

# Merchant Services

As a valued merchant with AppStar Financial, we are pleased to offer you:

## **One Source for All Your Payment Processing Needs**

AppStar Financial provides a complete line of products and services, all developed and supported exclusively for our merchants. Credit, debit, checks, e-commerce, gift and loyalty cards as well as a merchant friendly cash advance program. It is all right here at AppStar Financial.

## **Quality Customer Service and Experienced Technical Support**

AppStar Financial will be here for you when you need us. Our highly trained, multi-lingual Customer Service Team is ready to assist you 24 hours a day, 7 days a week.

## **Online Merchant Reporting**

Enter our exclusive online merchant reporting solution through a secure password protected point of entry and have instant access to your daily and monthly transactions, right down to a single sale. You no longer have to sort through stacks of paperwork to find sales data, get detailed reports and statements.

## **Equipment Swaps**

If you purchased your equipment from AppStar Financial or are enrolled in the Merchant Benefits Program and your equipment is found to be defective, a replacement will be shipped to arrive at your door the next day. (\*Shipping and handling fees apply.)

## **Free Supplies**

If you are a member of our Merchant Club and enrolled in the Platinum Benefits Package, we will ship you free supplies. All you pay is shipping and handling. Supplies can be ordered directly from your terminal if you use our state-of-the-art AppStar ip95x and AppStar emv95x.

## **Terminal Application Upgrades**

New terminal applications will be made available to you at no charge.

## **\$50,000 Breach Program**

In order to help protect against losses incurred as a result of a breach, please [click here](#) to see the details of our program.

## **Better Business Bureau Accredited Member**

AppStar Financial holds accredited status as a member in good standing of the Better Business Bureau. The BBB Accreditation program is a coveted honor earned only by elite businesses. BBB is the authority on trust in the marketplace and for nearly a century has set and upheld standards for fair and honest business behavior. AppStar proudly displays the BBB seal and agrees to adhere to its high standards. Merchants may check on our outstanding record by calling (858) 496-2131 or by viewing our Reliability Report on the BBB website at [www.sandiego.bbb.org](http://www.sandiego.bbb.org).

## **Merchant Referral Program**

AppStar Financial is proud to announce our Merchant Referral Program. If you send us a merchant referral and they become one of our customers, we will send you \$50. Please email us at [referrals@appstar.net](mailto:referrals@appstar.net)