redemption, product evaluation and replacement are the responsibility of the original purchaser or customer. Original purchasers and customers with warranty claims outside of the Continental United States will be responsible for all freight costs and customs duties incurred in transporting product(s) to and from Naztech for replacement. For international customers, we suggest ordering Naztech products through our local authorized dealers to obtain locally-based warranty service.