Conexes

Delivering data sharing for local government services

Servelec
Together for Digital Care

Conexes
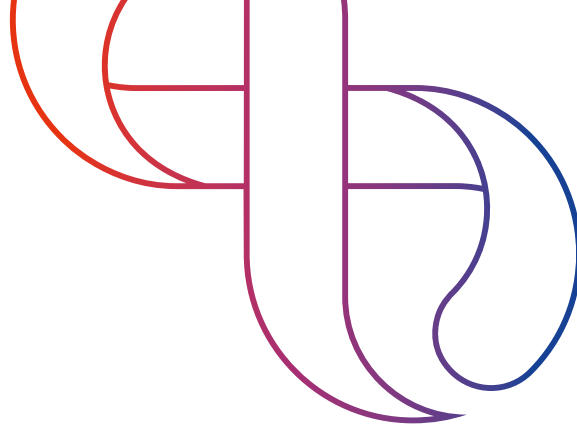
We know that there is often overlapping or duplicated information stored by a local authority in relation to social care, education and youth services. A more connected view could not just save you time and money, but help you provide better care for vulnerable people of all ages. Conexes lets you view multiple data sources in one place, so you can work smarter and more efficiently.

Overview

Data held on numerous systems can be difficult to view or share quickly, if it is shared at all. Conexes from Servelec provides a safe, secure environment to share data between our Mosaic, Synergy and Core+ systems, as well as our healthcare system, Rio. Helping you deliver better outcomes for people.

With Conexes, local authorities can quickly view information from multiple systems in real-time, giving them a more complete citizen view.

Key benefits

For the local authority

- Have a more holistic view of citizens within your local authority: gain a more rounded understanding of their needs

- Align with the government integrated care strategy by combining data from numerous interfaces and third-party solutions

- Improve data accuracy, a 'tell us once approach means there is no data duplication

- Save time, money and resource on inefficient manual information transfer processes

- Reduce time spent duplicating data across different systemts.

- Information is kept secure without being taken offline

For practitioners

- Improve service provision by providing a platform for evidence-based, fully informed decisions

- Save time, improve accuracy and reduce the risk of human error

- Efficient record management – no double, treble or quadruple data entry across software platforms.

For citizens

- A more joined up experience for citizens in their ongoing relationship with the local authority

- Earlier, and more appropriate interventions and prevention can save undue stress

- Improves reassurance and confidence in a service that can step-up./ step-down as required

Conexes

Interoperability is a reality

We are standardising and enhancing our software integration. By opening APIs between our Mosaic, Synergy, Core+ and third party systems, data can be viewed by local authority teams in social care, education, and youth services, providing all the information necessary, in one place.

Local authorities using Conexes will be able to:

- Create multiple, permission-based views
- Represent each citizen in a single view, containing all relevant information
- Compile all relevant adult and child citizens into a family view
- Utilise dynamic data sources, updated in real-time

The Servelec Conexes platform has the ability to rapidly enable local authorities with direct access to APIs and can be used to drive real benefits to organisations, end users and most importantly local citizens.

Security as standard

Conexes supports a number of standards, including SOAP, REST, HL7 v2, v3 and FHIR thereby providing a range of flexible options to allow third-party solutions to connect in ways which best fit your own interoperability agenda.

Easy onboarding

Servelec consultancy services are available to help manage the 'onboarding' process and get you up to speed with the platform and APIs.

A solution to suit you

Working on a subscription model, Servelec offers a tiered approach to Conexes, allowing you access to the level of data sharing appropriate to you.

You will be able to access a number of interfaces grouped into packs. These would be supplementary to the basic subscription.

A collaborative solution

Our Partner program helps us drive interoperability, and we are adding new connections all the time.

As well as Servelec products for healthcare, social care, education and youth services, you can now integrate with other systems including:

- ORION viewer

- CERNER viewer

- ADW data transferr

- Rio viewer

We call it digital care and we're by your side.

Get in touch

To find out how you can realise better public services through the delivery of Digital Care, please contact us at

→ info@servelec.co.uk

or visit

→ www.servelec.co.uk