

December 6, 2020

**German customer on <https://bet365.com>: Request to access to personal data according to Art. 15 GDPR**

To Whom It May Concern:

I am hereby requesting access according to Article 15 GDPR. Please confirm whether or not you are processing personal data (as defined by Article 4(1) and (2) GDPR) concerning me.

I have

In case you are, I am hereby requesting access to the following information pursuant to Article 15 GDPR:

1. *all personal data concerning me that you have stored;*
2. *comprehensive information about all payments made, both cash deposits I have made and withdrawals of cash by me including bank transfers and other payment services and methods,*
3. *casino games that I have participated in on the website <https://bet365.com>*

Please make the personal data concerning me, which I have provided to you, available to me in a structured, commonly used and machine-readable format as laid down in Article 20(1) GDPR.

My request explicitly includes any other services and companies for which you are the controller as defined by Article 4(7) GDPR.

As laid down in Article 12(3) GDPR, you have to provide the requested information to me without undue delay and in any event within one month of receipt of the request. According to Article 15(3) GDPR, you have to answer this request without cost to me.

I am including the following information necessary to identify me:

Name Vorname

E-Mail:

Player name:

If you do not answer my request within the stated period, I am reserving the right to take legal action against you and to lodge a complaint with the responsible supervisory authority.

Yours sincerely,

Name Vorname