



In the case of air transport, wherever possible we choose the most direct flights and the travel to the airport from our facility is carefully planned so as to make sure they spend a minimum time at the airport due to the flight arrangements. Despite the efforts towards the most economical transport, safety of the animals is always the priority.

We have an individual approach according to customer requirements and animal welfare.

In case of your interest, we can provide you with current photographs of the available animals.

For air transport, it is necessary to place an order and plan to dispatch the shipment at least 5 working days prior to the shipping.

With regard to the CITES animal, obtaining all export permits on our part takes 30 working days.

The price of postage (individual according to the shipment and final destination) and packing (EUR 50 for 1 box – size 80 x 60 x 60 cm) is paid by customer.

In the case of the CITES animals, the price of the CITES permits (EUR 40/piece) will be added to the postage and packing charge. The permit is valid only for sending one consignment which, however, may contain several species of CITES animals at a time.

Required payment (bank transfer): payment in advance. In the case of the CITES animals, we require 20 percent of the total amount before execution of the export documents on our part.

Complaints are accepted within 48 hours of the receipt in the form of photographs.

In case of your interest, we will be happy to prepare the overall price calculation, free of charge and without any obligation on your part.

For more specific information and current offer, please contact us:

terrahabal@gmail.com or tel. +420 608 518 532.