# **REFUND.SH**

THE ONE AND ONLY REFUNDING EBOOK YOU WILL EVER NEED

#### **VERSION 1.0**

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= Core Ebook (comes with every copy)
 → Roman numerals are extra addons

To receive Support ("?"), contact us on Telegram. We need proof of purchase.

### **Terms of Service**

Salesthrashing will solve nothing. I will always help you if you if there are problems or misunderstandings. I want you to succeed, seriously!

Publicizing (leaking/sharing) the information anywhere (other forums, friends, etc.) will have dire consequences such as the publication of your dox (as well as further actions).

Do not give out any hints whatsoever. Each document has a unique signature that will allow me to identify who leaked it, and then pair it to your information (such as Email, PayPal name, IP Address, etc.) You are solely responsible for your actions and anything that may occur as a result of breaching these terms of service.

**Chargebacks** will result in the dispute immediately being escalated to a claim, and all of the information being sent to PayPal. 99% of the time, this has worked in my favor as a seller for over nine years. Let's make this easier for all parties involved, you may always contact me if there are any issues. Period.



## OUR AIM

We are not trying to kill the marketplace, nor harm any other Refunder. The refunding scene has grown rapidly during the last few years and has finally reached a point where almost every member has heard of refunding. I feel very confident to say that refunding will never die.

Prices for a refund went from 5% on average in 2012 to 20% and even higher in 2019. They will continue growing due to the high amount of orders every Refunder receives. With this increase in demand, Refunders are more than likely forced to raise their prices.

Many unexperienced people have opened a refunding service lately, as they have the opportunity of making money with little risk on their end. They do not care about failing your order, as they don't get punished for that, nor do they know the inherent risks. Additionally, many Refunders conceal police investigations, police reports, and other harmful actions that could directly impact your life.

So instead of using a refund service for roughly 25%, you can simply purchase my Ebook. If you haven't purchased all of the methods, you're able to upgrade this Ebook and benefit from almost all current and the best working methods. We can assure you that your refund will go through without any troubles, ever!



### INTRODUCTION

First, I would like to thank you for purchasing my Ebook. Secondly, congratulations on receiving this Ebook, it will be your guide whenever you want to know something about refunding. Every step and important information about refunding is included here, whether it is our much loved empty box method, or unique automatic refunding methods.

We provide step-by-step methods to refund shops with 100% success up to 15.000 EUR (with only 20 EUR investment). Do this once and you will have already made 20x your investment back from this Ebook.

9 years of experience is condensed into 40+ pages. This Ebook was not written overnight, but with pure love and emotion.

#### To my person

I have been in the refunding scene since the very beginning. I am one of the few reasons why refunding is as big as it is today, due to me bringing attention to it across numerous forums. Refunding is my passion. There are not many people that know me from the very beginning, since I have used many aliases and switched names throughout the years. These were just precautions to stay safe. I have completed over 8000 refunds and over 500 for myself during these years. I have SE'd almost all of the big companies, including Apple, Bose, Amazon, DJI, as well as various Bitcoin Casinos and so much more.

In this Ebook I will teach you how to refund nearly every shop. No matter what payment method was used. There are many examples for multiple shops with screenshots, so you know what method works for these shops.

There is one note you should always keep in mind; Refunding is not about the method, however, it is about <u>understanding the</u> system of a company. With this knowledge, you can guide the representative through their own system to issue the refund you desire. Some level of brain cells are required in order to complete a refund successfully.

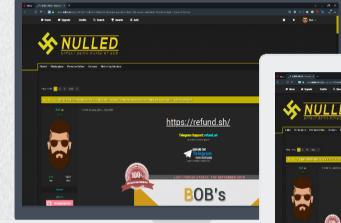
### INFORMATION

#### **BRIEF OVERVIEW**

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Here I will explain the basics of refunding. If you see yourself not as a beginner, feel free to ignore the next method of this Ebook (Multiple Refund methods). This information will help you to understand how refunding actually works and how to overcome your fears about it.

Many people are scared to attempt the first step. They start to sweat and stutter while talking over the phone. I can assure you this will go away very quickly as refunds are extremely easy to handle and complete. Every company has а goodwill, this can be taken advantage of for refunding. A satisfied customer is key for every company.



#### **PRIVATE** SUPPORT

With this Ebook I am willing to answer all of your questions. Keep in mind that it might take some time for us to respond, but we are always here to serve you the best support.



Make **huge profit** within a very short time frame. **Grow** your business together with us and be one of the top Refunders in very few weeks. Due to the amount of various methods that exist, refunding is a **long term business** and will never be fully patched.



QUESTIC	NS & ANSWERS
	Page 1
WHAT IS REFUNDING?	It is very simple to explain. You complain about a problem you do not have and the company grants a refund or replacement to satisfy you. <b>Example:</b> 1) Order a PS4 from Amazon. 2) Wait for the package to arrive 3) Contact Amazon 4) Claim the PS4 is missing in the parcel 5) Amazon grants you a full refund for the missing item
WHY DO THEY JUST REFUND RIGHT AWAY?	I know it's very hard to believe in the beginning, but customer satisfaction is key for every company! That is the most important value to run a successful company. You can only grow with happy customers and a good reputation.
WHY DO THEY NOT PATCH THIS?	Companies are aware of refunding, but there is nothing they can do to stop it. They have to provide good support to every customer, and bad word of mouth can ruin their profits. So it is better to have every customer happy. It takes ages for them to build a reputation, and only takes 5 minutes for them to ruin it.
HOW OFTEN CAN WE DO THIS PER ADDRESS?	<ul> <li>We can always refund every store unlimited times.</li> <li>You have to add a typo in your first name e.g. (Marco Devil -&gt; Marco Dewil)</li> <li>You have to add a typo to your address e.g. (backstreet 10 -&gt; back street 10)</li> <li> So it's not 1:1 the same, but carrier is still able to locate your address.</li> <li>Doing so, will make it nearly impossible for their system to track your previous accounts. If they start closing your accounts, make sure to use a different payment method, remove caches or use different browser and use different IP.</li> </ul>

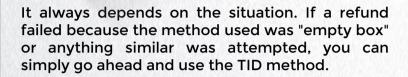
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### **QUESTIONS & ANSWERS**

Page 2







Yes, you can always return the item(s) if you are within the return frame. You are legally allowed to return it within 14 days without any reasons.

If you are outside the return frame and do not have a return label, go ahead and contact them. Tell them you were on a business trip or on vacation and you were not able to send it any earlier.

What is the maximum number of items per order?

If you are using the TID method, you can order as many items as you want. For any other method it is recommended to order one item only. If you want to do a partial refund, the cheapest item can be 0,50 EUR. It does not matter what amount it is.

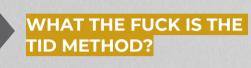
HOW SAFE IS THIS? AND WHY IS EVERYONE NOT LIIVNG A RICH LIFE THAT DOES THIS?

Refunding is technically illegal, so you have to play it safe. You can not do 10x 10.000 EUR orders every day. You have to make sure the company does not catch on to you doing refunds, as it costs them money. Technically it is possible, but it requires a lot of experience and almost no mistakes. Possible mistakes might result in an account closure. Legal problems are also a possibility, but this has never happened before.

However, it's still recommended to play it safe and not let companies have the option to pursue legal options against you. There are a few tricks which let you do unlimited refunds at zero risk.

### **QUESTIONS & ANSWERS**

Page 3



It is currently the best and most successful method used by big Refunders, including Asclepius, Penis, Gucci, Diesel, myself and many other people who came across this method. This method can be purchased additional to this Ebook.

DOES REFUNDING WORK ON FRESH ACCOUNTS?



#### HOW DO I PREVENT INVESTIGATIONS AND OTHER ISSUES

Yes it does. Legit orders are always recommended, but they're not required. In order to grant the highest success rate possible, make 2-3 legit orders before placing the order that you want to refund. The amount for these orders do not matter. You can go ahead and place 3x 1,00 EUR orders.

The most common mistake is when a representative asks you questions about the package. Was there damage on it? ALWAYS SAY NO! If you tell them yes, they will most likely start a carrier investigation, as they assume the package was stolen or lost in transit.

If you follow our chat example with Amazon and they tell you an investigation is required in your case, hang up and call/chat again! They always make a note on your account after every call/chat, but it takes roughly 5 minutes to be updated on your account. So you only have 2-3 refund attempts.



It always depends on which method you use and what company you are refunding from. For the TID method, you can use a reship without any complications. For all other methods, it depends on what company you are trying to get a refund from. For Amazon, you have to use a non saturated reship.

Tip: Simply just use your personal address. I can assure you are 100% safe. Reships are just making the whole process more complicated.

### **QUESTIONS & ANSWERS**

Page 4

MY REFUNDED ITEM STOPPED WORKING, WHAT NOW? There is no need to worry. No matter what item it is, you can get it replaced in a simple way. Go ahead and re order the item from Amazon. Once you have received it, go and start a replacement for the original device and then switch the broken item for the new item. Then simply return it as normal. Make sure to use the original box of the new item.



It is very hard to give an accurate amount, as the limits change very often. If you want to do a refund with PayPal + TID method, then I suggest to do a max amount of 15.000 EUR. A tutorial can be found on page XX.



More questions and answers will be added with **V2**. You will be notified via Email once it's out!

### **REFUNDING METHODS**





automatic

refund

matter much. It depends on what company you are trying to get a refund from. This is because every system works different. You can find a few

stores mentioned on the coming pages, and which of the methods works best with them.

You can also find methods that are explained in a step-by-step manner, which include screenshots and further details for multiple companies. Multiple people claim, if you contact a company with an "unsaturated" method, such as

- leaked battery method or

- blood (cut self on sharp item and postal carrier doesn't allow you to return an item with blood all over it)

you will have a much higher success rate. This is completely wrong! When somebody claims this, you can tell they did not complete more than five refunds in total. You only have to understand the system of a company to perform a proper refund. You can find a detailed tutorial for all of the three methods on the next few pages. My recommended method is the Fake TID method for high valued items above 200.00 EUR. Follow the step-by-step guide and you won't run into any trouble. Fail to follow any step and your refund might fail.

#### INFORMATION BEFOREHAND

Here I will explain the Fake TID method to you. If you have not heard of it before, do not worry. This method is very private and was not published anywhere as of now. The name itself might sound very difficult, but is actually very easy.

So instead of contacting them and complaining about a problem, you go straight to your order and pretend to return it. You now more likely box them. Once they have received the package you go ahead and contact them, asking why your order still has not been refunded yet. This is the **rough method**. There are many important things you have to take care of. So make sure to read the following instructions very carefully!

This method works for basically every shop. Some shops might be easier to do, but most shops which has been tested, we managed to have an extremely high success rate.

You can use this method directly at shops using their return system, or if these companies are harder to refund using this method, you can simply open a dispute on PayPal and they will then help you during the whole refund process. PayPal payments are currently very easy to refund using this method, because once you upload tracking of the fake return, PayPal will refund you right away without checking it with the seller itself. A more detailed version for both methods (at shops directly and through PayPal) can be purchased as well, if you did not do so yet. It's my absolutely favorite method right now!

You can find a step-by-step guide on the next few pages. One for Amazon, which works the same for all shops and one for PayPal, where you can refund any order paid through PayPal.

Most companies do not have their own to handle their returns. They are saving Amazon in Germany for example, has a huge partnership with DHL. Every return goes straight into the DHL center. Companies like Canon and Nvidia use some very cheap return centers in the Netherlands/Poland/Belgium. In the following I will describe to you the pros and cons about this. It is very important method has a huge potential as it is not people order stuff, there will be lots of returns and their return department is overloaded with work, which makes it even easier for us to complete refunds. package lost in shipment, so tracking will blame the carrier for this loss and let them refund you the costs, since every

"Refunding has never been that easy before! This is my most recommended method as of now." -Bob 03

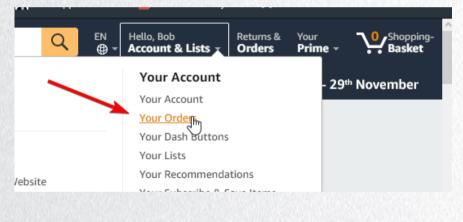
#### **DETAILED** TUTORIAL

This is currently the best working and most effective method for most shops. Make sure not to miss any detail here, as your refund attempt might result in a failure afterwards. Below you can find a detailed version on how to perform this method on Amazon and PayPal. Once you read through the step-by-step guide, you can go ahead and attempt a refund for any shop.

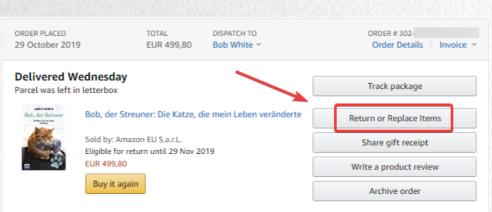
Amazon (all sites) Info:

Keep in mind, the screenshots posted below are from Amazon.de. They are not exactly the same for other Amazon stores, but very similar. I am pretty sure you will find your way through. If not, feel free to message me for further help.

- 1) Login to Amazon
- 2) Open your Orders



#### 3) Now find the order and click on "Return item"



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#### **DETAILED** TUTORIAL

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4)

#### Amazon (all sites)

Now you have to enter a return reason. It does not really matter what reason you pick. I recommend to either use

- "no reason given" or

- "missed estimated delivery date"

so you can later complain about all the delays you have and how sad it is because it was supposed to be a present for your son. ;)

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Missed estimated delivery date

- if you ordered from Amazon.DE go straight to "6)"
- if you ordered from any other Amazon store (except Amazon.DE) continue reading at "5)"
- If you ordered from any other shop, please continue reading at "8)"
- 5) Once you are on the next page, pick any carrier you want and get your label! That's it. Now continue reading at **"7)**"
- 6) If you used German Amazon, there is a specific method on how to get your refund done very quick, easy and cheap. You need a friend in Germany, or use a Service, which offers to ship packages from Germany. If you are unable to find anyone, or interested in a very high quality Service, make sure check out my boxing Service at <a href="http://boxing.sh/">http://boxing.sh/</a>.

order was **not** shipped within Germany: Shipped within Germany?



Tired of boxing them yourself? http://boxing.sh/



- 6.1) Alright so first of all, if you do not have a guy from Germany who can ship the package from Germany, just use the return label Amazon offers you. It does not have 100% success rate though, so do it at your own risk. Keep in mind only to put the label on top of the package, remove the order number and order related information from the label. Do not put any code from Amazon inside the package. Just ship it completely empty.
- 6.2) Now when you are able to return the package from Germany, but it was originally **not** shipped to a German address, do the following:
  - 1. If package was not shipped inside Germany, go add a random German address here: <u>http://www.amazon.de/a/addresses</u>

Generate random address here: <u>https://www.fakenamegenerator.com/gen-male-gr-gr.php</u>

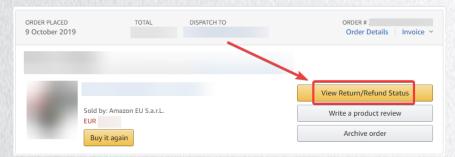
2. Once you done so, go ahead and contact Amazon through live chat and tell them the following:

Hello, nice meeting you. I would like to return an item I purchased. I am currently on a business trip in Germany and took my item with me. Therefore I would like to return it from Germany directly. Please pick DHL as carrier.

3. They might ask you for a reason, just tell them it was supposed to be a present and it arrived too late.

If they tell you this is not possible (it is 100% possible but some representatives never done this before), tell them it worked on your wifes account too few weeks ago and ask them to recheck.

4. Refresh your order history at <u>http://www.amazon.de/gp/css/order-history</u> ...and wait until it shows you this:



- 5. Now click on it and check if the senders address is the German address you entered. If not, then tell the representative it is the wrong label and tell them to correct it.
- 6. Now when you got your label, give it to a guy who is able to ship it within Germany. If you can do it yourself, simply print it and attach it on a package, or letter. I prefer letters as they are easier to prepare. Simply print the label and put it on the letter.



Make sure not to put anything inside the package. Not even the code below, which Amazon ask you to put inside. Now bring it to a local post office, or simply drop it at a DHL locker (recommended).



order was shipped within Germany:

6.3.) Now when you are able to return the package from Germany, and it was originally shipped to a German address, do the following:

- 1. Click on "return item"
- 2. Pick reason for the return: item arrived too late
- 3. Choose DHL as carrier

4. Now when you got your label, give it to a guy who is able to ship it within Germany. If you can do it yourself, simply print it and attach it on a package, or letter. I prefer letters as they are easier to prepare. Simply print the label and put it on the letter.



7)

Make sure not to put anything inside the package. Not even the code below, which Amazon ask you to put inside. Now bring it to a local post office, or simply drop it at a DHL locker (recommended).



Wait for the parcel to arrive. You can track it here: <u>https://www.dhl.de/de/privatkunden/dhl-</u> <u>sendungsverfolgung.html</u>

The tracking number of the return can be found below the first code on the return label. It usually starts with 27\*\*\*\*\*\*\*. I marked it in green on the label above.

8) Now once your package arrived, wait 14 days after delivery in order to grant you the highest success rate. The reason for that is, that the system usually does not allow a manual refund before 14 days after the return has been received. There is literally no option and it's impossible to speed it up if the system does not allow it. 9) After waiting 14 days, go contact them through call, chat or Email (<u>impressum@amazon.de</u>) and tell them the following:

#### Hello,

I returned my package over 2 weeks ago and still did not receive a refund until today. I do not know the reason for that as I never received an Email. Me and my wife are utterly upset about the situation as it was supposed to be a present for our son. We are now waiting over 2 weeks for the refund. I do not understand why. I would appreciate it if you can go ahead and finally process a refund for me now.

Kind regards, YOUR NAME

10) Congratulations, that's it. They will now refund your order. If they do not refund your order right away and tell you to wait, go reply to their Email and tell them how frustrated you are and how long you are already waiting. You have to retry until they proceed with a refund. Sometimes it's better to start calling/chatting with them. Never give up, it might take some time! Some orders need 3-5 weeks.



PayPal

(all stores)

Info:



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Now we are coming to a very high success method as of now. The refund is decided by PayPal, not the seller. So we have a very similar success rate for all stores. This method works for basically every single store. Here are few stores I personally refunded in 2019 and are guaranteed to work: Canon, OnePlus, Nvidia, Lenovo, Ssense, Samsung, Dell, Newegg, Corsair, Newegg, Adorama, Gamestop, Bestbuy, Razer, Apple, Microsoft, Yoox, Stone Island and many more companies.

- 1) You go ahead and order an item and checkout with PayPal
- 2) Once you receive it, login to PayPal and open the transaction. You can find it somewhere here: <u>https://www.paypal.com/listing/transactions</u>
- 3) Once you opened the transaction, scroll down and click on "Resolution Center" to open a dispute

Go to the Resolution Center for help with this transaction, to settle a dispute or to open a claim.

View Billing Agreement Terms & Conditions

Need help?

4) Now you can decide between 4 options. Click on <u>"I received an item what wasn't as described"</u>

What type of issue would you like to report?	
I didn't receive an item I purchased	>
I received an item that wasn't as described	>
I want to report unauthorized activity	>
I have a billing issue	>

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5) You will get transferred to a page where you have to describe the claim further. Simply fill out these details like on the image below.

#### Not as described - claim

	Wednesday, 23 October 2019 Payment to 5699,49 E
1	What did you purchase?   Product Service, ticket or digital good  Add a link to show the description of the item (optional)
	http://
	What's wrong with the item?
2	Damaged Different Missing Parts Other
	Do you want to request for a full or partial refund? (optional)
	0,55 EUR 1,37 EUR 2,75 EUR EUR
	Provide additional information Don't include any confidential information.
3 Important!	<ul> <li>Hello, the product I received is damaged. I can not contact the seller (COMPANY NAME HERE). It's really disappointing because it was a present for my son. I no longer need a replacement as it is too late now. I would appreciate it if you can help me with the return.</li> </ul>
	Do you want to include a file?
	You can add any file such as a receipt, photo or service contract related to the purchase you've made. You ca upload a PDF, GIF, JPG or PNG file up to a maximum size of 4MB.
	Choose file X
	+Add another file
4	Submit Cancel
	This is a very inaccurate description, it's completely fine but I recommend to be more specific so they don't ask for proof of the defective item. If you ordered a graphics card for example, tell them you tried it on multiple computers together with your friend who works in an electronic store. He

confirmed the defect as well.

6) Now after you submitted the dispute wait for an update. You will receive an Email confirmation. You can also follow the dispute here: <u>http://paypal.com/disputes/</u>

Case ID	Reason	Last updated on	Status	Amount	Opened on	Action
PP-D-43485462	Item not as described	03 Nov 2019	Need Seller Response	5.669,49 EUR EUR	17 Oct 2019	View

- 7) It now depends on PayPal how long you will have to wait. Sometimes they update you within few days (when seller confirms/allows you to return the item). Usually it takes 10-12 days though.
- 8) You can try to speed up the whole process. To do so, go open the dispute (click on view) and scroll down. After some days you will have an option "escalate to PayPal", so you do not have to wait for the sellers response. Just check everyday once or twice and you are good.
- 9) So when they reply, they might ask you to show proof of the defective item. You can simply send them a fake receipt where it says that your item is defective. I can provide you with a template for Saturn (German Store) and Elgiganten (Denmark Store).
- If you are outside of Germany/Denmark, make sure to attach the following note when sending them the fake receipt.

#### Hello,

thank you for the quick reply. Unfortunately I am now on a business trip in Germany for the next 4 weeks, but I took the item with me and went to a local store called Saturn. They checked and confirmed the defective item. You can find the receipt attached. I hope we can get this solved very soon, because it was supposed to be a present for my son.

Kind regards, **"YOURNAME"** 

If you are within Germany/Denmark, make sure to attach the following note when sending them the fake receipt.

#### Hello,

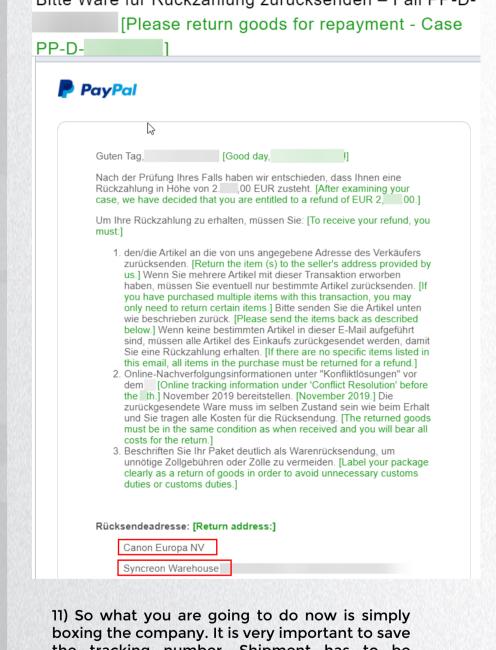
thank you for the quick reply. I went to a local store called Saturn and they checked the defective item for me. Unfortunately it cost me some money, but they confirmed the defect of the item. I hope we can get this solved very soon, because it was supposed to be a present for my son.

Kind regards, **"YOURNAME"** 

03

10) PayPal will now ask you to return the item. You can find a screenshot below (it's originally in German). They provided the address at the very bottom. As you can see, the company is Nvidia and they are using another company to handle their returns (marked in red).

#### Bitte Ware für Rückzahlung zurücksenden – Fall PP-D-



boxing the company. It is very important to save the tracking number. Shipment has to be trackable as PayPal will later check if shipment was successfully delivered. Save the return label/receipt, PayPal might ask for it later.

12) Wait for the parcel to arrive. In case it does not arrive (they may decline the package), simply do this step again and hope for them to accept your package. If not, tell PayPal the truth that they keep declining it. You tried it twice. IV

- 13) Now when they have accepted your package, head over to PayPal again and open the dispute here and fill out the required information. They will ask for the following information:
  - tracking number
  - carrier name
  - copy of return label/receipt

#### Important:

If your PayPal is in Italy for example, and the return has been made from a different country, make sure to mention it to PayPal! You have an extra field to provide further information. If you fail to do so, PayPal might decline the dispute, as they can not verify the tracking.

I do not have any screenshot of this page available right now, where you have to fill out the information above, but I will update this Ebook once I do so.

14) That's it! It's now just a waiting game. It depends how fast PayPal will check your dispute. It usually only takes 2-3 days, but if you are unlucky it might take over 1 week. Your dispute will look like this now.

•	You escalated to PayPal Oct 19	l
0	We've received the seller's info Oct 25	
0	We've received your tracking info Nov 03	
0	We've contacted the seller for more info Seller is expected to respond before Nov 07	
0	Estimated case resolution Nov 12	

There is nothing else to be done now. Your refund is more likely completed. You only have to wait for PayPal to approve the refund.



Tired of boxing them yourself? http://boxing.sh/



03

#### A successful refund looks like this

← 12.09.2019 03:45:30 MESZ



Sie haben 2 518,00 EUR von Digital River Ireland, Ltd. erhalten.

RÜCKZAHLUNG – ABGESCHLOSSEN

Kontakt

atlanticpaypaleuSARLcs@digitalriver.com

We reviewed the information regarding your case(s) and have decided in your favor.

We credited the full disputed transaction amount of \$2,9 USD to your PayPal balance or payment method you used to complete this transaction. The credit should appear in your PayPal balance within 5 business days. If you paid with a debit or credit card, the money will be refunded to your card. It can take up to 30 days for the refund to appear on your card statement, depending on your card issuer's timeframes.

This case is now closed. We are truly sorry that you experienced a problem with this transaction, but hope you are happy with the outcome of this case.

Transaction Details:

Hello



If you like this **Ebook** so far please consider leaving a **vouch/feedback** on my thread, as it will help my sales a lot <3

#### DETAILED TUTORIAL

Fully automatic

Refund

4.1.

Here are 2 very effective methods. One allows you a refund without even talking to a representative (Amazon.COM and Amazon.CO.UK only). It is fully automatic. And the other method allows you an instant replacement (tested on Amazon.DE only). A detailed guide can be found below. Enjoy :)

#### **Requirements:**

Method:

Info:

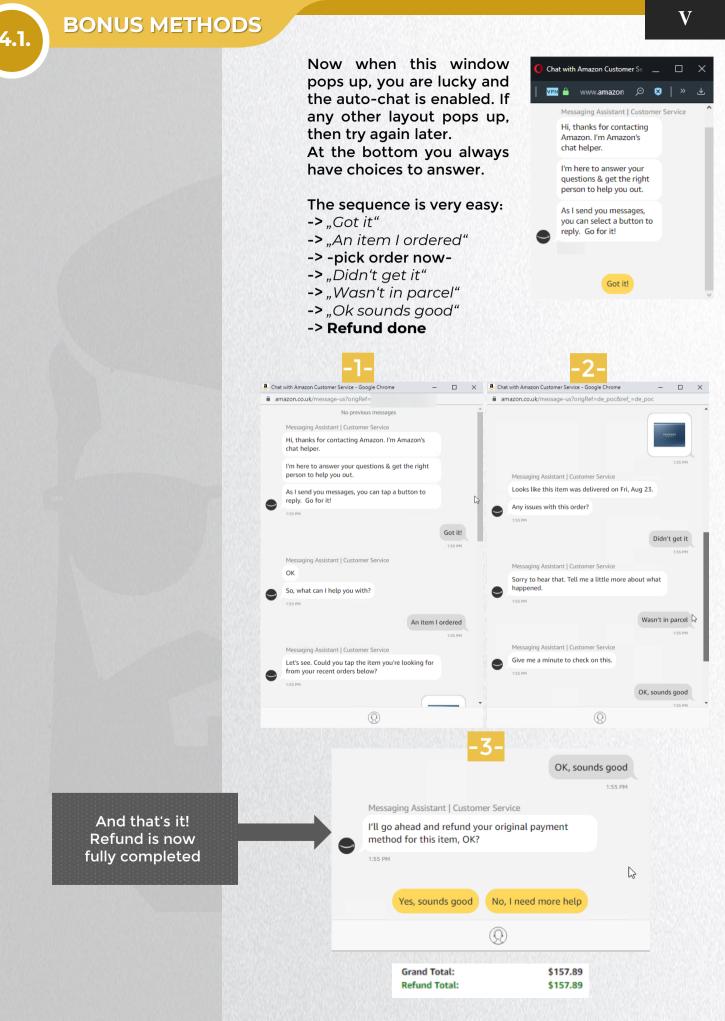
At this point, I would like to bring one specific method closer to you. This method has been created by me a few months ago and only works with Amazon.com and Amazon.co.uk as of now. Keep in mind, this **does not work every time**. Amazon needs to have a load of requests at a time, so they enable the chat bot.

- Account history (previous orders)
- Chat bot has to be enabled
- Maximum 200,00 EUR order (sometimes less)
- 1) Login to your Amazon account
- 2) For Amazon.com go here: https://www.amazon.com/gp/help/customer/contact-us/

or for Amazon.co.uk go here: https://www.amazon.co.uk/gp/help/customer/contact-us/

3) Now click on "Start chatting" (if this option is not visible, then the chat bot is disabled and it will not work

ļ	Chat right now
	Our messaging assistant can quickly solve many issues or direct you to the right person or place.
	Instant chat and always available.
	Start chatting



#### 4.2. Info: Instant replacement for any amount

**Requirements:** 

#### Method:



Now we are coming to the instant replacement method for any amount. This is very profitable for cracked accounts as you might get rebilled if you do it on your own account. If you do it on your own account, then you will have to use our Fake TID method afterwards.

Make sure the item is "shipped and sold by Amazon" (or fulfilled by Amazon). 3rd party sellers don't work, as Amazon can not create a replacement for such orders. Also make sure that the item is in stock, otherwise it will not work obviously.

- 1) Go ahead and contact Amazon
- 2) Tell them your item is defective, you already tried to fix it by different ways. You asked your friends, went to a local electronic store etc. Unfortunately the local store confirmed the defect of the item
- 3) Now tell them it is extremely urgent, because it was supposed to be a present for your son. It's his birthday in 2 days already.
- 4) Now when they ask you to return the item, ask them if there is any way to create an advanced replacement as it is very urgent and your only possibility to get this item on time. Tell them you will return the item right away, but you need an advanced replacement to be processed right now.
- 5) They should now offer you a free replacement and send you a return label via Email. If they told you it's not possible, go ahead and act very disappointed and how sad this is from such a big company. Ask them to check with their supervisor if their system does not allow an advanced replacement to be processed. If they still decline it, close the chat and retry. It does not work every time, but I can assure you after 3-4 tries it will work. I have done this on multiple 1000 EUR+ orders.

### Investigations



### Internal investigation



External \_\_\_\_\_\_

This is an account investigation. They check further details regarding your concern/refund in order to fix these issues with their company in future. If they think there is something suspicious with you, then they might check patterns or recurring suspicious activity on your account. This can lead to an account closure. From my 9 years experience and completing over 4000 refunds, nobody ever got into legal trouble. The companies might blacklist your address, but this can easily be bypassed by adding an extra letter or typo to the address (so it's not 1:1 the same). They even blacklist your payment method as they are no longer interested in doing business with you. You can simply bypass this all by using a different credit card and typos in the address.

This is a carrier investigation. If you do not explain your issue very well to the seller they might start a carrier investigation without your knowledge. If they offer you to start an investigation, tell them right away it's not necessary and leave the chat/call. A refund will most likely not work when they start an investigation. For example if you claim your package is empty, and you do not mention that the package was intact, the seller will blame the carrier and start an investigation with them. The carriers job is now to locate the package. Usually they do nothing, but sometimes they come to your area and try to locate the package together with you. They ask neighbors, check the signature and confirm the information with the driver who delivered your package. If this is the case, then I suggest to tell the carrier everything is fine and you are not aware of any issues.

### How to profit from Refunding?

The effort that is needed to complete a refund is extremely low. Therefore you can make yourself a huge income within a short amount of time. Starting a Service grants you even a higher income. But I suggest that you not start a Service right away. Gain some experience, test it on cracked accounts before you attempt to do refunds for yourself or customers. You can successfully complete hundreds of orders, but if there is one angry customer who got a failed order, it can ruin your whole business.

I personally do 1-2 Amazon refunds a week, each order worth around 400 EUR. In total, I have probably completed well over 400 refunds just from Amazon. If you are from Germany then I highly suggest you to look much more further into Amazon as they had a huge potential for multiple years now. They are the most customer centric company.

Furthermore there are many other shops with huge limits at the moment. Many of them are mentioned in my thread. They require minimum effort and make you big profit. The only negative aspect is the long process for PayPal at the moment. But let's be honest: You can complete a 15.000 EUR Paypal refund within 2-3 weeks with minimum effort. Isn't that great?

You have to find your own strategy, and I am pretty sure you will find one once you completed a few refunds. Refunding has a huge potential. There are so many people making a living doing refunds for years.

### Final words

There is one last thing I would like to mention before saying goodbye. Keep in mind Refunding is still fraud and can get you involved with huge problems, legally speaking. Therefore it's very important to stay safe. Don't become too greedy and always watch out to whom you are talking to.

With this being said, I would like to thank you for purchasing my Ebook and hope you were satisfied just like my many other customers. I hope you learned a lot from this as of now. You will learn so much more by attempting refunds and become much better over time. None of this was skimmed from anyone or anything else, but written by what I know from my 9 years of experience in the Refunding scene.

Make sure to join our Telegram group if you did not do so yet. If there are any problems, feel free to message me on Telegram. Be sure to leave a vouch/feedback on my thread as this will help my sales a lot and many other people by their decision. Probably by yours as well.

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