

## FAQ 常見問題

### 1. Have you visited EpicLand before? 您曾到訪歷奇王國嗎?

If yes, please look for the waiver form number (aka Entry ID) in the email address you have registered before. In case you cannot find it, then please provide the phone number / full name / email address used in the waiver form in order for us to check your waiver form's validity.

如有的話，請查看閣下之前用作登記的電子郵箱之收件夾，以便查閱閣下的免責聲明表格號碼(亦稱 Entry ID)。若閣下未能向本公司提供有關號碼，請提供閣下的電話號碼/ 全名/ 電郵地址，以便本公司翻查閣下的記錄。

If no, then please fill in the form using the link - [www.epiclandhk.com/waiver](http://www.epiclandhk.com/waiver) or the QR code. All members of the group or family proceeding to the play area will need to put their names down in the form.

如果沒有的話，請透過此連結 - [www.epiclandhk.com/waiver](http://www.epiclandhk.com/waiver) 或透過二維碼填寫免責聲明表格。該表格必須包含所有進場人士(包括所有團員/團友/家庭成員)的姓名。



### 2. What is the purpose of the waiver form and when does it expire? 免責聲明表格有什麼用途? 它有效期期多久?

The waiver form is to ensure that you agree to all the terms and conditions of EpicLand as there are certain risks involved in some activities. The waiver form expires after 1 year.

由於歷奇王國部分遊樂設施/ 活動涉及一定風險，因此填寫免責聲明表格是確保閣下同意本公司的條款及細則。此免責聲明表格有效期為 1 年。

### 3. Can we go barefoot or with shoes into the play area? 我們可以穿著鞋子或赤腳進入遊樂場地範圍嗎?

Epicland is a shoe free and SOCKS ONLY environment. If members of the group or family have forgotten their socks, we provide socks for \$20 HKD at the reception counter.

歷奇王國是一個沒有鞋子和只有襪子的環境。若閣下(或其團員/ 團友或家庭成員)忘記攜帶或穿著襪子，請於入場前先到接待處購買襪子(每對售價：港幣 20 元正)。

### 4. How long do the day passes last? 全日通行証有效期多久?

We provide full day passes, meaning you can enjoy EpicLands facilities until 7:30 PM. We also provide annual passes and weekday passes, more information on our website.

全日通行証持有人可於當天無限次進出遊樂場地，讓閣下可盡情享受歷奇王國的設施至晚上 7 時 30 分。

### 5. Can we bring our own food and drinks into the play area? 我們可以攜帶自己的食物和飲料進入遊樂場地範圍嗎?

Outside food and drinks are not permitted into the playground area. We also have an EpicCafe located on the grounds that sell hot food, snacks and drinks.

外來食物和飲料不能帶進遊樂場地範圍。遊樂場地內設有歷奇咖啡室，閣下可在此購買熱食、零食和飲料。

### 6. Can we re-enter once we leave? 離開遊樂場地後可以再次進場嗎?

You may re-enter as many times as you like on the day if you do not remove your coloured wristband. 閣下可於當天無限次進出遊樂場地，惟閣下必須把顏色手帶(全日通行証)保留在手上。

### 7. Can we make reservations for a spot on certain day? 我們可否預訂某些特定日子的門票?

Epicland currently does not take reservations and are simply on a first come first served basis unless for a party booking.

歷奇王國暫不設預訂門票服務。除派對預訂外，所有門票均以先到先得方式發售。

8. What is the business hour of EpicLand? 歷奇王國的開放時間是什麼?

EpicLand opens between 9:30a.m. and 7:30 p.m. everyday (including Saturday, Sunday and public holiday). EpicLand will close during NO. 8 typhoon signal or higher.

歷奇王國的開放時間是每天早上 9 時半至晚上 7 時半(包括星期六、日及公眾假期)。歷奇王國在八號或以上熱帶氣旋警告訊號生效期間期間暫停營業。

9. How much are the admissions in EpicLand? 歷奇王國的人場費是多少?

For children (1 to 12 years old) day pass, it is \$188 during weekdays (Monday to Friday) and \$208 during Saturday, Sunday, school holidays and public holiday. For adult (13 years old or above) day pass, it is \$200 during weekdays (Monday to Friday) and \$228 during Saturday, Sunday, school holiday and public holiday. For infant (below 1 year old), it is free. For those elders and pregnant, it is just \$100.

於星期一至五入場，小童全日通行証(只適用 1-12 歲人士)為\$188，成人全日通行証(只適用 13 歲或以上人士)則為\$200。於星期六、日、學校假期及公眾假期入場，小童全日通行証(只適用 1-12 歲人士)則為\$208，成人全日通行証(只適用 13 歲或以上人士)則為\$228。任何日子，嬰兒全日通行証(只適用未滿 1 歲人士)均為免費。另外，長者及孕婦的全日通行証每天均為\$100。

10. Does EpicLand offer any deals for adult + child pass? 歷奇王國有特別優惠給 1 位成人帶 1 位小童一齊來嗎?

Absolutely. EpicLand offer a free adult day pass for those who are caring their kids (8years old or below). However, those adults must be 18 years old or older. Each adult can carry maximum 5 kids. Epicland also offer a special deal for just \$100 during happy hour (9:30a.m. – 11:30 a.m.) every day (excluding Saturday, Sunday, school holiday and public holiday).

歷奇王國贈送免費全日通行証乙張給予每位照顧 8 歲或以下小童的成年人(必須為 18 歲或以上)。惟每位使用免費全日通行証的成年人最多只能照顧 5 位 8 歲或以下小童。此外，歷奇王國還有一個特別優惠，於每天早上 9 時半至早上 11 時半特設「歡樂時光」時段(星期六、日、學校假期及公眾假期除外)。屆時，8 歲或以下小童的門票只售\$100。