# QUESTIONS & ANSWERS Kill your exam at first Attempt





**Avaya** 

## 3V00290A

Avaya Contact Center Select ACCS Avaya Professional Design Specialist AP







#### **QUESTION:** 67

You are proposing video conferencing for a customer based in the United States. They want to have 3 small meeting rooms in their offices located in San Francisco, Dallas, and Chicago, and five percent of their 1000 employees video-enabled. They plan to have no more than 3 simultaneous conferences with 6 to 8 maximum participants. The customer does not need encryption, but wants high profile and SVC (scalable video coding). Your initial design used a Scopia. Elite 6110 MCU, Desktop Server and clients, and XT4200s for each meeting room. The Account Manager wants to know if there is a way to reduce the design cost and simplify the solution. Which alternative solution would meet the customer's requirements?

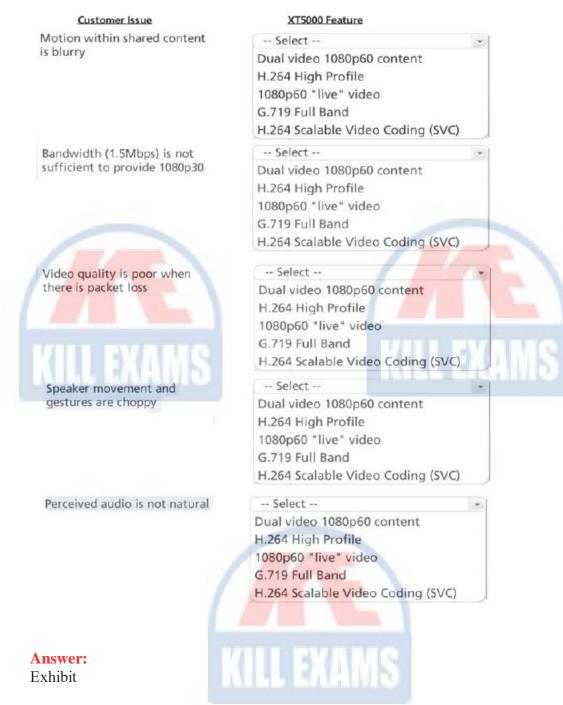
- A. Three XTSOOOs with MCU9
- B. Three XT4200S with SMB9
- C. Three XT4200s with MCU9
- D. Three XT1200S with SMB9
- E. Three XT1200s with MCU9
- F. Three XT5000S with SMB9

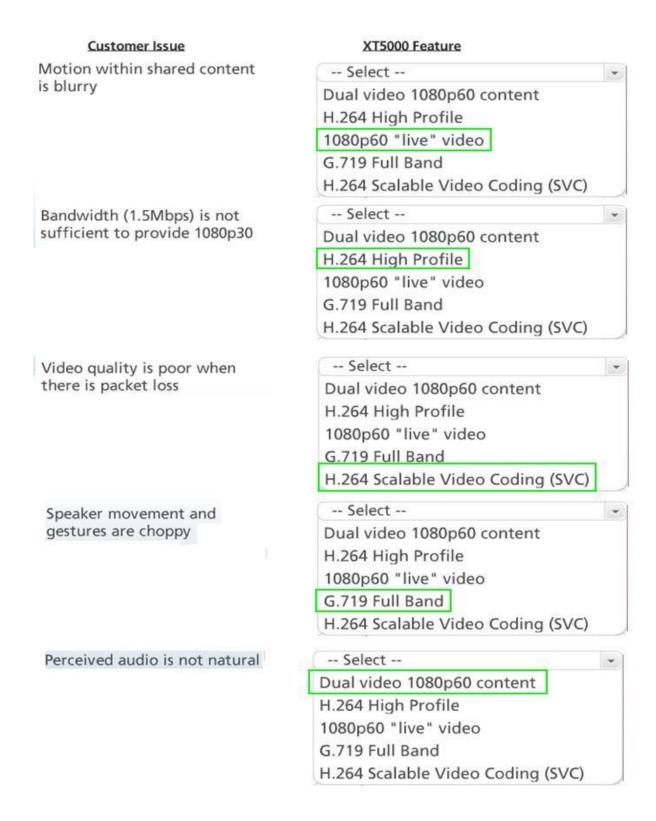
**Answer:** D

#### **QUESTION:** 68

#### **HOTSPOT**

Customers have varying degrees of experience and success with videoconferencing. When proposing video endpoints, selecting the endpoint that will address the issue they've witnessed or potential issues they have heard or read about is essential. The XT5000 addresses many of the common customer issues. Match the customer issue with the Scopia.XT5000 feature, from the dropdown list, which addresses or resolves the issue. {Use each feature only once}





#### **QUESTION:** 69

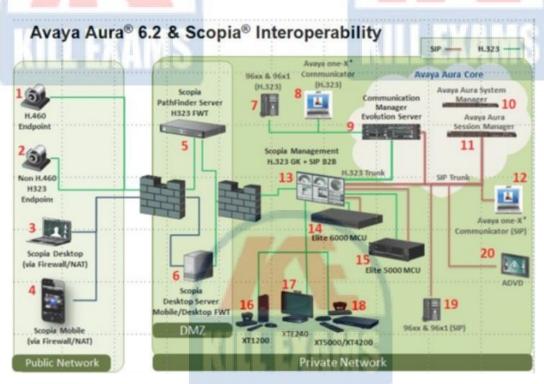
The primary architecture for Scopia. Management is a single server for an entire Scopia network. This creates a single point of failure which is unacceptable for many customers-especially service providers. Select the phrase that correctly completes this sentence and eliminates this single point of failure in a pre-8.3 solution. You can increase availability and reliability using\_\_\_\_\_

- A. Multiple active servers
- B. Geographically redundant standby servers
- C. A single standby server
- D. Multiple servers and a load balancer
- E. Geographically redundant active servers

#### **Answer:** C

#### **QUESTION: 70**

Using the red numbers in the Avaya Aura. 6.2 & Scopia. Interoperability diagram, determine the correct signaling flow for an Scopia Desktop client to join a meet-me videoconference call on an Elite 5000 MCU. (Use the magnifying glass icon to enlarge the diagram.)



A. 3 >> 13 >> 15

B. 3 >> 5 >> 6 >> 13 >> 15

C. 3 >> 6 >> 13 >> 15

D. 3 >> 6 >> 15 E. 3 >> 5 >> 13 >> 15

**Answer:** C

**QUESTION:** 71

You are helping Melissa learn about Scopia. Management (iView). She understands that it is required for any point-to-point or meet-me conference but is confused because it has so many different features and functions. You explain that one way to look at the many features and functions is by the role that each supports. Match the role of Scopia Management with one of its features or functions. Select a feature or function from the drop-down list. (Use each feature or function only once)

#### Role

Infrastructure Management

#### Feature or Function

uses web-based application, Outlook, and Lotus Notes
LDAP integration to Active Directory and Lotus Domino includes video usage and utilization
maintains centralized logs, traps, and alarms for MCUs and gateways monitors, reports, and restricts video traffic supports Scopia and many 3rd-party devices

Endpoint Management uses web-based application, Outlook, and Lotus Notes
LDAP integration to Active Directory and Lotus Domino includes video usage and utilization
maintains centralized logs, traps, and alarms for MCUs and gateways monitors, reports, and restricts video traffic supports Scopia and many 3rd-party devices

#### Reporting

-- Select --

uses web-based application, Outlook, and Lotus Notes

LDAP integration to Active Directory and Lotus Domino

includes video usage and utilization

maintains centralized logs, traps, and alarms for MCUs and gateways monitors, reports, and restricts video traffic

supports Scopia and many 3rd-party devices

User Management

-- Select --

uses web-based application, Outlook, and Lotus Notes
LDAP integration to Active Directory and Lotus Domino

includes video usage and utilization

maintains centralized logs, traps, and alarms for MCUs and gateways monitors, reports, and restricts video traffic

supports Scopia and many 3rd-party devices

**KILL EXAMS** 

#### Scheduling Meetings

-- Select --

uses web-based application, Outlook, and Lotus Notes

LDAP integration to Active Directory and Lotus Domino

includes video usage and utilization

maintains centralized logs, traps, and alarms for MCUs and gateways monitors, reports, and restricts video traffic

supports Scopia and many 3rd-party devices

#### Bandwidth Management

-- Select --

uses web-based application, Outlook, and Lotus Notes

LDAP integration to Active Directory and Lotus Domino

includes video usage and utilization

maintains centralized logs, traps, and alarms for MCUs and gateways monitors, reports, and restricts video traffic

supports Scopia and many 3rd-party devices

#### **Answer:**

Exhibit

#### Role

Infrastructure Management

#### Feature or Function

-- Select --

uses web-based application, Outlook, and Lotus Notes

LDAP integration to Active Directory and Lotus Domino

includes video usage and utilization

maintains centralized logs, traps, and alarms for MCUs and gateways

monitors, reports, and restricts video traffic

supports Scopia and many 3rd-party devices



Management

uses web-based application, Outlook, and Lotus Notes

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KILL EXAMS

#### Reporting

-- Select --

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#### User Management

-- Select --

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#### Scheduling Meetings

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traffic

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#### **QUESTION:** 72

#### Background

You have been working with a small independent service provider. They currently provide voice and Internet services to rural businesses and residences and want to offer a cloud-based videoconference service. Although the experience is not consistent, most of their residential customers are happy using solutions like Skype<sup>TM</sup> because it's more of a novelty than a productivity tool. But the business customers who have attempted to have conferences from their desktops and mobile devices have been unhappy reliability and they want their video service to support the same expectation; nearly zero downtime.

#### Current infrastructure

This service provider is using Avaya Networking equipment and Communication Manager (CM) based solutions. Most of the CM systems are 5.2.1. Some entire towns or even counties get their service from single redundant Communication Manager solution.

Objective To test the acceptance and feasibility, the service provider would like to offer videoconferencing for a selected list of small businesses who currently buy voice and data/Internet connectivity from the service provider. The trial would include about 100 SMB customers. Since this is a service provider, the normal 1 to 10 (1:10) ratio would not apply, and for the trial, would like to start with about a 2.5 to 10 (2.5:10) ratio. If this trial is a success, they would like to expand to other geographies. The service provider wants to be able to offer multi-party videoconferencing from their client's office, using: a local video enabled endpoint (they could provide with the service), or their client's desktop PC, or their client's mobile device. Although it might not be an option used by very many SMB customers, the Service Provider would like to trial the ability for clients to manage their own videoconferencing service. The service provider expects each client to have only one or two videoconferences simultaneously. The service provider knows that there are some businesses with existing Cisco/Tandberg H.323 video endpoints and a few with Cisco (not Tandberg) immersive telepresence systems. They require the ability for them to join pointto-point and meet-me calls. Since this is a feasibility "trial", the account team wants to propose a separate Scopia. solution and not an integrated UC solution. As the designer or sales engineer, what combination of Scopia hardware and software components, would you select to achieve these benefits and meet the client's needs?

- A. In the service provider data center: Scopia Elite MCU 6140 with standard license and redundancy, Scopia Desktop and Mobile Server, Scopia TIP Gateway, evident VQInsider, PathFinder Server and Client, and Scopia Management with multi-tenant option At the customers' sites: Scopia XT5000, XT4200 or XTE240, or Desktop or Mobile clients
- B. In the service provider data center: geo-redundant Scopia Management with multi-tenant option. At the customers' sites: Scopia XT5000 with SMB4 or SMB9 solution
- C. In the service provider data center: Scopia Elite MCU 6120 with 720p license option and redundancy, a redundant Scopia Desktop and Mobile Server, Scopia TIP Gateway, redundant Scopia Pathfinder Server, and geo-redundant Scopia Management with multitenant Option
- D. At the customers' sites: Scopia XT5000, XT4200, XTE240, or Desktop or Mobile clients. In the service provider data center: A redundant Scopia Desktop and Mobile Server, Scopia TIP Gateway, redundant Scopia Pathfinder Server, and geo-redundant Scopia Management At the customers' sites: Scopia XT5000 with SMB4 or SMB9

Answer: A

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