# QUESTIONS & ANSWERS

Kill your exam at first Attempt





**Avaya** 

3314

Avaya Aura Experience Portal with POM Implementation and Maintenance Exam







#### **QUESTION: 58**

If a call enters the system and matches more than one URI, what determines the application that will handle the request?

- A. The Launch Order link on the Add Application page is used to set the priority.
- B. On the Add Application form, the Set Priority field assigns the priority.
- C. The inbound called numbers or URIs cannot match more than one application.
- D. The Short With field on the Add Application form sets the order.

#### **Answer: C**

#### **OUESTION: 59**

Which statement about Auxiliary Experience Portal Manager (EPM) is true?

- A. An Auxiliary EPM can be installed co-resident with MPP server.
- B. An Auxiliary EPM can be Installed on a single server AAEP system.
- C. More than one Auxiliary EPM server can be added per AAEP system.
- D. Only one Auxiliary EPM server can be added per Avaya Aura® Experience Portal (AAEP) system.

#### **Answer:** B

#### **QUESTION:** 60

When the Avaya Aura® Experience Portal (AAEP) software receives 3 call, what starts the associated speech application that controls the call flow?

- A. ASR
- B. ITS
- C. MPP
- D. EPMs

#### **Answer:** C

#### **QUESTION:** 61

Which two types of connections does the Experience Portal Short Message Service channel support?

- A. HTML
- B. IMAP4
- C. POP3
- D. SMPP
- E. HTTP

Answer: B, C

### **QUESTION:** 62

Which report displays information starting with the initial inbound or outbound call and ending with the termination of the CCXML page?

- A. Data Report
- B. Application Detail Report
- C. Contact Detail Report
- D. Session Detail Report

**Answer:** D



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