

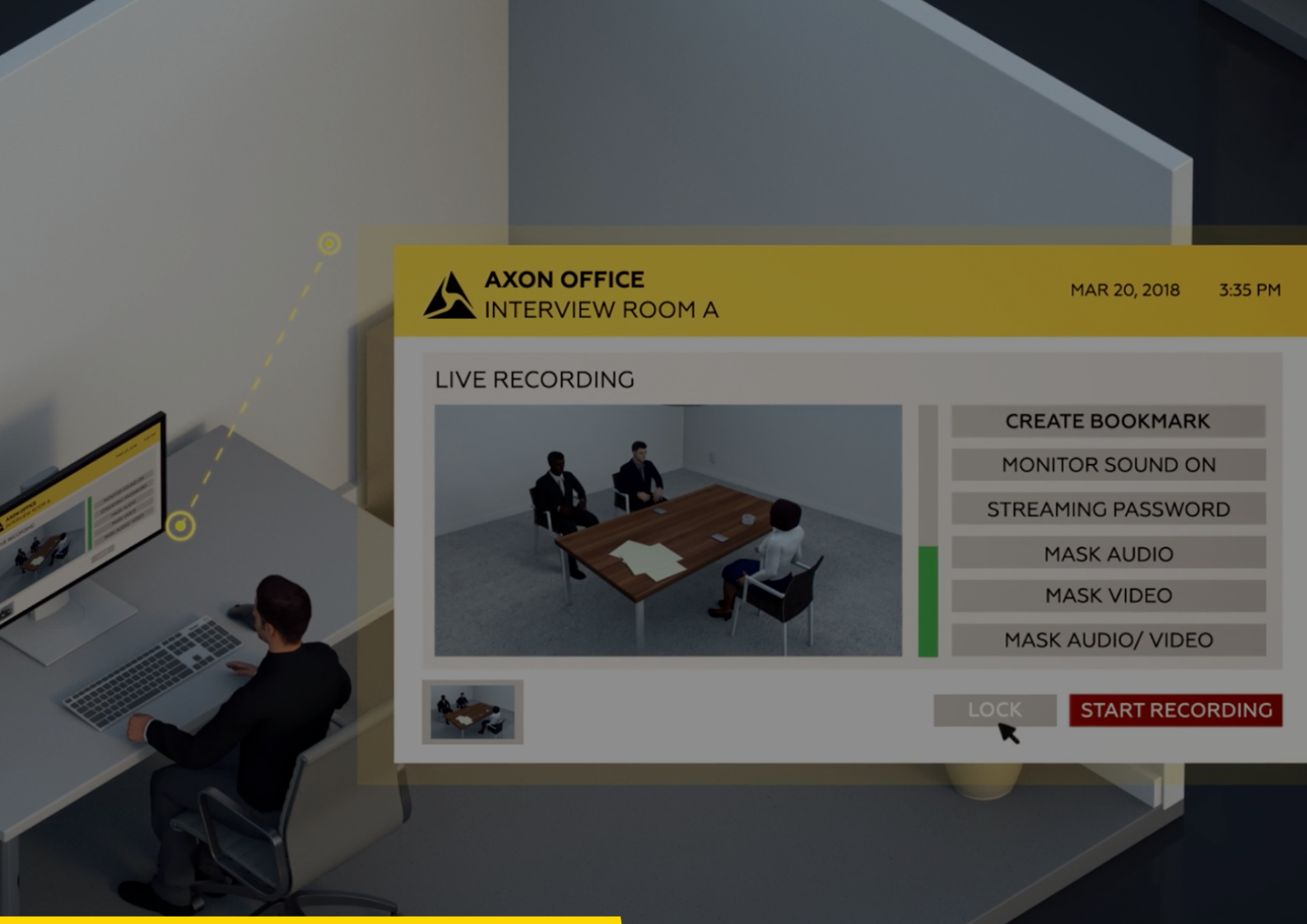


AXON INTERVIEW

*ACCELERATE JUSTICE WITH THE
VERSATILE INTERVIEW ROOM SOLUTION*

AXON PUBLIC

SAFETY UK LIMITED



LIVE RECORDING



CREATE BOOKMARK

MONITOR SOUND ON

STREAMING PASSWORD

MASK AUDIO

MASK VIDEO

MASK AUDIO/ VIDEO



LOCK

START RECORDING

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WHY A NEW APPROACH TO INTERVIEW CAPTURE?

The requirements for interviewing suspects under caution are governed by Police and Criminal Evidence Act (PACE) codes of practice to ensure evidential integrity. PACE Codes E and F define the approach to recording interviews – including the technology used – with specifications covering both stand-alone ‘removable recording media devices’ and ‘secure digital network recording devices’.

Typically, police forces rely on stand-alone systems to record content to either magnetic tape (audio only) or DVD (for audio / visual interviews).

While the process for working with DVDs is embedded in policing practice, there’s widespread awareness that, in our always-on world of versatile, cloud-based IT services using removable media is outdated.

As the illustration in the next page will show, workflows are convoluted, involving the creation of master copies, the bagging of evidence, and multiple forms. DVDs are also easily lost (risking fines from the Information Commissioner’s Office) and stolen, scratched or otherwise compromised. DVDs also need to be sent to the Crown Prosecution Service (CPS), which can delay prosecution decisions.

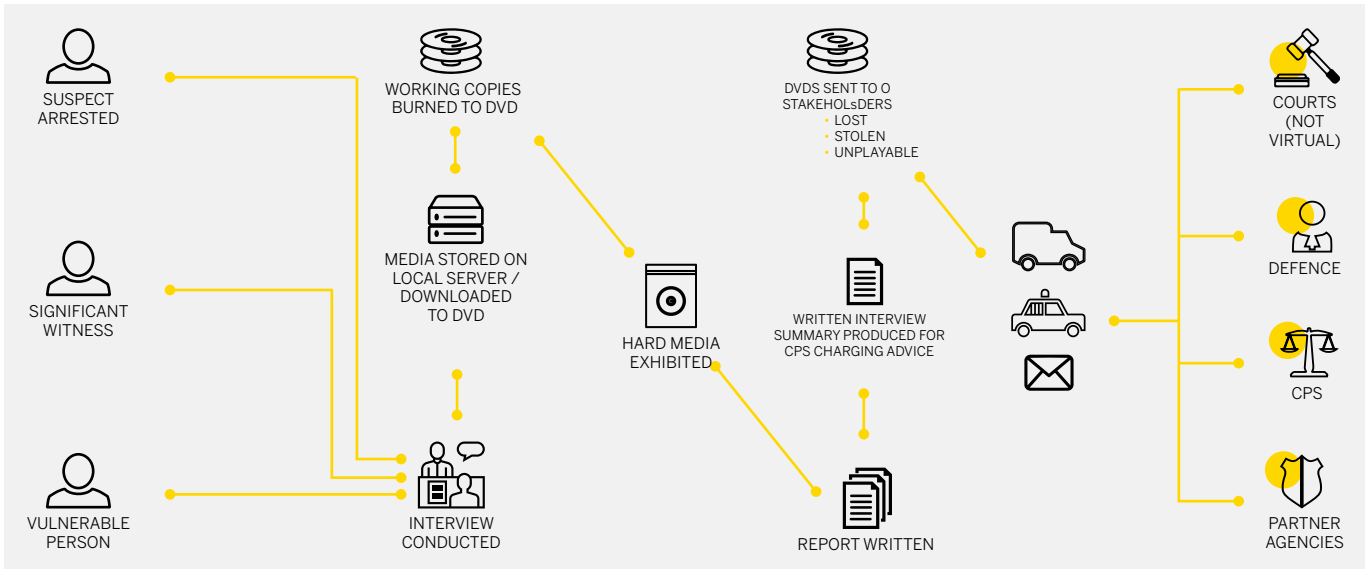
And, where critical or time-sensitive cases are concerned, officers might be tasked with hand-delivering media to CPS offices, so diverting them from duty for prolonged periods.

Alongside these issues, technology more broadly is advancing at pace. Advances in areas such as machine learning and AI are creating new ways to help officers and support teams to power through tasks with greater automation. For example, speech recognition services that convert voice to text can help Record of Taped Interview (ROTI) teams accelerate the production of court-ready transcripts.

These capabilities, and others, are being built into dedicated Digital Evidence Management Systems (DEMS). However, the power of such technology is not easily brought to bear where interviews are recorded and managed on DVD. And with the police and prosecuting authorities working together to create a more streamlined way of managing interviews, at Axon we’ve been reimagining the future too.

Our goal with Axon Interview is to ensure that every interview is flawlessly captured, stored, secured and searchable; that prosecutors and forces can work in more agile and collaborative ways; and that police officers and specialist teams are freed from clerical tasks to focus on policing.

FROM COMPLEX



A typical workflow for interviews recorded on DVD

TO SIMPLE WORKFLOWS



Axon interview: The simpler solution for modern policing

THE INTERVIEW SOLUTION FOR THE DIGITAL AGE

Built with input and support from agencies and police forces, Axon Interview is a dedicated platform for creating and managing high-quality interview recordings. It's connected over your police station network and enables any number of custody suites to be connected. Each room has cameras equipped with microphones – we recommend four per room but you can have more – connected via a switch to the network. A terminal, such as a laptop or tablet provides access to a simple interface to manage interview controls.

INSTALLATION

The terminal, cameras and mics are connected to on-site servers (at least two to ensure redundancy) using a single Power over Ethernet cable.

STORAGE & SECURITY

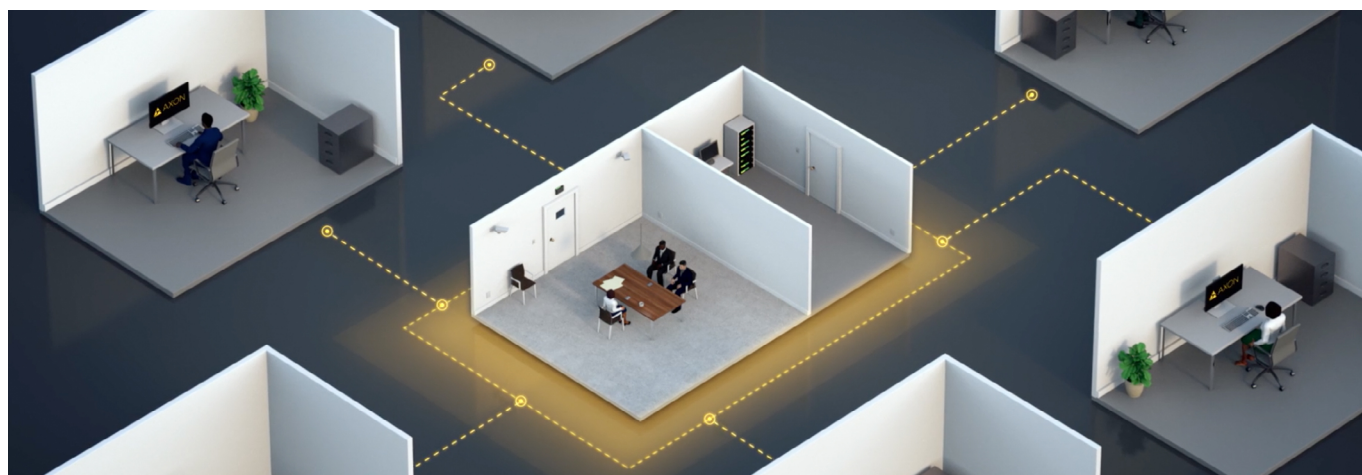
Once recordings are complete, and necessary metadata added, all files are automatically uploaded to Axon Evidence and stored in the relevant case folder. The on-site server redundancy, together with the fully encrypted transfer of files to Axon Evidence, ensures that all footage is protected and secured.

INTERVIEW EVIDENCE MANAGEMENT

All interview files are temporarily retained on the servers. You can manage the retention schedules of files held on the server and configure their retention times or automatic deletion in line with your force's protocols.

/ ACHIEVING BEST EVIDENCE

A bespoke Axon Interview solution can be built for your sensitive interview suites. Mics and tilt and zoom cameras are discreetly installed while the touch-screen monitor for managing the interview can be installed outside the room.



FEATURES

Streamlined, compliant, efficient Axon Interview Room is fully compliant with PACE guidelines and it streamlines the interview management process. Highlights include:

EASILY SHARING INTERVIEWS



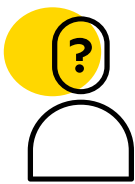
Interview footage can be shared with third parties such as lawyers and prosecutors using a secure case file link that's created and emailed from Axon Evidence.

SIMPLE SET-UP



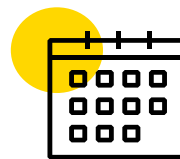
Officers can sign in quickly using their Axon Evidence credentials. The system conducts a range of health checks prior to the interview commencing.

ENSURING SOLICITOR / CLIENT PRIVILEGES



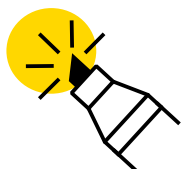
Video and audio can be completely masked to protect client / solicitor confidentiality and ensure defensible evidence. The on-screen clock shows where masking took place while watermarking of all footage ensures it's protected from manipulation.

MANAGING RETENTION SCHEDULES



When they are setting up an interview, officers will be asked to select a category for it from those predefined in Axon Evidence (you can customise the categories too). This ensures that files are retained and ultimately deleted in line with your agency's protocols.

ADDING EVENT MARKERS



Officers can easily add one-click markers (including predefined categories by event type), add notes and use text fields to chat virtually with colleagues in real time.

CREATING EVIDENCE CHAINS



Customisable metadata is easily added pre- and post recording to aid the powerful search function in Axon Evidence. For auditing purposes, all cameras are watermarked and the ID and name of the lead officer are always viewable on-screen.

ROBUST SECURITY



A wide range of security features are built-in. The system is configured with two physical servers for redundancy. We recommend this approach instead of using virtual servers. The reason for this is that virtual servers are often configured on one machine which increases the chance that all data will be lost if that hard disk has a technical issue.

All video is encoded in H.264 and recorded in 10-minute blocks. So, should the power go out, or the subject break the cameras, at most 10 minutes will be lost. When the video is uploaded to Axon Evidence, it's separated into smaller chunks that have the SHA-2 hashing algorithm applied to generate a unique code. Once the segments are uploaded, the codes are cross-referenced between the server and Axon Evidence to ensure that nothing has been tampered with in the transfer process.

ACCESSING A REMOTE VIEW



Interviews can be viewed from anywhere on your network in real time. Teams can even watch multiple rooms – especially useful where officers are looking to build a narrative of events from several parties. The video streams can be password protected, with passwords generated on request from a simple dashboard that also controls features such as creating bookmarks and masking / unmasking video, audio or both. Evidence to ensure that nothing has been tampered with in the transfer process.

AXON INTERVIEW MOBILE

SECURE INTERVIEWS ANYWHERE

You may need interview capture capabilities available in your smaller custody stations and at large events or want the option of visiting hospitals or clinics to conduct sensitive interviews.

Axon Interview Mobile is designed for these eventualities. The compact system comes in a Peli case and includes a tough touch-screen to manage all the features of Axon Interview along with two compact cameras, a microphone and keyboard.

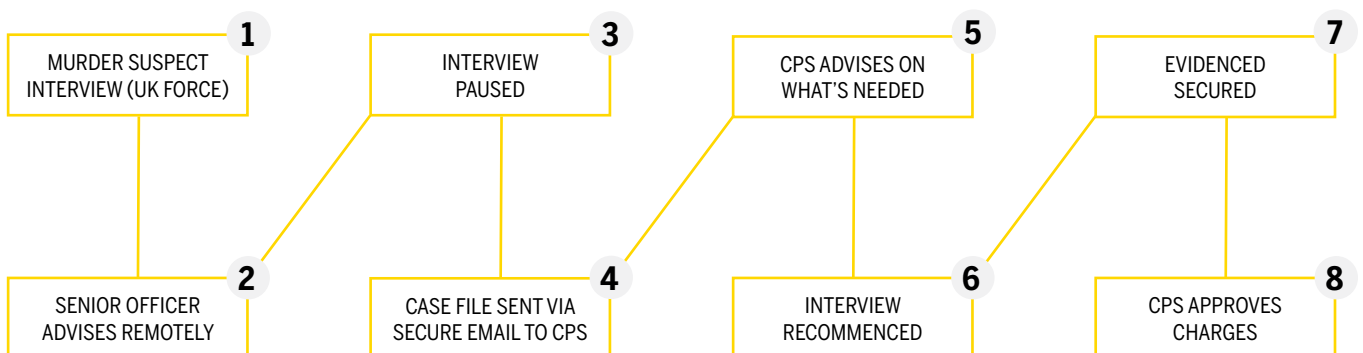
It can work in offline mode (with footage uploaded to Axon Evidence when a connection is established) or be connected via Wi-Fi for streaming to Axon Evidence, where videos can also be watched remotely.



/ CASE STUDY: ACCELERATING JUSTICE

A UK police force using Axon Interview has improved collaboration with the CPS.

In the investigation of a murder case, the suspect was brought into its station one morning for questioning. A senior officer watched the interview remotely to advise the interview team. With a case building, the interview was paused. The team shared footage and notes directly with the CPS to canvass its views using a secure email link generated by Axon Evidence. The officers recommenced the interview, seeking the clarification that the CPS had asked for. When this was secured, the details were again shared with the CPS. It executed its charging advice and immediately authorised the charge. From interview to charge took less than a day. There was no need to bail the suspect and no need for further investigations.



SPEED THROUGH TASKS WITH AXON EVIDENCE

The integration of Axon Interview with officers' Axon Evidence accounts means they have access to optional powerful AI tools: tools that help them interact with technology in more human ways to accelerate time-consuming administrative tasks

These include optional features:

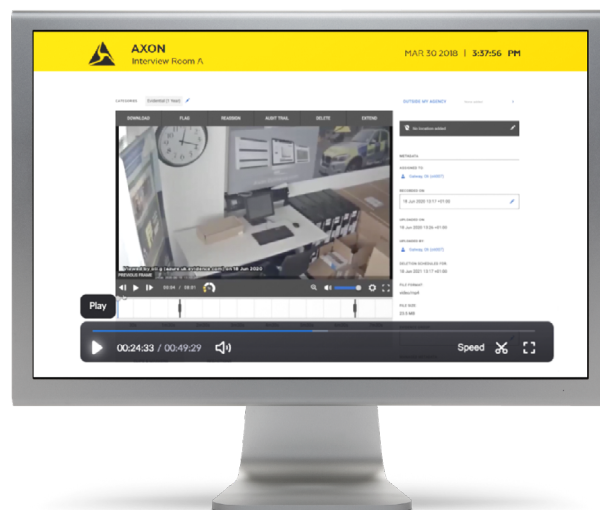
REDACTION STUDIO

With Redaction, your teams can cut redaction time in half. The software can find and automatically blur commonly redacted objects. These include number plates, faces and mobile data terminals. Officers can view the results in real time. They can also leave it working away autonomously, switch to other tasks and come back to it to view the results later.

TRANSCRIPTION

The transcription feature of Axon Evidence converts all voices in interviews into text. The software is improving all the time and can transcribe audio and video files in X time with 95% accuracy!

It also has the option for type ahead mode to help clerks correcting reports to make amends quickly and easily.



/ FREE YOUR TEAM TO DO WHAT THEY DO BEST

Sensitive case files cannot be released for civilian clerks to manage until the CPS has confirmed charges. Highly trained teams, such as murder squad detectives, are therefore tasked with preparing evidence reviews for the CPS. Preparing the reviews can take officers several days. But with the *transcription feature of Axon evidence* - this work can now be completely managed for them with 95% accuracy which is more than sufficient for evidence reviews. This frees up the team's time to focus on what is important.

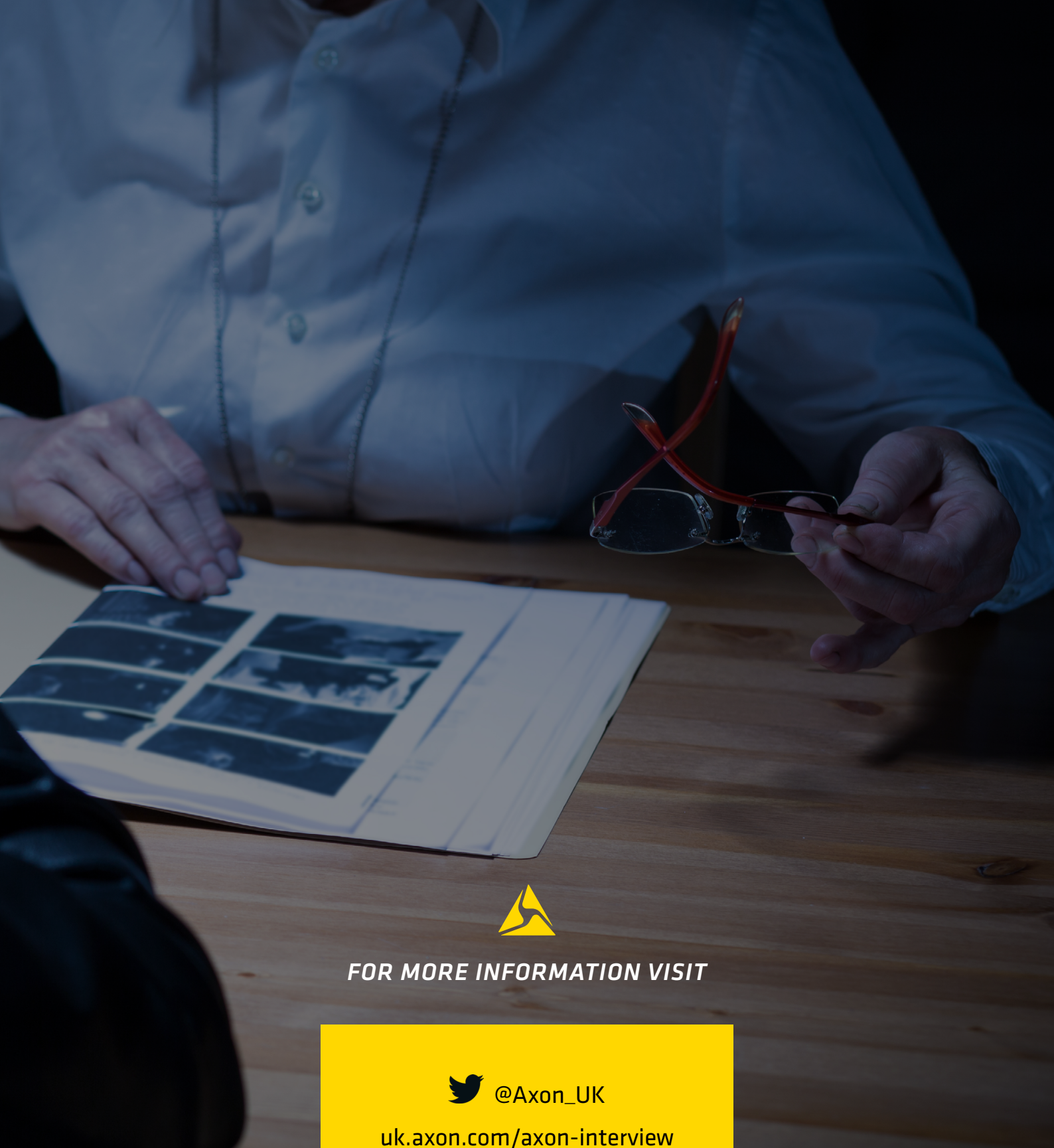
Based on discussion with police forces, we estimate that detectives could gain back around a day a week each, if not more, when using this feature. What's more, Record of Taped Interview (ROTI) clerks would also save time when preparing court-ready files as they can simply check and amend the transcription as needed to create flawless copies of interviews.

YOUR ALWAYS-IMPROVING INTERVIEW SOLUTION

Designed from scratch with input from police forces across the world, Axon Interview with Axon Evidence integration provides a robust, secure and powerful platform to capture and protect critical interview evidence. Built around digital files, with workflows approved by the CPS to securely share evidence, it enhances collaboration, improves productivity and helps accelerate charging decisions with significant knock-on benefits in terms of time and cost savings.

And because it's part of the Axon ecosystem, Axon Interview will not be superseded by new technology. Instead, it will improve with it. As new software features are developed, these will automatically be made available in your Axon Evidence account. And, with technology like AI and machine learning advancing at pace, it will provide new ways to save your officers time long into the future.





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