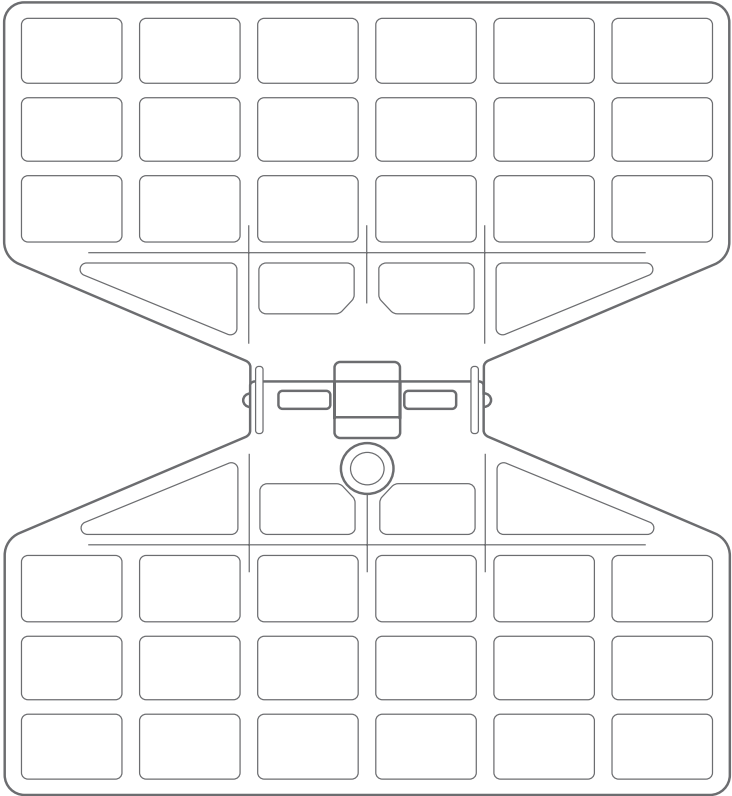


Starlink Ridgeline Mount



STARLINK

WARNINGS

Energized and moving parts may be inside the system. Ensure the power is disconnected before accessing, moving or installing the Starlink (aka "Dishy McFlatface").

To reduce the risk of electric shock or damage to the equipment:

- Plug the power cord into an AC outlet that is easily accessible at all times.
- Disconnect power from the power supply by unplugging the power cord from the AC outlet.
- If the power cord has a 3-pin attachment plug the cord into a grounded (earthed) 3-pin outlet.

To reduce the possibility of heat-related injuries or of overheating the product, do not place the product directly on carpet or rug or obstruct the airflow. Use the product only on a hard, flat surface. Also, do not allow the AC adapter to contact the skin or a soft surface, such as rugs or clothing, during operation. The product and the AC adapter comply with the user-accessible surface temperature limits defined by applicable safety standards.

To reduce potential safety issues, only the AC adapter and power cord provided with the system, a replacement provided by SpaceX, or purchased as an accessory from SpaceX should be used.

Do not operate this product with a damaged power cord set. If the power cord set is damaged in any manner, replace it immediately. Damaged cords may result in user exposure to hazards.

This mounting method is not designed for hurricane/tornado wind loads. Tethering should be used in all cases to prevent failure in an unexpected wind event.

Potential Safety Conditions Notice

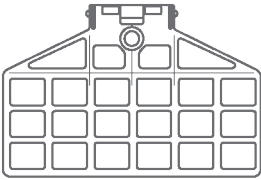
If you notice any of the following conditions (or if you have other safety concerns), do not use the equipment: crackling, hissing, popping sound, a strong odor or smoke coming from any parts of the system. It is normal for these conditions to appear when an internal electronic component fails in a safe and controlled manner. However, these conditions may also indicate a potential safety issue. Do not assume it is a safe failure. Turn off the system, disconnect it from its power source, and contact technical support for assistance.

For more safety, regulatory, labeling, and disposal information, refer to the Regulatory Notices in the main internet kit.

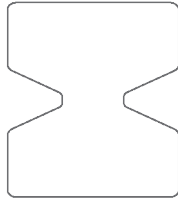
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SETUP

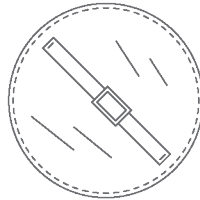
Box Contents



Ridgeline Mount



Protective Mat



Carrying Bag



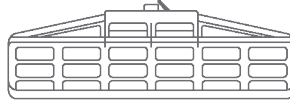
Wall Clips

Operation

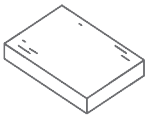
Locked



Unlocked



Additional Items Needed



Or



(4) Concrete Blocks
8 in. x 2 in. x 16 in.
~20 lbs.

(16) Standard Bricks
8 in. x 2-1/4 in. x 4 in.
5 lbs.

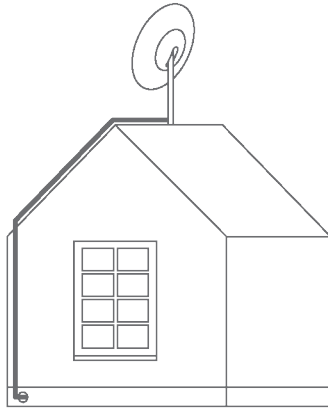
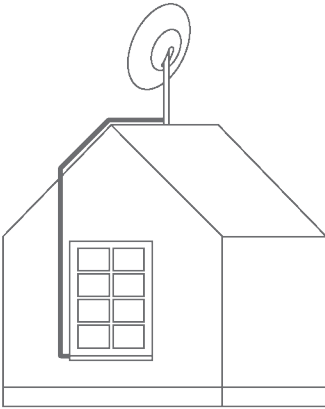
SETUP

Find A Spot

Clear view (100 degrees) of the northern sky.

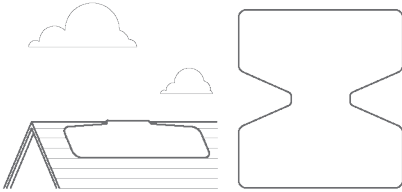


Choose A Route

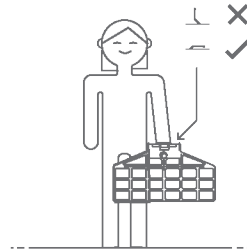


ⓘ If you live in an area with high winds or unexpected wind conditions, this mount is not recommended.

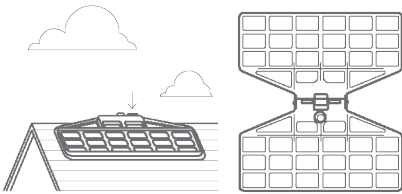
Install Instructions



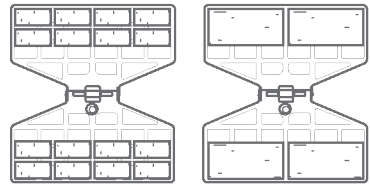
1. Place mat on ridgeline of rooftop where you want your Starlink.



2. Carry ridgeline mount to install location (keep mount closed and locked).



3. Unlock mount, open flat and place over mat. Position of mount should match the outline of mat. Close the lever to lock the mount.



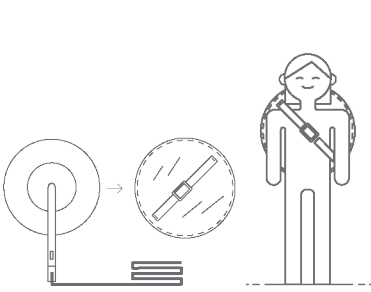
Bricks

Concrete Blocks

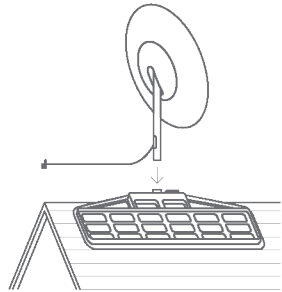
4. Add 40 lbs of ballast to each side of the mount, arranged as shown above.

ⓘ Do not carry more than ~20lbs to your roof at a time. Use included carrying bag for transport.

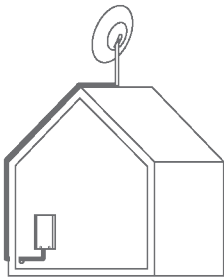
Install Instructions



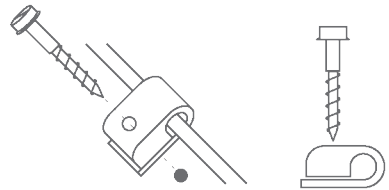
5. Place the Starlink/cable into carrying bag and carry to install location. Do not set the Starlink directly onto roof.



6. Place the mast of the Starlink into the hole at the center of the mount.



7. Unravel your connected cable coil. Route the loose end into your home and connect to the power supply.

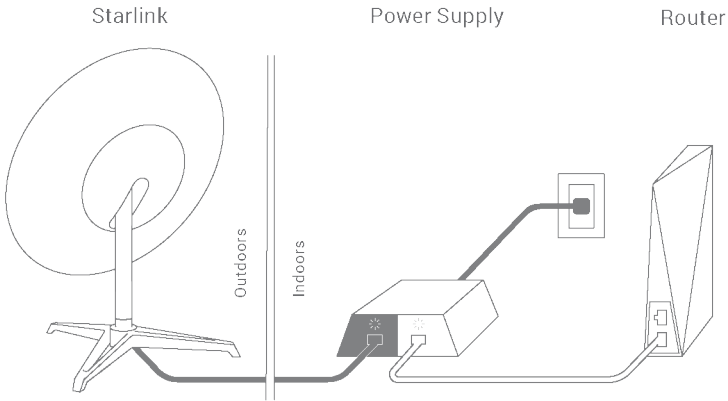


8. Use wall clips to fasten the cable to the wall along your route. Avoid puncturing cable, sharp bends, and follow horizontal/vertical lines.

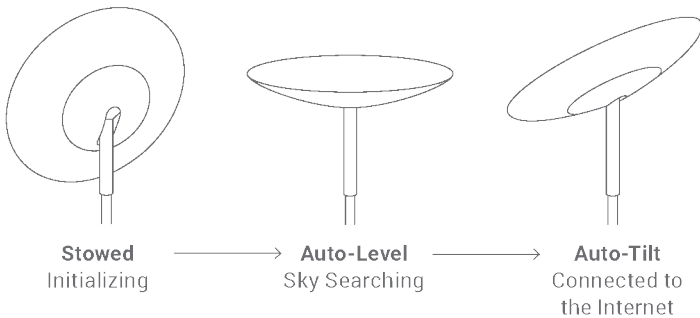
ⓘ Never set the Starlink onto roof. Directly place the Starlink into mount and remove carrying bag.

Plug Everything In

Do not manually tilt the Starlink, it will automatically point itself towards the sky shortly after connecting to power source.



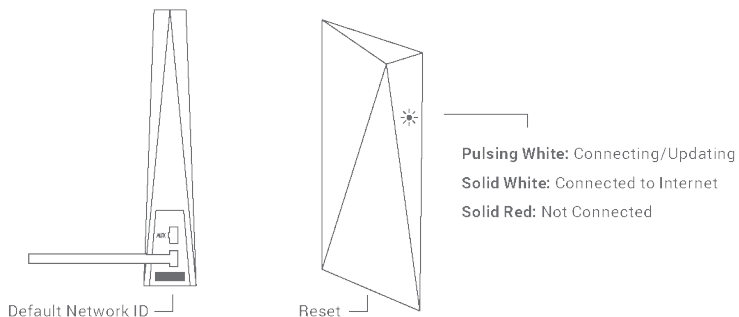
Connect To Internet



- ⓘ Ensure your hands and other objects are out of the way of the Starlink. If the Starlink does not connect to the internet within 30 minutes, power cycle by unplugging and reconnecting the black cable to the power supply.

Connect to Wi-Fi

Once the LED is glowing solid white or red, use your Wi-Fi enabled device to connect using the Network ID printed on the back of the Wi-Fi router.



Can't Get Online?

1. Power cycle the Starlink/router by unplugging the power supply for 30 seconds.
2. Check that your mounting location is correct:
 - Does the Starlink have a clear view of the sky?
 - Are you installing your Starlink at the address you used when placing your order?
3. If none of these work, contact Starlink Customer Support by logging into your account on starlink.com.

Change Network ID/Password

1. If you already have a network ID/password set up, press the reset button at the bottom of your router. If not, skip this step.
2. When connected to the network, open a browser window on any device and follow the instructions.
3. Wait ~2 minutes and rejoin network with your personalized credentials.

① Prefer a hardline connection over Wi-Fi? Connect by plugging your computer directly into the upper port of the Wi-Fi router (ethernet cable not included) or into the white port on the power supply.