

RETURN FORM

- Items must be returned within 7 days of receiving
- Items marked 'SALE' or discounted with a promo code are not eligible for a refund. Only store credit. No exceptions
- Full priced items are eligible for a refund or exchange/store credit.
- Return items must be unworn, in original FRS ziplock, with tags and hygiene liner attached. We can legally refuse to refund your items if the hygiene stickers and or tags have been removed.
- We do not reimburse customer for the return shipping cost.
- In the case of International orders, refunds will be given less the cost of the original shipping
- Returns and exchanges are processed with 3 business days of receiving the returned item/s.
- A confirmation email will be sent to you when your item is refunded or exchanged and returned or given a store credit.

Any questions please don't hesitate to email us hello@fiolaroseswim.com

Please send return item/s within 7 days of receiving to: Fiola Rose Swim 1015 Tropical Avenue BF Homes Las Piñas 1740 Philippines
Customer name: Customer email: Order Number:
Please circle: RETURN EXCHANGE STORE CREDIT
If exchanging please state item name, colour and size:
If refunding please state reason why:
Date:
Signature:
Thank you

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