ADVANCED

GROWTH & MENTORS

Duration: 3 hours

- 1. Describe the necessity of continual growth for success
- 2. Develop a strategy for lifelong learning and growth, including how to find the right mentors
- 3. Plan how to approach a prospective mentor
- 4. Identify a suitable process for successful mentoring

GIVING RECOGNITION & FEEDBACK

Duration: 3 hours

- 1. Learn about the role and importance of giving and receiving feedback
- 2. Give recognition to people in a compelling way
- 3. Practice giving and receiving helpful and honest feedback in a positive manner

MOVING FROM CONFLICT TO COLLABORATION

Duration: 3 hours

- 1. Recognise the nature of conflict
- 2. Identify behaviours that stand in the way of handling conflicts
- 3. Apply 'Key Actions' to move from conflict to collaboration

BRIDGING CULTURES PART 1

Duration: 2 hours

- 1. Review the nature of culture and consequences of poor cross-cultural interactions
- 2. Learn to use a model to understand the four main contrasts in world cultures

BRIDGING CULTURES PART 2

Duration: 2 hours

- 1. Apply understanding of the main cultural contrasts to bridge cultural differences
- 2. Explore the benefits of effective cross cultural bridging



LIFE SERIES

PETALING JAYA OFFICE D-7-3 Sunway Nexis, Jalan PJU 5/10 Dataran Sunway, Kota Damansara, 47810 Petaling Jaya, Selangor 📞 +603 6143 9702

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FOUNDATION

UNDERSTANDING MYSELF

Duration: 2 hours

- 1. Get to know your personality and uniqueness
- 2. Learn the Johari Window as a tool for increasing self-awareness
- 3. Reflect on your life's journey so far, the impact of our background and turning point experiences

UNDERSTANDING PERSONALITY TYPES (DISC)

Duration: 3 hours

- 1. Discover the different personality types including your own
- 2. Observe how each personality type contributes to a group or organisation
- 3. Explore ways to optimise working with different personality styles for positive outcomes

DEVELOPING POSITIVE ATTITUDES

Duration: 2 hours

- 1. Learn the critical role of attitude to success in life, including handling failures
- 2. Examine ways to change and improve your personal attitudes
- 3. Create a plan of commitment to the process of change

INTERMEDIATE

DISCOVERING MY CORE VALUES

Duration: 3 hours

- 1. Define the meaning and importance of values
- 2. Recognise how values affect your character, attitudes, priorities and goals in life
- 3. Identify your personal core values

DEVELOPING MY PURPOSE

Duration: 3 hours

- 1. Re-define success as a journey, not a destination
- 2. Identify your passions and strengths
- 3. Develop a personal purpose statement for your life

MANAGING PRIORITIES AND TIME

Duration: 3 hours

- 1. Discover the importance and techniques of managing time and priorities
- 2. Identify time-wasters and learn how to eliminate them
- 3. Explore scheduling tools to prepare, monitor and evaluate your time management plan
- 4. Share powerful time-saving habits

SHARPENING MY EQ PART 1

Duration: 2 hours

- 1. Define the meaning of EQ, its main domains and significance in determining success in life
- 2. Assess your own EQ level and identify areas for strengthening

SHARPENING MY EQ PART 2

Duration: 2 hours

- 1. Discuss the importance of self-control and learn tactics on how to keep a cool head
- 2. Sharpen social awareness by observing and understanding how people display emotions
- 3. Learn and practice skills to establish rapport and empathy
- 4. Adopt Key Actions in handling emotions under pressure

COMMUNICATING EFFECTIVELY

Duration: 2 hours

- 1. Establish the importance of effective communication
- 2. Learn and practice expressing ideas and effective listening by using 'Key Actions'