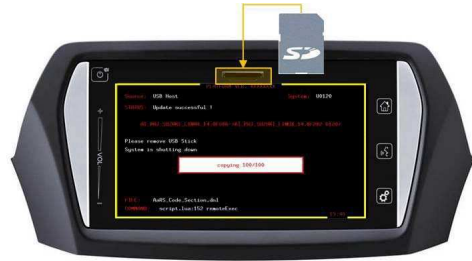


# SMARTPLAY INFOTAINMENT system

## Software update manual



### 1 Prerequisites

- ▶ Access to Suzuki web portal <http://www.suzuki-slda.com/>
- ▶ Correctly formatted and empty (no prior data) USB stick
  - USB stick to be formatted with either FAT32 (Windows) or vfat (Linux)
  - USB 1.1 or 2.0 are supported

### 2 Download latest software

- ▶ Login to Suzuki web portal <http://www.suzuki-slda.com/>
- ▶ Download ZIP file and extract files onto USB sticks
  - Ensure the complete set of 13 or 14 files (if additional file "kds.dnl" is included) is copied directly to the empty USB stick. Do not create subfolders.
  - Approximate file size: ~3 GB
- ▶ SW version downgrade functionality
  - User will be notified with the below popup, in case of SW Update for older version is detected. User can choose to cancel or proceed with downgrade.



**i Important note:**  
DO NOT DOWNGRADE THE SW UNLESS REALLY REQUIRED AS THIS MAY LEAD TO INCONSISTENT BEHAVIOUR.

### 3 Start software update

- ▶ Turn the ignition key on and start the SmartPlay unit

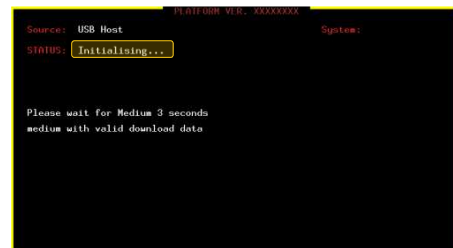
- ▶ Once the home screen appears, connect the USB stick with the above mentioned files to the USB socket of vehicle



- ▶ After inserting the USB stick, screen will turn black for ~10 seconds

### 4 Software update progress

- ▶ After initializing, the software update continues automatically



- ▶ The update occurs in several steps – the progress bar might not change for several minutes

**i Important note:**

- a) After inserting the screen turns black for ~10 seconds
- b) The initialization takes ~1 minute
- c) Security validation (until 50%) = 5-7 minutes
- d) USB download = 12-15 minutes
- e) In case, audio is being played in SmartPlay; audio will play until 82% of software update and then turn off. At 83% progress the screen turns black for 2 seconds and then the update continues automatically
- f) Screen might turn black for a couple of seconds several times during this update
- g) From the time of initialization, the total time taken for software updation will be ~25 minutes

