

Surrey Neighbourhoods

QUALITATIVE REVIEW OF THE POLICING TRANSITION CITIZEN ENGAGEMENT SURVEY



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EXCEL SPREADSHEETS ATTACHMENTS TO EMAIL

1. Police Transition Citizen Engagement Cards Tabulation.xlsx
2. Police Transition Citizen Engagement Online Tabulation.xlsx
3. Police Transition Citizen Engagement Badge Activity.xlsx
4. Police Transition Citizen Engagement Priorities Chart Activity.xlsx

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NOTE:

These four Excel Spreadsheets contain the “Qualitative Audited Data” worksheets (Tabulations,& Graphs) copied from the “Final Policing Transition Citizen Engagement Strategy” report released by the City of Surrey December 23rd. 2019

QUALITATIVE REVIEW OF THE POLICING TRANSITION CITIZEN ENGAGEMENT SURVEY

OPINION

This review is the opinion of the author (Richard T. Landale), and is collated from the thematic analysis review of the “Final Report on the Citizen Engagement Strategy” (*the “Strategy”*) released by the City of Surrey dated June 3rd. 2019, and released in “full” December 23rd. 2019

PURPOSE

Due to the claims made in the report, the author undertook this qualitative review of the City of Surrey’s prepared Corporate Report CR2019-R164 report “Policing Transition - Citizen Engagement Strategy Update” (628 pages), July 18th. 2019 which was prepared by Mr. Terry Waterhouse, General Manager, Policing Transition. The primary stimulus precipitating this qualitative review was the claim in “Table 1. Support for Key Policing Approaches” (page 4) that 90%+3% of the population agree to a Surrey Police Department (SPD), as is often repeated by the Mayor (Mr. Doug McCallum) across various media. This claim was supported graphically by the “Key Findings”, where the “**Online**” Survey respondents gave a 90% “Strongly Agree” and a 3% “Agree” to the statement, (page 25): -“It’s time that surrey has a police department that is locally led”. Graphic shown below:

Key Findings

Policing Approaches

The online survey asked people to indicate the extent to which they agree or disagree with the following statements:



It's time that Surrey had a police department that is locally led



This 93% represents:

The “Strategy” reports that the Key “Audited Qualitative Data” was collected across 23 “consultation” events involving a small portion of Surrey residents, with only 1,083 surveys undertaken at these events. A further 10,020 online surveys, and 1,180 comments were received - in total therefore 12,283 pieces of input were received and analyzed for the final report.

An additional tabulation of the 23 Consultation Events can be found on page 11 herein – this table indicates attendances at the “consultation” events to be “*an estimated number of attendees*” (in whose estimation ?).

There is another report titled “Overwhelming Citizen Support for Surrey Police Department” the City has on its web site that promotes the 93%, based on the quote: “A total of 11,103 survey responses were received”. Please refer to the Pie Chart on page 12 herein.

<https://www.surrey.ca/city-government/29588.aspx>

This review will present a different view based “entirely” on the qualitative data obtained from the “Strategy” report.

EXECUTIVE REVIEW SUMMARY

The “Strategy” report provides the exclusive resource data employed in this thematic analysis¹ review.

The “Strategy” report contains the following key data source tables:

1. Audited Qualitative Data: **Online comments** (pages 41 to 118) where there are 1,114 comments
2. Audited Qualitative Data: **Comment Cards** (pages 119 to 611) where there are 905 individual commentary hand written cards.
3. Audited Qualitative Data: **Badge Activity** (pages 613 to 619) where there are 174 comments.
4. **Priorities Chart Activity** (pages 620 to 628) where there are 113 respondents outlining their priorities.

The three Audited Qualitative Data sets were electronically converted into separate excel spreadsheets for tabulation (see Table of Contents note on page 2), using a computer program software²

Employing “Thematic Analysis principles” all comments were categorized, in order to quantify each category in terms of number and percentage of the entire tabulation.

Executive Conclusion:

Of the 2,306 comments tabulated, categorized and totaled there is absolutely no correlation to the assertion that 93% of the population surveyed support the proposal for an SPD. At best of the **Commentary Cards** gave 43.9% varying degrees of support. **Online Surveys** was 18.4%, **Badge Activity** was 12.6% and **Priority Chart Activity** was “not applicable” as the leading question presumed SPD support.

Direct support for the RCMP also had a range, 16.9%, **Comment Cards**, 31.6% **Online survey**, 26.9% **Badge Activity**, and surprisingly 4.4% **Priorities Chart Activity**.

“**No Support**” (for a SPD) 92.7%, **Commentary Cards**, 82.1% **Online comments**, 5.1%, **Badge Activity** **Priorities Chart Activity** is “not applicable”.

“**Consult with the Taxpayer**” 11.7%, **Comment Cards**, 15.8% **Online Comments**, 6.3% **Badge Activity**.

It is the view of the author that there is no consensus across all categories of the 4 survey mediums. The surveyed respondents are significantly divided, taxpayers, costs, crime management, support and no support. There is no common theme or patterns contrary to thematic analysis objectives.

QUESTION:

The “Strategy” report claims there were 12,283 pieces of input. The 628 pages in the “Strategy” report only provided 2,306 identifiable pieces of respondent input. Where are the remaining 9,977 pieces of input ?

¹ Thematic analysis is used in qualitative research and focuses on examining themes or patterns of meaning within data. A more detailed explanation can be found at this web site:

https://en.wikipedia.org/wiki/Thematic_analysis

² Nuance Power PDF – Power PDF Standard.Ink program that converts pdf files into Excel, Word, PowerPoint compatible programs.

THE ANALYSIS PROCESS

Following the release of the “Strategy” report on December 23rd. 2019 and downloading the pdf file from the City of Surrey weblink:

<https://www.surrey.ca/files/CorporateReportandAllDataReceivedDuringConsultation.pdf>

It was revealed that the report had grown from 38 pages to 628 pages which included the Corporate Report CR 2019-R164

Working from the documented survey numbers noted on pages 3 and 4 herein, it became quickly apparent that the numbers given, and the percentages quoted in Tables 1 and 2 were not reflected in the full release “Strategy” report, quote:

“In total, 11,103 surveys were completed, 1,083 surveys were completed at consultation events and a further 10,020 completed the survey online on their own time. In addition, participants in the survey and at the consultation events were able to provide open ended feedback. There were 1,180 comments received throughout the consultation period. In total, 12,283 pieces of input were received and analyzed for the final report”.

“Approximately 4,000 people attended events in person. At these events, the role of staff was to encourage participation from members of the public, answer questions and explain the information available as required and assist individuals for whom English was not their primary language”... Question: What influence did “Staff” have on the respondents survey input ?

Policing Approach	Percentage			
	Strongly Agree	Agree	Disagree	Strongly Disagree
I want a police department that is locally led	90	3	2	5
I want police officers that build their career in Surrey and know the community well	92	6	2	0
I want increased uniformed patrols in their neighbourhood	92	5	2	1
I believe that police priorities should be based on issues important to Surrey citizens	92	6	1	1
I want a proactive police department focused on solving crime	93	6	1	0
I want police officers from diverse backgrounds to represent our community	92	7	1	0
Our police service should balance effort between crime prevention and enforcement of laws	91	8	1	0
Our police department should focus more on violent crime than property crime	88	7	4	1
I want a police department that emphasizes crime prevention programs	66	30	3	1

Table 1. Support for Key Policing Approaches

Personal Safety	Percentage			
	Strongly Agree	Agree	Disagree	Strongly Disagree
I feel safe in my home	8	8	83	1
I feel safe in my neighbourhood	6	7	3	84
I feel comfortable in Surrey's public spaces at night	3	6	6	85
I feel fine letting my children play outside in my neighbourhood	4	7	4	85

Table 2. Responses Regarding Personal Safety

Since the “Full Release of the Strategy” report had only 2,306 unique comments once examined; Something was missing? All the data (audited or not) was missing from the “Strategy” report to support the numbers referenced, by the Corporate Report author Mr. Terry Waterhouse.

The omission of this supportive qualitative data numbers given in the Corporate Report, triggered my concerns for the lack of data transparency, and the appearance of the Mayor claiming some 93% support for a Surrey Police Department were exaggerated and unsubstantiated.

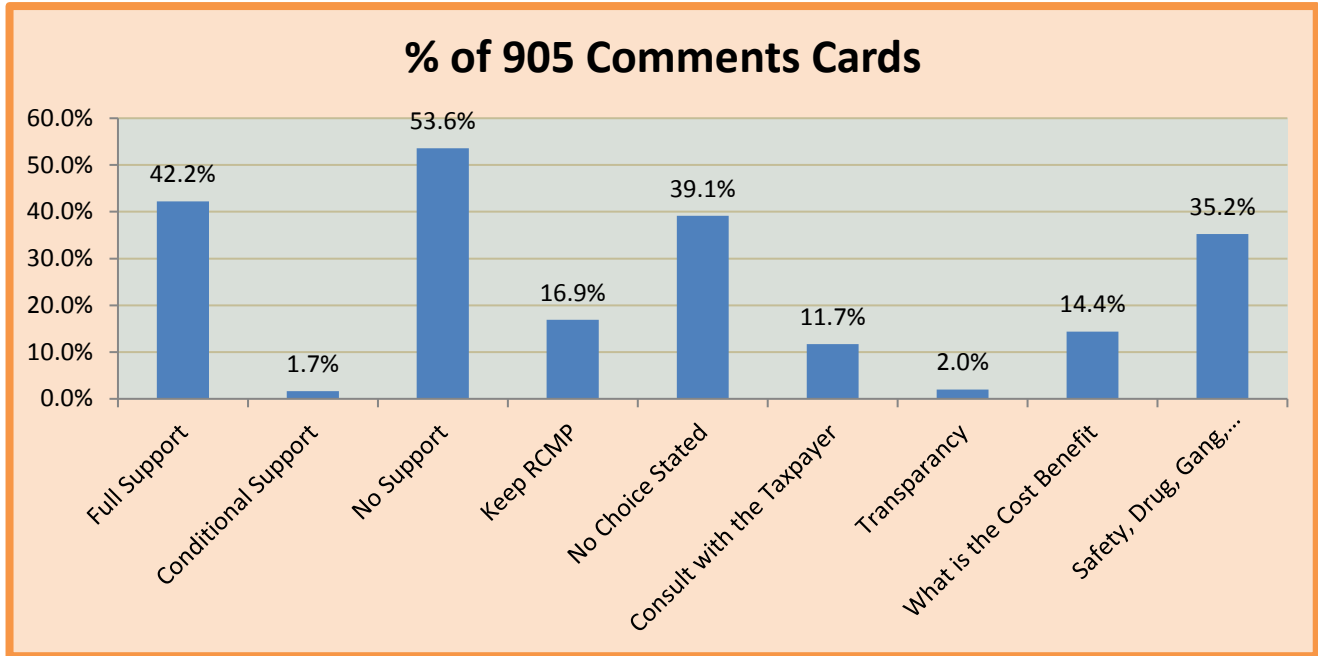
The First Step was to review the hand written **Commentary Cards** to identify common themes, patterns, and words. This initial process identified itself into 9 categories. After some difficult and arduous effort to read the commentators hand writings, all 905 commentators were classified into their respective categories. The majority of commentators had as many as 1 to 3 categories in their remarks, about 92.5%, with one commentator having 6 remarks.

Respondent Count 6	Respondent Count 5	Respondent Count 4	Respondent Count 3	Respondent Count 2	Respondent Count 1	Total Respondents
1	11	56	280	281	275	904
0.1%	1.2%	6.2%	31.0%	31.1%	30.4%	

In the Comment Card tabulation #281 could not be read (deciphered) so no values were assigned, which explains why the Count total is 904 rather than 905.

The above Count table provides a double cross-check to the tabulation that all 904 valid commentary cards were categorized.

The following graph was produced from the tabulation table, and summarizes the 9 categories given to the Commentary Cards. Notably “Crime” was 35.4%, (see comments in Step 3).



Definition of Categories:

- Full Support: The commentator gives a clear statement / choice or reference for a Surrey Police Force
- Conditional support: The commentator indicates choice with condition or stipulation
- No Support: The commentator indicates no "direct" support for a Surrey Police Force
- Keep RCMP: The commentator clearly indicates choice
- No Choice Stated: The commentator gives no indication of choice, but generally has comments
- Consult with the Taxpayer: The commentator refers to a Referendum, Plebiscite, or more Report consultations
- Transparency: The commentator specifically refers to "Transparency" or the lack there of
- What is the Cost Benefit: The commentator makes a clear reference to cost/s or uses the word cost/s
- Safe, Drug, Violence, Issues, Crime: The commentator uses these words in his/her comments

The Second Step expanded the 9 categories to 10 categories for the **Online Comments**, as it became apparent the comments covered a broader scope across all 1,114 commentators.

Here again the majority of commentators had as many as 2 to 4 categories in their remarks, about 88.7%, and 1 count category at 9.8%.

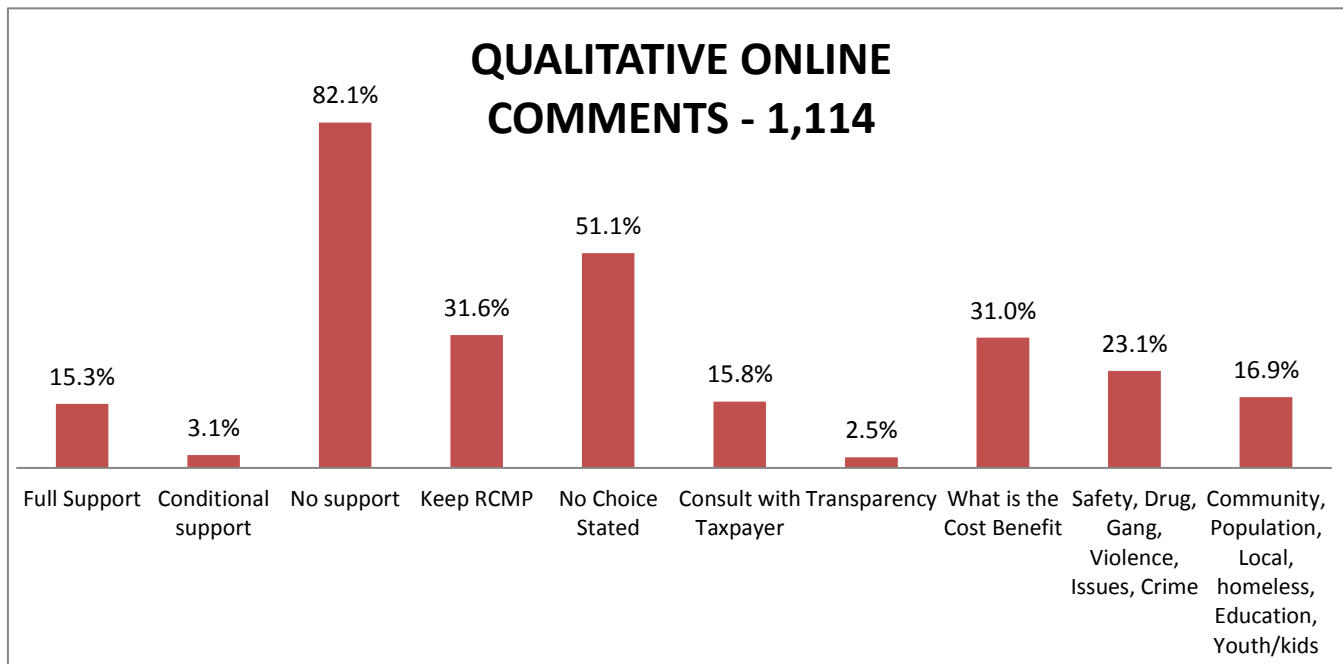
Respondent Count 5	Respondent Count 4	Respondent Count 3	Respondent Count 2	Respondent Count 1	Total Respondents
17	188	488	312	109	1114
1.5%	16.9%	43.8%	28.0%	9.8%	

The 1,114 “Audited Qualitative Data: Online Comments” given in the “Strategy” report is actually much lower than the Corporate Report CR2019-R164 indicates, quote: *(further 10,020 completed the survey online on their own time)*. There is no explanation for this discrepancy.

The following graph was produced from the tabulation table, it summarizes the 10 categories given to the Online Comments audited qualitative data.

It is interesting to note that in terms of “Crime and Community combined” some 40% of the

commentators expressed concerns, and in some instances fear, while others wanted **“The Police”** (referring to either the RCMP or the proposed SPD) be more responsive / vigilant to these negative social problems, and their impact on the community at large, schools, youth/kids for example.



Definition of Categories:

- Full Support: The commentator gives a clear statement / choice or reference for a Surrey Police Force
- Conditional support: The commentator indicates choice with condition or stipulation
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- What is the Cost Benefit: The commentator makes a clear reference to cost/s or uses the word cost/s
- Safe, Drug, Violence, Issues, Crime: The commentator uses these words in his/her comments
- Community, Population, Local, Homeless, Education, Youth/Kids: The commentator uses these words in his/her comments

The tabulation indicates **“No Support”** at 82.1%, this reflects the respondent not expressing support for either the RCMP or the SPD, and was jointly tabulated with the **“No Choice Stated”** of 51.1%, which also represents the respondent did not make any choice, while in general commented in one or more of the other 8 categories.

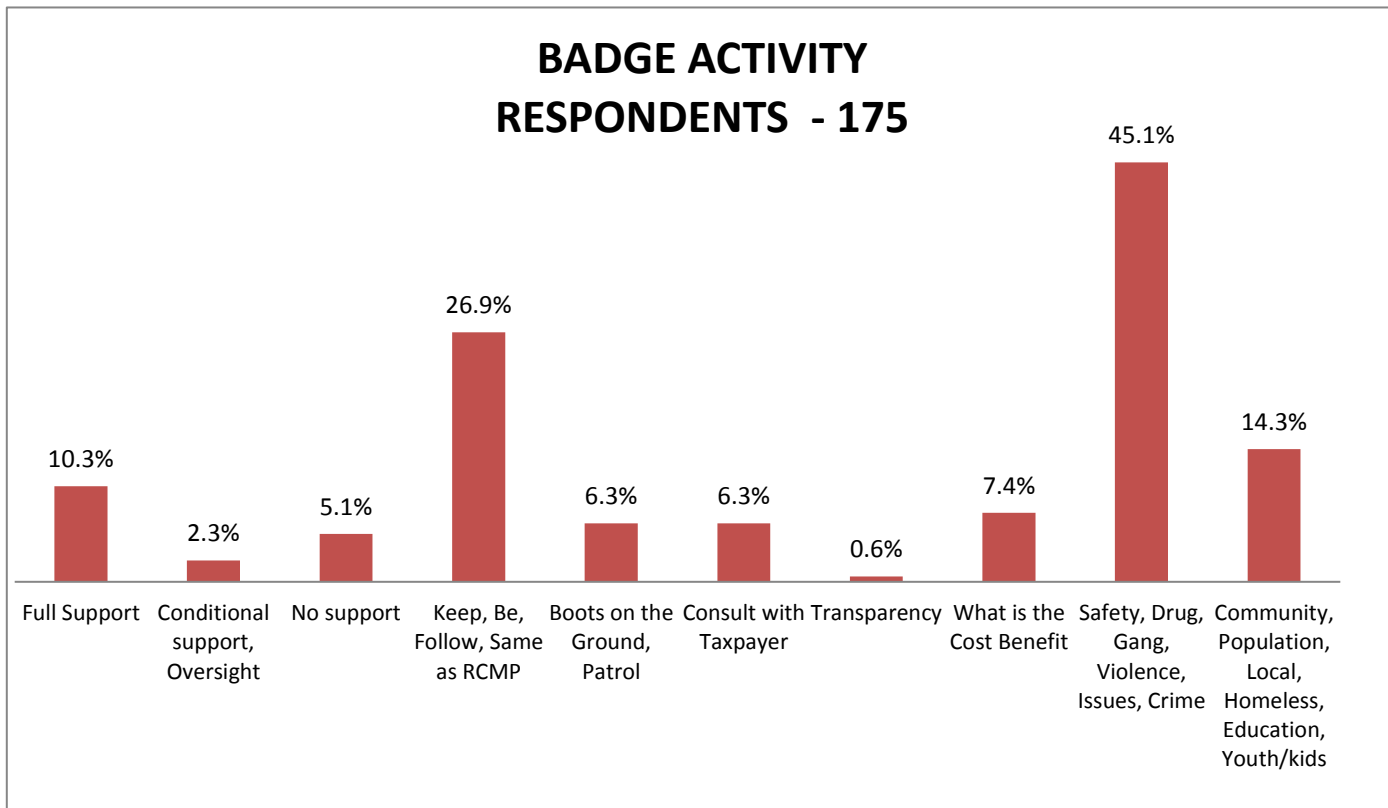
What computer program / software was used for the “Online” Surveys ? who developed the questions ? Apparently “Simple Survey” software was used (see links on page 11 herein).

The Third Step continued to use 10 categories for the **Badge Activity**, which represented only a mere 174 respondents.

Surprisingly the majority of respondents gave only 1 or 2 category remarks, about 98.3%, with a 1 count category at 1.7%.

Respondent Count 5	Respondent Count 4	Respondent Count 3	Respondent Count 2	Respondent Count 1	Total Respondents
0	0	3	36	135	174
0.0%	0.0%	1.7%	20.7%	77.6%	

It is the opinion of the author of this review the **Badge Activity** is grossly biased / slanted towards supporting the new SPD by the introductory question posed to the respondent, quote: *“I want my Surrey Police to..”*



Definition of Categories:

Full Support:	The commentator gives a clear statement / choice or reference for a Surrey Police Force
Conditional support, Oversight:	The commentator indicates "Conditional and or Oversight" support
No Support:	The commentator clearly indicates choice
Keep, Be, Follow, Same, RCMP:	The commentator uses these words in his/her comments
Boots on the Ground, Patrol	The commentator uses these words in his/her comments
Consult with the Taxpayer:	The commentator refers to a Referendum, or more Report consultations
Transparency:	The commentator specifically refers to "Transparency" or the lack there of
What is the Cost Benefit:	The commentator makes a clear reference to cost/s or uses the word cost/s
Safe, Drug, Violence, Issues, Crime:	The commentator uses these words in his/her comments
Community, Population, Local, Homeless, Education, Youth/Kids	The commentator uses these words in his/her comments

In spite of the biases of the **Badge Activity** survey the respondents increased their concerns for “Crime and Community combined” to the majority high of 58.3%, regardless of whether they supported the SPD at 10.3% or specifically noting they wanted to stay with the RCMP at 26.9%, more than double the “Full Support” respondents.

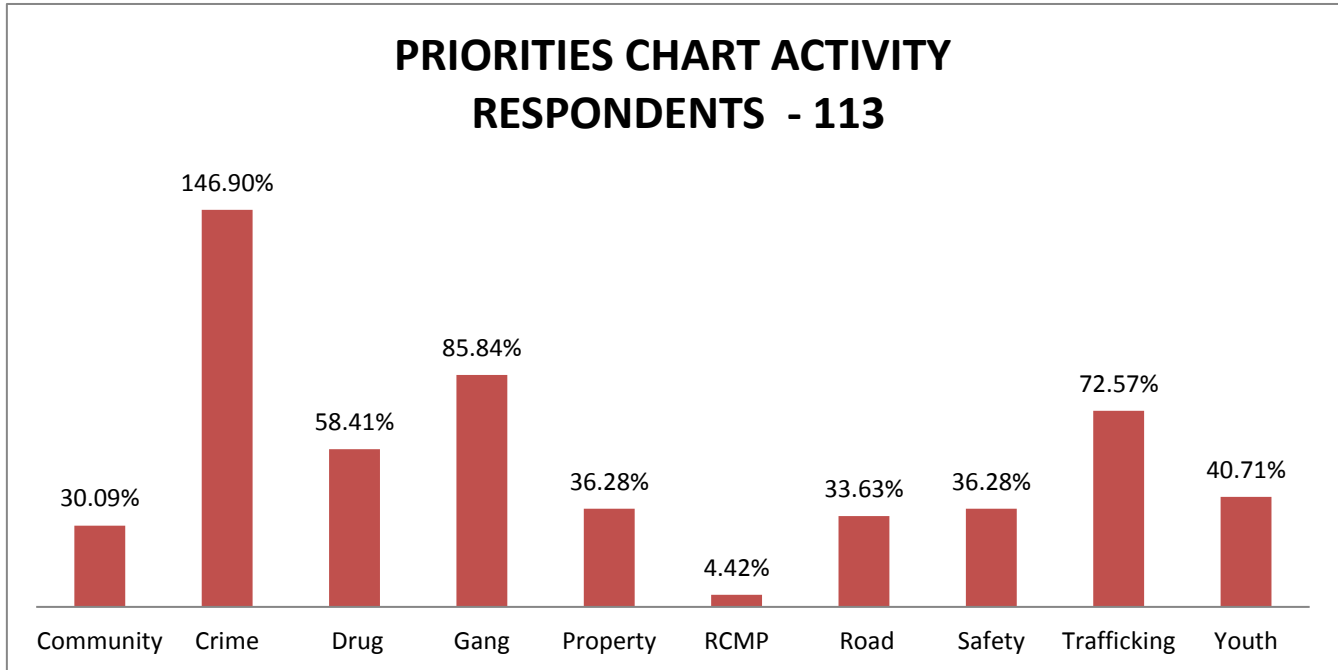
The Fourth Step developed 10 categories based on the previous tabulation categories for the **Priorities Chart Activity survey**, which represented 113 respondents.

After careful consideration in review in developing these 10 categories it was decided to align the respondent’s remarks within consistent word patterns to the previous three tabulations, the following 10 key words were specifically identified.

Please note the reason the word "Crime" is 146.9% is due to the commentator using the word multiple times. (e.g.: respondent #34 used the word "crime" 4 times, there were others.) Please review the following table for details:

Community	Crime	Drug	Gang	Property	RCMP	Road	Safety	Trafficking	Youth
34	166	66	97	41	5	38	41	82	46
30.09%	146.90%	58.41%	85.84%	36.28%	4.42%	33.63%	36.28%	72.57%	40.71%

This survey addressed 113 respondents view to their priorities. As such each category speaks to the level of concern, and their "collective" priority "The Police" should address, whether RCMP or SPD. Why only 113 respondents were surveyed is a concern ?, why not 12,306 ?



Definitions of Categories:

- Community The commentator uses this word in his/her priorities activity
- Crime The commentator uses this word in his/her priorities activity
- Drug The commentator uses this word in his/her priorities activity
- Gang The commentator uses this word in his/her priorities activity
- Property The commentator uses this word in his/her priorities activity
- RCMP The commentator uses this word in his/her priorities activity
- Road The commentator uses this word in his/her priorities activity
- Safety The commentator uses this word in his/her priorities activity
- Trafficking The commentator uses this word in his/her priorities activity
- Youth The commentator uses this word in his/her priorities activity

Note: The reason the word "Crime" is 146.9% is due to the commentator using the word multiple times. (eg Count 34 *4)

The above graph needs to be put into the intended context of the survey designers, quote:

"PRIORITIES CHART ACTIVITY

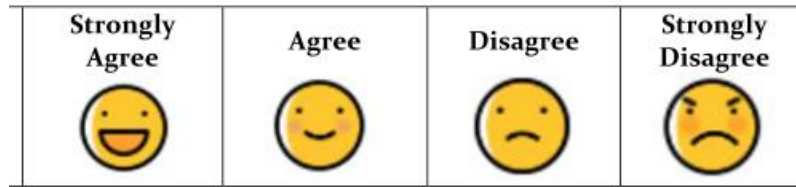
This activity presented respondents with a chart that allowed them rank the top 5 issues they thought the police should be addressing in addition to a wildcard."

This review could not find any references to "Wildcard" for context or any intended purposes, or to what findings or conclusion could be ascertained, within the CR 2019-R164.

The Fifth Step undertook the review of the "Corporate Report CR 2019-R164 and Appendix 1, the "Final Report on the Citizen Engagement Strategy Update" pages 9 to 39 findings. Apparently the purpose of the survey was to "anchor" questions regarding community safety

and policing approaches (*top of page 3*). The corporate report does not provide any “direct” respondent data or summary to this consultation process... Why ? The questions were :

1. “What neighbourhood do you live in ?
2. “I think the five most important things for the Surrey Police Department to address are (*please pick up to five*)”
3. Please indicate the degree to which you agree with the following statements by checking the box that matches” There were 14 statements



4. What do you think is important for the City to consider as we move forward to establish a new Surrey Police Department ? (*open comment field*)

On page 4 the above question” 2 is summarized :“I think the five most important things for the Surrey Police Department to address are (*please pick up to five*)”

- Reducing gang activity (91%);
- Reducing drug trafficking (87%);
- Reducing gun-related crime (86%);
- Expanding youth programs (79%); and
- Reducing property crime (17%).

In response to question 3 “Please indicate the degree to which you agree with the following statements by checking the box that matches” Tables 1 & 2 records percentages to only 13 statements, not 14.

How many respondents were there ? What do these percentages represent, 100, 1,000, or perhaps 12,306, there is no supportive quantitative number to evaluate the significance of these summaries.

Corporate Report CR 2019 - R164

This portion of the review focuses on the “Numbers”, with the following precursor for context:

This review challenges the Mayor’s comment that the transition is desired by 93% of the population. Where is the “original data” to support this percentage of support ?

These findings are “confined” to the CR 2019 R164 report “Policing Transition - Citizen Engagement Strategy Update” (*628 pages*), and not the population of Surrey (560,000), or the official eligible voters list some (337,289), but to **12,283** citizens noted in the engagement “Strategy” process.

The problem is the **12,283** number is not supported by audited / unaudited original source data (survey results and input, audited or quantified from within the citizen engagement survey – see “Input Received” Pie Chart on *page 22*).

For example on *pages 36 to 39* there are four tables, each have different respondent numbers, how does this happen ? also what survey process was used to collect this data ?

QUANTITATIVE SURVEY DATA :

1. "What neighbourhood do you live in ?" Respondents **11,103** across 9 categories.
2. "I think the five most important things for the Surrey Police Department to address are...." Respondents **10,949** across 13 categories.
3. "Indicate the extent to which you agree with the following statements..." **10,827** across 7 categories "Strongly Agree (50,661), Agree (3,141), Disagree (10,083), Strongly Disagree (945)".
4. "Indicate the extent to which you agree with the following statements..." **10,576** across 7 categories "Strongly Agree (40,178), Agree (4,795), Disagree (1,781), Strongly Disagree (26,726)".

THE QUESTIONS ARE:

The reader of this report analysis should carefully study the "KEY FINDINGS" on pages 23 to 26 incl. with respondents as noted above. Virtually no numbers matches – why not ? Where is the supporting unaudited original data ? Further there is a footnote on pages 24,25,26, quote:
"Note: The data displayed is based on the number of responses per question. Each question was optional"

What does this note mean ? Where is the context to understand the numbers ?

Following the Key Findings on pages 27 to 30 are "14 Themes" (A to N) **Suggestions from Citizens**. The report offers no quantitative perspective to these suggestions, how many respondent to each theme ?, How were the respondents responses tabulated ?, Where is the unaudited original data ?

On pages 31 to 33 there is feedback from 12,283 "inputs" expresses 6 **Concerns Identified** themes. Again, the report offers no quantitative perspective to these suggestions, how many respondents were there to each theme ?, How were the respondents responses tabulated ?, Where is the unaudited original data ?

Throughout the 23 consultation engagements it appears the surveys were not controlled, in as much respondents were allowed to make / submit multiple times with exactly the same comments, skewing the eventual survey results; WHY ? See excel spreadsheet tabulations.

What computer program / software was used for the "Kiosk" surveys ? who developed the questions ? Apparently "Simple Survey" software was used <https://simplesurvey.com/> Check link for Surrey Logo, also review features: "Fast, Friendly, Bilingual Support" <https://simplesurvey.com/features/>

23 ENGAGEMENT EVENT NUMBERS TABULATED

On page 19 the report outlines the **23 Citizen Engagement Events Completed**, where the **ATTENDANCE numbers are "ESTIMATED" - adding up the numbers indicates only 4,185 attendees.** Pursues the following table for any the biases.... !

23 Citizen Engagement Events Completed <i>(page 19)</i>					Engagement Types			Percentage of Types		
	Facility	Location	Type of Event	Attend ance	Kiosk 9	Consult 9	Station 5	Kiosk 9	Consult 9	Station 5
1	Cloverdale Rodeo		Pop-Up Kiosk	1,000	1,000			32.5%		
2	Cloverdale	Recreation Centre	Consultation Session	300		300			37.5%	
3	Grandview Heights	Aquatic Centre	Pop-Up Kiosk	150	150			4.9%		
4	Holland Park		Survey Station	25			25			8.2%
5	Fraser Heights	Recreation Centre	Pop-Up Kiosk	50	50			1.6%		
6	Fleetwood	Community Centre	Consultation Session	50		50			6.3%	

	Facility	Location	Type of Event	Attendance	Kiosk	Consult	Station	Kiosk	Consult	Station
7	Bear Creek	Skateboard Park	Survey Station	10			10			3.3%
8	Central City	Courtyard	Pop-Up Kiosk	120	120			3.9%		
9	Punjab Banquet Hall	Payal Business Centre	Consultation Session	10		10			1.3%	
10	Gurdwara Sahib	Dasmesh Darbar	Pop-Up Kiosk	600	600			19.5%		
11	Surrey Sports & Leisure Complex		Consultation Session	100		100			12.5%	
12	Bear Creek Pavilion		Pop-Up Kiosk	75	75			2.4%		
13	Bridgeview	Community Centre	Consultation Session	10		10			1.3%	
14	Scott Road	Park & Ride	Survey Station	60			60			19.7%
15	King George Station		Survey Station	60			60			19.7%
16	Crescent Beach		Survey Station	150			150			49.2%
17	Surrey Museum		Pop-Up Kiosk	35	35			1.1%		
18	South Surrey	Rec & Arts Centre	Consultation Session	250		250			31.3%	
19	Newton Athletic Park		Pop-Up Kiosk	550	550			17.9%		
20	Guildford Rec Centre		Consultation Session	35		35			4.4%	
21	Newton Rec Centre		Consultation Session	35		35			4.4%	
22	Chuck Bailey rec Centre		Consultation Session	10		10			1.3%	
23	Guru Nanak	Sikh Gurdwara	Pop-Up Kiosk	500	500			16.2%		
Est. Total Surveyed				4,185	3,080	800	305	73.6%	19.1%	7.3%

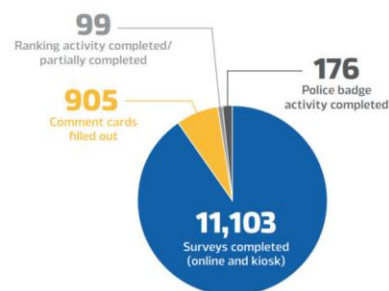
These 23 engagement numbers are concerning in that 73.6% (3,080) respondents submitted their comments at a Kiosk stand.

The Corporate Report omits the different structures that each consultation process underwent, for example, the Kiosk, was it technological based (computer software), and in how many different languages (Punjabi, Mandarin, English, French) and were these officially certified to be translators? How much oversight or assistance did City Staff avail themselves to assist the respondents? To what degree did this assistance, or influence the respondent's answers?

The only corroborative number from within the report comes from the Pie Chart on page 22

Input Received

As shown below, 12,283 pieces of input were received from our citizens through our online survey and other activities at the events.



The number 12,283 adds up

There is nothing in terms of unaudited original data to support this number, so where does it come from? But apparently the City may very well have the data, for example;

The Kiosk "Simple Survey" program has data features like: "Export response data to popular file formats (XLS, CSV, DOC, PDF)" Please send me all the XLS or CSV files.

The Author's Analysis and Opinion:

The entire Corporate Report CR2019 – R164 with the accompanying Final Policing Transition Citizen Engagement Strategy report is “UNSUBSTANTIATED GARBAGE !”

The “Strategy” Report provides a minuscule collection of survey respondents’ inputs, amounting to some **2,306** unique tabulations in the supporting excel spreadsheets to this review. Where are the other **9,977** survey respondents’ inputs / comments which would add up to **12,283** ?

I advise the reader of this review to question every single number stated and presented in this review. To draw his/her own conclusion of the validity, honesty and disingenuousness of both the Corporate Report and the “Strategy” Report, the lack of transparency and correlations between surveys, results and why are their such discrepancies between the excel spreadsheet tabulations and the corporate report.

The excel spreadsheets have been protected / secured to ensure their continued integrity.

I Richard T. Landale, personally question and deny the integrity of the reports, the biases of the surveys, as they are self -fulfilling. If any reader finds fault, they are invited to contact me by email at dicktracyy@shaw.ca , as I will welcome the opportunity to correct any fault upon validation.

I invite the reader to “freely” circulate this report to whomever they believe has a need to see it, there is nothing confidential in this report, as “Transparency is my mantra”.

My favourite respondent’s comment can be found in the “Online Survey” tabulation excel spreadsheet line 1,088, quote:

“Where will the money come from to get a police boat for the new canal?”

The best possible outcome I Richard T. Landale have for this review, is for the Honourable Wally Oppal QC to read this review personally. Whether Mr. Oppal agrees with the contents or not, the City of Surrey’s undertaking to 23 Consultation Events and the resulting lack of data transparency is highly questionable, and does not reflect the majority of 570,000 citizens living in the City of Surrey.

The October elections in 2018 officially records that “Mayor Doug McCallum - SSC” obtained only 45,564 (41 %) votes of all 110,920 electors. That is not a majority.

(<https://www.surrey.ca/files/2018FinalDeterminationOfOfficialElectionResultsSigned.pdf>)

*It is my expectation Mr. Oppal will forward this review to the Minister Mike Farnsworth for his review, deliberations and assistance. Perhaps recommending a **Full Unbiased Referendum** to truly determine the City of Surrey’s citizens and taxpayers opinion to create a new Surrey Police Department , or remain with the RCMP.*

APPENDIX A
RESUMÉ
of
RICHARD T. LANDALE
14952 - 95A, Avenue,
Surrey,
British Columbia
email: dicktracyy@shaw.ca

Personal:

I am a retired senior citizen living in Fleetwood Surrey for 10 years. My wife and I have 3 daughters, 6 grandchildren and 2 great grandchildren residing in various communities in British Columbia.

I worked in the "Oil and Natural Gas Industry" Vancouver and Calgary since 1979 to 2004 as a Senior Electrical Design Draughtsman, where attention to detail was a key prerequisite alongside Professional Engineers.

I continue those skills into my retirement, employing them in matters of concern.

Surrey:

I involve myself in City Council matters addressing issues such as the Police Transition from RCMP to a new Surrey Police Department, Community OPC and NCP development applications, Green City Reserve Fund, and the reduction to the city wide tree canopy since June 2017, for example: Hawthorne Park, Forsythe Park, Eaglequest / Coyote Creek Rezoning, various Industrial developments in Campbell Heights, and Anniedale – Tynehead NCP and City Parks.

Community Volunteer Experiences:

Past member of the "Crime Watch Programs" in Port Moody and New Westminster, a registered Intervener with the BCUC in matters pertaining to ICBC since 2010/2011 to date, and BC Hydro 2018.

Transparency is my Mantra.



Richard T. Landale

In the City of Surrey, BC.

January 20th. 2020