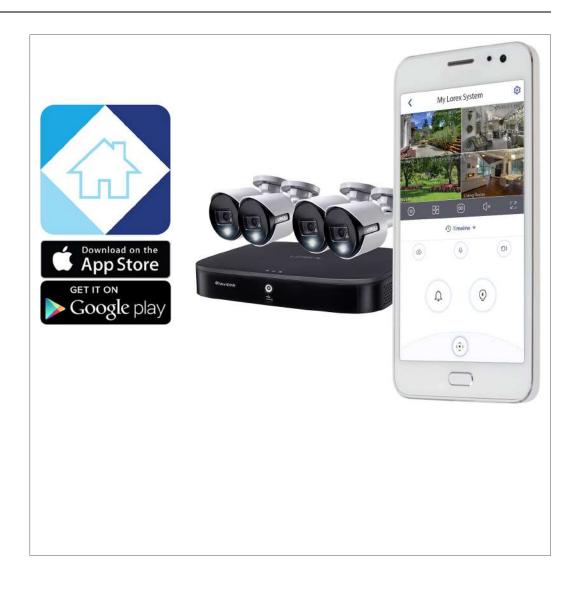


Instruction Manual Lorex Home for iOS & Android

Version 3.6





Instruction Manual Lorex Home for iOS & Android

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Introduction to Lorex Home

The Lorex Home app for Apple & Android mobile devices is used to view and configure settings for select Lorex devices. For a full list of compatible devices, visit lorex.com/compatibility.

Lorex Home is a free mobile app that lets you view live and recorded video from your security cameras and change system settings from anywhere. Enjoy hassle-free remote access from anywhere with no monthly fees.





1.1 System Requirements

The Lorex Home app is compatible with both iOS and Android devices. The minimum versions shown below are based on version 3.6 of the Lorex Home app.

See <u>lorex.com/compatibility</u> for the latest list of supported apps and devices.

Platform	Supported Devices	Minimum Requirements	Get App From
iOS	iPhones and iPads*	iOS version 9.3 or later	Apple App Store
Android	Android smartphones and tablets*	Android version 4.0.3 or later	Google Play Store



NOTE

^{*} On iPads and tablets, the Lorex Home app will scale to the size of your device's screen.

Getting Connected

Connect to your Lorex device using the Lorex Home app for remote access to live video streams, recorded video, and system settings.

For a full list of compatible products, visit lorex.com/compatibility.



NOTE

If you own a LNW16XF or LNWCM23X Series IP camera, please refer to your product manual on <u>lorex.com</u> for full setup instructions.

Your setup process will differ depending on whether you are setting up a DVR/NVR recorder or a Wi-Fi camera:

- For DVR/NVR recorder setup instructions, see 2.1 DVR / NVR Instructions, page 2.
- For Wi-Fi camera setup instructions, see 2.2 Wi-Fi Camera Instructions, page 4.

2.1 DVR / NVR Instructions

Connect your DVR / NVR system to the Lorex Home app.

Prerequisites:

- Download and install the most up-to-date version of the Lorex Home app from the App Store or Google Play Store.
- Complete initial setup of the recorder and create a secure password before attempting mobile setup.
- Ensure you recorder is powered on and is connected to a router with high-speed Internet access.



NOTE

The following minimum upload speeds are required for remote video streaming:

- 5 Mbps for 4K video.
- 3.5 Mbps for lower resolutions.

Up to 3 devices may connect to the system at the same time.

• Ensure your Lorex device is up-to-date with the latest firmware version.

To connect to your recorder with Lorex Home:

1. Launch the Lorex Home app. Tap Sign up to create a Lorex Home account.



CAUTION

The email address and password used to create your Lorex Home account are **different** from the recorder's username (default: **admin**) and secure password.

2. The Lorex Home dashboard appears (default screen is the **Devices** tab). Tap the + symbol in the center of the screen to set up a new device.



3. Scan the QR code on your Lorex recorder using the camera on your smartphone or tablet. The QR code could be located on the side or top panel of your recorder.





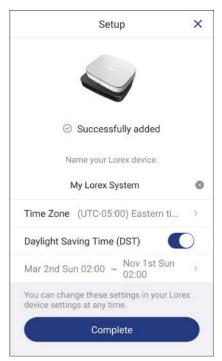
NOTE

If you are having trouble scanning the QR code, or if your mobile device does not have a camera, tap **Manually enter Device ID**. The Device ID is printed below the QR code.

4. Enter the recorder's secure password.



5. Set the device time zone and Daylight Savings Time (**DST**) preferences if needed, then tap **Complete**.



Congratulations! You have successfully added your security camera system to Lorex Home.

2.2 Wi-Fi Camera Instructions

Connect your Wi-Fi camera to the Lorex Home app.

Prerequisites:

- Download and install the most up-to-date version of the **Lorex Home** app from the App Store or Google Play Store.
- Ensure you Wi-Fi camera is plugged into power.



NOTE

The following minimum upload speeds are required for remote video streaming:

- 5 Mbps for 4K video.
- 3.5 Mbps for lower resolutions.

Up to 3 devices may connect to the device at the same time.

To connect to your Wi-Fi camera with Lorex Home:

- 1. Launch the Lorex Home app. Tap Sign up to create a Lorex Home account.
- 2. The Lorex Home dashboard appears (default screen is the **Devices** tab). Tap the + symbol in the center of the screen to set up a new device.



CAUTION

The password used to create your Lorex Home account is **different** from the secure password you will create for the camera later in the setup process.



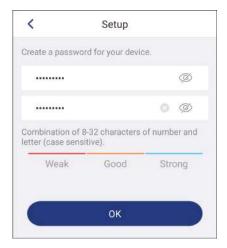






If you are having trouble scanning the QR code, or if your mobile device does not have a camera, tap **Manually enter Device ID**. The Device ID is printed below the QR code.

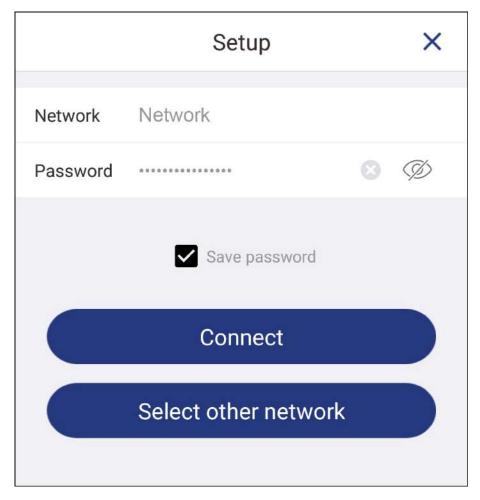
4. Create a secure, 8–32 character password for the camera.



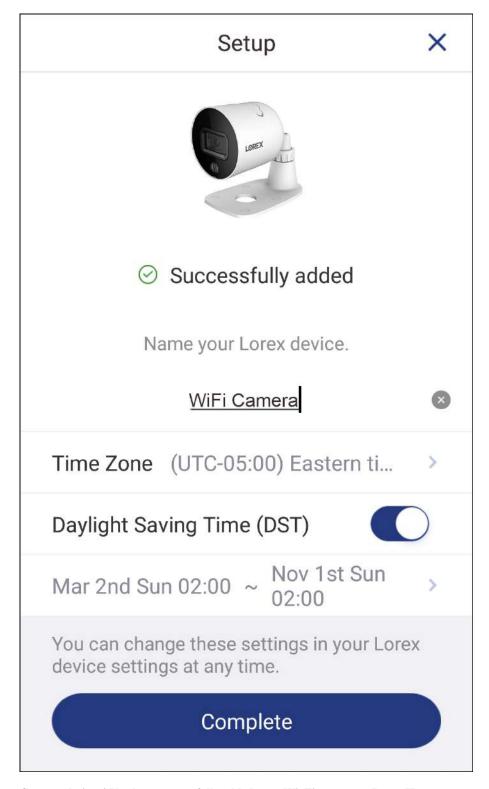
5. Choose your Wi-Fi network from the list of available networks.



6. Enter the password for your Wi-Fi network, then tap Connect.



7. Wait for a few seconds while your device is added to your Lorex Home account. Finalize the setup by setting a device name of your choice, preferred timezone, and Daylight Savings Time preferences, then tap **Complete**.



Congratulations! You have successfully added your Wi-Fi camera to Lorex Home.

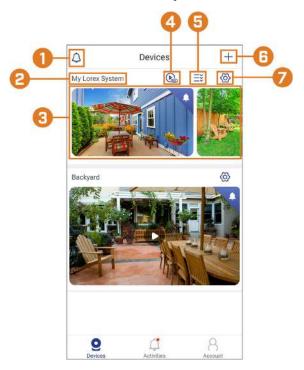
Lorex Home Dashboard

Upon launching Lorex Home, there are 3 tabs on the dashboard: **Devices** (default view), **Activities**, and **Account**.

- **Devices** (): Add new devices or view/configure connected devices. For a full overview of the **Devices** tab, see 3.1 *Devices*, page 10.
- Activities (): View notifications and associated recordings. For a full overview of the Activities tab, see 3.2 Activities Menu, page 11.
- Account (Change settings related to your Lorex Home account. For a full overview of the Account tab, see 3.3 Account Menu, page 12.

3.1 Devices

The Devices tab lets you add new devices, view live video, and quickly set preferences for push notifications. See below for a complete overview of the Devices tab.



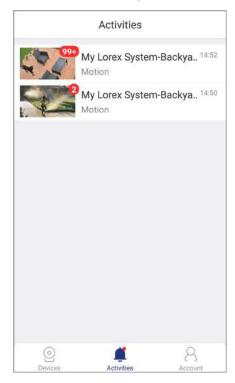
- 1. **Notifications:** Tap to turn all notifications for all connected devices on (\bigcirc) / off (\varnothing) .
- 2. Device Name

3. Channel Thumbnails:

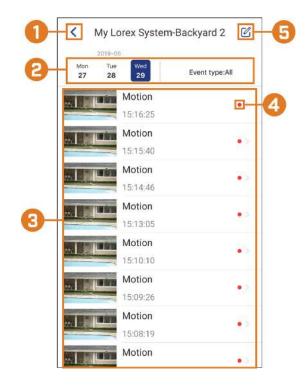
- Tap a channel thumbnail to view live video from a single channel. For a complete overview of the live viewing screen, see 4 *Live Viewing*, page 14.
- DVR / NVR recorders only. Swipe back and forth to see all channels connected to the system.
- Tap the icon in the upper-right corner of a device thumbnail to quickly enable () or disable () push notifications for the selected channel or camera.
- 4. Play All: DVR / NVR recorders only. Start split-screen live viewing for all connected channels on the system (9 channels shown on screen at a time swipe left/right to see more connected cameras). For a complete overview of the live viewing screen, see 4 Live Viewing, page 14.
- 5. **Select Channel:** *DVR / NVR recorders only.* Display channels in list view, along with channel names. Tap a channel to view live video from a single channel. For complete overview of the live viewing screen, see 4 *Live Viewing*, page 14.
- Add New Device: For full instructions on adding a new device, see 2 Getting Connected, page
 2.
- 7. **Device Settings:** Configure device settings remotely. For a full overview of the device settings screen, see 7 *Device Settings*, page 25.

3.2 Activities Menu

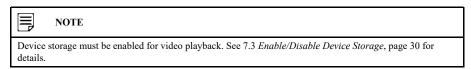
The Activities tab summarizes all motion detection events recently captured by your security cameras. See below for a complete overview of the Activities tab.



• Motion detection events are grouped together by channel / camera. Tap any thumbnail to view all events on a certain channel (example shown below):



- 1. Return to Activities Tab
- Current Week: Select a date to view motion events from. Swipe left/right to see days not currently shown on screen.
- 3. **Motion Event Recordings:** Tap any event to play back video of the motion event. See 5 *Timeline (Playback)*, page 18 for full overview of playback controls.



- 4. New Event Indicator: A red dot appears beside recordings you have not yet reviewed.
- 5. Make Selection: Tap to select one or multiple recordings. To select all recordings in the current list, tap ...

Once you have selected one or more recordings:

- Tap uto delete selected recordings.
- Tap to mark selected recordings as reviewed.

3.3 Account Menu

The Account tab lets you change your Lorex Home account settings, such as account password and notification settings. You can also view all your connected devices, manual recordings, and snapshots. See below for a complete overview of the Account tab.



- Home & Away: Set a perimeter around your property. The app will detect whether your mobile device is inside or outside of the perimeter (location services required) and allow you to set preferences for notifications for both conditions. For full instructions, see 8 Home & AwayTM, page 65.
- 2. **My Devices:** View all connected devices. Tap any device to access the **Device Settings** (for a full overview of **Device Settings**, see 7 *Device Settings*, page 25).
- 3. **Manual Recordings and Snapshots:** View snapshots and manual recordings you have taken. For full instructions, see 6 *Manual Recordings and Snapshots*, page 22.
- 4. **Test Your Wi-Fi:** Test your Wi-Fi connection by connecting to your Wi-Fi network near the intended mounting location.
- Alexa: Tap for Amazon Alexa setup instructions, supported voice commands, and compatible devices.
- Google Assistant: Tap for Google Assistant setup instructions, supported voice commands, and compatible devices.
- Account Settings: Change account settings, such as Lorex Home account password, associated email address, and more. For a full overview of Account Settings, see 9 Account Settings, page 69

To access the live viewing screen:

- From the Devices tab, tap a device thumbnail to start live view for a single channel or camera.
 OR
- DVR / NVR recorders only. Tap to start live view for all connected channels (up to 9 shown at the same time). Swipe left/right to view other connected channels.



4.1 Live Viewing Overview

Complete overview of live viewing controls. Controls are detailed for both portrait and landscape mode

- Portrait mode: 4.1.1 Live Viewing Portrait Mode, page 15
- Landscape mode: 4.1.2 Live Viewing Landscape Mode, page 16

4.1.1 Live Viewing - Portrait Mode



- 1. Return to Main Menu
- 2. **Settings:** Configure settings for selected device.
- 3. Live Video:
 - Tap any channel to use button controls on the selected channel while viewing in multichannel views.
 - Double-tap any channel to view in single-channel mode.
- 4. **Timeline:** Tap to search for and play back recorded videos. See 5 *Timeline (Playback)*, page 18 for full details on using the timeline controls.
- 5. **Snapshot:** Tap to save a still image of the current live view.
- 6. **Two-Way Audio:** *Two-way audio cameras only.* Tap to speak into the microphone on your mobile device. Sound will be transmitted through the camera's speaker. Tap again to listen in.



NOTE

Ensure audio is enabled on your recorder's Substream before using two-way audio. See the instruction manual for your recorder for full instructions.

- 7. **Manual Recording:** Tap to begin manual recording of the current live view. Tap again to stop recording and save the video clip to your mobile device.
- 8. **Siren:** Deterrence cameras only. Tap to enable the camera's siren.
- 9. Warning Light: Deterrence cameras only. Tap to enable the warning light.
- 10. **PTZ Controls:** *Pan-Tilt-Zoom cameras only.* Open controls to move and configure PTZ cameras.
- 11. Pause/Restart Video
- 12. Viewing Mode: Switch between single and multi-channel views.

13. Video Quality: Tap to switch to HD* video quality. Tap again for reduced video quality that is optimized for streaming.



NOTE

HD resolution will be limited to the maximum screen resolution of your mobile device. This will not impact the recording resolution of the recorder.

- 14. Audio: Tap to mute / unmute.
- 15. **Fullscreen:** Tap to view in landscape mode.

4.1.2 Live Viewing - Landscape Mode



- 1. Return to Portrait Mode
- 2. Video Stream Bandwidth
- 3. Pause/Restart Video
- 4. **Video Quality:** Tap to switch to HD* video quality. Tap again for reduced video quality that is optimized for streaming.



NOTE

HD resolution will be limited to the maximum screen resolution of your mobile device. This will not impact the recording resolution of the recorder.

- 5. Audio: Tap to mute / unmute.
- 6. **Snapshot:** Tap to save a still image of the current live view.
- 7. **Two-Way Audio:** *Two-way audio cameras only.* Tap to speak into the microphone on your mobile device. Sound will be transmitted through the camera's speaker. Tap again to listen in.



NOTE

Ensure audio is enabled on your recorder's Substream before using two-way audio. See the instruction manual for your recorder for full instructions.

- 8. **Manual Recording:** Tap to begin manual recording of the current live view. Tap again to stop recording and save the video clip to your mobile device storage.
- 9. **Timeline:** Tap to search for and play back recorded videos. See 5 *Timeline (Playback)*, page 18 for full details on using the timeline controls.
- 10. Lock Display: Lock display in fullscreen landscape view.

- 11. More: Tap to expand.
 - Siren Deterrence cameras only. Tap to enable the camera's siren. Tap again to disable.



NOTE

The siren will turn off automatically after a few seconds.

• Warning Light (): Deterrence cameras only. Tap to enable the camera's warning light. Tap again to disable.



NOTE

The warning light will turn off automatically after a few seconds.

- Viewing Mode (): Tap to switch viewing modes between single and multi-channel views.
- 12. Device Name
- 13. Time & Date Stamp

Timeline (Playback)

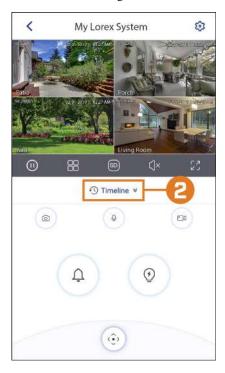
Play back, download, and share recorded video.

To access the timeline:

1. Launch the Lorex Home app. Tap a channel thumbnail to start live view. Swipe left/right to view other connected channels.



2. Tap **Timeline**. The device automatically displays recordings from the current day. See below for full details on using timeline controls.



5.1 Timeline Overview

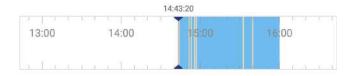
Complete overview of timeline controls. Controls are detailed for both portrait and landscape mode.

- Portrait mode: 5.1.1 *Timeline Portrait Mode*, page 20
- Landscape mode: 5.1.2 Timeline Landscape Mode, page 21

5.1.1 Timeline – Portrait Mode



- 1. Return to Main Screen
- 2. Video Stream Bandwidth
- 3. Channel Name
- 4. Return to Live View
- 5. **Search Date:** Select a different day to search for available recordings.
- 6. Timeline Bar:



- Recordings are shown with colored bars blue bars indicate continuous recording, and yellow indicates motion recording.
- Swipe back and forth to change the time.
- Pinch or separate fingers overtop of the timeline bar to zoom in/out on the timeline.
- 7. Snapshot
- 8. Not Supported
- 9. Manual Recording
- 10. Play/Pause
- 11. Mute/Unmute

- 12. **Fullscreen:** Video switches to landscape mode. For a full overview of timeline controls in landscape mode, see 5.1.2 *Timeline Landscape Mode*, page 21.
- 13. List View: View all recordings by date rather than searching on the timeline.
- 14. Time & Date Stamp
- 15. Device Settings

5.1.2 Timeline – Landscape Mode



- 1. Return to Live View
- 2. Video Stream Bandwidth
- 3. Channel Name
- 4. Play/Pause
- 5. Timeline Bar:



- Recordings are shown with colored bars blue bars indicate continuous recording, and yellow indicates motion recording.
- Swipe back and forth to change the time.
- Pinch or separate fingers overtop of the timeline bar to zoom in/out on the timeline.
- 6. Mute/Unmute
- 7. Snapshot
- 8. Manual Recording
- 9. **Exit Fullscreen:** Video switches to portrait mode. For a full overview of timeline controls in portrait mode, see 5.1.1 *Timeline Portrait Mode*, page 20.
- 10. Lock Display: Lock display in fullscreen landscape view.
- 11. Time & Date Stamp

Manual Recordings and Snapshots

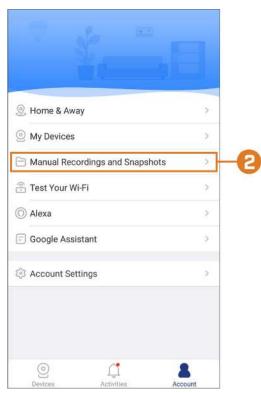
View, manage, or share video recordings and snapshots. By default, manual recordings are shown.

To access manual recordings and snapshots:

1. Launch the Lorex Home app. Tap the **Account** tab.

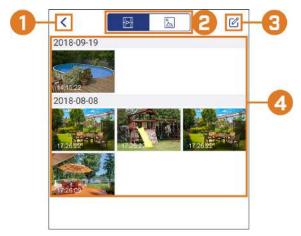






- For an overview of manual recording options, see 6.1 Manual Recordings, page 23.
- For an overview of snapshot options, see 6.2 *Snapshots*, page 24.

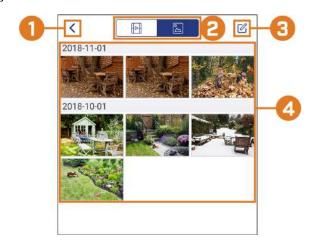
6.1 Manual Recordings



- 1. Return to Dashboard
- 2. Toggle (Manual Recordings / Snapshots)

- 3. **Make Selection:** Tap, then tap one or more recordings to make a selection. Choose from the following actions:
 - Share recordings.
 - Export recordings to mobile storage (iOS only).
- 4. **Recordings:** Tap any recording to start playback.

6.2 Snapshots



- 1. Return to Dashboard
- 2. Toggle (Manual Recordings / Snapshots)
- 3. **Make Selection:** Tap, then tap one or more snapshots to make a selection. Choose from the following actions:
 - Share snapshots.
 - Export snapshots to mobile storage (iOS only).
 - $\overline{\underline{\mathbb{U}}}$: Delete snapshots
- 4. **Snapshots:** Tap any snapshot to view in full screen.

Device Settings

You can configure settings for your security camera or system from anywhere using the Lorex Home app.

Device Settings Overview



- 1. **Basic Information:** Tap to change the device password, set device / channel name, change thumbnail photo, or view device ID. For full instructions, see 7.1 *Basic Information*, page 26.
- 2. **Notifications:** Configure push notifications and other motion detection settings.
- 3. **SmartZoneTM:** Set the active area for motion detection. For instructions, see 7.5 *Configuring SmartZone*TM, page 33.

- 4. **Detection Settings:** Enable/disable motion detection and Person/Vehicle detection per channel on supporting recorder platforms.
- White Light: Wi-Fi cameras only. Set the brightness level for the warning light on your Wi-Fi camera.
- Night Vision: Wi–Fi cameras only. Enable/disable IR night vision. When set to Auto, the
 camera will switch over to black & white night vision as light levels drop. If disabled, the
 camera will remain in color at all times.



CAUTION

If you disable night vision, you will require some ambient light in the camera's location to ensure that color recordings are captured. Verify the camera's image at night to ensure the picture is clear enough to capture details.

- 7. **Continuous Recording Schedule:** Set a schedule for continuous video recording. For instructions, see 7.9 *Continuous Recording Schedule*, page 43.
- 8. **Device Storage:** Enable/disable recording to the recorder's hard drive, or format recorder storage.
- 9. **Time Zone:** Tap to change the time zone (see 7.11 *Changing Time Zone*, page 53) or to configure Daylight Savings Time (see 7.12 *Daylight Savings Time*, page 55).
- Audio Recording: Enable/disable audio recording per channel (audio-enabled camera(s) required).
- 11. **Image Rotation:** Tap channels to rotate the live viewing image by 180° (used for installations where one or more cameras are installed upside-down).



NOTE

Recordings and snapshots will be oriented the same way as live viewing.

- 12. Camera LED: Wi-Fi cameras only. Enable/disable the status LED on the camera.
- 13. **Share Device:** Tap to send an invite to another Lorex Home account to access the selected device. For full instructions on device sharing, see 7.10 *Device Sharing*, page 47.
- 14. **Firmware:** Tap to check for a newer firmware version.
- 15. Wireless Network: Wi-Fi cameras only. Change the Wi-Fi network that is associated with the camera.
- 16. **Device Info:** View the device's model number, device ID, IP address, and MAC address.
- Restart: Restart your Lorex device remotely. Wait a few minutes before connecting to the device after restarting.
- 18. Remove Device: Remove device from Lorex Home.



NOTI

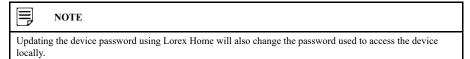
Removing a device will not affect recordings or snapshots on your mobile device storage.

7.1 Basic Information

Configure basic product settings.



- 1. **Device Photo:** Tap to choose a thumbnail image for your Lorex device. By default, the thumbnail will be automatically generated using the most recent live image.
- 2. **Device Name:** Tap to edit the name of your device.
- 3. Channel Name: Tap to edit channel names.
- 4. **Device ID:** Displays your Lorex product's Device ID.
- 5. **Device Password:** Tap to update the password for your device.



7.2 Changing Device Password

You can change the password for your Lorex device at any time using the Lorex Home app.



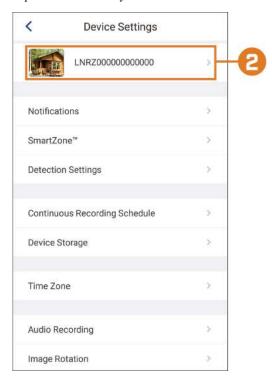
The procedure below is for updating the password for a specific Lorex device, not the password used for the Lorex Home app. The security product has its own login credentials, which are separate from the login credentials used for the Lorex Home app. If you have forgotten the password you created for the Lorex Home app, tap **Forgot password?** on the login screen.

To change your password:

1. Launch the Lorex Home app. Tap 🔯 above the device you want to change the password for.



2. Tap the thumbnail for your device.



3. Tap Device Password.



4. Enter your current password and the new password.



Your password must be at least 8 characters in length, and must contain at least 2 of the following character types: **lowercase** (*abc*), **uppercase** (*ABC*), **number** (*123*), **special character** (!\$%).

5. Tap to save changes.



7.3 Enable/Disable Device Storage

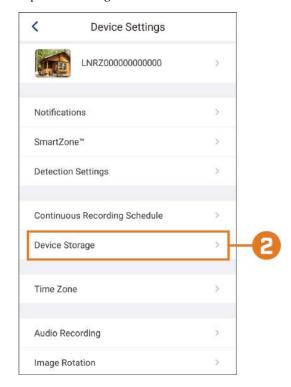
By default, your Lorex device will automatically save recordings to the pre-installed hard drive.

To enable/disable device storage:

1. Launch the Lorex Home app. Tap above the device you want to enable/disable storage for.



2. Tap Device Storage.

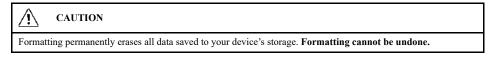


3. Tap the toggle switch to enable/disable device storage.



7.4 Formatting Device Storage

Format device storage (hard drive or microSD card) using the Lorex Home app.

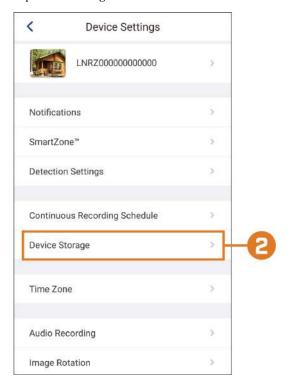


To format device storage:

1. Launch the Lorex Home app. Tap 🔯 above the device you want to format storage for.

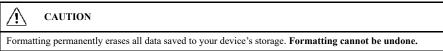


2. Tap Device Storage.



3. Tap Format Storage Device.





7.5 Configuring SmartZoneTM

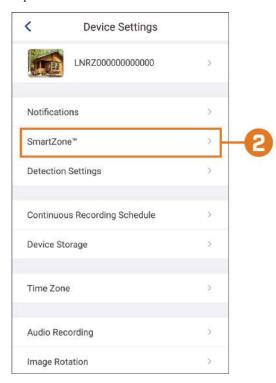
SmartZoneTM allows you to customize your device's motion detection region. Areas of the camera image that trigger unwanted motion events can be ignored, such as a busy sidewalk or trees blowing in the wind.

To configure SmartZone TM :

1. Launch the Lorex Home app. Tap above the device you want to set a SmartZoneTM for.



2. Tap SmartZoneTM.



- 3. DVR / NVR recorders only. Tap to select a channel to configure the SmartZoneTM for.
- 4. By default, the entire image has a red overlay, meaning that a motion event happening anywhere on screen will trigger an event. To set a customized SmartZoneTM, tap **Clear Area**. The red overlay disappears, meaning that motion detection is disabled for the entire image.
- 5. Tap-and-drag over parts of the camera image where you would like motion to be detected.



If the camera is pointed at any high-traffic scenes or moving objects that will trigger unwanted motion events, it is recommended to leave those parts of the image disabled in $SmartZone^{TM}$ setup.

6. Tap **Save** to apply changes.



7.6 Push Notifications

By default, your Lorex device will send push notifications to your mobile device when motion is detected.



NOTE

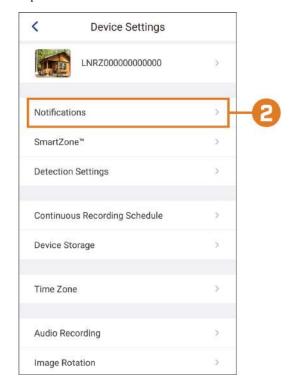
If you are receiving too many motion notifications for your liking, it is recommended to configure a SmartZoneTM to ignore motion detected in certain areas of the image (see 7.5 Configuring SmartZoneTM, page 33 for details).

To enable/disable push notifications:

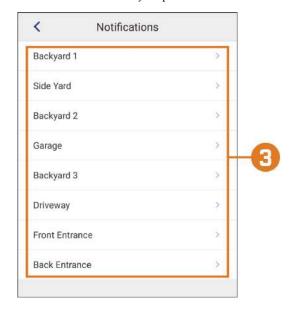
1. Launch the Lorex Home app. Tap above the device you want to configure notifications for



2. Tap Notifications.



3. DVR/NVR recorders only. Tap a channel to enable/disable push notifications for.



4. Tap the toggle switch to enable/disable notifications.



7.7 Audio Recording

Enable audio-enabled channels for audio recording using the Lorex Home app.



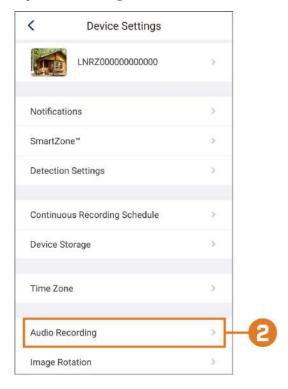
 $Audio\ recording\ and\ /\ or\ use\ of\ listen-in\ audio\ without\ consent\ is\ illegal\ in\ certain\ jurisdictions.\ Lorex\ Corporation\ assumes\ no\ liability\ for\ use\ of\ its\ products\ that\ does\ not\ conform\ with\ local\ laws.$

To enable/disable audio recording:

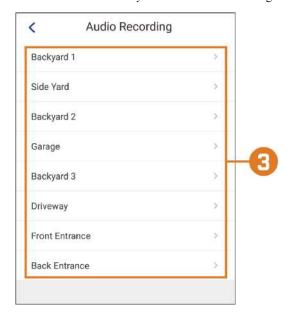
1. Launch the Lorex Home app. Tap above the device you want to configure audio recording for.



2. Tap Audio Recording.



3. DVR / NVR recorders only. Select a channel to configure audio recording for.



4. Tap the toggle switch to enable/disable audio recording on the selected channel.





CAUTION

If you are using voice commands with your security product via Amazon Alexa® or Google Assistant®, audio recording must be turned on for any channels you want to use voice commands with.

7.8 Motion Detection

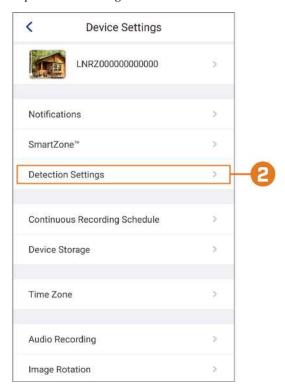
Enable/disable motion detection.

To enable/disable motion detection:

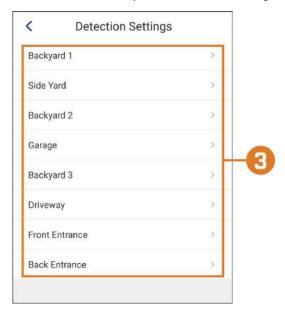
Launch the Lorex Home app. Tap above the device you want to configure motion detection for.



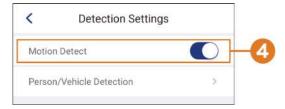
2. Tap **Detection Settings**.

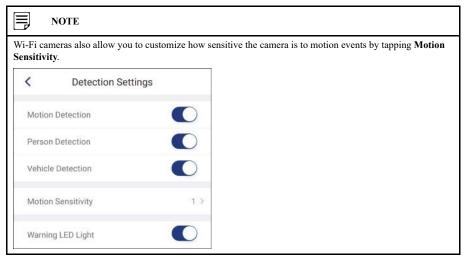


3. DVR/NVR recorders only. Select a channel to configure motion detection for.



4. Tap the toggle switch to enable/disable motion detection on the selected channel.





7.9 Continuous Recording Schedule

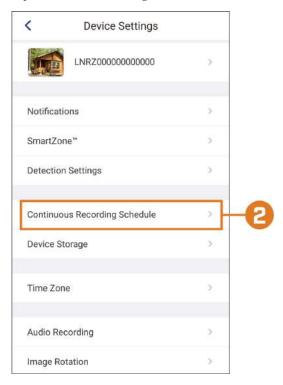
By default, the system records continuously every day of the week on all channels. You can configure the recording schedule by channel to disable continuous recording at certain times throughout the week.

To configure the continuous recording schedule:

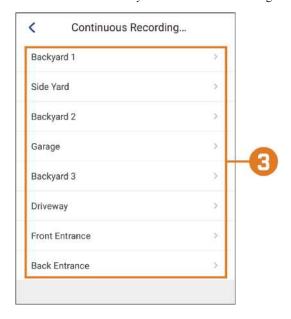
1. Launch the Lorex Home app. Tap above the device you want to edit the recording schedule for.



2. Tap Continuous Recording Schedule.



3. DVR/NVR recorders only. Select a channel to configure the recording schedule for.



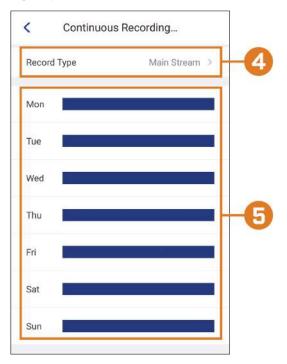
4. Select the video stream to change the recording schedule for. Modifying the **Main Stream** schedule will change the continuous recording schedule for high resolution video recorded to your device storage.



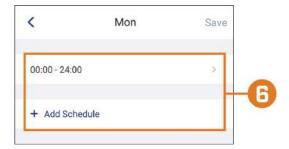
CAUTION

It is recommended to leave the **Sub Stream** schedule enabled at all times. While removing sections of the continuous recording schedule for the **Sub Stream** can help you to save storage space, it will also prevent you from viewing your device remotely at those times.

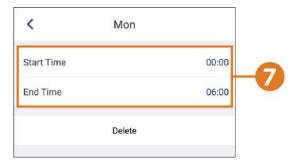
5. Tap a day of the week to edit the schedule for.



6. Tap the existing schedule to make edits, or tap Add Schedule.



7. Enter the start and end time for continuous recording. Tap when finished.



- 8. (OPTIONAL) Tap Add Schedule to add another block of time to the schedule.
- 9. Tap Save when finished.

7.10 Device Sharing

You can share access to your security device with other Lorex Home users.



Prerequisite:

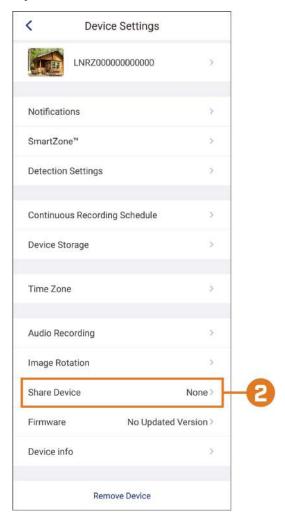
• Users you share device access with **must** have the Lorex Home app and their own account.

To share access to your device:

1. Launch the Lorex Home app. Tap above the device you want to share.



2. Tap Share Device.



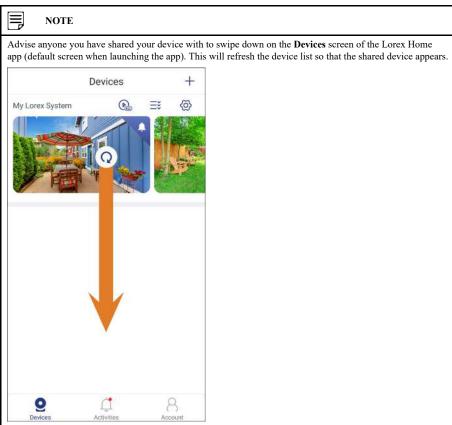
3. If this is your first time sharing the device, tap **Add User**. To add additional shared users, tap the + icon in the top-right corner.



4. Enter the email address that is associated with the other user's Lorex Home account. Tap when finished.





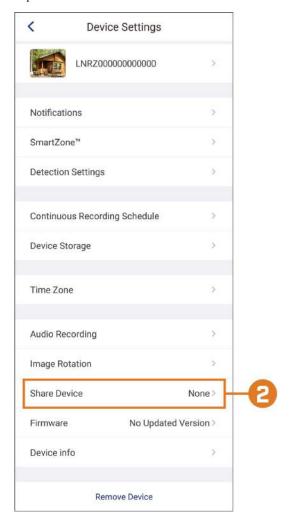


To remove shared users:

1. Launch the Lorex Home app. Tap above the device you want to remove shared users from.



2. Tap Share Device.



3. All shared users are shown on the Share Users screen. Tap **Revoke** next to any users you wish to remove from your device.

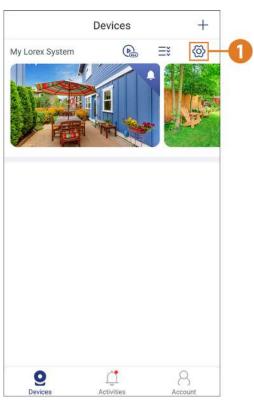


7.11 Changing Time Zone

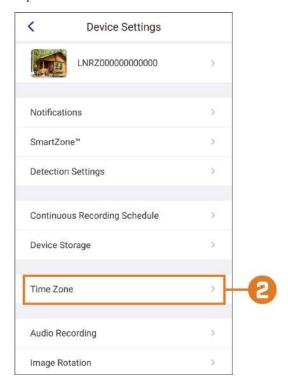
Setting the time zone is part of initial device setup. You can change the time zone at any time using the Lorex Home app.

To change device time zone:

1. Launch the Lorex Home app. Tap above the device you want to change the time zone for.



2. Tap Time Zone.



3. Tap to choose from a list of regions.



4. Tap when finished.

7.12 Daylight Savings Time

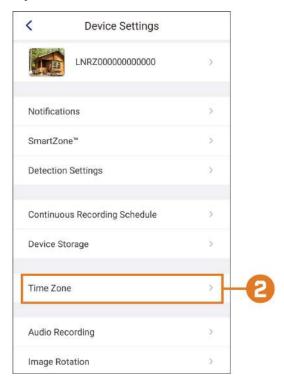
Setting preferences for Daylights Savings Time (DST) is part of initial device setup. You can change DST settings at any time using the Lorex Home app.

To configure DST:

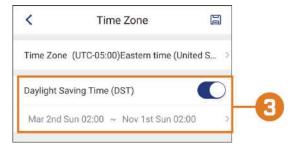
1. Launch the Lorex Home app. Tap above the device you want to set DST for.



2. Tap Time Zone.



3. Tap the switch next to **DST** to enable/disable DST for the selected device. If you are using DST, configure the recurrence timing below, which is displayed only when DST is enabled.



4. Tap when finished.

7.13 Setting Up Automatic Warning Light (Wi-Fi Cameras Only)

You can set your Wi-Fi camera to automatically flash the warning light when motion is detected.



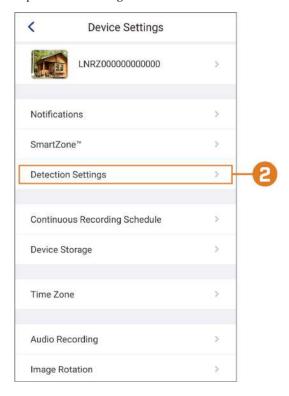
You must enable motion detection in order to use automatic warning light triggering. For full instructions on setting up motion detection, see .

To configure automatic warning light triggering:

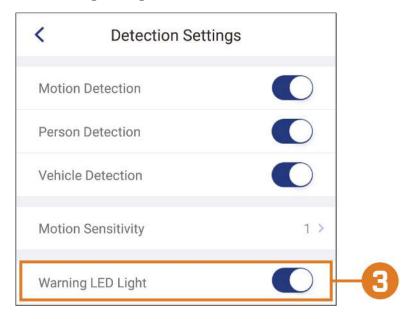
1. Launch the Lorex Home app. Tap above the device you want to configure Person/Vehicle detection for.



2. Tap Detection Settings.

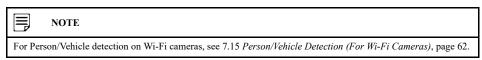


3. Ensure Warning LED Light is enabled.



7.14 Person/Vehicle Detection (For DVR/NVR Recorders)

Enable or disable Person/Vehicle detection per channel on supporting security systems.

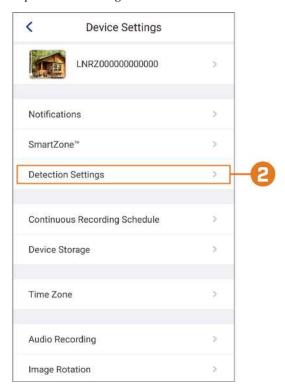


To enable/disable Person/Vehicle detection:

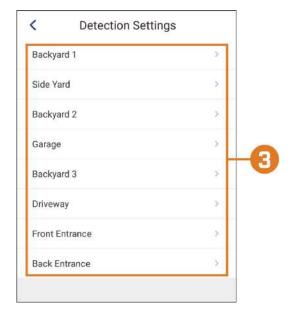
1. Launch the Lorex Home app. Tap above the device you want to configure Person/Vehicle detection for.



2. Tap **Detection Settings**.



3. Select a channel to configure Person/Vehicle detection for.



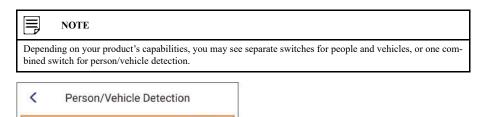
4. Tap Person/Vehicle Detection.

Person Detection

Vehicle Detection

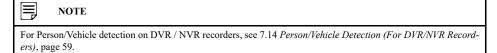


5. Tap the toggle switch to enable/disable Person/Vehicle detection on the selected channel.



7.15 Person/Vehicle Detection (For Wi-Fi Cameras)

Enable or disable Person/Vehicle detection on supporting Wi-Fi cameras.

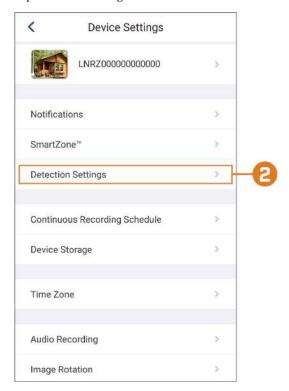


To enable/disable Person/Vehicle detection:

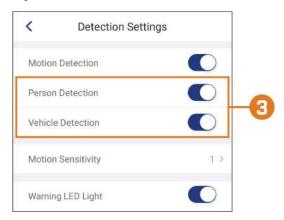
1. Launch the Lorex Home app. Tap above the device you want to configure Person/Vehicle detection for.



2. Tap **Detection Settings**.



$3. \quad Tap \ \textbf{Person Detection} \ and/or \ \textbf{Vehicle Detection}.$



Home & AwayTM

You can set an area surrounding your property so the app will intelligently change notification settings based on whether you are inside or outside the set area. For example, if you do not wish to be disturbed by system notifications while you are at home, you can disable notification while you are inside your home area.



NOTE

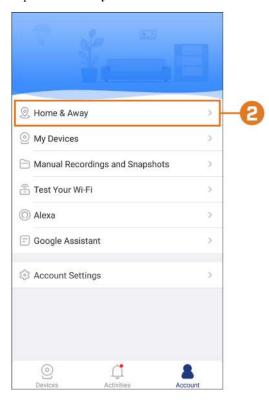
Home & Away™ mode requires the use of your mobile device's location services, which can impact battery life.

To configure Home & AwayTM mode:

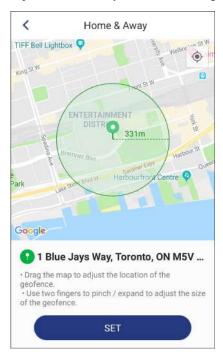
1. Launch the Lorex Home app. Navigate to the **Account** tab.



2. Tap Home & Away.

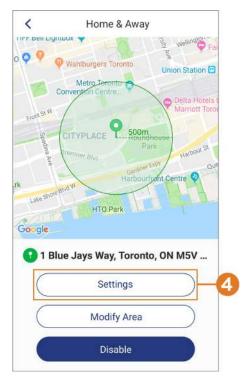


3. Tap **Enable**, then set your home area using the map:

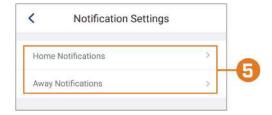


- Drag the map to adjust the location of your home area.
- Use two fingers to pinch/expand to adjust the size of your home area.
- Tap **SET** when finished.



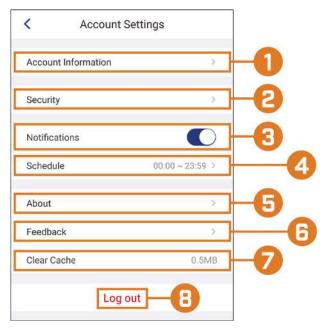


5. Tap **Home Notifications** to set preferences when your mobile device is inside the home area, or **Away Notifications** for notifications outside the area. By default, notifications on all channels are disabled while inside the home area, and enabled while outside.



Account Settings

Use the Account Settings menu to change your Lorex Home username, password, associated email address, as well as set preferences for push notifications.



- 1. **Account Information:** Change your Lorex Home username, associated email, or change the region used for device time zones.
- 2. **Security:** Change your Lorex Home account password (see 9.1 *Changing Lorex Home Password*, page 69 for details), export account information (see 9.2 *Exporting Account Settings*, page 72 for details), or delete your account.
- 3. **Notifications:** Toggle notifications from all devices on/off.



If you have manually disabled notifications on certain channels, those preferences will be kept while notifications are turned on.

- 4. **Schedule:** If notifications are enabled, set a schedule to disable notifications during certain times of the day. This is ideal for times of the day when you are not interested in receiving motion detection events, such as when you are at home.
- 5. About: Display app version.
- 6. Feedback: Share your ideas with us on how to improve our products.
- 7. **Clear Cache:** Remove temporary data. This is useful if you are unable to see recent changes made in the app, such as an updated device name.
- 8. Log Out

9.1 Changing Lorex Home Password

Change the password used for your Lorex Home app.



NOTE

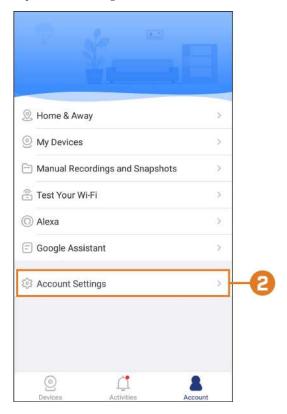
Changing the password for your Lorex Home account will not affect passwords used for your Lorex devices. To change your Lorex product's password, see 7.2 *Changing Device Password*, page 27.

To change your Lorex Home password:

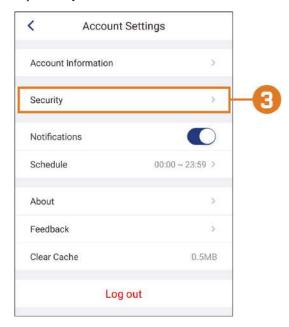
1. Launch the Lorex Home app. Navigate to the **Account** tab.



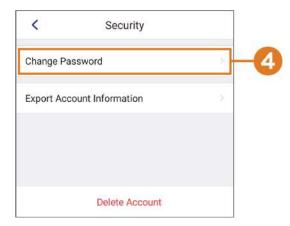
2. Tap Account Settings.



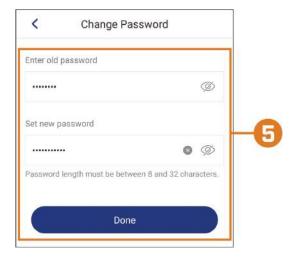
3. Tap Security.



4. Tap Change Password.



5. Enter your current password, then enter a new password. Tap **Done** when finished. This password will be used to access your Lorex Home account from now on.





If you have forgotten your current password, you may log out and use the **Forgot Password?** link on the login screen. A verification code will be sent to your email address, which will let you reset your Lorex Home password.

9.2 Exporting Account Settings

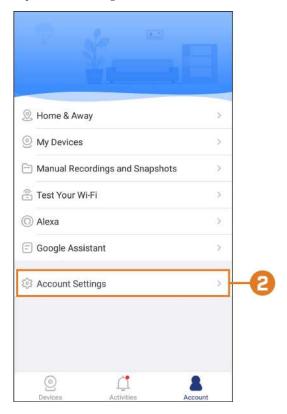
Export account details for security purposes or for personal reference. The exported information includes your Lorex Home username, region, email, and device IDs for all your connected Lorex devices.

To export account information:

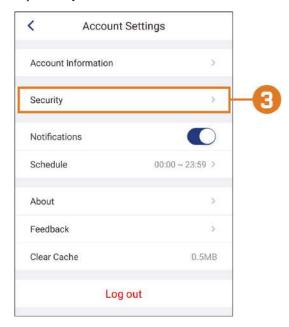
1. Launch the Lorex Home app. Navigate to the **Account** tab.



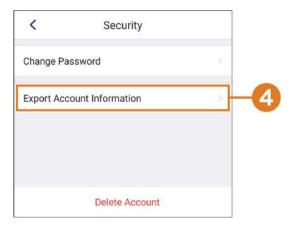
2. Tap Account Settings.



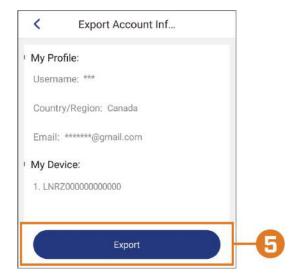
3. Tap Security.



4. Tap Export Account Information.



5. Your account information is summarized on screen. Tap Export.



 $6. \quad \text{Enter the email address you would like to send the export to, then tap } \textbf{Next}.$



7. An authentication code will be sent to the email you entered in the previous step. Log into the email address and copy the authentication code into the Lorex Home app to complete the account export.





Website

www.lorextechnology.com

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